WILLIAM TRAN

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📞 (209) 294-0076

EDUCATION

San Jose State University
San Jose, CA
B.S. Information Science
Graduated May 2023
GPA: 3.88, Cum Laude
Dean's List 4 semesters

RELEVANT COURSES

- Information Security
- Desktop & Network Support
- Cybersecurity Frameworks
- Computer Network Management
- Info. Architecture
- Info. Visualization
- Data Structures and Algorithms
- Artificial Intelligence & Machine Learning

SKILLS

- Python, C++
- Splunk (SIEM), Wireshark
- Desktop Support
- PC Consulting

CAREER OBJECTIVE

Graduate in Information Science, interested in Information Security, Technology, and Artificial Intelligence. Eagerly seeking opportunities to apply my specialized knowledge on providing creative solutions.

EXPERIENCE

Desktop Support | 2021 – present

Offered assistance to clients experiencing technical issues with laptops, printers, desktops, and networks. Conducted the installation of software, drivers, and updates to ensure security .Following up and resolving with customers in a timely matter.

Amazon Problem Solver | 2023

Employed as an Amazon Associate with the responsibility of researching and resolving defects in incoming packages, scanning packages, updating orders, and transferring shipments to the correct sorting stages.

InfoSec Analysis | 2022

Led an executive presentation on a real life scenario involving an institution's data breach; conducting an in depth analysis of the security incident by identifying vulnerabilities, assessing compliance gaps, and devising effective mitigation strategies. Virtualized a honeypot for the safe collection and analysis of hacker activity.

Human Centered InfoSec | 2021

Conducted a comprehensive study on human centric cybersecurity; analyzing information security policies, tools, and solutions to identify and mitigate risk factors associated with human behavior.

HomeLab Applications | 2020 – 2022

Independently managed a server, focusing on hosting various applications, including a network wide firewall designed to block spam and tracking domains.

CERTIFICATES

- CCSK (2024)
- Google Cybersecurity (2023)
- CompTIA Security+ (2023 – in progress)
- CISSP (2023 – in progress)
- AWS Cloud Practitioner (2022)
- CompTIA A+ (2020)