CREATE SECURITY FOR YOU

If have problem to Open door, Step by Step follow below:

How To Support you

Will support you for ever, check **Support method(Email us or Skype or whatsAPP)** from:

https://beseencontrol.com/Contact.html

1. Kindly Check if can open door from software? Follow below **video:**

https://vimeo.com/796308863/cfda22634c

2. Do **monitoring** in software, very **helpful to find Root Cause**. Follow **below**:

https://beseencontrol.com/Monitoring.pdf

- Swipe card or Fob, Check that **Any number coming into the monitor window**?
- What's the Information display at the monitor window?

3.If show Deny access(picture below), follow below **video** to solve:

https://vimeo.com/796310661/a4636aa558

4.If show Door Set NC(picture below), follow below **video** to solve:

https://vimeo.com/796306598/89b2375745

Monitor Result

5.Make sure the **door reader match the door lock**(for example, door reader is on door1, it only open door 1 lock, not open door 2's lock)

Check below video:

https://vimeo.com/946112039/d6dd307dac

https://vimeo.com/946112734/e720195d13

6.If the software have **communication problem** to control board, follow below **guide**:

https://vimeo.com/691667108/72e8f4cc23

and

https://beseencontrol.com/CheckCommunication.html

I will **support you for ever** with my nearly 20 years experience.

1. If you prefer email, I will do email support.

2. If you want phone support, I can call you**(Please tell me your phone number)**

3. Also can do teamviewer support to remotely connect to your computer to guide you, to provide live training and support for you.