Hein Htet Zaw

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PERSONAL PROFILE

Graduating with a Bachelor Degree in Computer Science with a minor in Math with experience as an IT technician at Lindenwood for past a year and a half. I am a great fit for entry-level positions in the fields of software development, web development, computer networking, and network security.

EDUCATION

Lindenwood University (*St. Charles, MO*)   *Expected Graduation*: *May 2017*
Bachelor of Science – Computer Science Major with Math Minor   *Current GPA: 3.39/4.00*

EXPERIENCES

IT Help Desk Technician – User Services, *Lindenwood University*   *August 2015 – Present*
- Install software and hardware, setup VPN, add computers to domain, resolve WiFi connection issues
- Resolve tier 1 and 2 customer issues including email migration from Outlook to Microsoft Office 365
- Support internal telephone, email, and infrastructure systems with password reset and ID card linking
- Train new members for TeamDynamix™ Tech Support Platform and write Knowledge-Based articles
- Lead the computer lab technician team and assign responsibilities for team members

PROJECTS

Project H-A-T – Backend Developer   (*Global Hack V – St. Louis Municipal Court System*)   *October 2015*
- Back ended a functional website using MySQL Database and C++

Support Net – Frontend Developer   (*Global Hack VI – Preventing Homelessness in St. Louis*)   *October 2016*
- Developed a customized interactive map using Google Maps and Places APIs

Archify – **Mobile Developer**   (*Arch Hacks 2016 – Elderly People's Healthcare and Emergency*)   *November 2016*
- Prototyped an Android App using Android Studio
- Led a team of four members

Lab Attendant Helper Project   (*Personal Idea Project*)   *September 2016*
- Scripted batch programs to help attendants check hundreds of computers
- Developed a Visual Basic program for monitoring five lab printers simultaneously

Multi-Subnet LAN Project   (*Personal Idea Project*)   *August 2016*
- Designed a multi subnet home network that support bridging, IP filtering and content sharing
- Built subnets and bridges on the network for resource access allowances and restrictions

SKILLS

Advanced	Java, C++, VB .NET, PHP, HTML, CSS, JQuery, JavaScript
Working	Batch, Python, C#, SQL, RDBMS, Networking (Subnetting, IP Managing, Routing, etc.)
Basic	Ruby, Objective C, Assembly, Node.js

LANGUAGES

Burmese (Native), English (Bilingual)

HONORS, AWARDS, AND MEMBERSHIPS

LindenLeader Award	April 2015
Dean's List Certifications	Fall 2013, Spring 2014, Spring 2016
LU Honor Society	August 2013 – Present
LU Computer Science Club	August 2013 – Present
International Student Fellowship (ISF)	August 2013 – Present
Association for Computer Machinery (ACM)	May 2016 – Present