

Participants	Type	Task 1 - Machine 1			Time	Task 2 - Machine 2			Task 3 - Ticket type 1			Task 4 - Ticket type 2		
					<i>First Use</i>	<i>Swap mode, keep ticket same</i>			<i>First mode, swap ticket media</i>			<i>Swap mode and ticket media (from 1st)</i>		
		Machine	Screen	Ticket		Machine	Screen	Ticket	Machine	Screen	Ticket	Machine	Screen	Ticket
P1	Commuter	bus	none	small paper		Train	none	small paper	Bus	none	mobile	Train	none	mobile
P2	Tourist	train	none	small paper		Bus	none	small paper	Train	none	mobile	Bus	none	mobile
P3	Commuter	bus	none	mobile		Train	none	mobile	Bus	none	small paper	Train	none	small paper
P4	Commuter	train	none	mobile		Bus	none	mobile	Train	none	small paper	Bus	none	small paper
P5	Commuter	train	QR code	small paper		Bus	QR code	small paper	Train	QR code	mobile	Bus	QR code	mobile
P6	Tourist	bus	QR code	small paper		Train	QR code	small paper	Bus	QR code	mobile	Train	QR code	mobile
DAY 2														
P7	Commuter	bus	QR code	mobile		Train	QR code	mobile	Bus	QR code	small paper	Train	QR code	small paper
P8	Commuter	train	QR code	mobile		Bus	QR code	mobile	Train	QR code	small paper	Bus	QR code	small paper
P9	Tourist	bus	arrow	small paper		Train	arrow	small paper	Bus	arrow	mobile	Train	arrow	mobile
P10	Commuter	train	arrow	small paper		Bus	arrow	small paper	Train	arrow	mobile	Bus	arrow	mobile
P11	Commuter	bus	arrow	mobile		Train	arrow	mobile	Bus	arrow	small paper	Train	arrow	small paper
P12	Tourist	train	arrow	mobile		Bus	arrow	mobile	Train	arrow	small paper	Bus	arrow	small paper

Participants	Type	Task 5 - Screen 1			Task 6 - Screen 2			Task 7			Task 8			Time
		<i>Swap display</i>			<i>Swap display</i>			<i>Competitor</i>			<i>Repeat of Task 1</i>			<i>After practice</i>
		Machine	Screen	Ticket				Machine	Screen	Ticket	Machine	Screen	Ticket	
P1	Commuter	Bus	QR code	small paper	Bus	Arrow	small paper	old	n/a	small paper	bus	none	small paper	
P2	Tourist	Train	QR code	small paper	Train	Arrow	small paper	old	n/a	small paper	train	none	small paper	
P3	Commuter	Bus	arrow	small paper	Bus	QR code	small paper	old	n/a	small paper	bus	none	mobile	
P4	Commuter	Train	arrow	small paper	Train	QR code	small paper	old	n/a	small paper	train	none	mobile	
P5	Commuter	Train	arrow	small paper	Train	none	small paper	old	n/a	small paper	train	QR code	small paper	
P6	Tourist	Bus	arrow	small paper	Bus	none	small paper	old	n/a	small paper	bus	QR code	small paper	
DAY 2														
P7	Commuter	Bus	none	small paper	Bus	arrow	small paper	old	n/a	small paper	bus	QR code	mobile	
P8	Commuter	Train	none	small paper	Train	arrow	small paper	old	n/a	small paper	train	QR code	mobile	
P9	Tourist	Bus	QR code	small paper	Bus	none	small paper	old	n/a	small paper	bus	arrow	small paper	
P10	Commuter	Train	QR code	small paper	Train	none	small paper	old	n/a	small paper	train	arrow	small paper	
P11	Commuter	Bus	none	small paper	Bus	QR code	small paper	old	n/a	small paper	bus	arrow	mobile	
P12	Tourist	Train	none	small paper	Train	QR code	small paper	old	n/a	small paper	train	arrow	mobile	