



An ISO 9001 : 2015 Certified Company

# MANAGED IT SERVICES

Focus on your business. We'll do the rest

**AMC January 2026 Report.**

[www.flashnet.co.tz](http://www.flashnet.co.tz)

# Flashnet - The best Managed IT service provider in Tanzania

As a leading Managed IT Service Provider in Tanzania, Flashnet offers a wide range of comprehensive IT services to meet your business needs. Our services include Remote IT Support Services, Computer and Network Support, Server Support Services, Server Monitoring Services, Network and Server Administration, Backup and Disaster Recovery Services, and Managed Wi-Fi Service.

## 01 Remote IT Support Services

Our Remote IT Support Services provide quick and efficient troubleshooting and resolution of computer system issues, no matter where you are located in Tanzania.

## 02 Server Support Services

With our Server Support Services, we ensure your servers run smoothly and minimize downtime, ensuring your business operations are always running.

## 03 Computer and Network Support

Our experienced IT professionals provide comprehensive Computer and Network Support to ensure your systems run efficiently and effectively.

## 04 Server Monitoring Services

Our 24/7 Server Monitoring Services proactively detect and address issues before they become major problems, ensuring your systems operate at peak performance levels.

## AUDIT NUMBERS

As per 15/01/2026

| Antivirus Status | Device Performance | Microsoft Office License | Operating System License |
|------------------|--------------------|--------------------------|--------------------------|
| 50 Active        | 30 Good            | 30 Active                | 39 Windows Pro           |
| 5 Not Active     | 0 Poor             | 1 Not Active             | 5 Win Home               |

# Our Agenda

We are committed to providing the best services to grow your business.

It's ultimately about making sure it's combination of practices, customers are successful in solving strategies and technologies to manage and analyze data through performance analysis problems and customer view a representation of our prioritize commitments, Tasks and services provided to customer.

## Statistics

## Tickets

## Support

# Activities Calendar

It's about visual representation of our commitments, Tasks and services provided to customer.

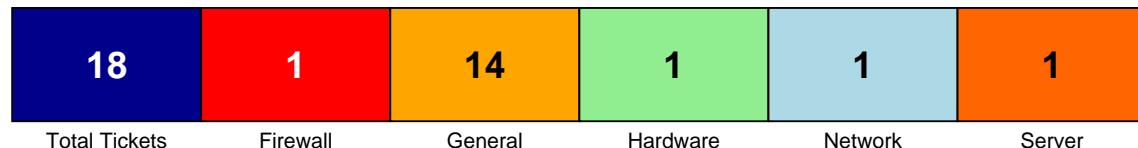
# **FLASHNET AMC CLIENT RECORD**

## **Client: Al Hushoom**

Year: 2026

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## KEY STATISTICS



# Activities Tickets

It's combination of practices, strategies and technologies to manage and analyze data through customer lifecycle.

| Date       | Client Name | Subject                        | Category | Status  | Assigned to |
|------------|-------------|--------------------------------|----------|---------|-------------|
| 07/01/2026 | Al Hushoom  | Kamal Steel Sophos RED 60 Conf | Network  | Unknown | Unassigned  |
| 06/01/2026 | Al Hushoom  | new                            | Hardware | Unknown | Unassigned  |
| 05/01/2026 | Al Hushoom  | bla                            | General  | Unknown | Unassigned  |
| 05/01/2026 | Al Hushoom  | bla                            | General  | Unknown | Unassigned  |
| 05/01/2026 | Al Hushoom  | bla                            | General  | Unknown | Unassigned  |
| 03/01/2026 | Al Hushoom  | PHP environment upgrade        | Server   | Unknown | Unassigned  |
| 03/01/2026 | Al Hushoom  | Printer Maintenance - Toner (t | General  | Unknown | Unassigned  |
| 03/01/2026 | Al Hushoom  | Installing and Configuring Ema | General  | Unknown | Unassigned  |
| 03/01/2026 | Al Hushoom  | Instructing User on How to Gen | General  | Unknown | Unassigned  |
| 03/01/2026 | Al Hushoom  | Resolving Power Problem in Inv | General  | Unknown | Unassigned  |
| 03/01/2026 | Al Hushoom  | Resolving SAP System Issue on  | General  | Unknown | Unassigned  |
| 03/01/2026 | Al Hushoom  | Sophos Central account as clou | Firewall | Unknown | Unassigned  |
| 03/01/2026 | Al Hushoom  | User badge update              | General  | Unknown | Unassigned  |

|            |            |                                |         |         |            |
|------------|------------|--------------------------------|---------|---------|------------|
| 03/01/2026 | Al Hushoom | Ethernet cable pulling and cri | General | Unknown | Unassigned |
| 03/01/2026 | Al Hushoom | Microsoft office installation  | General | Unknown | Unassigned |
| 03/01/2026 | Al Hushoom | User electric badge update     | General | Unknown | Unassigned |
| 02/01/2026 | Al Hushoom | Site survey for PBX system at  | General | Unknown | Unassigned |
| 02/01/2026 | Al Hushoom | Insignia ad                    | General | Unknown | Unassigned |

# Suggestion Ideas

Plans brought forward for consideration

*No suggestions provided*

## **Detailed Suggestion**

*No detailed suggestions provided*

# **THANK YOU**

We guarantee that our IT Services can transform seamlessly to excel and ace the new world of IT demands.

Our inception in 2011 was a result of our desire to provide superior, reliable and effective Information Technology (IT) solutions across Tanzania. Our vision was to be a preferred and a wholesome IT solutions partner to SMB, SME and Enterprises.

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