

# Wiser Standard Commercial Warranty

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## Limited Warranties

For Wiser Home Area Network Devices, and all installed accessories. Schneider Electric warrants these devices to be free from defect in material and workmanship, under normal care and proper usage in a residential installation, for a period of 18 months from the date of invoice. If the product fails within the warranty period because of a defect in material or workmanship, Schneider Electric will, at its option, repair or replace the defective part or parts upon following the notice procedures below and the potential return of products for inspection.

## Optional Warranties

(Limited availability and only available on equipment to be located in the U.S.)

**Option 1** — Extended: 2 to 10 years from Shipment. If requested by the Purchaser, and specifically accepted in writing by Schneider Electric, the standard warranty will be extended to two (2) years from date of invoice for a price addition of 1% of the net face value of the Purchase Order, will be extended to three (3) years from date of invoice for a price addition of 3% of the net face value of the Purchase Order, will be extended to four (4) years from date of invoice for a price addition of 5% of the net face value of the Purchase Order, will be extended to five (5) years from date of invoice for a price addition of 7% of the net face value of the Purchase Order, or will be extended to ten (10) years from date of invoice for a price addition of 20% of the net face value of the Purchase Order.

**Option 2** — Special Warranty: If requested by the Purchaser, and specifically accepted in writing by Schneider Electric, the standard warranty will be extended, for a price addition of 3% of the net face value of the Purchase Order, to cover reimbursement of the direct costs of: A) Removal of non-conforming equipment or part thereof; B) Transporting equipment or parts to and from the place of repair; C) Offloading of truck and reinstallation at the original site. Such special warranty, which may be chosen to cover a period not exceeding that of the standard or extended warranty (see above) selected, will not include the cost of providing temporary power or removing or replacing other apparatus or structures, or costs of transportation beyond a common carrier free delivery point in the continental United States. Further, the obligation of Schneider Electric for expenses and costs arising under this special warranty coverage will not exceed 50% of the net invoice price on the equipment being repaired. This warranty does not change or affect the allocation of risk or loss during shipment.

## Warranty Redemption and Exclusions

- 1) To initiate a warranty claim do one of the following:
  - a) Please call (855) 559-4737, weekdays between the hours of 7:00 a.m. and 11 p.m. Central Time (excluding holidays).
  - b) Support can also be reached at [Wiser\\_Support@Schneider-Electric.com](mailto:Wiser_Support@Schneider-Electric.com). Please include as much information as possible when submitting a claim.
- 2) Schneider Electric will deliver repaired or replaced products to buyer, freight costs prepaid. Repaired or replaced products shall be warranted hereunder only for the unexpired portion of the original warranty period. This warranty does not include costs or reimbursement for labor unless extended warranties have been approved in writing. Any limited warranties granted or liabilities assumed hereunder will not apply to products that have been damaged, altered, repaired or operated otherwise than in conformity with the requirements for safe operation and maintenance.

## Warranty Transfer

The unexpired portion of the warranty can be transferred to the subsequent owner.

## **Disclaimer of All Other Warranties**

EXCEPT FOR THE EXPRESS WARRANTY SET FORTH ABOVE OR ANY WARRANTIES IMPLIED BY LAW, SCHNEIDER ELECTRIC MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES. TO THE FULLEST EXTENT PERMITTED BY LAW, SCHNEIDER ELECTRIC DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. THE FOREGOING DISCLAIMER MAY NOT APPLY TO YOU DEPENDING UPON THE PRODUCT YOU PURCHASE, THE APPLICATION AND USE OF YOUR PRODUCT, OR YOUR STATUS AS A CONSUMER. TO THE EXTENT YOU ARE ENTITLED TO RECOVER UNDER AN IMPLIED WARRANTY, THE DURATION OF THAT IMPLIED WARRANTY SHALL BE THE PERIOD OF THE EXPRESS LIMITED WARRANTY SET FORTH ABOVE.

## **Limitations of Liability**

Schneider Electric expressly disclaims any and all liability to you for any consequential or incidental damages, damages for loss of use, loss of profits, income or revenue, loss of time or inconvenience, loss or damage to associated equipment, damages to tangible or intangible property, other than the equipment covered by this limited warranty, cost of substituted or replacement equipment other than as expressly warranted, damages associated with excessive over voltages, obsolescence, abuse, misuse, non-authorized modification, alteration or catastrophic events, or any other incidental, consequential or special damage arising out of the use of the products. Schneider Electric shall not be liable for indirect, special, incidental or consequential damages with respect to the sale of the products, including any lost revenue or profits, consequential and/or incidental damages, business interruption or damage to business reputation, regardless of the theory upon which any claim may be based, including any statutory, tort contract or insurance subrogation causes of action or claims. In no event will Schneider Electric's entire liability to you, including any liability in the event the exclusive remedy set forth in this agreement fails of its essential purpose, exceed the purchase price for the affected products. Some States do not allow the exclusion or limitations of incidental or consequential damages, so the preceding limitation or exclusions may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from State to State.