



Protect Brand Reputation— Assess, Monitor, and Communicate Compliance to Quality Standards

Ensuring compliance to quality guidelines, safety regulations, guest experience standards, and other operational guidelines is critical to your business success. Yet, ensuring compliance and consistency can become challenging as your business grows. The task of building and managing hospitality quality programs is by no means easy, but has proven to be a very worthwhile and necessary practice. It's true that quality programs have a profound impact on everything from brand reputation and guest satisfaction to safety compliance and quality management.

Creating an effective quality evaluation solution

Developing hotel and resort quality guidelines that keep all of your locations consistent and safe is one thing. However, creating an effective quality evaluation system that can accurately measure and track every location's performance can seem like an overwhelmingly difficult and expensive task. So what's the best, most cost-effective way to implement the assessment capabilities you need to meet your hotel or resort quality standards, continually improve your performance, and drive business value?



BRINGING AN EFFECTIVE **QUALITY EVALUATION SOLUTION** TO YOUR ORGANIZATION



Gather Better

Accurately Measure, Compare, and Document Hotel and Resort Quality Performance

Conduct evaluation programs that inspect all the necessary hotel areas:

- Exterior
- Entrance
- Lobby
- Recreational Areas
- Guest Rooms
- Office and Housekeeping

Use your evaluation solution to ensure that:

- Quality standards such as cleanliness, condition, and brand guidelines are followed
- Fire, life and safety (FLS) precautions are in place



See Earlier

Identify Quality Issues and Problems Quickly



Act Faster

Address Actionable Audit Results Before They Impact Guest Experience



Continuously Improve

Pinpoint Areas for Improvement, Compare to Benchmarks and Competition



INTRODUCING RIZEPOINT—YOUR QUALITY EVALUATION SOLUTION

- A powerful mobile app
- An advanced, cloud-based management console
- Built-in business intelligence
- Automated corrective action
- Advanced form and survey building capabilities
- A sophisticated rules engine
- Automated communication tools
...with the security and API integration capabilities your operation demands.

Take brand protection to a whole new level—conduct internal evaluations, enable self-assessments and sync with 3rd party data to ensure quality guidelines are followed in every location.