# Helga Jiang

Hi there! N I'm a designer and illustrator passionate about tech.

Portfolio: helgajiang.com Email: hhjiang@uwaterloo.ca

**EDUCATION** 

**University of Waterloo** • Fine Arts Studio, Computer Science Minor • Class of 2019 **California Institute of the Arts** • Graphic Design Specialization • Online courses • 2016

**SKILLS** 

**Design** • UI/UX Design, Responsive Web Design, Sketch, Photoshop, Illustrator, InDesign **Development** • HTML, CSS, JavaScript, C, C++, Bash, Racket

#### **EXPERIENCE**

# **UX Design Intern**

Sept 2016 - Dec 2016

Shopify (Ottawa, Ontario)

• completed an entire redesign of the Shopify Capital dashboard by working closely with user researchers to define features and interaction

## **Undergraduate Research Assistantship**

May 2016 - Aug 2016

Human-Computer Interaction Lab, University of Waterloo

• led a project challenging Fitt's Law (a model of human movement) and how elements of curiosity can affect user performance in accuracy, speed, and retention rate

## Research Designer and Developer

Jan 2016 - Apr 2016

Human-Computer Interaction Lab, University of Waterloo

designed low- to high-fidelity user interfaces and built full-scale prototypes using
JavaScript/HTML/CSS for various projects focused in curiosity-driven crowdsourcing

#### **Visual Designer and Themer**

Sept 2015 - Dec 2015

Ontario Institute for Cancer Research (Toronto, Ontario)

- implemented responsive user interfaces for clients using HTML/CSS/Bootstrap
- produced design analysis deliverables including user personas and scenarios, use cases, sitemaps, and feature point documentation

# **Marketing Director**

2014 - 2016

Women in Computer Science Undergraduate Committee, University of Waterloo

 design marketing assets such as posters and Facebook event banners for weekly campus events and educational outreach

#### **PROJECTS**

## YouTube Partner: PuddingFishCakes

Aug 2011 - present

- 260,000+ subscribers, 16.6 million video views, 500,000+ monthly views
- film, edit, and upload polymer clay DIY tutorials (<a href="mailto:youtube.com/PuddingFishCakes">youtube.com/PuddingFishCakes</a>)
- featured on PopSugar, DreamWorksTV, Cartoon Network Magazine UK

### Published Author: Clay Charm Magic!

Released Oct 2014

Skypony Press (an imprint of Skyhorse Publishing)

a children's craft book featuring 25 step-by-step polymer clay projects; available in major bookstores across North America including *Indigo* and *Barnes & Noble*