

# William Tran

williamjintran@gmail.com ❖ (209) 294-0076 ❖ San Jose, CA ❖ williamjintran.com

---

## OBJECTIVE

---

- Seeking opportunities in the fields of cybersecurity, computer forensics, data analytics, and artificial intelligence.

## EDUCATION

---

### San José State University

*Bachelor of Science, Information Science*

**June 2023**

*San Jose, CA*

- Cum laude; Dean's List: 4 times; 3.88/4.0 GPA
- Attended the Silicon Valley Regional Computer Forensics Laboratory Conference & CIA Briefing Session to explore opportunities in the fields of cybersecurity, computer forensics, and artificial intelligence.

## WORK EXPERIENCE & PROJECTS

---

### County of San Joaquin

*Election Technician*

**February 2024 – Present**

*Stockton, CA*

- Provided entry level support in the implementation, testing, and maintenance of various election voting equipment and voting system procedures.
- Administered routine tasks in the preparation of materials, printers, pollpads, and writers used for election processing, and performed the filing and processing of election-related documents for voters.

### Amazon

*Incident Response*

**June 2023 – December 2023**

*Livermore, CA*

- Served as an incident responder, responsible for addressing and correcting events that could disrupt operations and services.
- Followed up on orders and promptly resolved any issues with customers' orders. Resolving defects in incoming packages, scanning packages, updating orders, and transferring shipments to the correct sorting stages.

### Desktop Support/PC Consultation & Repair

*Independent Contractor*

**July 2022 – Present**

*San Jose, CA*

- Offered technical assistance to clients experiencing technical issues with laptops, printers, desktops, and networks. Conducted the installation of software, drivers, and updates to ensure security.
- Helped customers troubleshoot their computer issues by performing diagnostics, removing malware, installing anti-virus software, and repairing the operating system.

### InfoSec Analysis

*Project*

**March 2022 – May 2022**

- Delivered an executive presentation on a real-life scenario detailing an institution's data breach, conducting an in-depth analysis of the security incident by identifying vulnerabilities, assessing compliance gaps.
- Proposed measures and procedural enhancements to bolster information security protocols, addressing identified vulnerabilities and ensuring regulatory compliance within the institution's policies.

### Human Centered Cybersecurity

*Project*

**September 2021 – December 2021**

- Conducted a comprehensive study on human centric cybersecurity; analyzing information security policies, tools, and solutions to identify and mitigate risk factors associated with human behavior.
- Utilized insights from the study to develop strategies aimed at identifying and mitigating potential risk factors stemming from human behavior within information security.

## CERTIFICATIONS

---

- CompTIA A+ (Plus)
- Certificate of Cloud Security Knowledge (CCSK)
- Google Cybersecurity
- AWS Certified Cloud Practitioner
- CompTIA Security+
- CompTIA Network+

## SKILLS

---

**Information Security:** Cloud Security, Cybersecurity Frameworks, Data Security

**Hardware Support:** Computer Assembling, Testing, Diagnosing, Cloning, Server Configuring

**Desktop Support:** Data Backup, Malware Removal, OS Reinstallation, Software/Driver Updating

**Programming:** Python, C++, C#

**Software:** Wireshark, Splunk