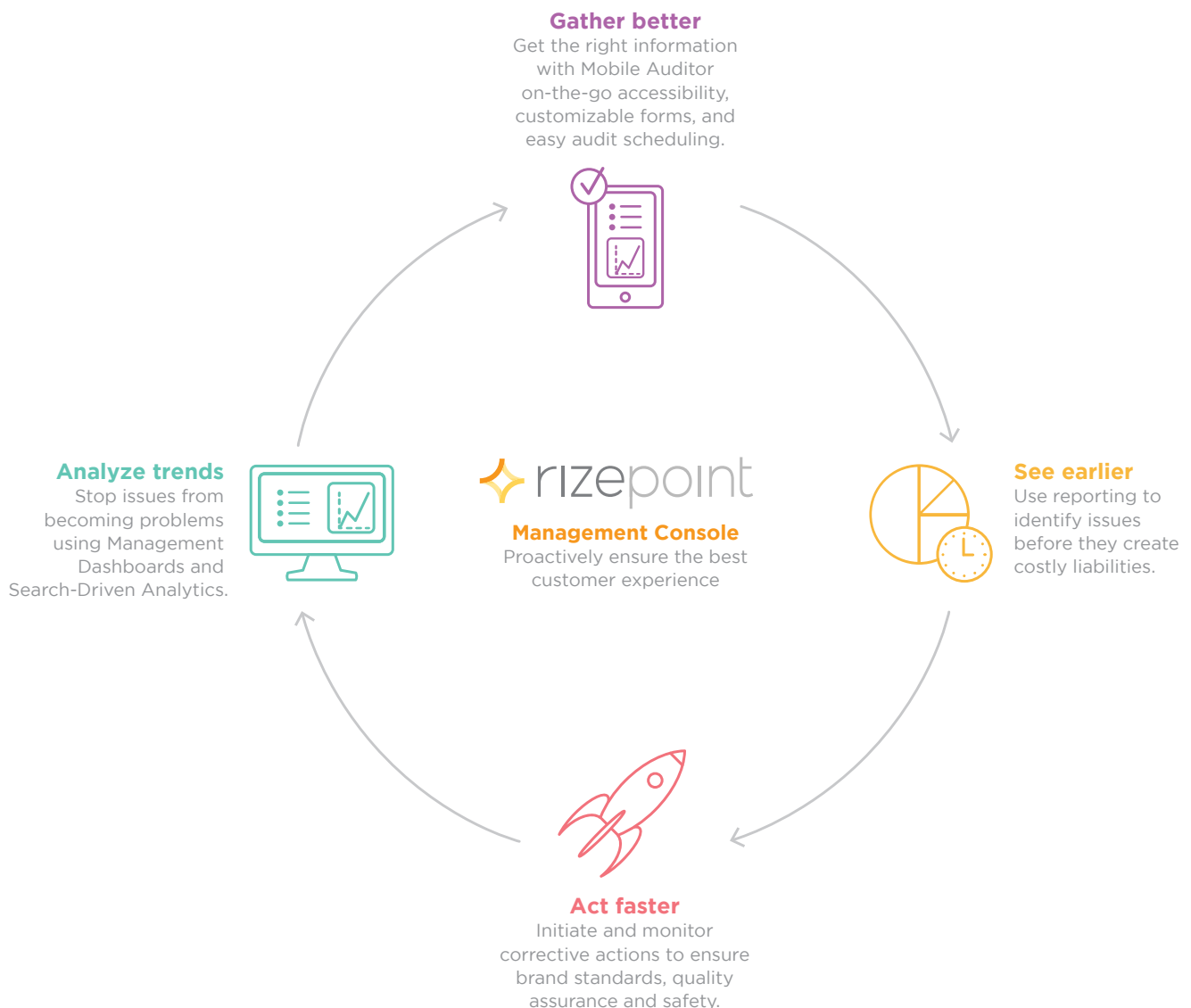# The world's most powerful **brand, quality,** and **safety** auditing solution
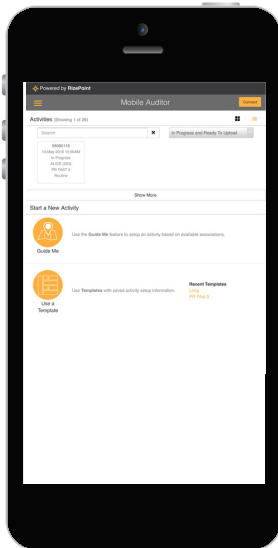
rizepoint

Brand standards. Quality assurance. Safety. Managing details like these are critical to your business success. But, ensuring compliance and consistency can become challenging as your business grows. That's where RizePoint can help. The cloud-based RizePoint Management Console and the RizePoint Mobile Auditor® app team up to give you a single view into your compliance data. With these tools in your corner, you'll gather better data, see issues earlier, and act to resolve those issues faster—before they impact your customers' experiences.

Gather better
Get the right information with Mobile Auditor on-the-go accessibility, customizable forms, and easy audit scheduling.

Analyze trends
Stop issues from becoming problems using Management Dashboards and Search-Driven Analytics.

rizepoint
Management Console
Proactively ensure the best customer experience

See earlier
Use reporting to identify issues before they create costly liabilities.

Act faster
Initiate and monitor corrective actions to ensure brand standards, quality assurance and safety.

Only RizePoint provides the tools, technology, and expertise to proactively manage quality and compliance — for both internally-imposed standards and externally-imposed regulations.

RIZEPOINT MOBILE AUDITOR®

Mobile Auditor
Mobile app for remote site inspections

Mobile Auditor streamlines remote location assessments. Inspection teams see immediate assessment results in the cloud-based RizePoint Management Console, replacing the long, manual upload processes.

- Capture data easily using powerful form navigation that leads auditors through the process.

- Use offline to free inspectors from connection concerns.

- Attach short videos, upload files, and mark-up photos to highlight important audit details.

- Start audits with just one click when you use RizePoint to schedule your inspections.

- Communicate details on non-compliant findings through comment features such as free form, pre-defined or auditor-configured comment fields.
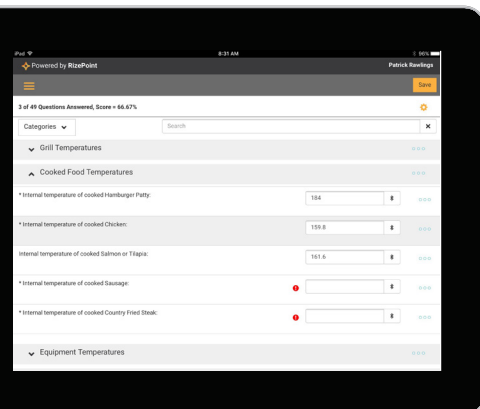
Thermocouple Integration
Streamline temperature and line checks

Conduct temperature checks and automate your line check process with thermocouple device integration in Mobile Auditor.

- Integrate with Cooper Atkins Blue2 instrument

- Upload line check temperature data seamlessly

- Eliminate errors and prevent tampering

Papa Murphys
TAKE 'N' BAKE PIZZA

"One of things I love about RizePoint is how easy it was for people to adopt. All team members utilize RizePoint, understand the system, and participate in surveys regularly. RizePoint makes continuous improvement easy."

**Jenni Doyle,** Director of Information & Technical Services for Papa Murphy's

RIZEPOINT MANAGEMENT CONSOLE

Automated Corrective Action

Act quickly to correct issues before they become costly liabilities

Action plans are automatically created for any item marked out-of-compliance during a Mobile Auditor on-site assessment. RizePoint enables you to use rules to trigger action plan tasks, establish due dates, send notifications, create alerts, issue reminders, and monitor task completion.
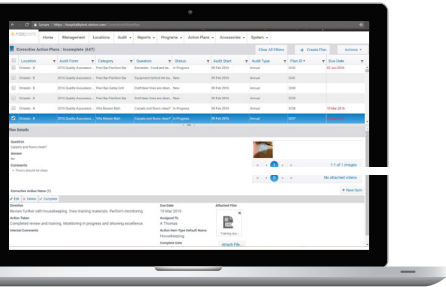
Business Intelligence

Turn audit results into a reporting powerhouse

With RizePoint, audit data is brought to life with dynamic visual reporting and dashboards for key analysis.

Management Dashboards

RizePoint management dashboards put the facts and figures you need most at your fingertips visually highlighting important information. View top level details and drill down to specific data using any of the available standard dashboard options.

Search-Driven Analytics

When reporting needs go beyond standard dashboards, gather ad-hoc results with Search-Driven Analytics. Use the power of a search engine to analyze RizePoint data and get real-time results as you type. Ask questions, analyze data, and build pinboards — in seconds.
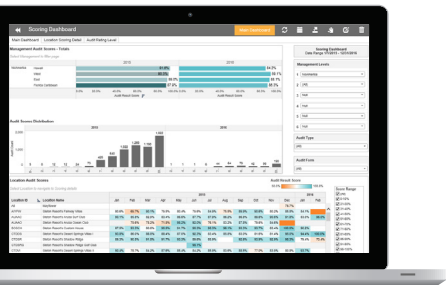
"Before RizePoint we had no real data or way to collect data. Now we can see exactly why a location earned a specific score to make our business better. We can see how it affects our guests and how it affects our team members."

**Bob Gremel,** Operation Excellence Department for Buffalo Wild Wings
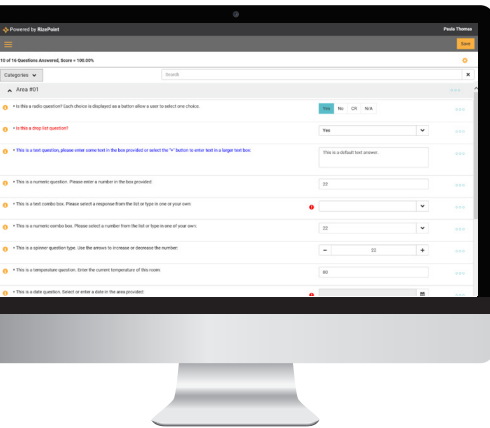
Audit Form Creation

Ensure all aspects of inspections are covered with effective, customized forms

RizePoint gives you complete control over what your assessments include, what steps should be taken by the auditor, and the standards that need to be met. Use RizePoint Management Console to build customized forms, through a variety of features, that can be easily maintained and pushed out to the Mobile Auditor app.

- Create different question types including droplist, text/numeric, combo box, spinner, radio, temperature, date, time, calculated and more.

- Dynamically trigger questions based on response to previous question.

- Force a category fail or an audit fail based on answer choice.
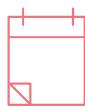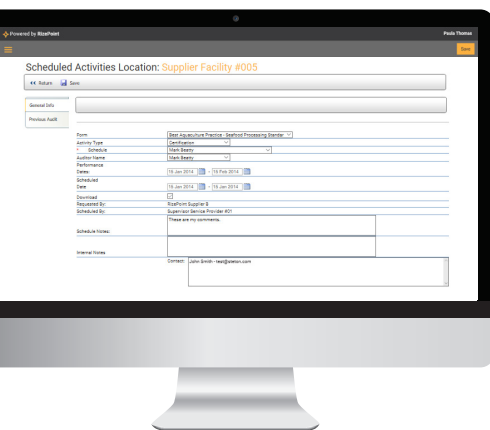
# Audit Scheduling

Schedule audits with ease

You'll appreciate how easy it is to schedule audits using RizePoint. Create and view schedules with ease in the cloud-based RizePoint Management Console.
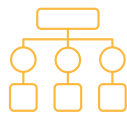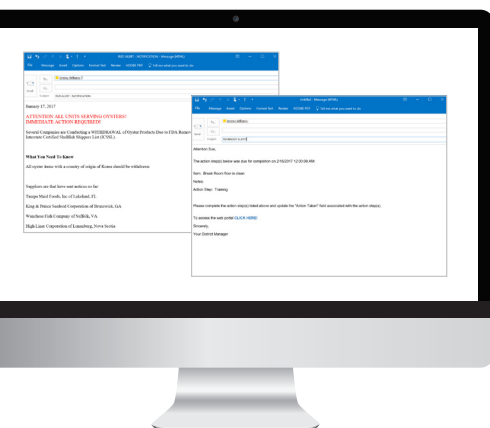
Automated Communication Tools

Provide complete visibility throughout the entire organization

Ensure visibility and transparency at all levels of the business and keep stakeholders informed of what is happening across locations with automated notifications and reporting subscription options. Standardized templates, email alerts, push-notifications, and report communications make it easy to manage, monitor, and communicate compliance progress.
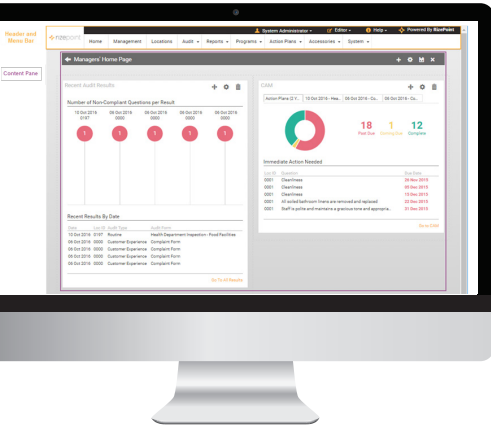
Management Console Interface

Easily display information users need most

The RizePoint Management Console offers a dynamic user interface with quick, at-a-glance visibility into the information users require. Based on roles, users are greeted with an Active Home Page that includes recent audit results, Corrective Action items due, Program Compliance tasks due, administrative messages, internal news/bulletin boards, and RSS feeds that are easily configured for their unique needs by the system administrator.
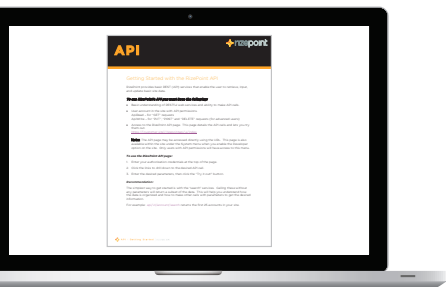
API Framework

Sync your data with audit results

Sync master data from your system of record with RizePoint whenever you have updates.

Security

Protect audit results

Sensitive audit results and compliance reporting must always remain secure and confidential. Encryption, single sign-on functionality using network logins, and individual access rights protect your data at every stage.

- Service Organization Controls Type II (SOC 2) compliant datacenter

- SSAE 16 Type II certified production infrastructure hosting center

- Hybrid tenancy data architecture for data partitioning

- Administrative, physical and technical safeguards protect network and systems

"Prior to using RizePoint there wasn't an application that could support the global nature of IHG. With RizePoint's ability to be configured on the fly, IHG is able to stay on a single platform across the globe while still accounting for regional differences."

Tony Nelson Manager, Product Management for Intercontinental Hotels Group (IHG)

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rizepoint.com   888.313.7095   info@rizepoint.com