HELEN DONG

SOFTWARE ENGINEER

CONTACT

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EDUCATION

2017-2021
UNIVERSITY OF NSW

- Bachelors of Computer Science

TOOLKIT

Software:

- React
- Javascript
- HTML/CSS
- C#
- .NET Framework/.NET Core
- SharePoint Framework (SPFx)
- Azure Cloud
- Others: Java, Python

Soft Skills:

- Design thinking
- Cross functional collaboration
- Analytical problem solving

Certifications:

- FreeCodeCamp: Responsive Web Design
- Scrimba React Course (in progress, estimated completion Nov 2024)

PROFILE

Sydney based Software Engineer with dedication to crafting exceptional applications through a blend of technical expertise and a user-focused design approach.

WORK EXPERIENCE

Telstra Group Limited   2022 - PRESENT
Software Engineer

- Designed, developed and deployed a Sharepoint based company Intranet, leveraging expertise in full stack technologies such as C#, .NET Core/Framework, SPFx and Javascript.
- Gathered and analysed user requirements to design high fidelity wireframes, ensuring alignment with organisational needs and compliance with WCAG accessibility standards.
- Innovatively developed an automated deployment system for custom SharePoint themes, ensuring integration of company-branded visuals across the platform.

Accenture Song   2021 (3 months)
UX/Product Engineering Intern

- Designed, prototyped and shipped a digital application aimed to replace traditional paper-based workflows for OH&S Inspectors.
- Collaborated in cross functional teams, conducted extensive user research and usability testing, and iterated prototyping to optimise user experience.

Deloitte   2021 (1 month)
Technology Strategy and Transformations Vacationer

- Conducted an Emergency Department Information System Post Implementation Review while working closely alongside project director to effectively adopt crucial consulting frameworks and enhance consulting skillset.
- Critically analysed documentation to synthesise key insights and formulated a comprehensive draft of final recommendations.

RELEVANT PROJECTS/PROGRAMS

Telstra Social Coding Club Founder (2023-)

- Founder and facilitator of fortnightly Social Coding Club. We get together to have a crack at algorithmic programming challenges.
- Provides members an opportunity to learn and challenge themselves technically outside project work, in a supportive social environment.
- Champions diversity, celebrates and empowers women in tech, and uplifts technical skillsets of a growing community of 250 members

2nd Place - Microsoft Protégé National case competition (2021)

- Analysed the impacts of Covid-19 upon the workforce and pitched for a recovery strategy targeting mental & physical well-being of isolated WFH employees. Designed and pitched a high fidelity wireframe for our social network solution with mentoring from Microsoft cloud consultants.