



ABOUT ME

As a dedicated and analytical Junior at Florida Atlantic University, I am seeking an internship in Data Analysis/Data Science. I aim to utilize and enhance my skills in data science and analytics, alongside a minor in Artificial Intelligence, to contribute effectively to your team while gaining practical experience in the field.

Personal info

📞 954-531-5980
✉️ helencastro0624@gmail.com
📍 Deerfield Beach, Florida, United States

Links

🌐 /helenmcastro
🌐 /helen-m-castro

Skills

🔧 Python, Javascript, Java, Visual Studio, R
✍️ \LaTeX , HTML, CSS
📄 MS Office and Adobe Acrobat
⚙️ Linux, Windows, macOS

WORK EXPERIENCE

Event Server

Full-time

OCT 2021 – PRESENT

• Boatyard, Fort Lauderdale, FL

- Maintained customer satisfaction with timely table check-ins to assess food and beverage needs.
- Delivered catered food and supplies to facility for on-time set-up.
- Resolved guest and employee complaints to maintain complete customer satisfaction and workforce effectiveness.
- Performed event coordination for larger parties and gatherings.

Server Trainer

Full-time

OCT 2019 – OCT 2021

• Oceanic LMR Restaurants

- Greeted visitors and customers upon arrival, offered assistance, and answered questions to build rapport and retention.
- Used quick response and dynamic service skills to build relationships with patrons, improving customer retention rate.
- Took reservations over the phone, in person, and via computer for guests and provided confirmation information.
- Provided services efficiently and with a high level of accuracy.

EDUCATION

Florida Atlantic University (Bachelor's Degree)

BOCA RATON, FL AUG 2021 – CURRENT

Degree: Bachelor of Science

Major: Data Science and Analytics

Minor: Artificial Intelligence

Expected Graduation: Dec 2024

Palm Beach State College (Associate of Arts)

LAKE WORTH, FL JUN 2020

Degree: Associate of Arts in Liberal Arts and General Studies

Deerfield Beach High School

DEERFIELD BEACH, FL JUN 2009

Degree: High School Diploma