

Helen Hosse

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Personable Cocktail Server skillful in serving diverse crowds of patrons. Well-versed in managing high-volume shifts while consistently performing with efficiency and enthusiasm. Excellent bartending knowledge and superior service standards.

Skills

Creative problem-solving and strategic thinking

Teamwork and Conflict Regulation

Leadership

Insurance

Marketing

Sales

MS Office

Customer Service

Product and service sales

Work History

2019-09 - Current **Group Sales Agent**

Vail Resorts, Broomfield, CO

- Team-minded Sales Agent bringing 2 years of experience in successfully driving sales performance for large groups. Decisive and friendly individual talented at prospecting, organizing and exceeding individual sales goals. Recognized for consistently staying in top 15% of entire company and maintaining close relationships with clients.

2017-05 - 2019-01 **Cocktail Server**

54thirty, Denver, CO

- Greeted new customers, discussed specials and took drink orders.
- Anticipated guest needs and provided proactive service.
- Applied comprehensive knowledge of wine, spirits and beer to increase daily beverage sales.
- Built solid rapport with many frequent patrons to cultivate guest loyalty.

- 2015-11 - 2019-05 **Brand Ambassador**
MillerCoors, Denver, CO
- Helped raise brand awareness and increase sales.
 - Also complete variety of tasks ranging from promoting products or services in-store to implementing marketing campaigns.
 - In charge of over 15 employee's schedules and made sure each person had supplies for every event they were working
- 2017-05 - 2018-12 **Trauma Coordinator Intern**
Blue Bench, Denver, CO
- Informed victims of their rights, kept them calm and provided a safe environment for them.
 - In charge of intake questions and examined the severity of each individual's situation.
 - Helped facilitate second-hand trauma group therapies.

Education

- 2013-08 - 2017-05 **Bachelor of Science: Physiology**
University of Colorado - Boulder
- 2013-08 - 2017-05 **Bachelor of Science: Psychology**
University of Colorado At Boulder - Boulder, CO