



PRODUCT PROJECTS

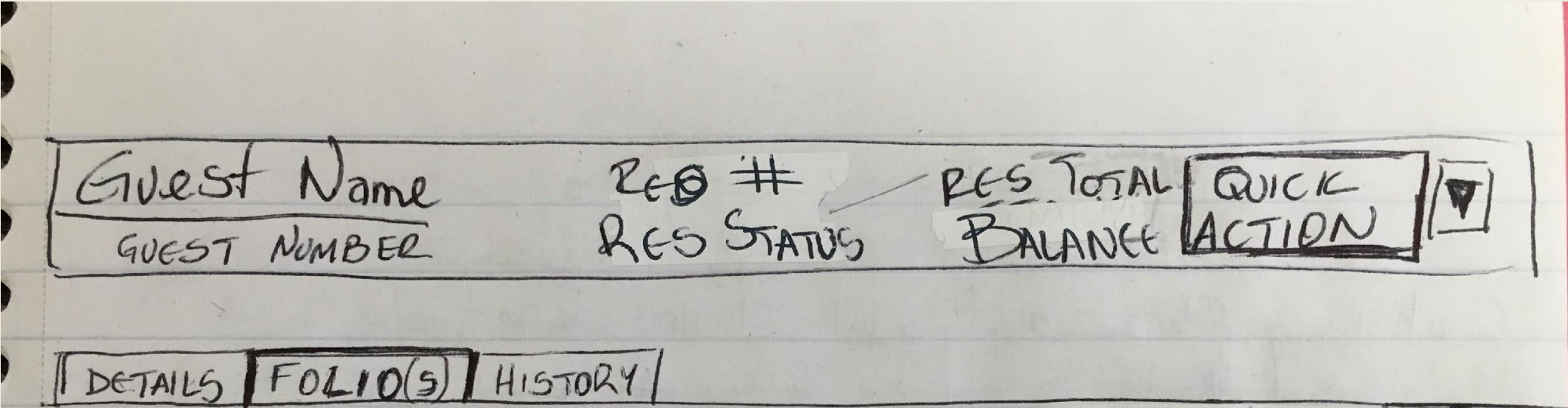
And the process of creation

by

HELEN PASTRAS

Reservation title bar.

Did not exist in original environment at all; it was created as an addition to new reservations.



Draft drawing



Clickable mock

Reservation Folio View

A new view of the folio tab, for viewing different folios of a reservation, viewing and managing individual items and transactions.

Handwritten notes on a reservation folio view:

Guest Name: [blank] RES # [blank] RES TOTAL: [blank] QUICK ACTION [dropdown arrow]

GUEST NUMBER: [blank] RES STATUS: [blank] BALANCE: [blank]

DETAILS | FOLIO(S) | HISTORY

GUEST FOLIO: FOLIO A [dropdown arrow] * SETTINGS

FOLIO CHARGES

DATE	CATEGORY	DESCRIPTION	QTY	AMOUNT	TAX	TOTAL
	EDITABLE/ITEM		EDITABLE			
ITEMS ARE LINKS IN EDIT MODE. THEY OPER AS TODAY BUT IN PRETTIER MODAL						
MOVE ADD-ONS LINKS						
Room Charges: \$						
ADD-ONS/INCIDENTALS: \$						
TAXES +						
DISCOUNTS:						
SUBTOTAL:						
PAYMENTS:						
FOLIO TOTAL:						

FOLIO PAYMENT METHOD: [blank] ADD-ONS/INCIDENTALS: \$

FOLIO CARD: [blank]

DISCOUNT: [blank]

PAYMENT: [blank]

APPLY DISCOUNT

APPLY PAYMENT

APPLY BOOKING

DISCOUNT: [blank]

PAYMENT: [blank]

APPLY DISCOUNT

APPLY PAYMENT

APPLY BOOKING

* DISPLAY VOID ITEMS (View)

Check what happens on check in/out with multi-guest (with separate cards) - folios.

David DeAngelo Res No 4932437 Res Total \$1059.00
631-458-0201 Status Reserved Balance \$100.00 CHECK IN [dropdown arrow]

Details Folio(s) History

Guest Folio [dropdown arrow] [trash icon]

FOLIO CHARGES DISPLAY VOID ITEMS [checkbox] OFF

<input type="checkbox"/>	STATUS	DATE	CATEGORY	DESCRIPTION	QTY	AMOUNT	TAX	TOTAL	
<input type="checkbox"/>	Posted	Thu, 06 Oct'2015	Room Service	Room Service	1	\$320.00	\$12.00	\$332.00	✗
<input type="checkbox"/>	Authorised	Fri, 07 Oct'2015	Gift Shop	Gift Shop	2	\$652.00	\$24.00	\$676.00	✗
<input type="checkbox"/>	Captured	Thu, 06 Oct'2015	Gift Shop	Gift Shop	0	\$80.00	\$3.00	\$83.00	✗
<input type="checkbox"/>	Pending	Fri, 07 Oct'2015	Reservation	Res #5564285	1	\$60.00	\$8.00	\$68.00	✗
<input type="checkbox"/>	Credit	Fri, 07 Oct'2015	Account (Corp...	Account - Corportae (386)	0	\$55.00	\$2.00	\$57.00	✗
						Total	\$49.00	\$1116.00	

ADD-ONS + INCIDENTALS +

PAYMENT INFO [edit icon]

PAYMENT METHOD	CARD NUMBER	NAME	EXP. DATE
Master Card	XXXX XXXX XXXX 1565	Helen Pastras	12/2015

GUEST FOLIO SUMMARY

Room Charges	\$1008.00
Incidentals	\$151.00
+ Taxes and service fee	\$47.00
- Discounts	\$100.00
Total Charges	\$1059.00
Payments	\$959.00
Balance	\$100.00

APPLY DISCOUNT

TAKE PAYMENT

Folio line item moves

Additional functionality of the folio tab, showing the move of folio items to another folio of the same or another reservation.

STATUS	DATE	CATEGORY	DESCRIPTION	QTY	AMOUNT	TAX	TOTAL
Q	11-12-15	Room Charge		1	100.00	10.00	110.00
Q	11-12-15	MC	MC XXXX5454 <12/19>	0	150.00	-	150.00
Q	11-13-15	Room Charge		1	150.00	15.00	165.00
Q	11-13-15	SPA		2	100.00	10.00	220.00
Q	11-13-15	BAR		1	100.00	20.00	120.00
	11-14-15	Room Charge		1	150.00	15.00	165.00
	11-15-15	Room Charge		1	100.00	10.00	110.00
	11-16-15	Room Charge		1	100.00	10.00	110.00

MOVE **HOLD-ONS** **INCIDENTALS**

MOVE FROM: **GUEST FOLIO** MOVE TO: **RES: 7658431**

2 LINE ITEMS CAN BE MOVED

1 LINE ITEM CANNOT BE MOVED

CONTINUE MOVE

* IF RES IS SELECTED, THEN **AUTO SUGGEST** BOX APPEARS UNDER MOVE TO FOR THE USER TO FIND THE TARGET RES.

FOLIO B **ACCT FOLIO** **RESERVATION**

RESERVATION SEARCH

SUCCESSFUL MOVE
2 ITEMS WERE MOVED
TO RES: 7658431.

David DeAngelo
631-458-0201

Res No 4932437
Status **Cancelled**

Res Total \$1059.00
Balance \$100.00

CHECK IN

Details **Folio(s)** **History**

Guest Folio

FOLIO CHARGES DISPLAY VOID ITEMS **OFF**

STATUS	DATE	CATEGORY	DESCRIPTION	QTY	AMOUNT	TAX	TOTAL
<input checked="" type="checkbox"/> Pending	Thu, 06 Oct'2015	Room Service	Room Service	1	\$320.00	\$12.00	\$332.00
<input checked="" type="checkbox"/> Pending	Fri, 07 Oct'2015	Gift Shop	Gift Shop	2	\$652.00	\$24.00	\$676.00
<input checked="" type="checkbox"/> Pending	Thu, 06 Oct'2015	Gift Shop	Gift Shop	0	\$80.00	\$3.00	\$83.00
<input type="checkbox"/> Pending	Fri, 07 Oct'2015	Reservation	Res #5564285	1	\$60.00	\$8.00	\$68.00
<input checked="" type="checkbox"/> Pending	Fri, 07 Oct'2015	MC	Helen-XXXX5454 <12/19>	0	\$555.00	\$2.00	\$557.00

MOVE FROM Guest Folio **MOVE TO** Reservation

3 LINE ITEM CAN BE MOVED

1 LINE ITEM CANNOT BE MOVED

CONTINUE MOVE

GUEST FOLIO SUMMARY

Room Charges	\$1008.00
Incidentals	\$151.00
+ Taxes and service fee	\$47.00
- Discounts	\$100.00
Total Charges	\$1059.00
Payments	\$959.00
Balance	\$100.00




APPLY DISCOUNT
TAKE PAYMENT
APPLY ROUTING

PAYMENT INFO

PAYMENT METHOD	CARD NUMBER	NAME	EXP. DATE
Master Card	XXXX XXXX XXXX 1565	Helen Pastras	12/2015

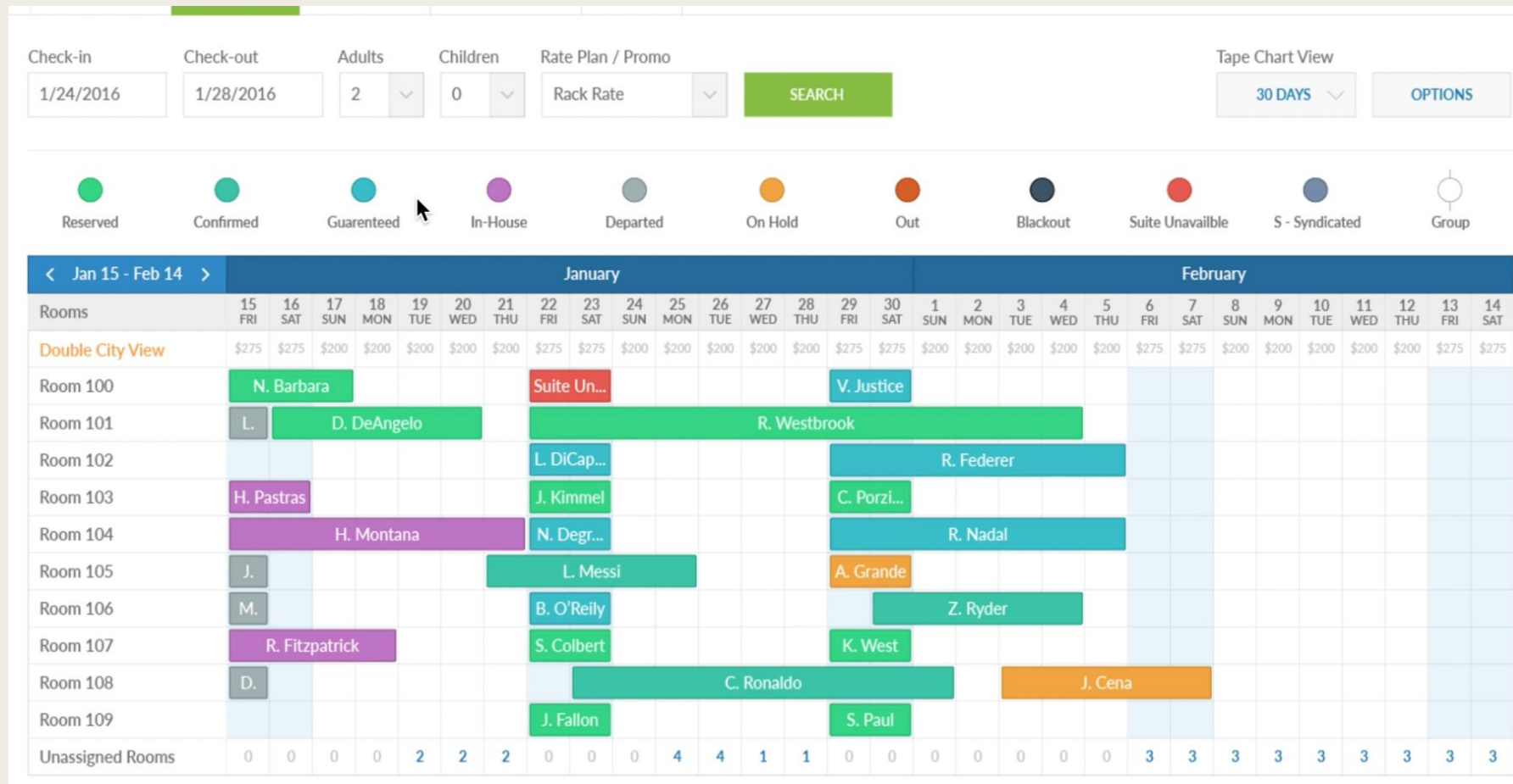
Logs for reservation activity

New feature of tracking the reservation activity, split in categories and further sorted by date and user.

David DeAngelo 📞 631-458-0201		Res No 4932437	Status Reserved	Res Total \$1059.00	Balance \$100.00	CHECK IN	▼
Notes Banners Text Comes Here							
Details	Folio(s)	History		  			
FILTER BY		CATEGORY	DATE	TIME	USER / DESCRIPTION		
CATEGORY —		RESERVATION	2-29-2016	5:35 PM	Helen Pastras changed this room condition to Dirty		
<input type="checkbox"/> Reservation 14		RESERVATION	2-29-2016	3:31 PM	Helen Pastras changed this reservation from room class Single to room class Double.		
<input type="checkbox"/> Folio 5		RESERVATION	2-29-2016	1:20 PM	Helen Pastras moved this reservation from room 201 to room 202.		
<input type="checkbox"/> Payment 1		FOLIO	2-29-2016	12:23 PM	Helen Pastras removed the DeAngelo Folio.		
USER +		FOLIO	2-29-2016	10:11 AM	Helen Pastras created the DeAngelo Folio.		
DATE +		FOLIO	2-29-2016	9:27 AM	Helen Pastras voided Parking Lot Fee from Folio.		
		FOLIO	2-29-2016	8:57 AM	Helen Pastras changed Parking Lot Fee from \$25.00 to \$50.00 in Folio.		
		FOLIO	2-29-2016	8:11 AM	Helen Pastras added Parking Lot Fee for \$25.00 to Folio.		
		PAYMENT	2-26-2016	5:17 PM	Nick Barbara authorized payment for \$450.00 using MasterCard (XXXX1234 1/20).		

Tape Chart

Interactive view of availability and reservations, featuring availability search, view switches, and other display options.



TripAdvisor Project

- Took project from initial analysis of specs and requirements from the partner, to writing up the stories and managing the process, sprint after sprint. On completion, followed up with Marketing for client and internal communication, sales and client services for training and then with clients for feedback.
- Then started Version 7 of TripAdvisor, as it was released the week we went Live with the prior version; this project required work in our own product as it supports and requires fields that were previously not available in the system. Evaluated each, decided which ones we need to proceed with and which we can use information already available, added stories and worked on UI (with designer). On completion, followed up with the teams as in prior release, with added step extra training and client communication as we needed to manage the project of obtaining the information for the new fields from our clients.

“Accolades”

Informal internal confirmation from Director of Product upon TripAdvisor Certification completion

I hope that your trip is great.
Figured I'd make it even better
and let you know that TA
Certification is complete!!!

This is friggin awesome!!!!!!
Thank you!

Thank YOU for all your work on
it and enjoy rest of trip. See you
next week.

TripAdvisor Project - internal system additions.

To accommodate the new TripAdvisor integration, a new feature was built to enable further room details on the UI.

Details

Rooms

Room Class Details

ROOM CLASS NAME:

ROOM CLASS ABBREVIATION:

STATUS:

Active

PROPERTY:

Innroad

PUBLISHED:

No

ROOM CLASS ID:

-1

SORT ORDER:

10

Add

Description

Details

Pictures

Add URL

Upload Image

Bed Types

KING

QUEEN

FULL

TWIN

SOFA BED

0

1

0

2

0

Add New Bed Type

Other Information

ROOM SIZE

0

sq ft

sq m

SMOKING

☒ non - smoking

☐ smoking allowed

ACCESSIBILITY

☐ ADA Compliant

☐ Compliant with local laws

ROOM VIEW

Select a Room View

Amenities

1 / 20

Grab Bars in Bathroom

TripAdvisor Project - internal system additions.

One tab was dedicated to room display content and another to amenities, bed size and other categorizational details.

Ocean View King Bedroom

Details Rooms ?

Room Class Details

ROOM CLASS NAME	ABBREVIATION	STATUS	ID NUMBER	PUBLISHED	PROPERTY
Ocean View King Bedroom	OVK	Active	123456	No	The Gallery Steakhouse, Lounge, & Motel

Description

Georgia 12 1.8

DRAG PHOTOS HERE

Upload Image Add by URL

Bed Types

KING	QUEEN	FULL	TWIN	SOFA BED
0	1	0	2	0

Add New Bed Type

Other Information

ROOM SIZE	SMOKING	ACCESSIBILITY	ROOM VIEW
0	<input checked="" type="radio"/> non - smoking <input type="radio"/> smoking allowed	<input type="radio"/> ADA Compliant <input type="radio"/> Compliant with local laws	Select a Room View

Amenities

BATHROOMS			
<input type="checkbox"/> Bathrobe	<input type="checkbox"/> Grab Bars in Bathroom	<input type="checkbox"/> Shower	<input type="checkbox"/> Bathrobe
<input type="checkbox"/> Bathroom Amenities	<input type="checkbox"/> Hairdryer	<input type="checkbox"/> Seperate Toilet Area	<input type="checkbox"/> Bathroom Amenities
<input type="checkbox"/> Bathtub	<input type="checkbox"/> Whirlpool / Jacuzzi	<input type="checkbox"/> Rainfall Showerhead	<input type="checkbox"/> Bathtub

View More

BUSINESS CENTER			
<input type="checkbox"/> Copier	<input type="checkbox"/> Ergonomic Chair	<input type="checkbox"/> Office Supplies	<input type="checkbox"/> Printer
<input type="checkbox"/> Desk	<input type="checkbox"/> Notepads	<input type="checkbox"/> Pens	<input type="checkbox"/> Scanner