

# (12) United States Patent **Davis**

## (54) METHOD AND APPARATUS FOR GENERATING RECOMMENDED CHANGES TO COMMUNICATION BEHAVIORS

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(\*) Notice: Subject to any disclaimer, the term of this

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This patent is subject to a terminal dis-

claimer.

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See application file for complete search history.

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#### (57)ABSTRACT

In one embodiment, a method for generating a recommended change to a communication behavior of a first user of a network includes identifying a communication pattern in accordance with data extracted from communications collected in the network, wherein the data is associated with at least one of the first user and an endpoint other than the first user, and generating the recommended change based on the communication pattern, where the recommended change is to the communication behavior of the first user.

## 20 Claims, 3 Drawing Sheets

