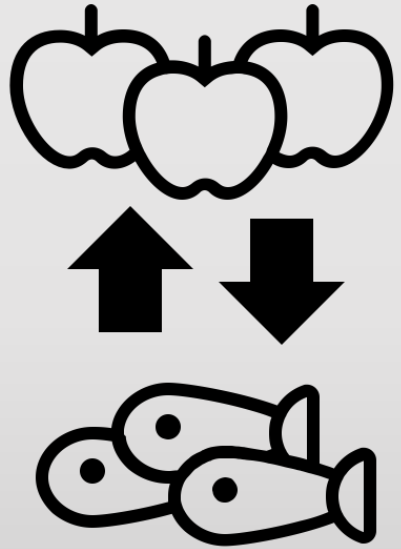
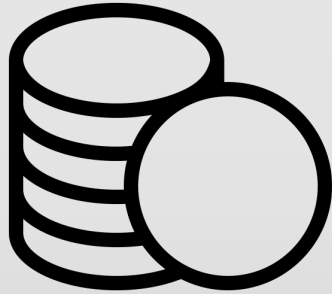
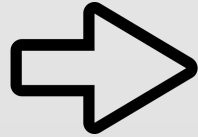


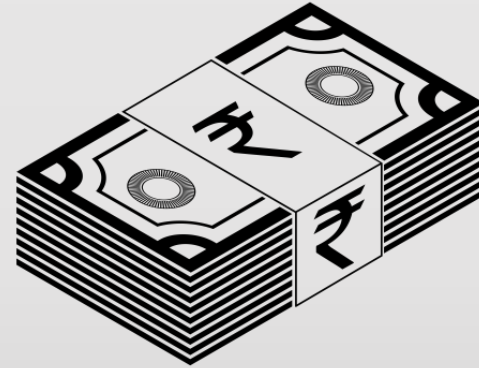
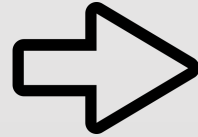
# INTRODUCTION



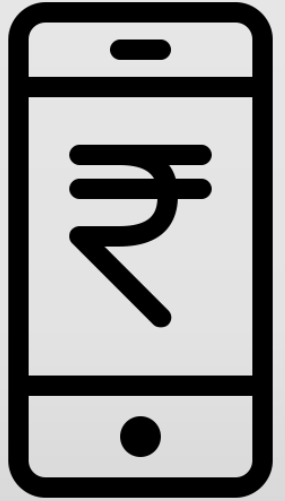
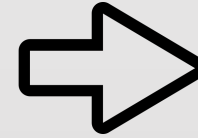
BARTER  
SYSTEM



COIN  
SYSTEM

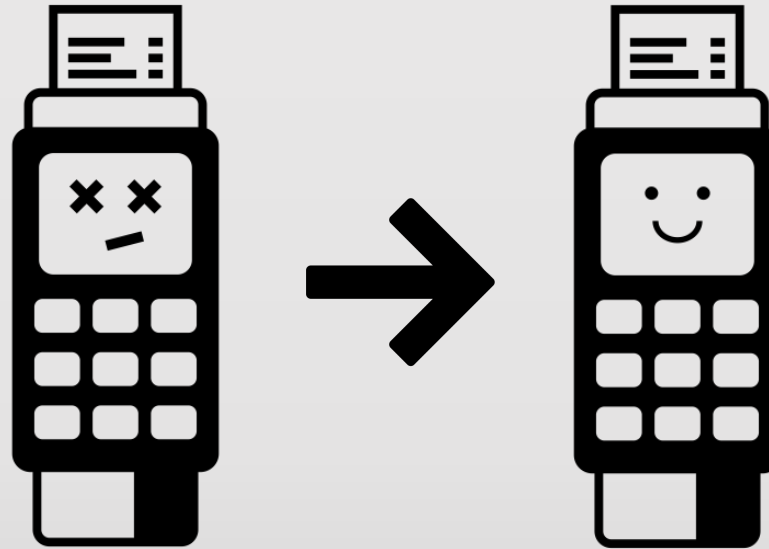


PAPER BILLS  
SYSTEM

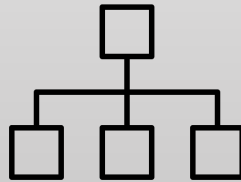


CASHLESS  
SYSTEM

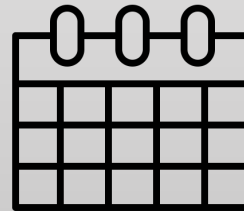
# OBJECTIVES



SOCIO-  
DEMOGRAPHIC  
FACTORS



QUALITATIVE  
FACTORS



DAILY  
TRANSACTIONS

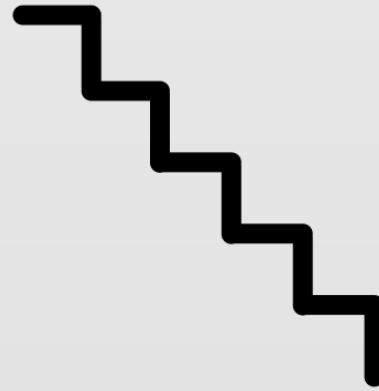


MOST  
PREFERRED  
WALLET

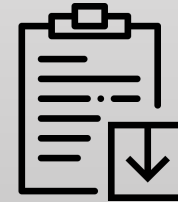
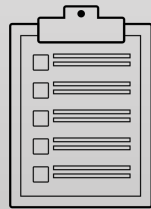


CASHLESS  
CONCERNS

# RESEARCH DESIGN – PART I



RESEARCH  
METHODOLOGY



DEFINE  
OBJECTIVES

QUESTIONNAIRE  
DESIGN

PILOT  
SURVEY

FINAL  
QUESTIONNAIRE

DATA  
COLLECTION

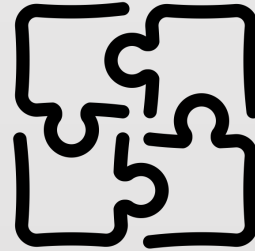
DATA  
ANALYSIS

CONCLUSIONS

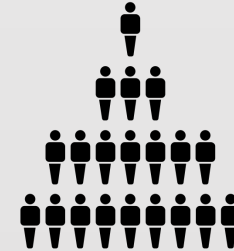
# RESEARCH DESIGN – PART II



RESEARCH  
APPROACH



RESEARCH  
DESIGN



TARGET  
POPULATION & SIZE

STATISTICAL  
SOFTWARE



# QUESTIONNAIRE DESIGN

Study  
Protocol

Information  
Needed

Design parts

Frame  
Questions

Order of  
Questions

Complete  
Questionnaire

Verify content  
& style

Pilot Study

Refine  
Questionnaire

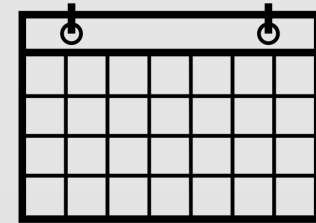
# DATA COLLECTION



PILOT  
SURVEY



LIVE  
SURVEY



ONE  
MONTH

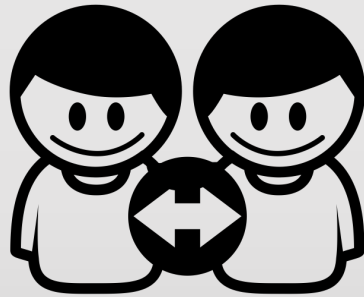


1,150 RESPONSES

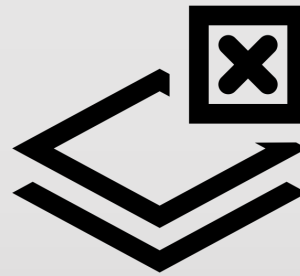
# DATA CLEANING



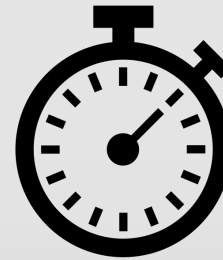
EXPORT  
EXCEL FILE



DUPLICATE  
RESPONSES



UNNECESSARY  
RESPONSES



SPEEDERS  
&  
LAGGARDS



CODING  
RESPONSES





# OBJECTIVE 1

To identify and analyze the socio-demographic factors that affect the people's decision on whether to go cashless

# BINARY LOGISTIC REGRESSION

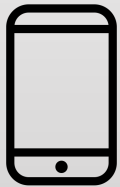
$$\log\left(\frac{p}{p-1}\right) = g(x) = \beta_0 + \beta_1 X_1 + \beta_2 X_2 + \sum_{j=1}^5 \beta_{3j} X_{3j} + \sum_{j=1}^7 \beta_{4j} X_{4j} + \sum_{j=1}^7 \beta_{5j} X_{5j} + \sum_{j=1}^3 \beta_{6j} X_{6j} + \sum_{j=1}^5 \beta_{7j} X_{7j} \\ + \sum_{j=1}^3 \beta_{8j} X_{8j} + \beta_9 X_9 + \beta_{10} X_{10} + \beta_{11} X_{11} + \beta_{12} X_{12} + \beta_{13} X_{13} + \beta_{14} X_{14} + \beta_{15} X_{15} + \beta_{16} X_{16}$$

# VARIABLES

BINARY



GENDER



PHONE



TYPE OF BANK



EDUCATION



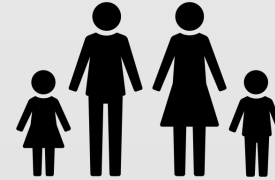
OCCUPATION



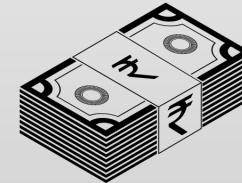
MARITAL STATUS



RELIGION



TYPE OF FAMILY



INCOME



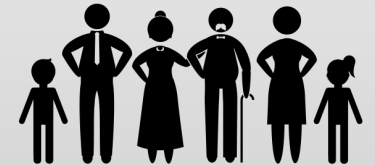
TYPE OF HOUSE



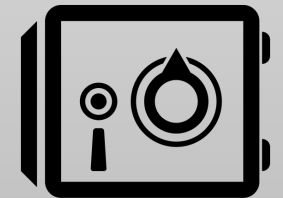
AGE



DEPENDENTS



FAMILY MEMBERS



NO. OF ACCOUNTS

CONTINUOUS

# SUMMARY OF OUTPUT

Response Profile		
Ordered Value	Cashless	Total Frequency
1	1	912
2	0	202

Model Information		
Data Set	WORK.CASHLOGIT	
Response Variable	Cashless	Cashless
Number of Response Levels	2	
Model	binary logit	
Optimization Technique	Fisher's scoring	

Number of Observations Read	1114
Number of Observations Used	1114

# STEPWISE SELECTION

Summary of Stepwise Selection							
Step	Effect		DF	Number In	Score Chi-Square	Wald Chi-Square	Pr > ChiSq
	Entered	Removed					
1	House		3	1	38.2205		<.0001
2	No_Accounts		1	2	24.7078		<.0001
3	Age		1	3	11.9170		0.0006
4	Occupation		7	4	29.2177		0.0001
5	Gender		1	5	20.0351		<.0001
6	Private		1	6	12.9773		0.0003
7	Phone		1	7	14.0380		0.0002
8	Income		5	8	19.7080		0.0014
9	Public		1	9	4.8561		0.0275

# SIGNIFICANT VARIABLES



GENDER



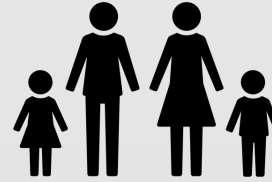
EDUCATION



RELIGION



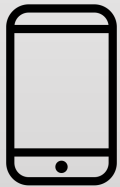
AGE



TYPE OF FAMILY



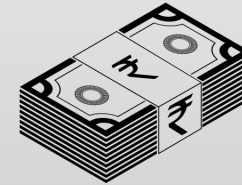
DEPENDENTS



PHONE



OCCUPATION



INCOME



FAMILY MEMBERS



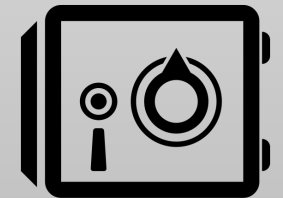
TYPE OF BANK



MARITAL STATUS



TYPE OF HOUSE



NO. OF ACCOUNTS

# GLOBAL TESTING

$H_0$  = The Design variables entered into the model by stepwise procedure are insignificant

$$\beta_0 = \beta_1 = \beta_2 = \dots = \beta_k = 0$$

V/s

$H_1$  = The Design variables entered into the model by stepwise procedure are significant OR At least one coefficient is not zero.

Testing Global Null Hypothesis: BETA=0			
Test	Chi-Square	DF	Pr > ChiSq
Likelihood Ratio	176.3446	21	<.0001
Score	160.8875	21	<.0001
Wald	127.7253	21	<.0001

# ANALYSIS OF EFFECTS

$H_0$  = Individual independent variable is insignificant

$H_1$  = Individual independent variable is significant

Type 3 Analysis of Effects			
Effect	DF	Wald Chi-Square	Pr > ChiSq
Age	1	28.9109	<.0001
Gender	1	19.6550	<.0001
Occupation	7	28.4680	0.0002
House	3	13.9932	0.0029
Income	5	20.2287	0.0011
Phone	1	13.1420	0.0003
Public	1	4.8237	0.0281
Private	1	18.8495	<.0001
No_Accounts	1	11.3951	0.0007



# INDIVIDUAL TESTING

Analysis of Maximum Likelihood Estimates						
Parameter		DF	Estimate	Standard Error	Wald Chi-Square	Pr > ChiSq
Intercept		1	1.2976	1.3944	0.8660	0.3521
Age		1	-0.0545	0.0101	28.9109	<.0001
Gender	1	1	0.8331	0.1879	19.6550	<.0001
Occupation	1	1	-3.4134	1.1832	8.3220	0.0039
Occupation	2	1	-2.9177	1.2454	5.4884	0.0191
Occupation	3	1	-4.1107	1.2085	11.5707	0.0007
Occupation	4	1	-3.8645	1.1909	10.5300	0.0012
Occupation	5	1	-3.3596	1.2561	7.1531	0.0075
Occupation	6	1	10.5377	506.0	0.0004	0.9834
Occupation	7	1	-0.6233	1.5322	0.1655	0.6842
House	1	1	1.8721	0.7022	7.1067	0.0077
House	2	1	1.6169	0.7438	4.7260	0.0297
House	3	1	1.2079	0.7204	2.8111	0.0936
Income	1	1	-0.3165	0.4096	0.5974	0.4396
Income	2	1	-0.4730	0.3529	1.7963	0.1802
Income	3	1	-0.3533	0.3059	1.3336	0.2482
Income	4	1	0.0882	0.2995	0.0868	0.7682
Income	5	1	0.8592	0.3371	6.4956	0.0108
Phone	1	1	1.9463	0.5369	13.1420	0.0003
Public	1	1	0.4701	0.2140	4.8237	0.0281
Private	1	1	0.9705	0.2235	18.8495	<.0001
No_Accounts		1	0.3420	0.1013	11.3951	0.0007

# FITTED MODEL

$$\begin{aligned}\log\left(\frac{p}{p-1}\right) = g(x) = & 1.2976 - 0.0545(X_{11}) + 0.8331(X_{21}) - 3.4134(X_{41}) \\ & - 2.9177(X_{42}) - 4.1107(X_{43}) - 3.8645(X_{44}) - 3.3596(X_{45}) + 1.8721(X_{61}) \\ & + 1.6169(X_{62}) + 0.8592(X_{75}) + 1.9463(X_{101}) + 0.4701(X_{111}) + 0.9705(X_{121}) \\ & + 0.3420(X_{161})\end{aligned}$$

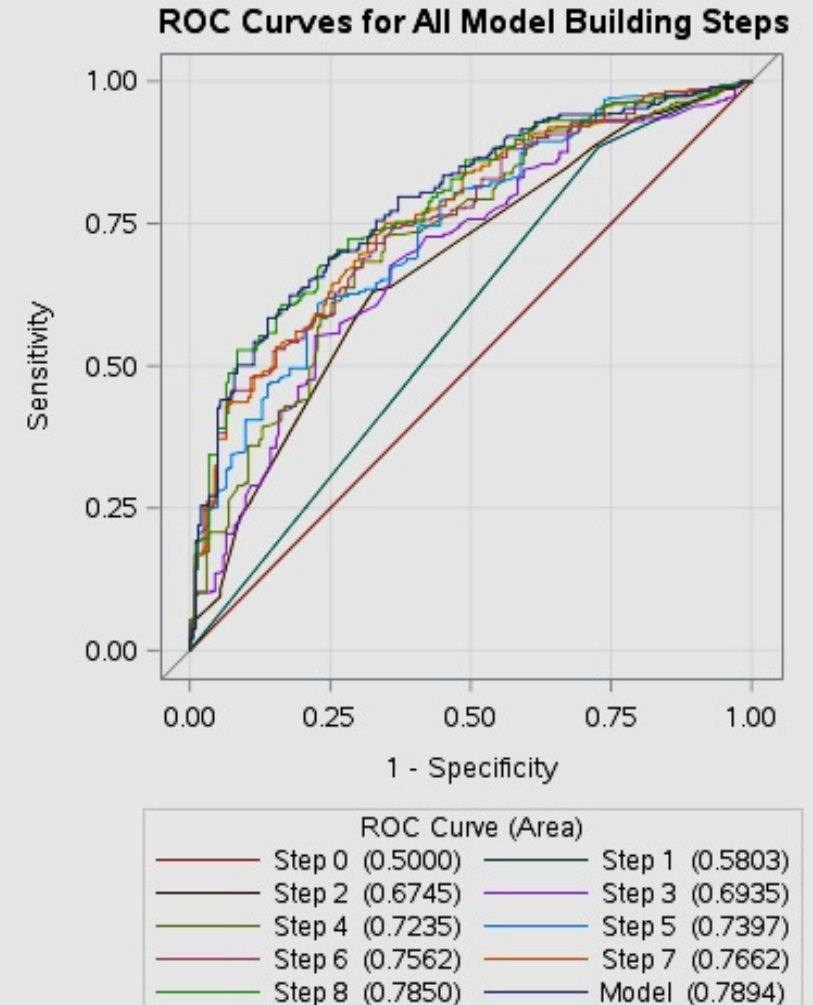
# ODDS RATIO

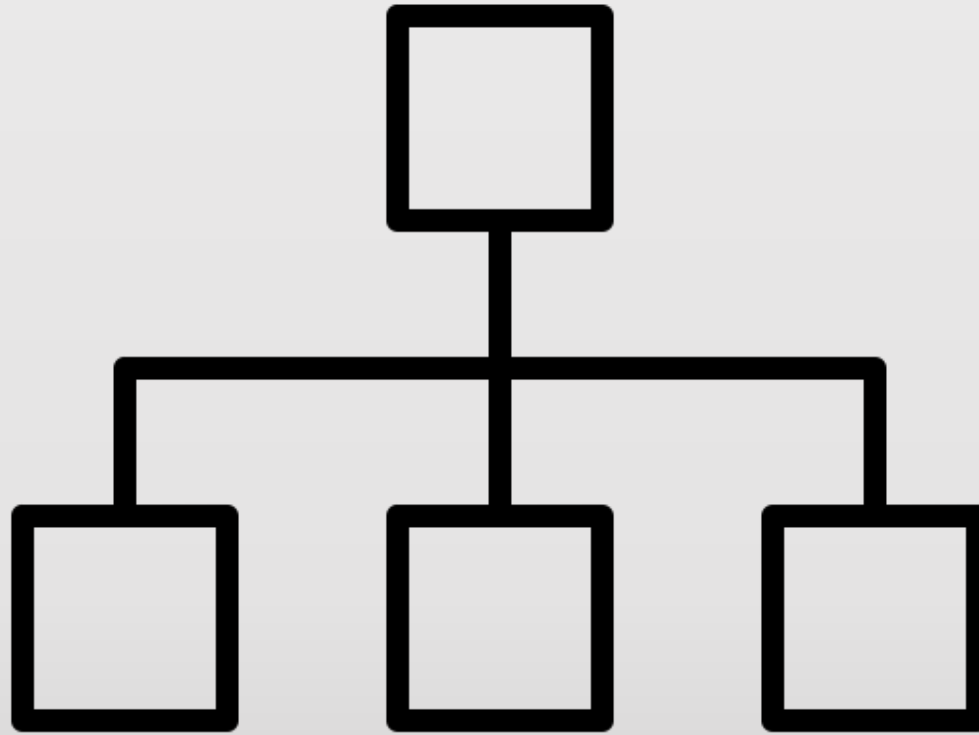
Odds Ratio Estimates			
Effect	Point Estimate	95% Wald Confidence Limits	
Age	0.947	0.928	0.966
Gender 1 vs 2	2.300	1.592	3.325
Occupation 1 vs 8	0.033	0.003	0.335
Occupation 2 vs 8	0.054	0.005	0.621
Occupation 3 vs 8	0.016	0.002	0.175
Occupation 4 vs 8	0.021	0.002	0.216
Occupation 5 vs 8	0.035	0.003	0.408
Occupation 6 vs 8	>999.999	<0.001	>999.999
Occupation 7 vs 8	0.536	0.027	10.803
House 1 vs 4	6.502	1.642	25.750
House 2 vs 4	5.037	1.173	21.642
House 3 vs 4	3.346	0.815	13.734
Income 1 vs 6	0.729	0.327	1.626
Income 2 vs 6	0.623	0.312	1.244
Income 3 vs 6	0.702	0.386	1.279
Income 4 vs 6	1.092	0.607	1.964
Income 5 vs 6	2.361	1.220	4.572
Phone 1 vs 2	7.002	2.445	20.056
Public 1 vs 2	1.600	1.052	2.434
Private 1 vs 2	2.639	1.703	4.090
No_Accounts	1.408	1.154	1.717

# CLASSIFICATION & ROC CURVE

Classification Table									
Prob Level	Correct		Incorrect		Percentages				
	Event	Non-Event	Event	Non-Event	Correct	Sensitivity	Specificity	False POS	False NEG
0.500	887	24	178	25	81.8	97.3	11.9	16.7	51.0

Association of Predicted Probabilities and Observed Responses			
Percent Concordant	78.9	Somers' D	0.579
Percent Discordant	21.1	Gamma	0.579
Percent Tied	0.0	Tau-a	0.172
Pairs	184224	c	0.789





## OBJECTIVE 2

To identify and analyze other latent (qualitative) factors that influence the people's preference to choose cash over cashless

# FACTOR ANALYSIS



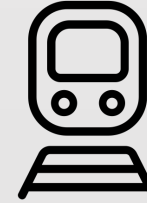
RESTAURANT



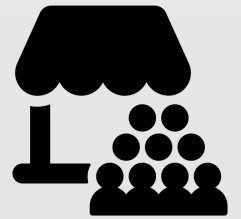
TRADES WORK AT  
HOME



PAYING A FRIEND



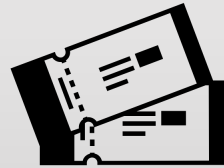
PUBLIC TRANSPORT



GOODS IN MARKET



BAR/ COFFEE SHOP



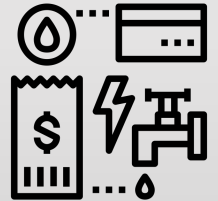
TICKETS FOR EVENTS



TAXI/ CAB



GOODS ON PHONE



UTILITY BILLS



GOODS IN  
RETAIL SHOP



DONATION TO  
CHARITY



MOTOR FUEL



GOODS ON WEB



GOVT. SERVICES

# CORRELATION MATRIX

Correlations															
	F1	F2	F3	F4	F5	F6	F7	F8	F9	F10	F11	F12	F13	F14	F15
F1	1.00000	0.63673	0.40080	0.38916	0.52187	0.28404	0.27124	0.39868	0.47833	0.25512	0.31477	0.29865	0.33842	0.22162	0.39178
F2	0.63673	1.00000	0.37863	0.37271	0.40134	0.36949	0.34979	0.34255	0.41895	0.27452	0.30129	0.36278	0.36679	0.30288	0.36675
F3	0.40080	0.37863	1.00000	0.55862	0.43285	0.43295	0.43807	0.43275	0.39718	0.48567	0.34177	0.32965	0.61363	0.38966	0.48277
F4	0.38916	0.37271	0.55862	1.00000	0.40743	0.43587	0.43505	0.43863	0.42374	0.51980	0.42372	0.24403	0.49711	0.29338	0.41198
F5	0.52187	0.40134	0.43285	0.40743	1.00000	0.31249	0.34513	0.43913	0.43477	0.29717	0.34311	0.39954	0.30683	0.32998	0.37544
F6	0.28404	0.36949	0.43295	0.43587	0.31249	1.00000	0.49084	0.40345	0.38301	0.48891	0.43353	0.33772	0.34600	0.37948	0.37387
F7	0.27124	0.34979	0.43807	0.43505	0.34513	0.49084	1.00000	0.53199	0.40960	0.53763	0.47728	0.36525	0.50045	0.36581	0.37912
F8	0.39868	0.34255	0.43275	0.43863	0.43913	0.40345	0.53199	1.00000	0.48009	0.53379	0.47256	0.45672	0.47408	0.33389	0.47807
F9	0.47833	0.41895	0.39718	0.42374	0.43477	0.38301	0.40960	0.48009	1.00000	0.43125	0.45464	0.38216	0.46694	0.37803	0.48767
F10	0.25512	0.27452	0.48567	0.51980	0.29717	0.48891	0.53763	0.53379	0.43125	1.00000	0.48647	0.24441	0.55775	0.32546	0.40890
F11	0.31477	0.30129	0.34177	0.42372	0.34311	0.43353	0.47728	0.47256	0.45464	0.48647	1.00000	0.52558	0.45094	0.34737	0.38004
F12	0.29865	0.36278	0.32965	0.24403	0.39954	0.33772	0.36525	0.45672	0.38216	0.24441	0.52558	1.00000	0.37764	0.41543	0.37150
F13	0.33842	0.36679	0.61363	0.49711	0.30683	0.34600	0.50045	0.47408	0.46694	0.55775	0.45094	0.37764	1.00000	0.43685	0.45275
F14	0.22162	0.30288	0.38966	0.29338	0.32998	0.37948	0.36581	0.33389	0.37803	0.32546	0.34737	0.41543	0.43685	1.00000	0.45883
F15	0.39178	0.36675	0.48277	0.41198	0.37544	0.37387	0.37912	0.47807	0.48767	0.40890	0.38004	0.37150	0.45275	0.45883	1.00000

# KMO & BARTLETT'S TEST

$H_0$  = Population correlation matrix is an identity matrix

$H_1$  = Population correlation matrix is not an identity matrix

<b>Kaiser-Meyer-Olkin Measure of Sampling Adequacy.</b>  <b>Bartlett's Test of Sphericity</b>	<b>Approx. Chi-Square</b>	6109.306
	<b>Df</b>	105
	<b>Sig.</b>	.000



# COMMUNALITIES

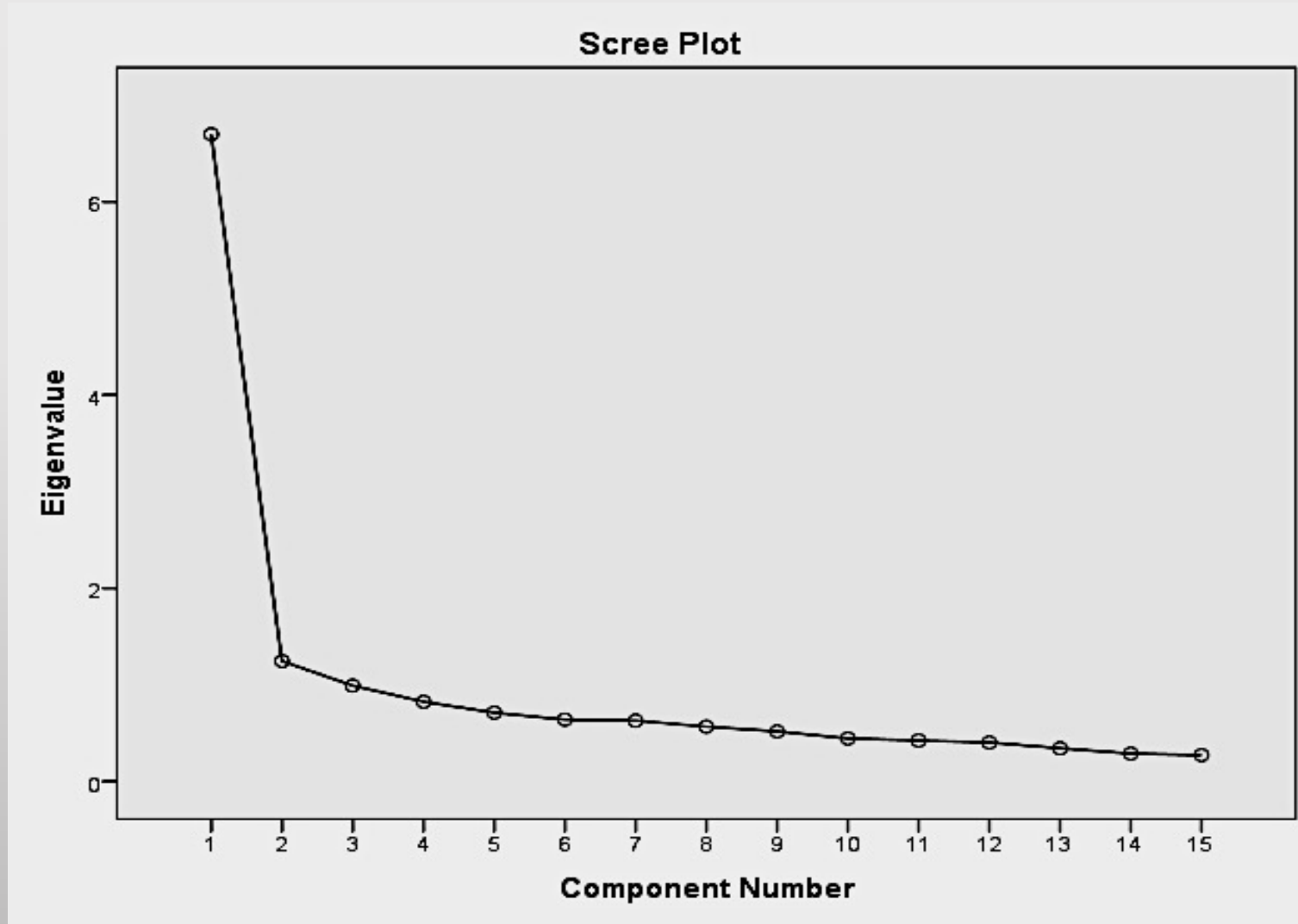
Communalities		
	Initial	Extraction
Food_restaurant	1.000	.800
Drinks	1.000	.645
Physicalgoods_store	1.000	.611
Tradesworkathome	1.000	.648
Tickets_events	1.000	.550
Donation	1.000	.456
Paying_friend	1.000	.569
Taxi	1.000	.542
Motorfuel	1.000	.520
Publictransport	1.000	.710
Goods_phone	1.000	.584
Goods_web	1.000	.755
Goods_market	1.000	.594
Utility_bills	1.000	.482
Govt_services	1.000	.470
Extraction Method: Principal Component Analysis.		

# TOTAL VARIANCE EXPLAINED

Component	Initial Eigenvalues			Extraction Sums of Squared Loadings			Rotation Sums of Squared Loadings		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	6.698	44.655	44.655	6.698	44.655	44.655	3.706	24.710	24.710
2	1.245	8.303	52.958	1.245	8.303	52.958	2.656	17.709	42.418
3	.992	6.612	59.570	.992	6.612	59.570	2.573	17.152	59.570
4	.825	5.499	65.069						
5	.712	4.747	69.816						
6	.639	4.263	74.079						
7	.629	4.196	78.275						
8	.567	3.779	82.054						
9	.517	3.449	85.503						
10	.444	2.961	88.464						
11	.423	2.823	91.287						
12	.403	2.688	93.975						
13	.343	2.288	96.263						
14	.289	1.924	98.187						
15	.272	1.813	100.000						

**Extraction Method: Principal Component Analysis.**

# SCREE PLOT



# COMPONENT MATRIX

	Component		
	1	2	3
Food_restaurant	.612	.625	
Drinks	.615	.508	
Physicalgoods_store	.717		
Tradesworkathome	.690		
Tickets_events	.628		
Donation	.645		
Paying_friend	.694		
Taxi	.727		
Motorfuel	.704		
Publictransport	.693		
Goods_phone	.676		
Goods_web	.602		.619
Goods_market	.726		
Utility_bills	.589		
Govt_services	.683		
Extraction Method: Principal Component Analysis. Only three components extracted.			

# ROTATED COMPONENT MATRIX

	Component		
	1	2	3
Food_restaurant		.873	
Drinks		.758	
Physicalgoods_store	.674		
Tradesworkathome	.719		
Tickets_events		.643	
Donation	.551		
Paying_friend	.626		
Taxi	.499		.459
Motorfuel		.474	
Publictransport	.814		
Goods_phone			.635
Goods_web			.828
Goods_market	.680		
Utility_bills			.620
Govt_services			
Extraction Method: Principal Component Analysis. Rotation Method: Varimax with Kaiser Normalization.			
a. Rotation converged in 6 iterations.			

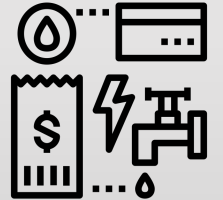
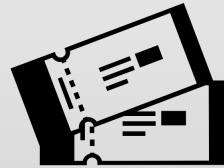
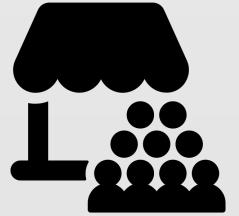
# COMPONENT TRANSFORMATION MATRIX

Component	1	2	3
1	.680	.511	.526
2	-.542	.834	-.109
3	-.494	-.211	.844
<b>Extraction Method: Principal Component Analysis.</b> <b>Rotation Method: Varimax with Kaiser Normalization.</b>			

# PRINCIPAL COMPONENTS



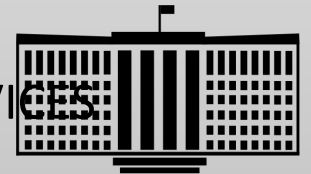
OFFICIAL PURPOSES

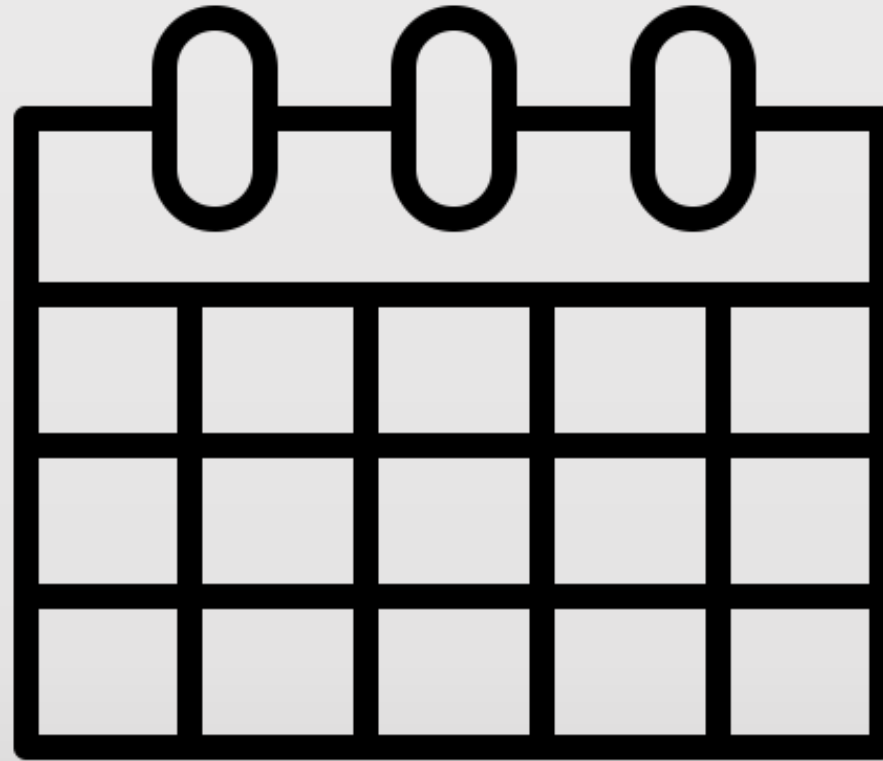


LEISURE



E-SERVICES



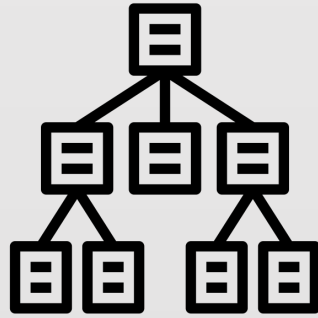


## OBJECTIVE 3

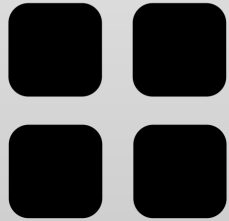
To find the deciding factors leading up-to a person's preference for using cashless in daily transactions



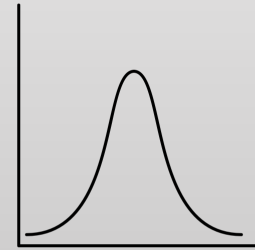
# CART MODEL



DECISION TREE  
LEARNING

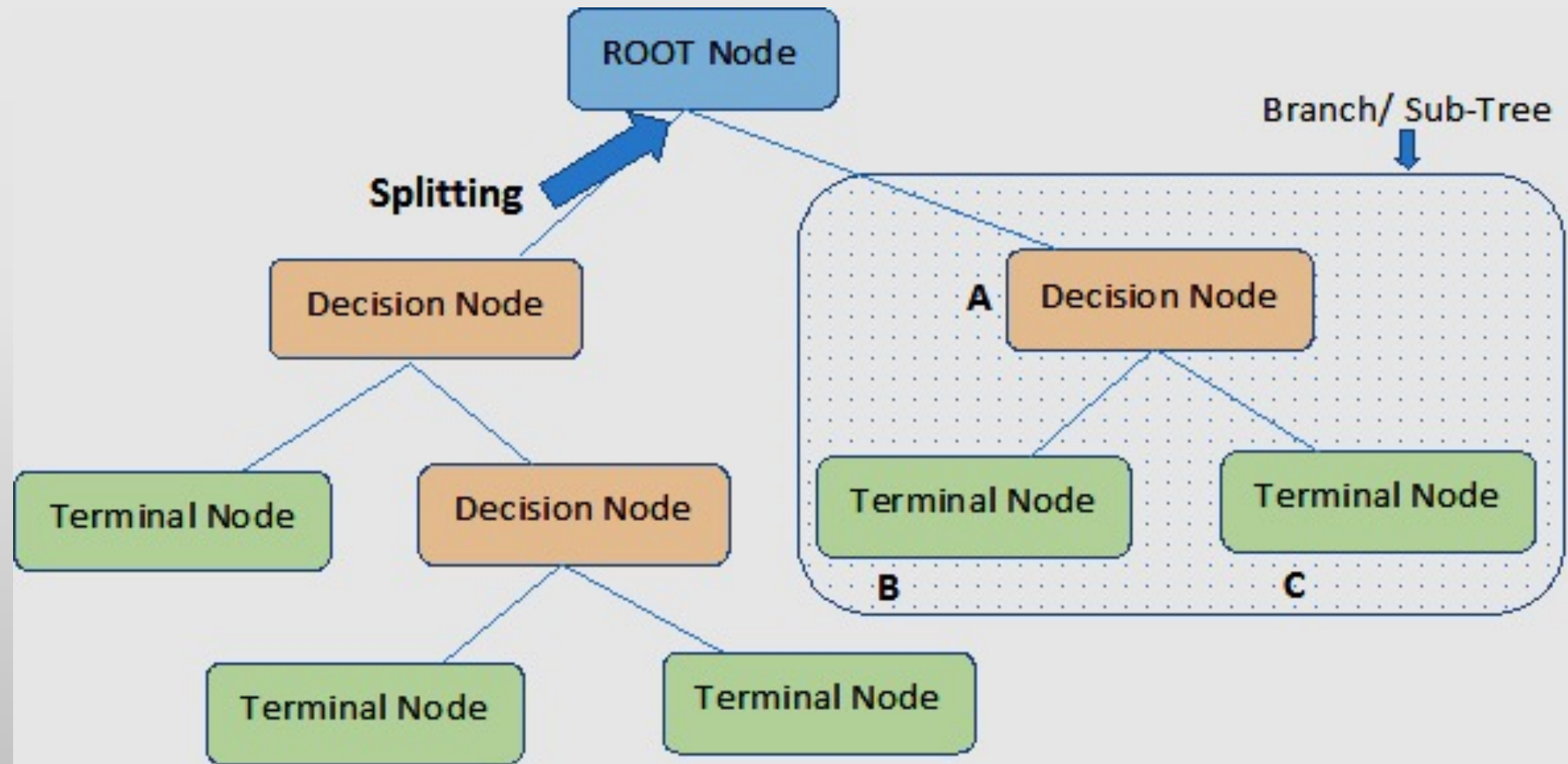


CATEGORICAL  
VARIABLE



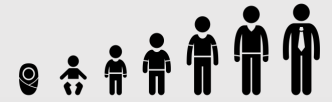
CONTINUOUS  
VARIABLE

# TERMINOLOGY



**Note:-** A is parent node of B and C.

# VARIABLES



AGE



GENDER



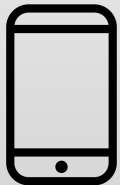
DEMONETIZATION



ONLINE  
SHOPPING



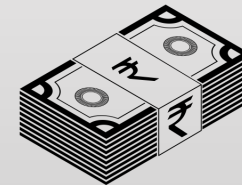
FREQUENCY OF USAGE



PHONE



OCCUPATION



INCOME



AVERAGE AMOUNT  
SPENT



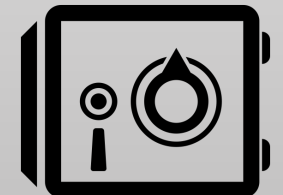
PUBLIC PRIVATE



REFERRAL



TYPE OF HOUSE

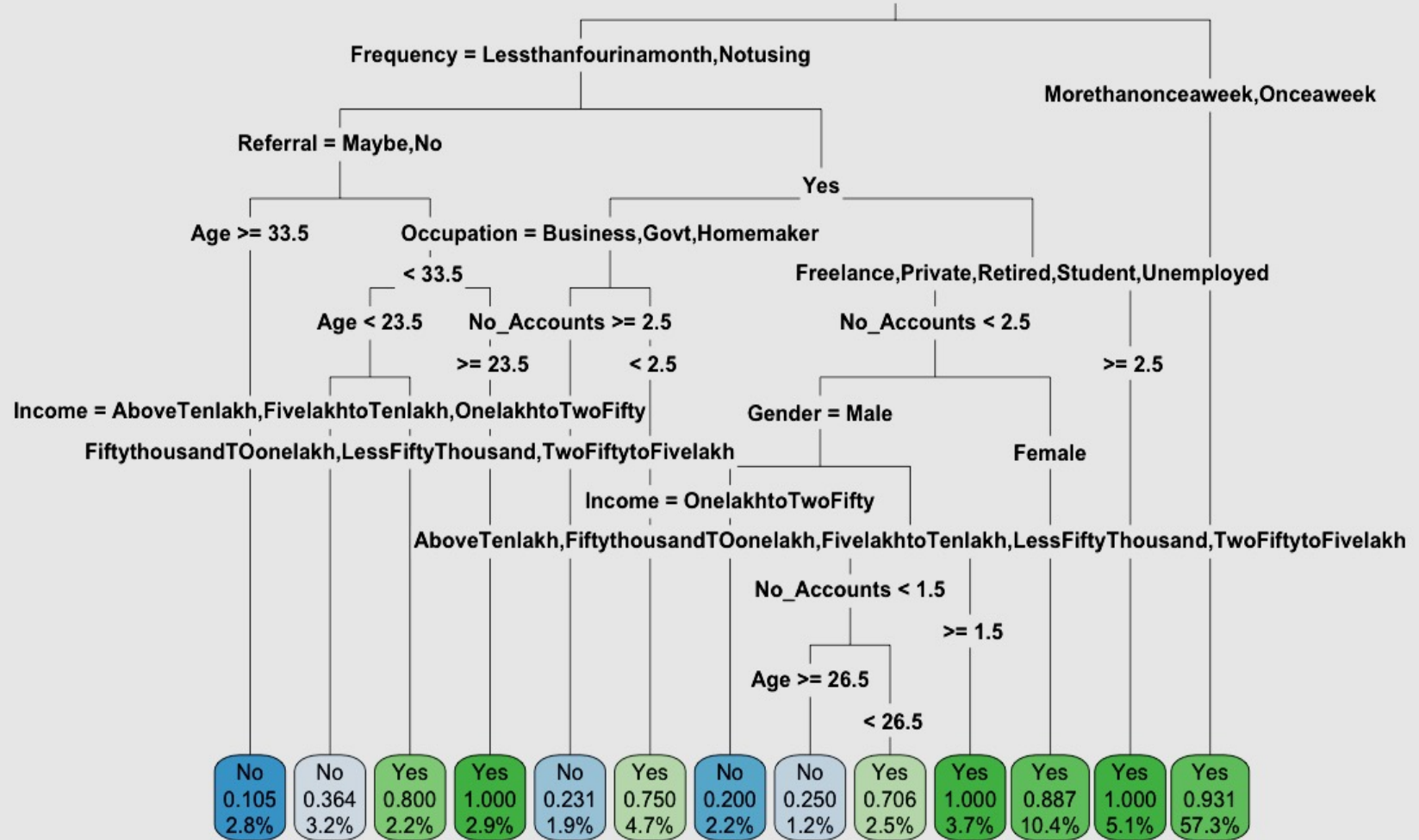


NO. OF ACCOUNTS

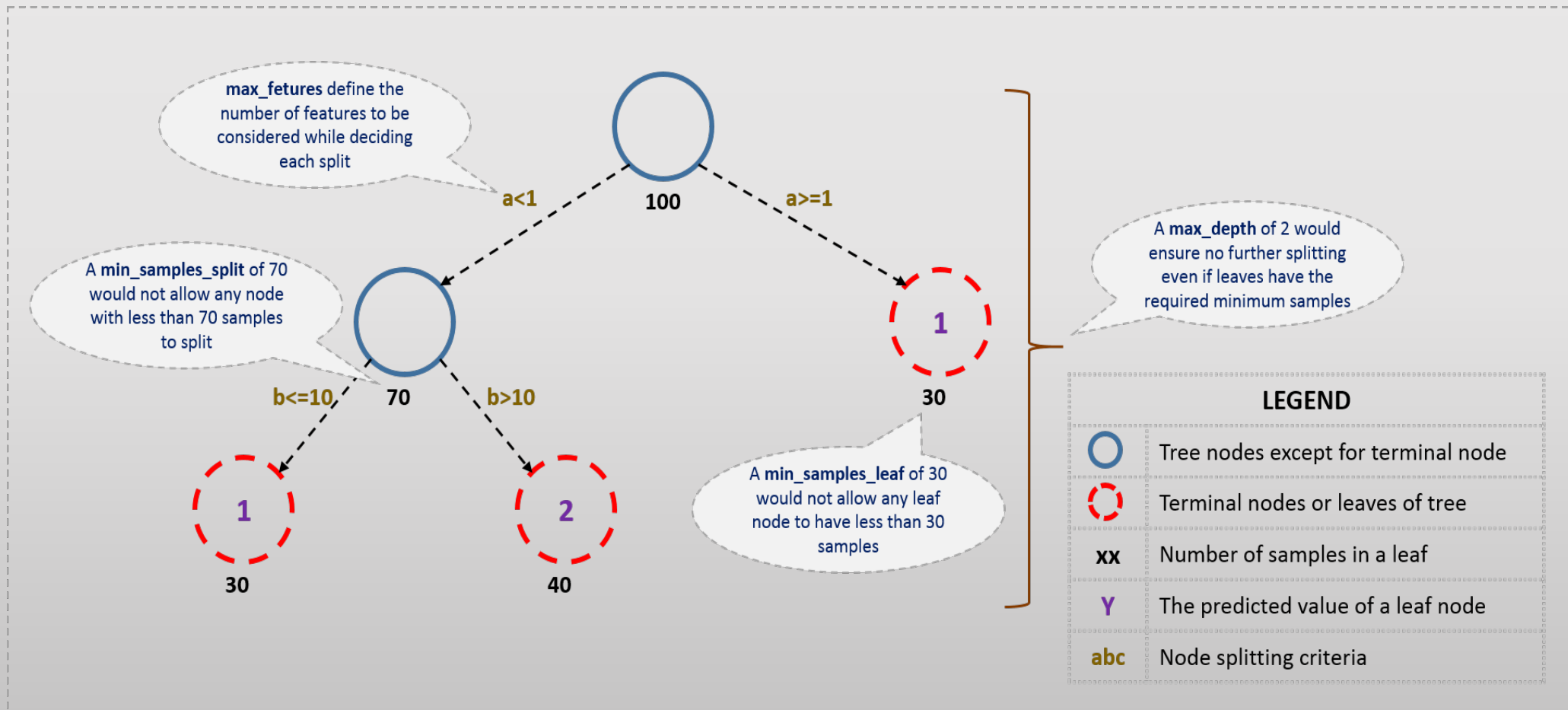
# FULL MODEL

Actual Values	Predicted Values		
		No	Yes
	No	17	19
Yes	8	184	

$$\frac{184 + 17}{228} = 88.16\%$$



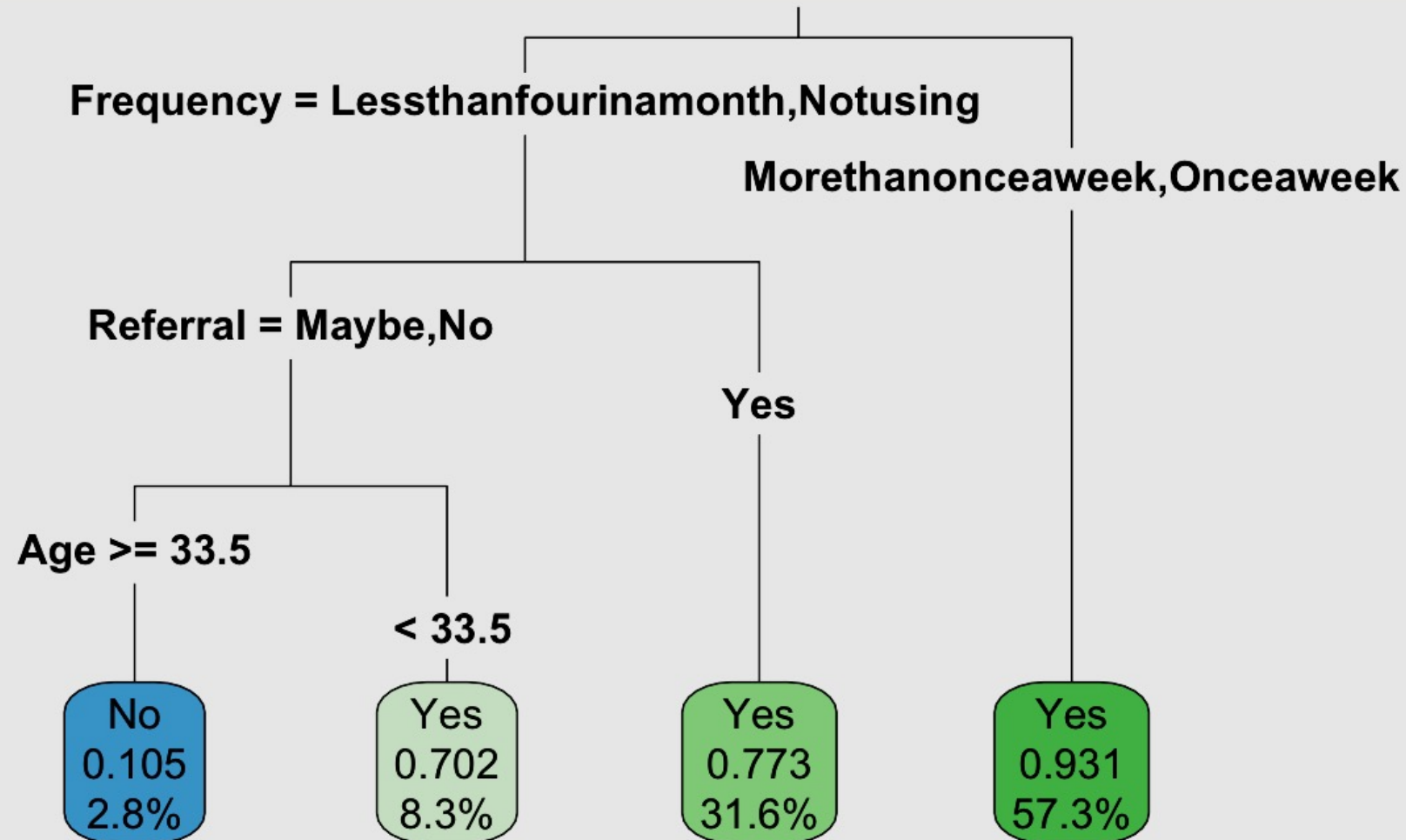
# SETTING CONSTRAINTS ON TREE SIZE



# MINSPLIT = 50

		Predicted Values	
Actual Values		No	Yes
	No	7	29
	Yes	4	188

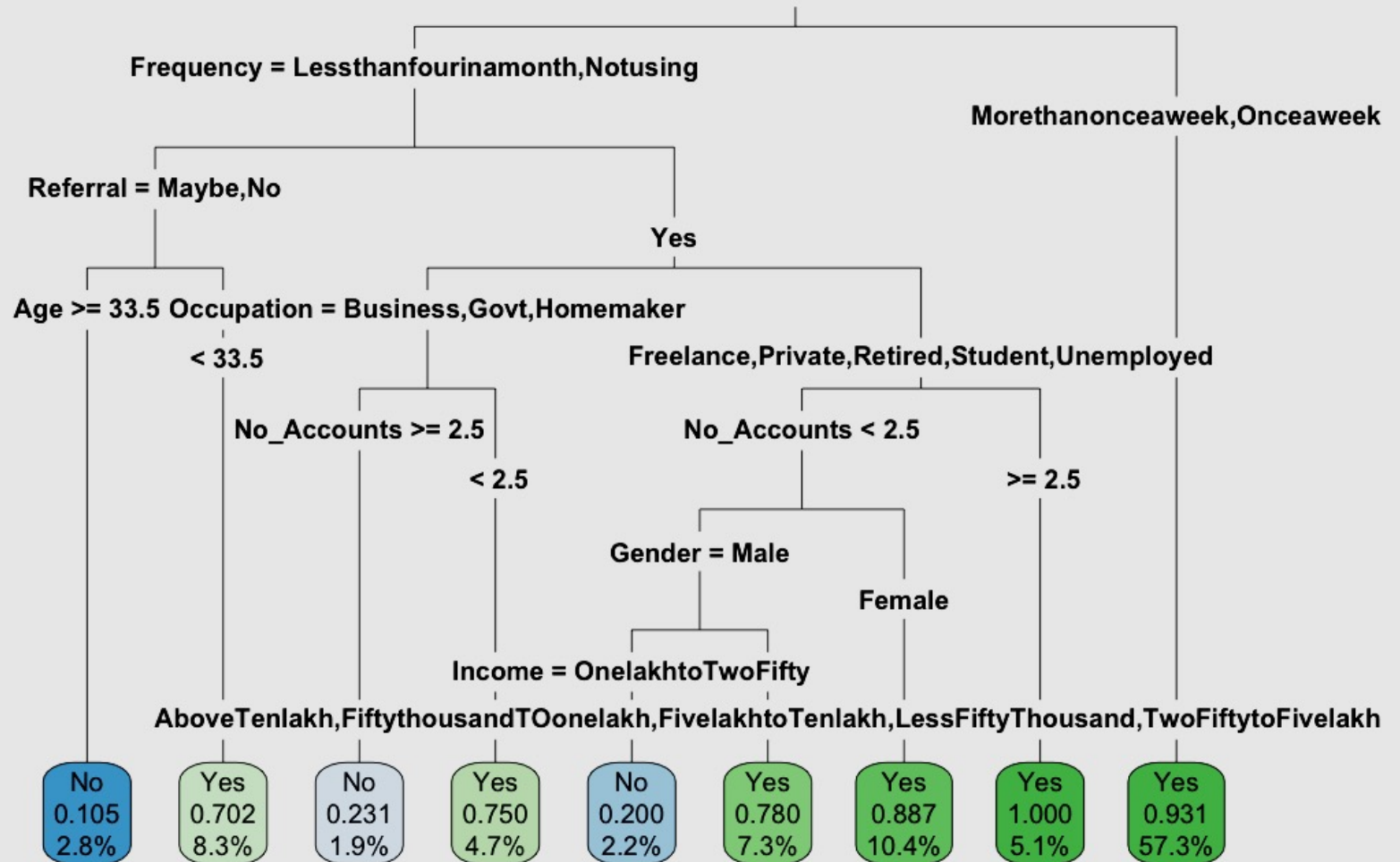
$$\frac{188 + 7}{228} = 85.52\%$$



# MINSPLIT = 40

		Predicted Values	
Actual Values		No	Yes
	No	12	24
	Yes	5	187

$$\frac{187 + 12}{228} = 87.28\%$$



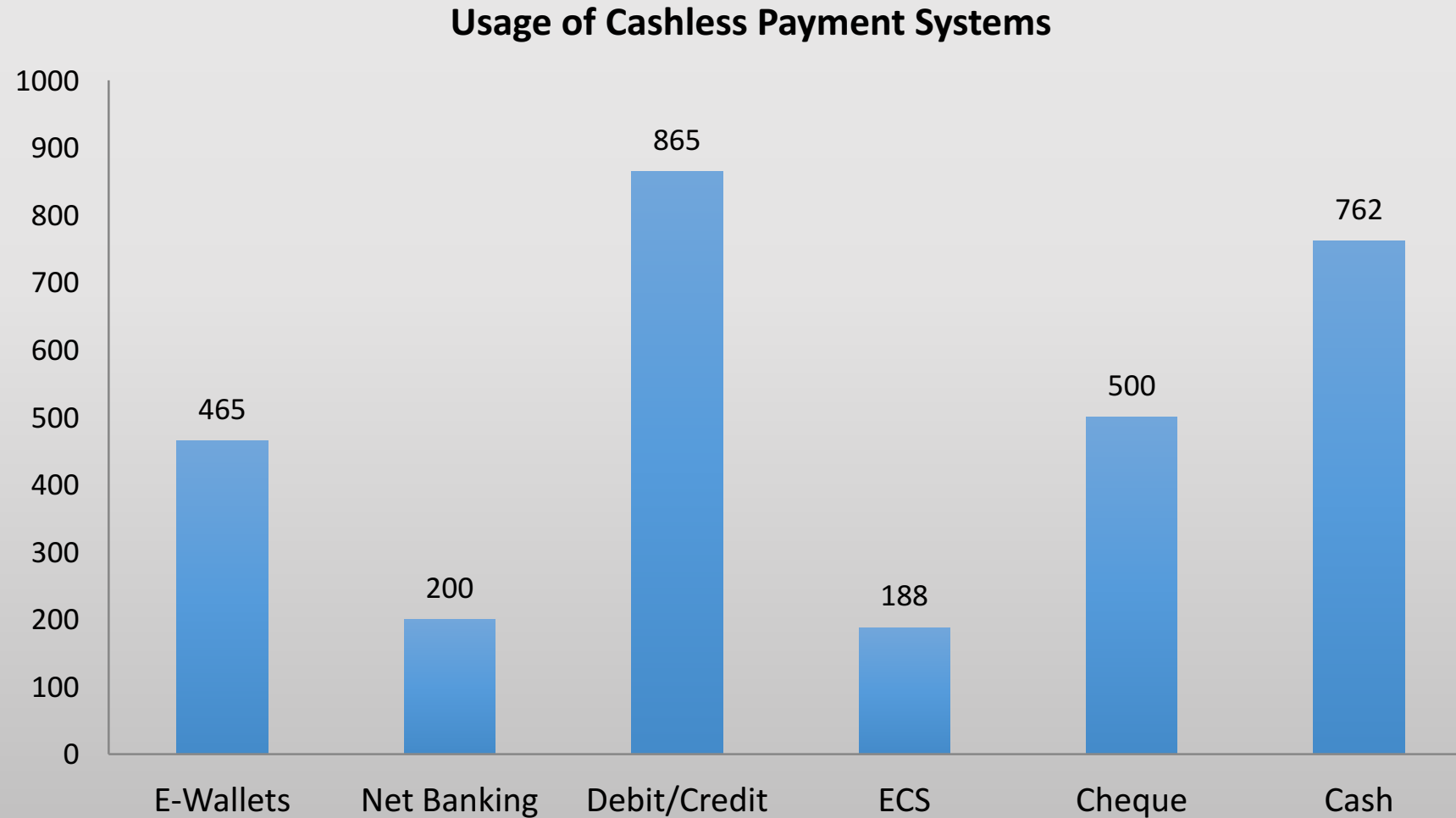


## OBJECTIVE 4

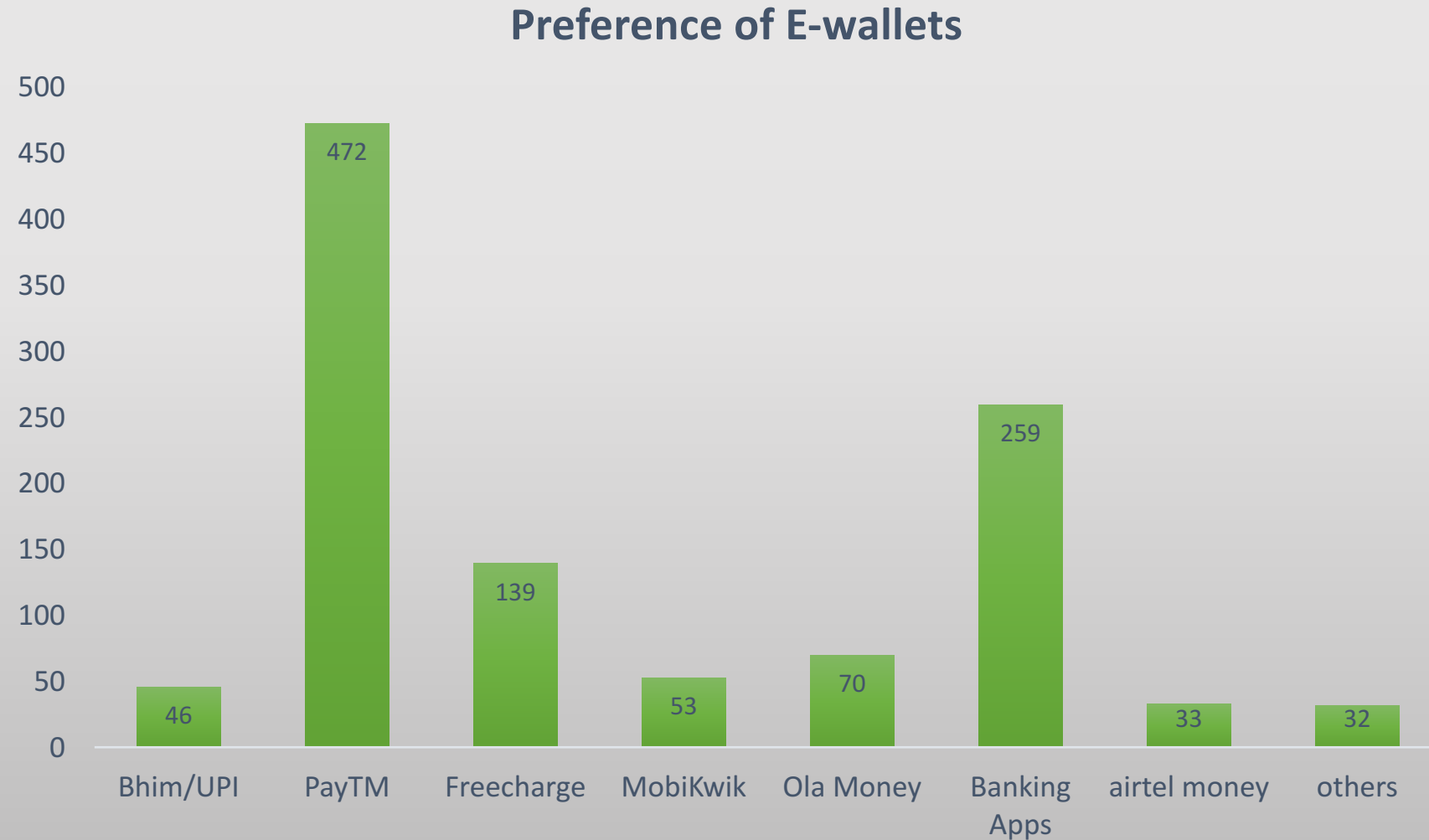
To find out the most preferred cashless mode of payment/ online wallet and the factors behind its popularity



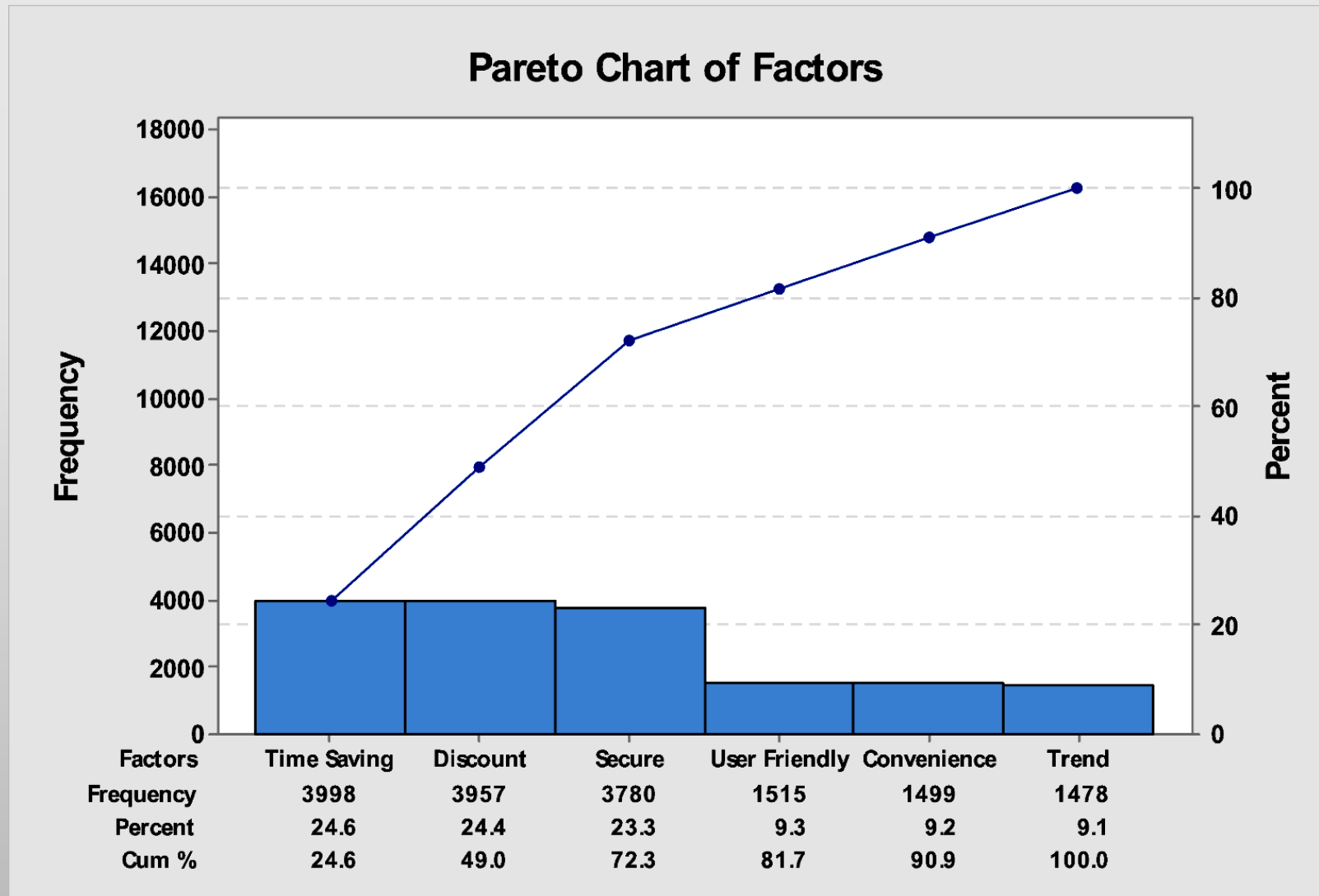
# USAGE OF CASHLESS PAYMENT SYSTEMS



# PREFERENCE OF E-WALLETS



# PARETO ANALYSIS



# CART

Actual Values	Predicted Values		
		No	Yes
	No	94	25
	Yes	43	66

$$\frac{94 + 66}{228} = 70.18\%$$

n = Convenience, Offers\_cashbacks, User\_friendly

, Personal preference, Secure

Mobile\_Apps  
0.342  
64.6%

Netbanking  
0.731  
35.4%

# RANDOM FOREST MODEL

TRAINING DATA

		Predicted Values	
		No	Yes
Actual Values	No	291	65
	Yes	151	177

$$\frac{291 + 177}{684} = 68.42\%$$

TESTING DATA

		Predicted Values	
		No	Yes
Actual Values	No	94	25
	Yes	43	66

$$\frac{94 + 66}{228} = 70.18\%$$



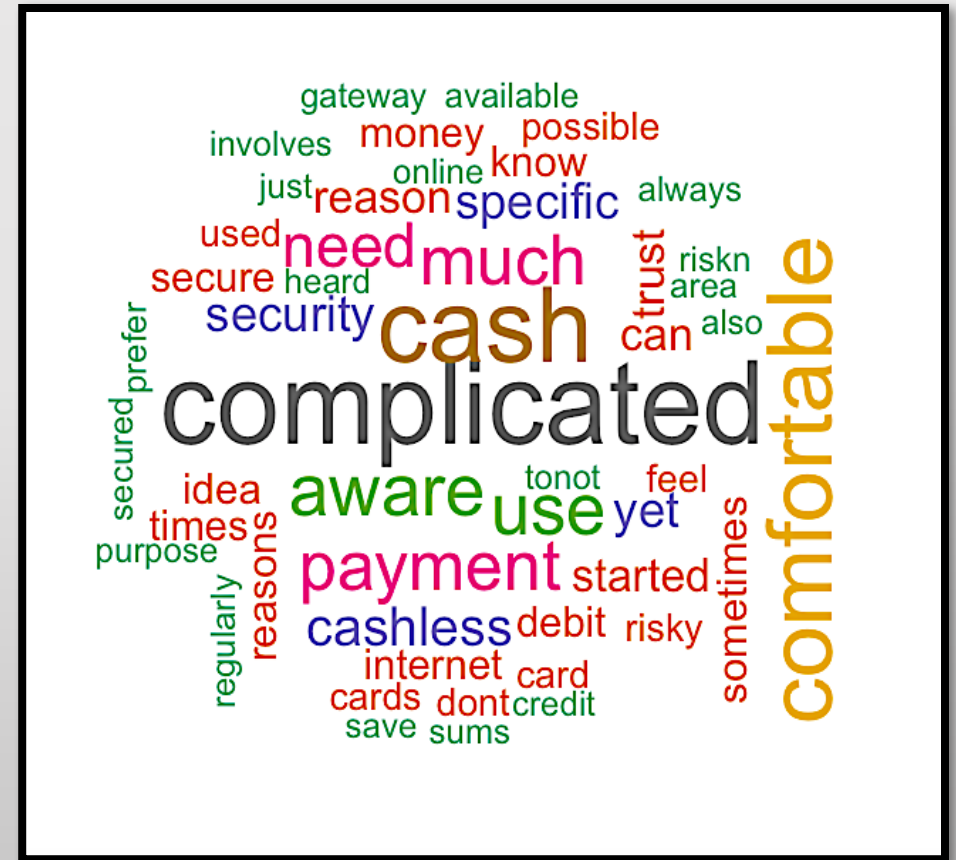
## OBJECTIVE 5

To find out the major concerns with current cashless payment systems among the people who use cashless and those who don't

# WORD CLOUD



# USERS

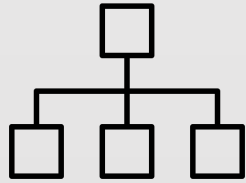


# NON - USERS

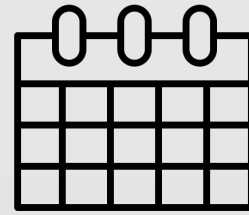
# CONCLUSION



SOCIO-  
DEMOGRAPHIC  
FACTORS



QUALITATIVE  
FACTORS



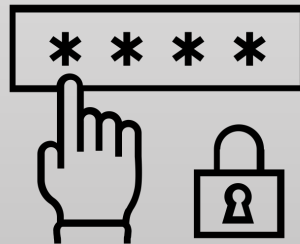
DAILY  
TRANSACTIONS



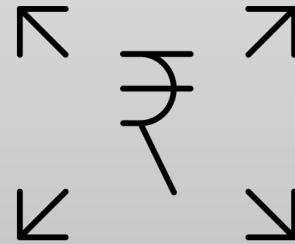
MOST  
PREFERRED  
WALLET



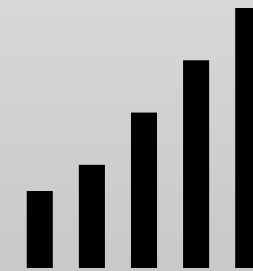
CASHLESS  
CONCERNS



ROBUST  
SECURITY

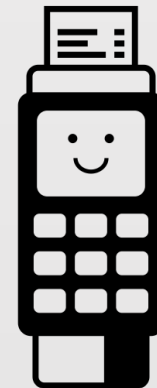
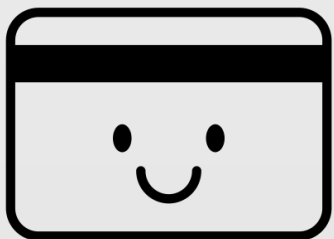


WIDESPREAD  
ACCESSIBILITY



ADVANCED  
TECHNICAL  
INFRASTRUCTURE





THANK YOU

