

A6.CombinedPrototype&Evaluations

Team Hortons

Group Members

Tianshu Zhu (Tim)

Qi Zhu (Helen)

JinXian Zhu (Victoria)

Yuwei Zhang

Haosun Zhou (Jason)

Man Fei (Feymann)

Table of Contents

Section 1. One Page Discussion -----	1
Section 2. Cognitive Walkthrough -----	2
Section 3. Heuristic Evaluation -----	4
Section 4. Before & After pages -----	9
Appendix 1. Assignment Attribution -----	13
Appendix 2. Individual Heuristic Evaluations-----	14

Section 1. A one-page discussion

On the customer side, overall our designs had similar functionalities. We liked Victoria's presentation the best though, since it was on the tablet and was quite colorful so we used her design as the base of the combined low-fi prototype. However there were some features in her prototype that we found superfluous, like her food search list, so we cut those out. Tim's design did stand out as the only one designed as a website. However, it had similar functionalities and everyone else decided to do a phone app so we didn't end up using it.

One design goal we agreed upon was that we need lots of pictures, so we added more pictures for everything. One thing we disagreed upon was what pictures to use for the food vendors. Helen wanted food to be the primary picture for the food truck to advertise what they were selling. Yuwei argued that, presently, students identify food trucks by what they looked like. In the end we decided to combine both suggestions and embed the food truck picture in the food picture.

Other disagreements we had include: Helen wanted to advertise features such as closest trucks and waiting time under 10 minutes on the front page, we decided on a more minimalist approach to our prototype and cut it since it wasn't one of the tasks that our research produced. Tim initially didn't want to do a login, but he was convinced after discussing the merits of being able to remember purchase information.

On the Vendor side, only Helen and Yuwei prototyped something for it so discussions were mostly between them. The overall design that we agreed upon were that things needed to be big and tasks should be done with minimal taps. We both had a speech recognition feature in our design, but Yuwei was the only one to actually test the feature out in A5, so we decided to use his system as the base.

We decided to use Yuwei's design of the order serving system as the base because it fit the overall design decisions better, however Helen's prototype had more features implemented so we took some of the more interesting ones like a bottom menu and an "open" slider.

Overall our conflict resolution were done through compromise and presenting the merits of doing or not doing something. Luckily the disagreements we had were minor overall and were easily resolved.

Section 2. Cognitive Walkthrough

Prototype

How speech recognition works for vendor page: Turning on gives audio feedback with the list of commands that are executable. Something along the lines of, “Turning on speech recognition. Available commands: “Serve order”, “Order number”, “Serve order number” and “Undo Last Serve”. When “Serve order” command is given, mark the current order as served and give feedback “Serving order [current number]”. When “Order [number]” is spoken, open that order and vocalize the items in the order”. When commanded to “serve order [number]” it marks that order as served without switching to the order and gives the same feedback as “serve order”. “Undo Last Serve” undoes the last order served with feedback of “Undoing serve order [number]”.

Scenario and test script

Scenario: You are a hungry university student at Lash Miller with \$10 to spend on your lunch and 10 minutes to get it as you head to your next class. You already have payment info saved on the app.

Task: Buy a spicy Italian sausage from the closest food truck that carries it and order from it.

Scenario: You are still hungry but don't want to exceed 900 calories for your lunch and you have only 5 minutes before your next class begins.

Task: At the same food truck, buy another hotdog with your remaining money and make sure you don't exceed 900 calories including the Italian sausage without being late for your class.

Scenario: You are now the vendor of the brown truck. Due to rise in operating cost, you need to raise the price of hotdogs.

Task: Login and increase the price of hotdog by \$1.

Scenario: You have opened your food truck and are now serving orders. You just finished serving order #1.

Task: Mark order #1 as served and then check and serve order #2.

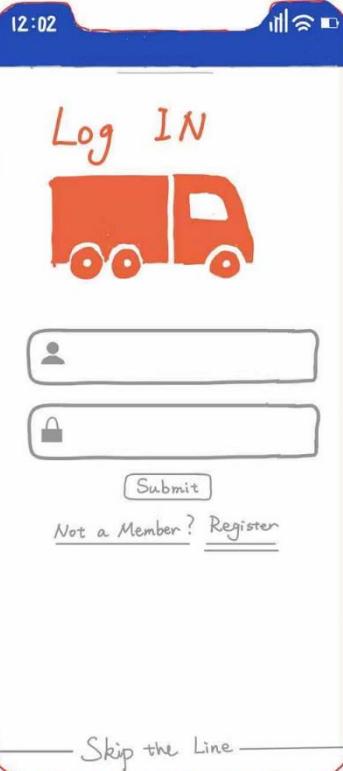
Scenario: Your hands are now greasy and you don't want to touch your tablet.

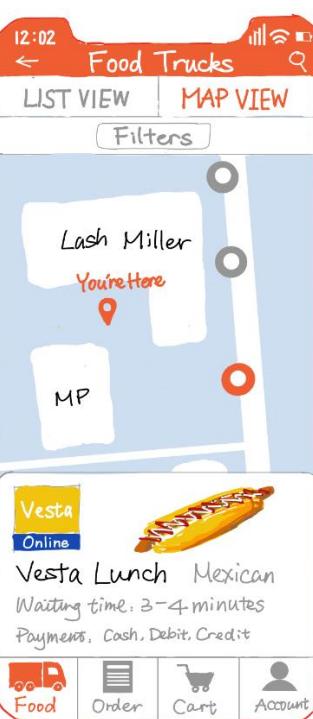
Task: Repeat the previous task but without your hands.

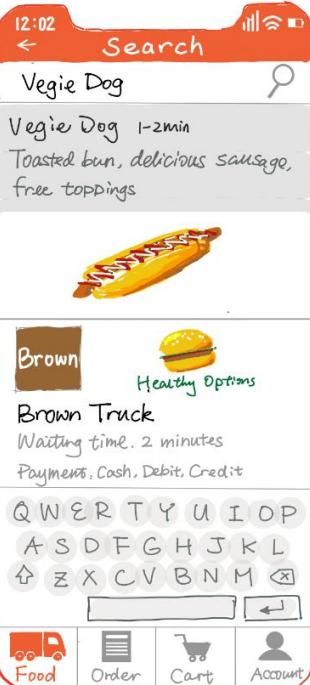
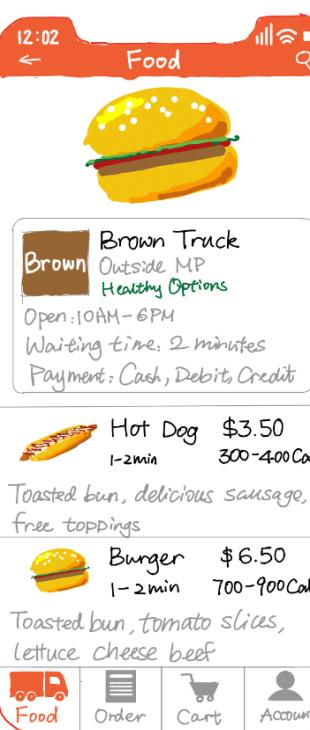
Issue	Possible causes	Severity ratings	Potential remedies
Customer Side			
Lack of filter function in Map View page	Nothing to filter.	Medium	Remove filter button
Filter in List View page	We're trying to sort, not filter, so filtering is confusing.	Medium	Change filter to sort.
No truck info in List View page	No label of what restaurants are selling nor where or how far away they are.	High	Add a label for food types and location
Prices are confusing on item page	Plus or minus from the base price is confusing. There isn't a base price anywhere on the page nor the new price after making changes.	High	Change price to an exact price rather than plusminus from base price
Can't see quantity nor change it from cart in checkout page	We can only remove items from cart.	Medium	Add an option to view and change quantity

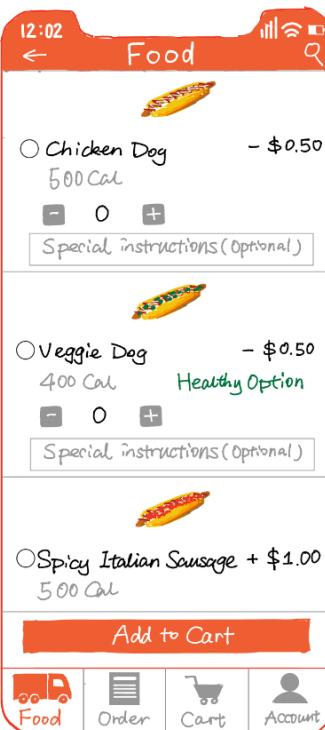
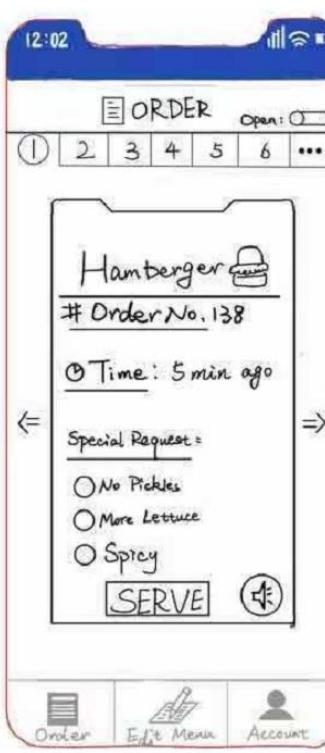
Nothing happens after hitting pay in checkout page	Need a dialog for confirming payment.	High	Add dialog for payment confirmation
Can't view past order	No option to see what you just ordered.	High	Draw order page and make sure view past orders are on it
Vendor Side			
Customer view and vendor view is confusing on edit menu page	It's confusing to have item info on the customer's view only.	Medium	Merge the two tabs
Incongruity between item menu and vendor side of order in regards to special request	Item menu has text box but vendor side has radio button.	Medium	Either change both to text or both to radio button
Only room for one item and shows no quantity	Room on the order is taken up by special request and time.	Medium	Shrink special request and time down and also move hamburger to below order no.
Tab at the top does not match order number	Carelessness while drawing.	Low	Ensure order numbers are consistent on page
Missing page for order #2	Failure to communicate between cognitive walkthrough writer and artist.	Medium	Ensure better communication in the future.
No visual cue for what to do when activating speech recognition	No pop-up with list of commands for speech recognition.	Low	Add a pop-up with list of commands for speech recognition

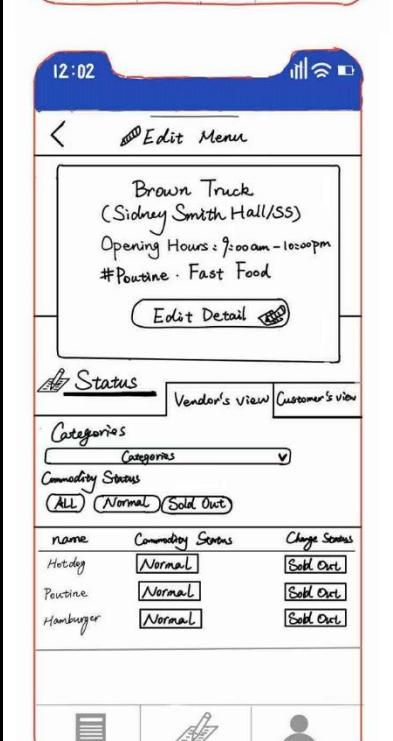
Section 3. Heuristic Evaluations

Image	Problem Details	Severity	Heuristic Violation	Number of evaluators
	Vendors are the minority of the users, page is not necessary	3	aesthetic and minimalist design	2
Page missing	Lack of sign up page	4	User control and freedom	3
	Too many blanks in the Log-in page	2	Flexibility and efficiency of use	1
	“Not a member?” is single underlined, and “Register” is double underlined, which will cause confusion.	3	Help and documentation	2
	System does not handle incorrect login information	4	Help users recognize. Diagnose and recover from errors	1
	Needs to sign in from start. Should be able to browse without login	4	user control and freedom	2
	Submit button is small and close to the bottom texts.	3	Error Prevention	1

	There is a “back” button at the main page	2	Match between system and the real world	1
	In customer system, the section name “List view” is confusing.	3	Match between system and the real world	1
	Users need to choose the “hot dot”, then “veggie dog”. The process is complicated.	3	Aesthetic and minimalist design	1
	Pictures cannot show what kind of food the food truck provide, should use picture of food trucks for identification	3	Match between system and real world	2
	Why is “healthy options” under the picture? Why is this the only one with a special tag?	3	Aesthetic and minimalist design	1
	the opening hour is only displayed, user need to compare the time to know if the food truck is open right now	3	visibility of system status	2
	Why is “Mexican” next to the truck name instead of its own line? What happens if the word is longer?	2	Aesthetic and minimalist design	1
	Header says “Food” instead of “Food Trucks”	2	Visibility of System Status	1
	Cannot know if the food truck is open on only seeing the map	2	Visibility of system status	1

	Cannot sort search results based on location	2	Match between system and the real world	1
	Description is not necessary for autofill	2	Aesthetic & Minimalist Design	1
	There are too many information when search	2	Aesthetic and minimalist design	4
	If the user wants to search a totally new ting, they cannot erase all the contents in the search bar easily.	3	user control and freedom	1
	There are radio button and plus button for add food into shopping cart, which is duplicate	3	Aesthetic and minimalist design	1
	ingredients are always displayed, which take lots of space and make the page very messy	3	visibility of system status	1
	Is the toasted bun and delicious sausage supposed to be description or ingredients?	3	Aesthetic and minimalist design; Consistency and standards; Help and Documentation	1
	items lack certain nutrition information	2	visibility of system status	1
	Free topping is ambiguous. Does that mean they can add things like bacon or gravy for free?	3	Error prevention	1
	There's nothing saying if an item is sold out or not.	3	Error prevention	1
	food selection page are not very easy to understand	3	aesthetic and minimalist design	4
	When at the shopping cart page, the food is still highlighted	2	Consistency and standards	1
	“View Cart” button is confusing	2	Consistency and standards	1

	Cannot add or decrease the number of food	3	Help users	3
	Users should not be able to pay unless they have their payment information entered	4	Error Prevention	1
	Why does blue truck show up twice? Make it less ambiguous what the second label does and call it "show on map" or something	4	Help users recognize. Diagnose and recover from errors	1
	payment method are not open for later edition. Unavailable payment method should not be shown	2	Aesthetic and minimalist design	3
	it may be hard for users to realize that if they want to order more items, they need to use the 'back' button	2	visibility of system status	1
	Some food truck may have minimal card payment limit. User does not get notified about the minimal payment limit when they want to check out	2	Error prevention	2
	Lack of page that is shown after check out	4	Visibility of system	2
Page Missing	Lack of account page	4	User control and freedom	1
Page Missing	Lack of "orders" page	4	User control and freedom	4
	New users may be confused about which is the first order to serve	2	Error prevention	1
	Order page shows only one item. What if there are multiple items in order	4	Visibility of system status	1
	Open slider is ambiguous. What does open mean to a first time user? Should change to open store or something	3	Recognition rather than recall	1
	Microphone is in the order page as if its function is tied with the order. It should not be.	2	Consistency & standards	1
	No dialog for speech recognition command	4	Error prevention; Help and Documentation	1
	orders does not have enough details	3	user control and freedom	1

	There is no navigation bar to show which page the users is at	3	Visibility of system status	1
	The “open” button is not very clear	2	Visibility of system status	1
	Commodity status is superfluous. Sold out can indicate the same thing with grayed out or red icon	3	Aesthetic and minimalist design	1
	Cannot determine which part is static, and which part is interactable	2	Visibility of system status	1
	Category is not immediately obvious about what it actually does	2	Help and Documentation	1
	Lack of options for vendor to edit the cover photo	3	User control and freedom	1
	No option for edit other item types like veggie dog, sausage, etc.	4	User control and freedom	1
	Lack of options to view completed and in progress orders	3	User control and freedom	1
	We should show the menu just like on the customer side, with additional options like he ‘sold out’ and ‘normal’ button to edit	3	Consistency and standards	2
	Lack of “complete” button to save the edition	3	Visibility of system status	1
	Lack of real images of food	2	Match between system and the real world	1
	The “Edit” button in the navigation bar and header is inconsistent.	1	Consistency and standards	1
	Not current status of orders on the vendor app	2	Consistency and standards	1
	Page Missing	3	Match between system and the real world	2

Page 1 Before Updating

Brown Truck
Outside MP
Healthy Options ①

Open: 10AM - 6PM
Waiting time: 2 minutes
Payment: Cash, Debit, Credit

Hot Dog \$3.50
1-2 min ④

Toasted bun, delicious sausage
free toppings ②

Burger ③ \$6.50
1-2 min ⑤
700-900Cal

Toasted bun, tomato slices,
lettuce cheese beef

Food

Order	Cart	Account
-------	------	---------

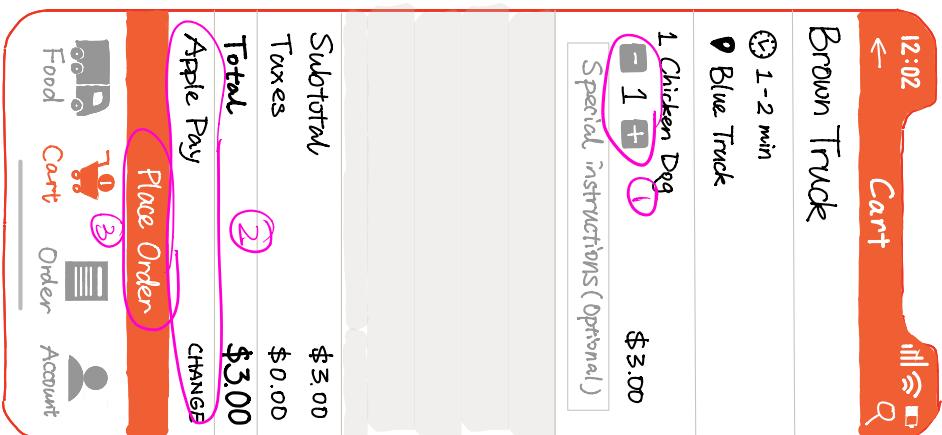
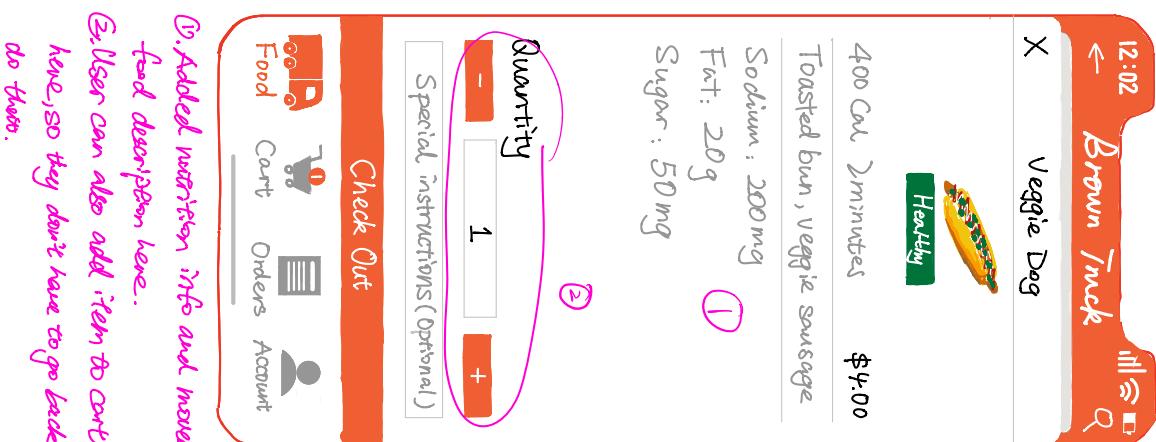
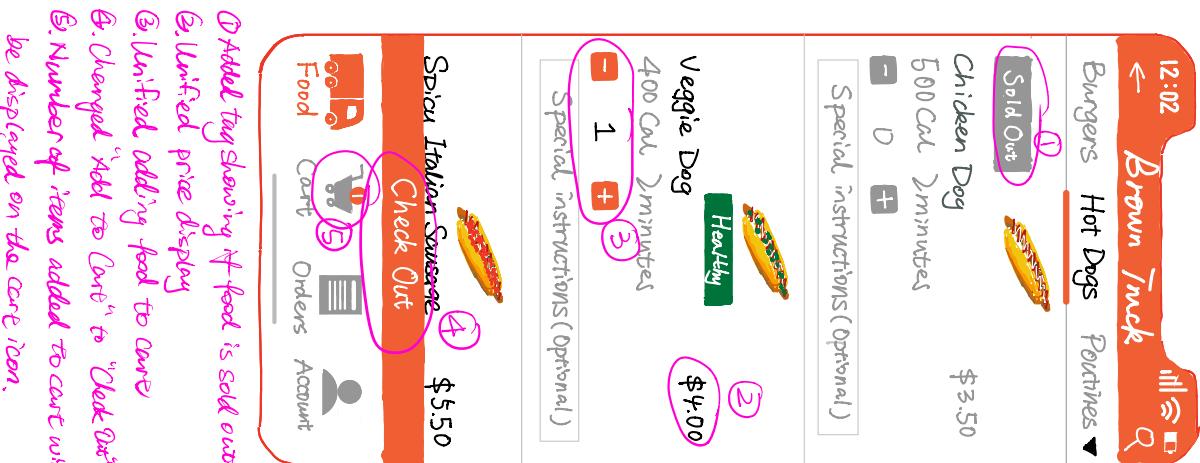
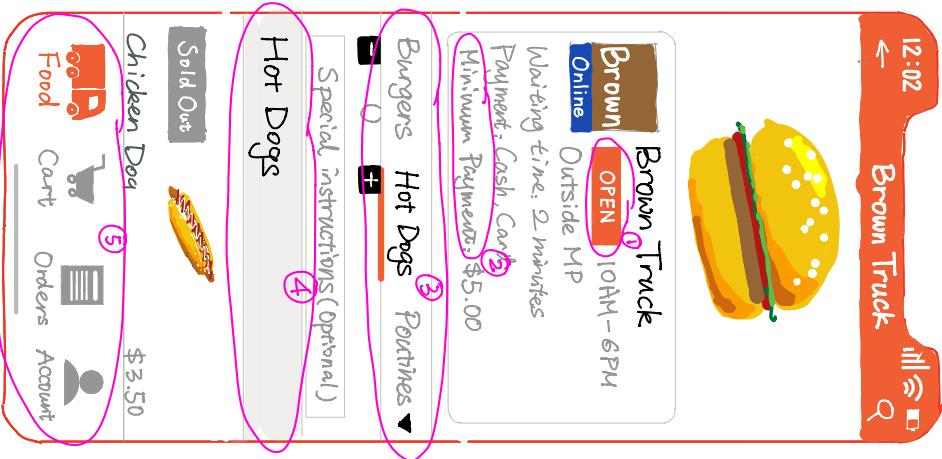
Food	
	<input type="checkbox"/> Order
	<input type="checkbox"/> Cart
	<input type="checkbox"/> Account
<div style="background-color: red; color: white; padding: 5px; text-align: center;"> Add to Cart </div>	
<p>① Spicy Italian Sausage + \$1.00 500 Cal</p>	
<p>② Chicken Dog 500 Cal</p>	
<p>- \$0.50</p>	
<p>○ Veggie Dog - \$0.50</p>	
<p>400 Cal Healthy Option</p>	
<p>- 0 +</p>	
<p>Special instructions (Optional)</p>	
<p> </p>	

Checkout		12:02
Blue Truck	1-2 min	←
Blue Truck	①	②
1 Chicken Dog	\$3.00	⊗
Subtotal	\$3.00	
HST	\$0.00	
Total	\$3.00	
Debit	○	
Credit	○	
Apple Pay	○	
WePay	○	
AliPay	○	
Pay		
Food	Order	Cart
Account		

Your
③
Chicken Dog
is Ready!

Page 1 After Updating

- ① Added a tag displaying if the truck is open/closed.
- ② Added minimum payment information.
- ③ Added a header for different food categories, and a dropdown button to make it easier to see all categories.
- ④ Integrated different food categories with its food as a whole list so users wouldn't have to go back & forth too many pages.
- ⑤ Reorganized button options, added descriptions, and selected food option.



- ⑥ Added nutrition info and moved food description here.
- ⑦ User can also add item to cart here, so they don't have to go back to do that.
- ⑧ Number of items added to cart will be displayed on the cart icon.
- ⑨ Added nutrition info and moved food description here.
- ⑩ User can edit or delete food number now.
- ⑪ User can set default payment method and change it.
- ⑫ Removed 'Place Order'.
- ⑬ Reworked for not reaching minimal payment.
- ⑭ Notification of payment process and food preparation.

Page 2 Before Updating

12:02

< Edit Menu

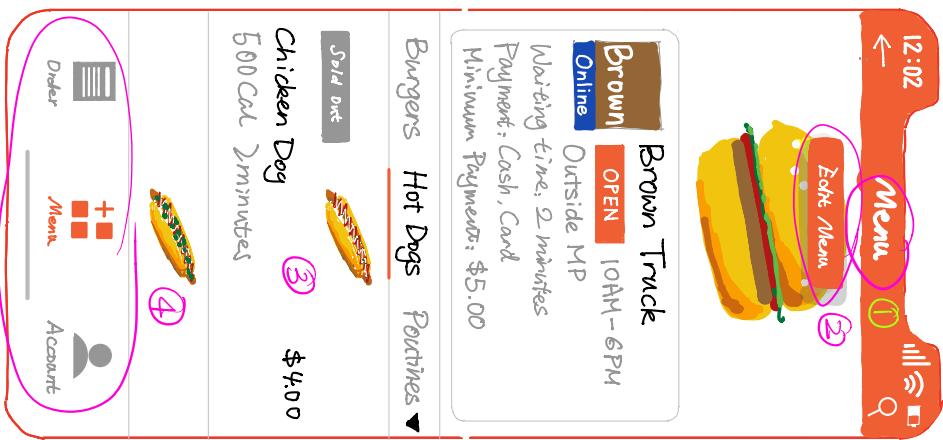
	Menu	
Brown Truck (Sidney Smith Hall/SS)		
Opening Hours: 9:00am - 10:00pm		
#Portion . Fast Food		
Edit Detail		
	Hot Dog	\$3.50
	1-2 min	
300-400 Cal		
Toasted bun, delicious sausage, free toppings		
Edit Detail		
	Status	
Vendor's View Customer's view		
	Categories	
Community Status		
(All) (Normal) (Sold Out)		
	Order	
Customer's view		
Edit Detail		
	Order	
Edit Menu		
	Account	

	Status	
Vendor's View Customer's view		
	Categories	
Community Status		
(All) (Normal) (Sold Out)		
	Order	
Customer's view		
Edit Detail		
	Order	
Edit Menu		
	Account	

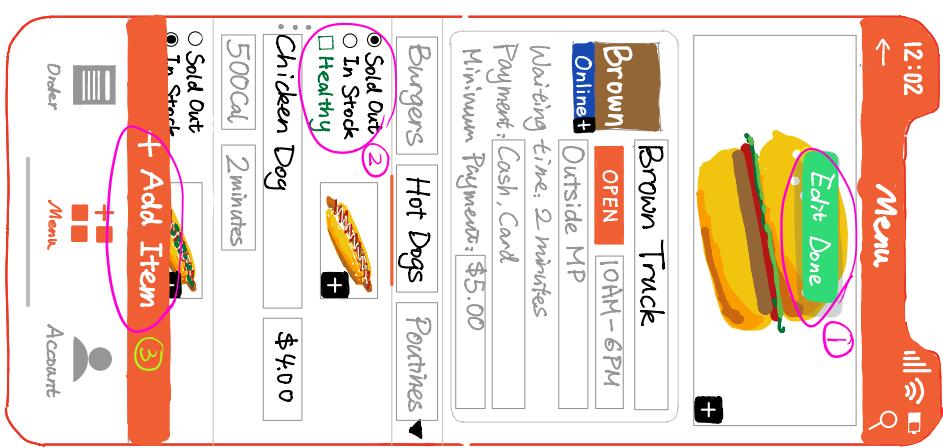
- ① Missing status bar
- ② The three buttons are not distinguishable enough.
- ③ Vendor's & Customers view not consistent.
- ④ Cannot edit cover photo
- ⑤ Lack of button to end & save edit
- ⑥ Inconsistent phrasing

Page 2 After Updating

- ① Added page title & description
- ② Emphasized edit menu button
- ③ Made vendor menu view same as customer.
- ④ Rearranged bottom options so its more intuitive.



- ① Emphasized finishing editing menu.
- ② Make status change easier to find and do.
- ③ Added button for adding new items to the menu.



Appendix 1. Assignment Attribution

Qi Zhu

Working with combined low-fi designed with the group members and designed the initial version for Vendor use system. Help with combining the Heuristic Evaluation.

Jingxian Zhu

Worked with group members to arrive at how to update the prototype pages. Worked with Tim to update the customer pages. Improved the updated prototype for aesthetic purposes. Did typesetting.

Haosun Zhou

Worked with team member to combine the heuristic evaluation.

Tianshu Zhu (Tim)

Worked with Jingxian Zhu and Man Fei to combine the initial version of Customer side system. Worked with the whole group to discuss about Cognitive Walkthrough and Heuristic Evaluation. Drew the update version of customer and vendor side system.

Yuwei Zhang

Wrote the cognitive walkthrough and section 1 discussion. Collaborate with Helen to create the prototype for the vendor side and contributed ideas and discussion for the customer side.

Man Fei

Worked with group members to combine the heuristic evaluation. Worked on the low-fi prototype with Jingxian Zhu and Tianshu Zhu.

Appendix Individual Heuristic Evaluation

Tianshu Zhu

Page Reference	Design Issues	Severity Ratings	Heuristics Violated
Need to add new page	Lack of the sign up page	High	User control and freedom
Need to add new page	Lack of the account page	High	User control and freedom
Need to add new page	Lack of the “orders” page	High	User control and freedom
Login page	For the “not a member? Register” with single and double underlines. Not sure which one is clickable	Low	Help and documentation
Customer side, main page	The search button is not really visible	Low	Recognition rather than recall
Customer side, food page	We need to click “Hot Dog”, then click “Veggie dog” to check detailed information. Not so simple	Medium	Aesthetic and minimalist design
Customer side, food page	We have both radio button and plus button for adding food into shopping cart. Which is duplicate.	Medium	Aesthetic and minimalist design
Customer side, food page	We did not make it obvious that search in food truck page and in food page are searching for different things	Low	Recognition rather than recall
Customer side, place order (pay) page	We did not handle the case when the user want to checkout with ever entered his payment information	High	Error prevention
Customer side, place order (pay) page	We should disable the Place Order button when payment information is invalid.	Medium	Error prevention
Vendor side, navigation bar	We did no highlight the navigation bar to show which page we are at.	Low	Visibility of system status
Vendor side, orders page	We did not make it very clear what the “open” option is for?	Medium	Help and documentation
Vendor side, orders page	Lack of options to view completed and in progress orders	High	User control and freedom

Vendor side, edit menu page	Lack options for vendor to edit the cover photo	High	User control and freedom
Vendor side, edit menu page	We should show the Menu just like on the customer side, with additional options to edit	Medium	Consistency and standards
Vendor side, edit menu page	menu page on customer and vendor side looks quite different	Medium	Match between system and the real world
Vendor side, edit menu page	We lack a complete button to complete the edit	High	Visibility of system status
Vendor side, all pages	Not sure what is clickable	Low	Recognition rather than recall
Vendor side, all pages	The organization is a bit messy	Low	Aesthetic and minimalist design
Vendor side, all pages	Lack real images	Low	Match between system and the real world
Vendor side, all pages	No current status on vendor app. (Did not do like on customer side, show Food trucks, Food, Search at the top)	Low	Match between system and the real world

Jason

Page	Problem details	Severity	Heuristic Violated
food truck map	cannot know if the food truck is open	2	visibility of system status
food truck list view	pictures cannot show what kind of food the food truck provide	3	match between system and real world
food truck page	the opening hour is only displayed, user need to compare the time to know if the food truck is open right now	2	visibility of system status
food ordering	ingredients are always displayed, which take lots of space and make the page very messy	3	visibility of system status
food ordering	items lack certain neutrion	2	visibility of system

	information		status
food ordering	food selection page are not very easy to understand	3	aesthetic and minimalist design
check out	payment method are not open for later edition	3	flexibility and efficiency of use
check out	does not have section for GST	4	match between system and real world
check out	it may be hard for users to realize that if they want to order more item, they need to use the 'back' button	2	visibility of system status
search	if the user want to search a totally new thing, they cannot erase all the contents	3	user control and freedom
log in	the register button is there, but there is no register page	4	bisibility of system status
log in	not way to forget password	3	match between system and real world
vendor order page	orders does not have enough details	3	user control and freedom
vendor order page	vendor cannot decline or cancel orders	2	user control and freedom
vendor order page	vendor cannot change their location	3	user control and freedom

Qi Zhu

Customer System

Screen	Problem Details	Severity	Heuristic Violation
Placing order page	After placing the order, users cannot see the current process of the order and the number of order before it, until the order is complete.	3	Visibility of system status

Main Page	In customer system, the section name “List view” is confusing. “List view” is not commonly used in real-world context to express list of all restaurants, thus users might unfamiliar with this word. The transition between real world concepts and the virtual system is weird.	3	Match between system & real world
Check out Page	In customer check out page, a lack of section label “Payment Method” makes the page unorganized. The choice of “Alipay” and “WechatPay” are not supported payment method, so it’s useless to display it. Displaying it violates the minimalist design that users may get loss.	2	Aesthetic and minimalist design
Check out Page	Some food truck may have minimal card payment limit. User doesn’t get notified about the minimal payment limit when they want to check out.	2	Error Prevention
Check out Page	The button “view cart” is confusing. If user wants to check out, “view cart” does not directly indicate “check out”.	1	Consistency & standards

Account Page	The system is lack of access to commonly needed resources and help, such as FAQ or app policies.	4	Help and documentation
Account Page	The system is a lack of order history.	3	Match between system & real world
Main Page	The hint input for filter is too general. It would be more clear to user if the filter can be break into several sub-filters with hint input as the category of filter.	2	Recognition rather than recall
Navigation Bar	The food section in navigation bar is confusing . Usually in real world, there should be a shortcut that links to home page. In current design, the shortcut for food is really confusing that you don't know where it leads you to.	2	Match between system & real world Flexibility and efficiency of use
Search result page	When searching for a certain food, the nutrition info of the food is not displayed	1	Match between system & real world
Check Out	Cannot add or decrease the number of food	3	Match between system & real world
Search Result Page	Users can't edit payment method	2	Aesthetic and minimalist design

Vendor

Screen	Problem Details	Severity	Heuristic Violation
Login page	In vendor system, if user attempt to log in with incorrect details, the system didn't handle such scenario and does not give the error info at all.	4	Help users recognize, diagnose, & recover from errors
Account Page	The system is lack of access to commonly needed resources and help, such as FAQ or app policies.	4	Help and documentation
Order Page	In vendor system, first time user might not know which order is the one they should serve first, The serving order might be messed up .	2	Error Prevention
Edit Menu Page	In vendor system, the icon that indicate "Edit" is inconsistent in the navigation bar and header. It may raise confusion on users.	1	Consistency & standards
Order Page	In order to save time, vendors sometimes might prepare two similar orders at the same time. In vendor system, users are limited to see one order at a time. It's hard for users to check the similar orders that can be prepared together.	3	1. User control & Freedom 2. Flexibility and efficiency of use
Need to add extra page	Lack of register page for vendor	4	
Order Page	The system is a lack of order history.	3	Match between system & real world

Edit Menu page	In order to reach minimalist design, It's unnecessary to split the vendor's view and customer's view. The 'soldout' and 'normal' buttons can be added into customer's view to reach minimalist design.	3	Aesthetic and minimalist design
Vendor information	Lack of order history for vendors	3	Match between system and the real world

Man Fei

Heuristic_Feymann

Page	Problem Details	Severity (from 1 the least severe to 5 the most severe)	Heuristic Violated
Food truck menu	Too many details that are not important	4	6. Recognition rather than recall
Food Truck List	Should have a peek of the menu, and include the locations and phone numbers of food trucks	3	2. Match between system and the real world
Food Truck List	Too many details	4	6. Recognition rather than recall
Checkout	Lack checkout page	5	1.visibility of system status
Search result	When search for keywords (a dish), should only appear relevant information (the dish only), other information should be disregarded	3	6. Recognition rather than recall
homepage	Need go back button	3	3. User control and freedom
Log in	Lack login page	4	2. Match between system and the real world
Shopping cart	Lack shopping cart	4	2. Match between system and the real world

Food truck list	Pictures are too small, should be larger for recognition	2	6. Recognition rather than recall
-----------------	--	---	-----------------------------------

Jingxian Zhu

Page	Problem Details	Severity	Heuristic Violated
Food truck menu	Can't locate healthy option food quickly with search	4	1 Visibility
Search page	Can't filter or sort search results	2	2 Match Real World
Food Truck List	Can't access location or operating information immediately	3	2 Match Real World
Checkout	Icon isn't emphasized accordingly	2	1 Visibility
Checkout	Can't change food number	3	9 Help users... errors
Log in	Can't go back	4	3: User control and freedom
Log in	Too many pages	2	7: Flexibility and efficiency of use
Menu edit page	Information not consistent with customer's view	2	4: Consistency and standards
Menu edit page	Button unclear (What does ALL mean? What's Category? What's Commodity status?)	2	7: Flexibility and efficiency of use

Yuwei Zhang

Reference	Description	Heuristic violated	Severity	pass
Post-login page	Customers don't need to see the vendor page. It shouldn't be an option for them.	5. Error Prevention 7. Efficiency of Use 8. Minimalist design	Medium	T

Login page	Needs to sign in from start. Should be able to browse without login	3. User Freedom	High	T
Login page	" <u>Not a member? Register</u> " doesn't show clearly what to tap. Tap-able links are usually underlined so why is one underlined and the other double underlined? Underline only tap-able text.	4. Consistency & standards 8. Aesthetic	Low	T
Login page	Submit button is small and close to the bottom texts.	5. Error prevention	Medium	T make the submit button bigger
Vendor Order Page	Order page shows only one item. What if there are multiple items in order	1. Visibility of system status 7. Efficiency of Use	High	T
Vendor Order Page	Open slider is ambiguous. What does open mean to a first time user? Should change to open store or something	5. Error prevention 6. Recognition rather than recall 10. Help and documentation	Medium	T
Vendor Order Page	Microphone is in the order page as if it's function is tied with the order. It should not be.	1. Consistency & standards	Low	T
Vendor Order Page	What happens to orders that are served?	1. Visibility of system status	High	T
Vendor Order Page	No dialog for speech recognition command	5. Error prevention 9. Error recognition and recovery 10. Help and Documentation	High	T
Vendor Edit Menu/Vendor View	Commodity status is superfluous. Sold out can indicate the same thing with grayed out or red icon	7. Efficiency of use	Medium	T
Vendor Edit Menu/Vendor View	Category is not immediately obvious about what it actually does	10. Help and Documentation	Low	T
Vendor Edit Menu/Vendor View	What does the #Poutine mean? It's not immediately obvious what hashtag does.	10. Help and Documentation	Low	T
Vendor Edit Menu/Customer View	No option for edit other item types like veggie dog, sausage, etc.	3. User Control	High	T
Food Truck Map View	Why is "Mexican" next to the truck name instead of its own	1. Aesthetic	Low	T

	line? What happens if the word is longer?			
Food Truck Map View	Needs picture of truck for identification	10. Help and Documentation	Low	T
Food Truck List View	Why is “healthy options” under the picture? Why is this the only one with a special tag?	4. Consistency 8. Aesthetic	High	T
Food Truck List View	Nothing to show whether or not the truck is open.	1. Visibility of System Status	High	T
Food Truck List View	Header says “Food” instead of “Food Trucks”	1. Visibility of System Status	Low	T
Food Truck Menu Page	Is the toasted bun and delicious sausage supposed to be description or ingredients? If it's the former, make it clear it's a description, i.e. use full sentences that describe what's served. If it's the latter, then our intent should be to inform, not promote, so drop the flowery language. Either way, it's probably better they go inside the food item page.	7. Efficiency of use 8. Minimalist Design 10. Help and Documentation	High	T
Food Truck Menu Page	Free topping is ambiguous. Does that mean they can add things like bacon or gravy for free?	5. Error prevention	Medium	T
Food Truck Menu Page	There's nothing saying if an item is sold out or not.	5. Error prevention	Medium	T
Food Item Page	No description of the item. Healthy tag is also contentious (should be marked as vegetarian instead as veggie != healthy). Marking something as healthy is not a good idea.	2. Match between system & real world	Medium	D
Food Item Page	What do the -\$0.50 mean. It should be clear how much something costs.	1. System status 5. Error Prevention 6. Recognition	High	D
Food Item Page	Doesn't show total when adding multiple items.	1. System Status	Low	T
Order page	No page reference for payment confirmation. This needs to be done.	1. System status 10. Help and Documentation	High	T
Order Page	Why does blue truck show up twice? Make it less ambiguous what the second label does and call it “show on map” or something	1. Recognition	Medium	T

Order Page	Don't gray options out and just remove them completely instead for payment system	8. Aesthetic & Minimalist Design	Low	D
Order Page	Doesn't show quantity nor options to decrement/increment quantity. How do you check special options?	1. System Status 3. User freedom 7. Flexibility	High	D
Search Page	Description is not necessary for autofill	7. Efficient use 8. Aesthetic & Minimalist Design	Low	D
Search Page	Picture is unnecessary. What if different vendors have different images? Which would you use in that case?	3. User Control 4. Consistency	High	D