



# **MANAGED IT SERVICES**

Focus on your business. We'll do the rest

**AMC January 2026 Report.**

**[www.flashnet.co.tz](http://www.flashnet.co.tz)**

# Flashnet - The best Managed IT service provider in Tanzania

As a leading Managed IT Service Provider in Tanzania, Flashnet offers a wide range of comprehensive IT services to meet your business needs. Our services include Remote IT Support Services, Computer and Network Support, Server Support Services, Server Monitoring Services, Network and Server Administration, Backup and Disaster Recovery Services, and Managed Wi-Fi Service.

## **01 Remote IT Support Services**

Our Remote IT Support Services provide quick and efficient troubleshooting and resolution of computer system issues, no matter where you are located in Tanzania.

## **02 Server Support Services**

With our Server Support Services, we ensure your servers run smoothly and minimize downtime, ensuring your business operations are always running.

## **03 Computer and Network Support**

Our experienced IT professionals provide comprehensive Computer and Network Support to ensure your systems run efficiently and effectively.

## **04 Server Monitoring Services**

Our 24/7 Server Monitoring Services proactively detect and address issues before they become major problems, ensuring your systems operate at peak performance levels.

# AUDIT NUMBERS

As per 15/01/2026

Antivirus Status	Device Performance	Microsoft Office License	Operating System License
50 Active	30 Good	30 Active	39 Windows Pro
5 Not Active	0 Poor	1 Not Active	5 Win Home

# Our Agenda

We are committed to providing the best services to grow your business.

It's ultimately about making sure  
It's combination of practices,  
customers are successful in solving  
strategies and technologies to  
manage and analyze data through  
business and analyze problems and  
prioritize.  
commitments, Tasks and services  
provided to customer.

**Statistics**

**Tickets**

**Support**

# Activities Calendar

It's about visual representation of our commitments, Tasks and services provided to customer.

## FLASHNET AMC CLIENT RECORD

Client: Al Hushoom

Year: 2026

An ISO 9001:2015 Certified Company

Weekday/Month	SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT		
January					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
February	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28									
March	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31						
April				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30				
May						1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
June		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30						
July				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31			
August							1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
September			1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30					
October					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
November	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30							
December			1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31				

## KEY STATISTICS

18	1	14	1	1	1
Total Tickets	Firewall	General	Hardware	Network	Server

# Activities Tickets

It's combination of practices, strategies and technologies to manage and analyze data through customer lifecycle.

Date	Client Name	Subject	Category	Status	Assigned to
07/01/2026	AI Hushoom	Kamal Steel Sophos RED 60 Conf	Network	Unknown	Unassigned
06/01/2026	AI Hushoom	new	Hardware	Unknown	Unassigned
05/01/2026	AI Hushoom	bla	General	Unknown	Unassigned
05/01/2026	AI Hushoom	bla	General	Unknown	Unassigned
05/01/2026	AI Hushoom	bla	General	Unknown	Unassigned
03/01/2026	AI Hushoom	PHP environment upgrade	Server	Unknown	Unassigned
03/01/2026	AI Hushoom	Printer Maintenance - Toner (t	General	Unknown	Unassigned
03/01/2026	AI Hushoom	Installing and Configuring Ema	General	Unknown	Unassigned
03/01/2026	AI Hushoom	Instructing User on How to Gen	General	Unknown	Unassigned
03/01/2026	AI Hushoom	Resolving Power Problem in Inv	General	Unknown	Unassigned
03/01/2026	AI Hushoom	Resolving SAP System Issue on	General	Unknown	Unassigned
03/01/2026	AI Hushoom	Sophos Central account as clou	Firewall	Unknown	Unassigned
03/01/2026	AI Hushoom	User badge update	General	Unknown	Unassigned

03/01/2026	Al Hushoom	Ethernet cable pulling and cri	General	Unknown	Unassigned
03/01/2026	Al Hushoom	Microsoft office installation	General	Unknown	Unassigned
03/01/2026	Al Hushoom	User electric badge update	General	Unknown	Unassigned
02/01/2026	Al Hushoom	Site survey for PBX system at	General	Unknown	Unassigned
02/01/2026	Al Hushoom	Insignia ad	General	Unknown	Unassigned

# Suggestion Ideas

Plans brought forward for consideration

*No suggestions provided*



## Detailed Suggestion

*No detailed suggestions provided*

# THANK YOU

We guarantee that our IT Services can transform seamlessly to excel and ace the new world of IT demands.

Our inception in 2011 was a result of our desire to provide superior, reliable and effective Information Technology (IT) solutions across Tanzania. Our vision was to be a preferred and a wholesome IT solutions partner to SMB, SME and Enterprises.

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