

Task:

You are at home and you start to feel hungry.

YOUR TASK: Place an order for Wontons in Chili Oil from Michelle's Kitchen (do not log in).

IMPORTANT: This is an interactive prototype, not a real website. Just click to navigate.

Testing Instructions:

1. Without leaving the homepage, describe what you would select first. Do not select anything yet. If you would leave without clicking anywhere, please explain why.
2. Without leaving the homepage, what are your initial impressions of the website? Explain your answer.
3. Navigate to the page where you can view food offerings available.
4. Visit Michelle's Kitchen.
5. Add Wontons in Chili Oil to your cart.
6. Go to your cart.
7. Without logging in or entering information, place your order. You will see an Order Confirmation screen.
8. Any final thoughts? Please provide any final comments, questions, or suggestions you have before you stop recording and continue to the follow-up questions.

Post-Test Questions:

1. What was the most difficult part of the task?
2. How would you improve this site? The site layout/structure?
3. What did you like about the site?
4. Would you use this website? What changes would make you more likely to use this site?