

Simranjeetkaur Heer

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Professional Summary

- Creative and people-oriented developer with 2+ years of working experience with a multinational information technology company. Advanced knowledge of software design principles and agile development principles.
 - Hands-on knowledge in JavaScript, HTML, CSS, and SQL.
 - Post-Graduate with Web Development Diploma from The University of Winnipeg offered as a part of the Professional, Applied and Continuing Education (PACE) program.
 - Knowledge of designing, developing, and testing with common front-end development languages, and DevOps development tools to solve problems and meet client requirements.
 - Experience in workload automation for implementing scripts and working with cross platforms environments that helped to absorb the knowledge of complex environments.
 - Excellent time management and effective communication skills developed by daily collaboration in team meetings and teamwork.
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- **Technical:** React, Vanilla JavaScript, CSS, HTML, JSON, Python, ITIL, Version Control Management
 - **Methodologies:** Scrum, Agile

Experience

INFOSYS

Systems Engineer | Developer

Pune, India

June 2019– August 2021

Developer

- Planned, designed, developed, and performed testing scripts in UC4/CA workload automation tool for the client's requirements in the given timeline using agile methodologies.
- Implemented Automic/UC4 with other applications - specialty with ITIL / Service NOW / Ansible Tower / Server Build forms.
- Built workflows to automate use cases such as automatic installation and ticket automation for the client and achieved recognition and appreciation for the same.
- Managed daily operations and maintained client relations by participating in daily meetings and providing input on deadlines, designs, and enhancements.
- Interacted with the clients from different countries to understand the current business process and the scope of automation which specialized in prioritizing business needs of automating the workload.
- Analyzed variable data for operations to determine areas for improvement, increased efficiency, and potential cost savings by reducing the work of 10 Man days to 2 hours by automation.
- Received client appreciation for completing the use cases in the given timeline leading to the successful completion of the project.

Trainee

- Achieved company certificates in ITIL, Python programming, DBMS, Scrum, Kanban, Agile methodology, Windows Client Administration, Windows Server 2012 Administration, Unix, and cloud computing and applied them in the client project.

Education

THE UNIVERSITY OF WINNIPEG (Professional, Applied and Continuing Education)

Winnipeg, MB

Post Graduate Diploma, Web Development

January 2022 -
January 2023

- Developing hands-on skills in web development applications and programming languages such as HTML, CSS, XML, JavaScript, PHP, ASP.net, and JSON.
- Gain a solid understanding of best practices in search engine optimization (SEO), Adobe Photoshop.
- Implementing and customizing Dreamweaver and a variety of content management systems including WordPress, Drupal, and Joomla for agile web development purposes.
- Planning, designing, and creating relational database systems.

Certificate: Learned how to develop webpages that respond to different screen sizes by building a Twitter card with Flexbox and a complex blog layout with CSS Grid.

<https://freecodecamp.org/certification/SimranjeetKaurHeer/responsive-web-design>

UNIVERSITY OF MUMBAI [9.30 GPA]

Mumbai, India

Bachelor in Information Technology

June 2016– May 2019

- Developed practical skills in IoT, Data structure, Object-oriented programming, Python programming, Java, Advanced Web Programming, and Linux.
- Gained knowledge of SDLC, Computer graphics, Business Intelligence, and Cyber Laws.

ADARSH EDUCATION SOCIETY [76%]

Mumbai, India

Major – Computer Science

May 2016

- Learned about basics of programming through writing Algorithms, Pseudocodes
- Developed code in C and C++ and gained knowledge of objects and functions.
- Performed operation on microprocessors and grasped the knowledge of its architecture.