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(54) **CONFERENCE CALL MUTE MANAGEMENT**

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See application file for complete search history.

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(57) **ABSTRACT**

A device receives call data associated with a conference call between a plurality of users. The call data includes at least two of: data identifying each of the plurality of users, data identifying user activity associated with at least one user in the plurality of users, and conference call metadata associated with the conference call. The call muting platform receives voice data associated with the conference call. The voice data is associated with at least one vocal utterance associated with the plurality of users. The call muting platform provides the call data and the voice data to a second device, and receives mute data from the second device. The mute data indicates whether to mute or un-mute a particular user of the plurality of users.

20 Claims, 7 Drawing Sheets

