

# Joy Son

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## EDUCATION

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### Boston College

Grad Date – May 2023

*Bachelor of Arts in Computer Science*

**Relevant Coursework:** Calculus II, Computer Science I, Intro to Computer Science (Harvard University), Computer Science II (Algorithms and Data Structures), Web Application Development

## WORK EXPERIENCE

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### Mealtop

**Buena Park, CA**

*Team Member*

*May 2019 – Aug. 2019*

- Managed the grand opening of first U.S. location of South Korean café chain and achieved increase in sales by 150%
- Held meetings and communicated with staff to resolve customer complaints and improve customer experience
- Individually trained new employees and led coworkers in a team environment to efficiently serve over 50 customers on certain weekend shifts

### Yuchun Korean Restaurant

**Buena Park, CA**

*Waitress*

*Sep. 2018 – Feb. 2019*

- Strengthened time management and organizational skills when serving during one-man shifts in fast-paced environment
- Utilized the cashier system and handled records of inventory and daily revenue to be relayed to store owner
- Structured employee schedules on a biweekly basis and kept record of employees' hours

## VOLUNTEER EXPERIENCE

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### St. Jude Medical Center

**Fullerton, CA**

*Surgical Waiting Area Receptionist*

*Apr. 2018 – Aug. 2019*

- Monitored and maintained the surgery schedule in order to efficiently guide patients' families to Pre-op or Post-op accordingly
- Communicated messages and updates from nurses and physicians regarding patient status and location to families
- Coordinated and enforced a seating arrangement system in the waiting area to effectively guide physicians to their patients' families, post-surgery.

### Boys and Girls Club

**Fullerton, CA**

*Tutor*

*May 2017 – Jan. 2019*

- Interacted and communicated with students ranging between 1<sup>st</sup>-8<sup>th</sup> grade by assisting with their homework and tutoring topics in math and reading comprehension
- Facilitated a learning environment by encouraging questions and developing interpersonal relationships with the students

## COLLEGE ORGANIZATIONS

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- **Women in STEM** *Member* *Aug. 2019 – Present*
- **Korean Student Association** *Member* *Aug. 2019 – Present*
- **Computer Science Society** *Member* *Dec. 2020 – Present*

## SKILLS

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- **Languages:** English (native), Korean (fluent), Spanish (limited)
- **Technical:** Python, C, Java, Linux Command Line
- **Interests:** Guitar, Digital Art, Volleyball, Beach Hiking