HELENA MERAI

SOFTWARE DEVELOPER

PERSONAL PROFILE

I am a software developer with robust problem–solving skills. Experienced in software development lifecycle and skilled at team collaboration while working independently in remote environment

AREAS OF EXPERTISE

Coding Languages
C#, JavaScript, HTML, CSS, PHP, SQL, Node Js, Java, Typescript, Android Studio, React Native

Frameworks/Systems
Angular, Bootstrap, Laravel

Version Control
Git

Application
Microsoft Offices (Word, Excel, Power Point, Excel)

Api Testing Tool
Postman

OTHER SKILLS

- Detail oriented
- Excellent problem solver
- Strong work ethic
- Keen to learn new thing
- Able to work individually or as a team

GET IN CONTACT

Mobile: +601119330429   helenamerai95@gmail.com

Lot 4044 Kampung Stampin, Lorong Stutong 12 Jalan Stutong, 93350 Kuching, Sarawak.

WORK EXPERIENCE

SOFTWARE DEVELOPER
SiliconNet Technologies Sdn Bhd (SAINS subsidiary) | Jan 2023 to Present
- Provide technical support to onboarding merchants on integration with SPay Global application through APP, Web and POS platforms.
- Provide maintenance and support including checking issues, fixing bugs and solving ticket within resolution time as depicted in the SLA.
- Provide support for Payment Galaxy
- Tested application prior to rollout.

SOFTWARE DEVELOPER
Sarawak Information Systems Sdn Bhd (SAINS) | Feb 2021 to Dec 2022
- Liaised with merchants for 3rd party integration.
- Provided system support and resolved tickets within the resolution time as depicted in the SLA.
- Tested application prior to rollout.

JUNIOR DEVELOPER
Tractive Sdn Bhd | Feb 2019 to Jan 2021
- Built a system for sending campaign to targeted user at specified date and time using Angular and Node.js
- Built a system for sending email template based on user subscription using Angular and Node.js.
- Joined team member built a Hotel Management system using Angular and Node.js
- Maintained Digital Signage project using WPF.

EDUCATION HISTORY

UNIVERSITI MALAYSIA SARAWAK (UNIMAS)

Bachelor of Computer Science with Honours (Information Systems) | Sep 2014 – June 2018
- CGPA: 3.07
- Conducted workshop (Scratch 2 Training) for teachers at SK Dato Traoh.
- Participated in a small team to improve Pusat Pembangunan Pelajar (PPP) website content and feature.
- Created a system for Talent Recruitment and Career Exhibition (TRACE).
- Created a system for Employment Development Program.
- Created a system for landlord and their tenants for Final Year Project (FYP)

LABUAN MATRICULATION COLLEGE

Science (Module 3) | May 2013 – Apr 2014
- CGPA: 3.16
- Participated in ''10, 00 Langkah Gegar Merdeka 2013''.
- Participated in ''Sukan Borneo 5 Wilayah Persekutuan Labuan''.

REFERENCES

Ms Alicia
Senior Software Engineer
Sarawak Information Systems Sdn Bhd,
9F11 & F12, 1st Floor, Mall 2, CityOne
Megamall, Jalan Song, 93350 Kuching,
Sarawak
Email: puicp@sains.com.my
Phone: +60168900910

Mr Hassan Nasouri
Sofware Engineer,
Tractive Sdn Bhd,
47410 Petaling Jaya, Selangor.
Email: hassan@tractive.com.my
Phone: +60172552542