

# KWOK WHAI HOE

## IT STUDENT

Reliable, hardworking individual who is always seeking to improve and be up to date with the latest and greatest to help the team. Enthusiastic and eager to contribute to the team's success through hard work, attention to detail, and excellent organizational skills. A clear understanding of tasks and good at communication. Motivated to learn, grow and excel.

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## SKILLS

- Creative problem solving
  - Strong communication and interpersonal skills
  - Data-driven decision making
  - Goal-driven
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## EDUCATION

### GCE N & O LEVELS

*2018 Principle's list award*

Chung Cheng High School (Yishun) | 2015 - 2019

### DIPLOMA IN INFORMATION TECHNOLOGY

Specialized in cloud computing

Nanyang Polytechnic, Singapore | 2020 - 2023

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## EXPERIENCE

### RETAIL SALES ASSISTANT

JD Sports 2019 - 2021

Used consultative sales approach to understand customer needs and recommend relevant offerings.

Increased sales by offering advice on purchases and promoting additional products.

### INTERN UI/UX DESIGNER

Diners Club Singapore (DCS) 2022 (3 months)

Revamped old websites using UI/UX principles for better user experience.

Collaborated with cross-functional teams to ensure alignment on project objectives and deliverables.

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## CONTACT

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