# JENNIFER HE

JAN 2019 APR 2019 www.jenniferhe.tech

jy2he@uwaterloo.ca

## **TOOLS**

**DESIGN** 

Sketch Figma

AEM Invision

Illustrator

Axure

## **DEVELOPMENT**

Bootstrap HTML/CSS

C++

## **SKILLS**

Prototyping Wireframing User Research

Illustration Photography JUL 2017 AUG 2017

## **AWARDS**

#### **1ST PLACE**

**CIBC Flex Competition** 

## **EDUCATION**

UNIVERSITY OF WATERLOO

Systems Design Engineering; Candidate, BASc 2018 - 2023

#### **COURSES**

Human Factors in Design, Intro to Psychology

JAN 2019 ONGOING

JAN 2019

APR 2019

## **INTERESTS**

Music Drawing Physiology

## WORK

**CIBC DIGITAL • DESIGN & RESEARCH INTERN** 

Toronto, ON

- Conducted guerilla usability testing on new mobile app feature to collect feedback used to improve accessibility of interface interactions, content, and design.
- Designed wireframes and researched competitors to explore strategy for homepage redesign and increase client attraction.
- Rebuilt several article pages using Adobe Experience
  Manager to enhance readability on website while following
  accessibility guidelines.
- **Prototyped visual design** for new product pages from existing wireframes using a Sketch library.
- Illustrated icons for rebranded website while adhering to new visual guidelines.

## **UNIVERSITY OF ALBERTA •** RESEARCH ASSISTANT Edmonton, AB

- Analyzed cases of Hereditary Hemorrhagic Telangiectasia misdiagnosis to establish demand for accredited HHT Centres that provide proper and specialized treatment.
- Designed patient questionnaire and interviewed subjects over the phone and in clinic to understand patient needs.

## **PROJECTS**

## CIBC FLEX COMPETITION

- Collaborated with team members to design an innovative solution to increase online banking engagement and improve feedback collection processes.
- Followed visual brand patterns and CIBC tone of voice to design initial prototype.
- Conducted concept testing using Alpha UX to collect user feedback and make changes to original prototype.

## TEMPORARY PLAYLIST: UX CASE STUDY

- Simplified the process of creating a playlist on music streaming apps by identifying and implementing a new functionality.
- Created a user flow diagram to determine interactions between screens with the goal to minimize number of steps.