

A Practical Approach to Error Handling



Introduction



- Errors can happen anywhere
- Want reliable program
- No time to write error handling

What do we do?





```
file f("file.txt");
```





```
file f("file.txt");
```

What happens if the file does not exist?





```
file f("file.txt");
```

What happens if the file does not exist?

• return value

```
file f;
bool b0k=f.open("file.txt");
if( !b0k ) {...}
```

not for ctor





```
file f("file.txt");
```

What happens if the file does not exist?

return value

```
file f;
bool b0k=f.open("file.txt");
if( !b0k ) {...}
```

- not for ctor
- out parameter

```
bool b0k;
file f("text.txt",b0k);
if( !b0k ) {...}
```

- clutter code with checks
 - can forget check [[nodiscard]] for return values





- status: bad flag on first failure
 - single control path
 - good if checking at the very end is good enough
 - o writing a file ok
 - o reading a file maybe not
 - default for C++ iostreams





- status: bad flag on first failure
 - single control path
 - good if checking at the very end is good enough
 - writing a file ok
 - o reading a file maybe not
 - default for C++ iostreams
- monad
 - goal: same code path for success and error case
 - o like std::variant<result, error> + utilities
 - P0323R7 std::expected



Options for Error Handling: Exception



• exception



Options for Error Handling: Exception



- exception
 - Catch exception objects always by reference
 - Slicing
 - Copying of exception may throw -> std::terminate

```
struct A {...};
struct B : A {...};

try {
    throw B();
} catch( A a ) { // B gets sliced and copied into a
    throw; // throws original B
};
```



Options for Error Handling: Exception



- exception
 - Catch exception objects always by reference
 - Slicing
 - Copying of exception may throw -> std::terminate

```
struct A {...};
struct B : A {...};

try {
    throw B();
} catch( A const& a ) { // B gets sliced and copied into a
    throw; // throws original B
};
```



Options for Error Handling: Exception (2)



- work like multi-level return/goto
- add invisible code paths
 - one reason some code bases do not allow exceptions

```
auto inc(int i) -> int { // throw(char const*)
    if(3==i) throw "Hello";
    return i+1;
}

auto main() -> int {
    try {
        int n=3;
        inc(n); // throw(char const*)
        n=42;
    } catch( char const* psz ) {
        std::cout << psz;
    }
    return 0;
}</pre>
```



Options for Error Handling: Exception (2)



- work like multi-level return/goto
- add invisible code paths
 - one reason some code bases do not allow exceptions

```
auto inc(int i)->int { // throw(char const*)
    if(3==i) throw "Hello";
    return i+1;
}

auto main()->int {
    try {
        int n=3;
        inc(n); // throw(char const*)
        n=42;
    } catch( char const* psz ) {
        std::cout << psz;
    }
    return 0;
}</pre>
```



Options for Error Handling: Exception (3)



```
auto inc(int i, char const* & pszException )->int {
    if(3==i) {
        pszException="Hello";
        goto exception;
    }
    return i+1;
    }
exception:
    return 0;
}
```



Options for Error Handling: Exception (4)



```
auto main()->int {
    char const* pszException=nullptr;
    {
        int n=3;
        inc(n,pszException);
        if( pszException ) goto exception;
        n=42;
        return 0;
    }
exception:
    {
        std::cout << pszException;
        return 0;
    }
}</pre>
```



Options for Error Handling: Exception (4)



```
auto main()->int {
    char const* pszException=nullptr;
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        int n=3;
        inc(n,pszException);
        if( pszException ) goto exception;
        n=42;
        return 0;
    }
exception:
    {
        std::cout << pszException;
        return 0;
    }
}</pre>
```

Stop whining! Of course must write exception-safe code!



Exception Safety Guarantees



(not really exception-specific)

Part of function specification

Never Fails



Exception Safety Guarantees



(not really exception-specific)

Part of function specification

- Never Fails
- Strong Exception Guarantee:
 - o may fail (throw), but will restore program state to what it was before: transactional
 - possible and desirable in library functions
 - very hard in application code
 - usually too many state changes



Exception Safety Guarantees



(not really exception-specific)

Part of function specification

- Never Fails
- Strong Exception Guarantee:
 - o may fail (throw), but will restore program state to what it was before: transactional
 - possible and desirable in library functions
 - very hard in application code
 - usually too many state changes
- Basic Exception Guarantee:
 - o may fail (throw), but will restore program to some valid state



Basic Exception Safety Guarantee



Customer: "Hello, is this Microsoft Word support? I was writing a book. Suddenly, Word deleted everything."

Microsoft: "Oh, that's ok. Word only provides a basic exception guarantee."

Customer: "Oh, alright then, thank you very much and have a good day!"



The Challenge



- Error handling is a lot of effort
 - in development
 - o must be paranoid
 - create a lot of extra code
 - in testing
 - many codepaths to test
 - o if you don't test them, they won't work



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The Challenge



- Error handling is a lot of effort
 - in development
 - o must be paranoid
 - create a lot of extra code
 - in testing
 - many codepaths to test
 - o if you don't test them, they won't work
- Little customer gain
- So what do we do?



So what do we do?



- Check everything
 - check every API call
 - one wrapper per error reporting method
 - Windows: GetLastError(), HRESULT
 - Unix: errno
 - assert aggressively
 - asserts stay in Release
 - noexcept if caller does not handle exception
 - std::terminate, but unexpected exceptions will terminate anyway
 - install handler with std::set_terminate for checking

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 - assert aggressively
 - asserts stay in Release
 - noexcept if caller does not handle exception
 - std::terminate, but unexpected exceptions will terminate anyway
 - install handler with std::set_terminate for checking
- Assume everything works
- Goal:
 - keep set of code paths small
 - keep set of program states small



If checks fail



- prio 1: collect as much information as possible
 - o client: send core dump home
 - o server: halt thread and notify operator



If checks fail



- prio 1: collect as much information as possible
 - client: send core dump home
 - server: halt thread and notify operator
- prio 2: carry on somehow
 - o if check was critical, program behavior now undefined: no further reports
 - never terminate!
 - asserts can be wrong, too!
 - o if you need safety (nuclear powerplant, etc.), add at higher level
 - example: server stops processing request categories with too many pending requests



Next: Homework



- Reproduce the error in the lab
- Add handling code only for errors that are reproducible
 - Otherwise you write
 - error handlers that are never used
 - error handlers that are never tested, do the wrong thing

5% of handlers handle 95% of errors



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Not all errors equal



Critical Errors



- nullptr access
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- assertions



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 - o no handler
 - o like C++ undefined behavior: program is invalid



Critical Errors



- nullptr access
- API calls not expected to fail (in this way)
- assertions
- "never happens"
 - no handler
 - o like C++ undefined behavior: program is invalid
- Client: send report, disable future reports
- Server: send report, infinite loop (wait for debugger)
- Notify user only if false alarm unlikely
 - assertions may be wrong



Untested Situations



```
auto RegisterFooHook(Foo foo) {
    errcode_t err=RegisterFoo(foo);
    if(err==SUCCESS) KeepTrackOfFoo(foo);
    return err;
}
```

• If err indicates error, do nothing



Untested Situations



```
auto RegisterFooHook(Foo foo) {
    errcode_t err=RegisterFoo(foo);
    if(err==SUCCESS) KeepTrackOfFoo(foo);
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```

- If err indicates error, do nothing
- But no reproduction for RegisterFoo failing
- Effect on rest of the program?



Untested Situations



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auto RegisterFooHook(Foo foo) {
    errcode_t err=RegisterFoo(foo);
    if(err==SUCCESS) KeepTrackOfFoo(foo);
    return err;
}
```

- If err indicates error, do nothing
- But no reproduction for RegisterFoo failing
- Effect on rest of the program?
- Client: send report, throttle future similar reports
 - o in Debug: notify developer
- Server: send report



Bad User Experience



- Reproducible 3rd party bug
 - o sometimes PowerPoint makes shape disappear
- Reproducible, tested and supported



Bad User Experience



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- Reproducible, tested and supported
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Bad User Experience



- Reproducible 3rd party bug
 - o sometimes PowerPoint makes shape disappear
- Reproducible, tested and supported
- Not nice, users may complain
- Client/Server: only log, no report
 - to explain behavior if user calls



Indication of broken environment



- Other add-in hooked same function as us
- OS reports space as default decimal separator
 - both fully supported by us



Indication of broken environment



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- Could still be cause of a problem



Indication of broken environment



- Other add-in hooked same function as us
- OS reports space as default decimal separator
 - both fully supported by us
- Could still be cause of a problem
- Client during remote support: notify support engineer
 - maybe reason for support call



Error Analysis



- Reports with core dumps sent to server
 - automatically
 - o if user opted out, user can send prepared email



Error Analysis



- Reports with core dumps sent to server
 - automatically
 - o if user opted out, user can send prepared email
- Error database
 - o core dumps opened in debugger
 - errors automatically categorized by file/line
 - details and core dump accessible to devs



Error Analysis



- Reports with core dumps sent to server
 - automatically
 - o if user opted out, user can send prepared email
- Error database
 - o core dumps opened in debugger
 - errors automatically categorized by file/line
 - details and core dump accessible to devs
- Devs can mark errors as fixed
 - trigger automatic update
 - or send automatic email magic!





- Problem often related to customer environment
 - o Proxy: list of loaded modules (DLLs, dylibs) in dump
- Can we identify module causing error?
 - or versions of module?





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Report database with all reports

- 1 means has particular problem
- 0 means has different problem

0 1 1 0 0 1 0 1 0 1 0 (6 occurrences among 12 reports)





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Report database with all reports

- 1 means has particular problem
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```
    0 1 1 0 0 1 0 1 0 1 1 0 (6 occurrences among 12 reports)
    x - x - - x x - x - Module A (with: 3/6, without: 3/6)
```

$$- \times \times - \times \times - \times \times - - -$$
 Module B (with: 4/6, without: 2/6)





- Problem often related to customer environment
 - Proxy: list of loaded modules (DLLs, dylibs) in dump
- Can we identify module causing error?
 - or versions of module?

Report database with all reports

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    x - x - - x x - x - Module A (with: 3/6, without: 3/6)
    - x x - x x - x x - - Module B (with: 4/6, without: 2/6)
```

Module B responsible? Or chance?



Minimum Description Length



Compressing

0 1 1 0 0 1 0 1 0 1 1 0 (6/12)

• Knowing if reports contain module B helps compressing?

 $- \times \times - \times \times - \times \times - - -$ Module B (with: 4/6, without: 2/6)



Minimum Description Length



Compressing

```
0 1 1 0 0 1 0 1 0 1 1 0 (6/12)
```

Knowing if reports contain module B helps compressing?

```
- \times \times - \times \times - \times \times - - - Module B (with: 4/6, without: 2/6)
```

- perfect arithmetic compression (Laplacian estimator)
 - estimates probability p that report has particular problem
- all p elem [0,1] equally likely
- no. bits to compress N bits with K ones:

```
log [ (N+1) * (N over K) ]
```

- no. bits becomes smaller if p is closer to 0 or 1:
 - 12 bits with 6 ones: 13.55 bits
 - 12 bits with no ones: 3.70 bits





```
0 0 1 0 0 1 0 1 0 1 1 0 (6/12)  x - x - x - x - x - x - x - x - Module A (with: 3/6, without: 3/6) 
 - x x - x x - x x - x - - Module B (with: 4/6, without: 2/6)
```





```
0 0 1 0 0 1 0 1 0 1 1 0 (6/12)
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```

• Compressing all reports together (6/12): 13.55 bits





```
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```

- Compressing all reports together (6/12): 13.55 bits
- Make use of module A
 - choose module A over B: 1 bit
 - o compressing all reports with A (3/6): 7.13 bits
 - o compressing all reports without A (3/6): 7.13 bits
 - o total: 15.26 bits module A has nothing to do with problem





```
0 0 1 0 0 1 0 1 0 1 1 0 (6/12)
x - x - - x x - x - x - Module A (with: 3/6, without: 3/6)
- x x - x x - x x - - Module B (with: 4/6, without: 2/6)
```

- Compressing all reports together (6/12): 13.55 bits
- Make use of module B
 - choose module B over A: 1 bit
 - o compressing all reports with B (4/6): 6.71 bits
 - o compressing all reports without B (2/6): 6.71 bits
 - o total: 14.43 bits still not relevant enough





```
0 0 1 0 0 1 0 1 0 1 1 0 (6/12)
x - x - - x x - x - x - Module A (with: 3/6, without: 3/6)
- x x - x x - x x - - Module B (with: 4/6, without: 2/6)
```

- Compressing all reports together (6/12): 13.55 bits
- Make use of module C
 - choose module C over A and B: 1.58 bits
 - o compressing all reports with C (5/6): 5.39 bits
 - o compressing all reports without C (1/6): 5.39 bits
 - total: 12.37 bits relevant!





```
0 0 1 0 0 1 0 1 0 1 1 0 (6/12)
x - x - - x x - x - x - Module A (with: 3/6, without: 3/6)
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```

- Compressing all reports together (6/12): 13.55 bits
- Make use of module C
 - choose module C over A and B: 1.58 bits
 - o compressing all reports with C (5/6): 5.39 bits
 - o compressing all reports without C (1/6): 5.39 bits
 - total: 12.37 bits relevant!
- Extend to module versions
- More hypotheses make chance more likely



C++20 Contracts



- new language feature
- assert on steroids
- declarative function pre- and postconditions

```
void push(int x, queue& q)
[[expects: !q.full()]]
[[ensures: !q.empty()]]
{
...
[[assert: q.is_valid()]]
...
}
```



C++20 Contracts (2)



- When check contract?
 - debug
 - release
 - never
- What to do if contract violated?
 - terminate
 - carry on
 - o report (what to whom?)



C++20 Contracts (2)



- When check contract?
 - debug
 - release
 - never
- What to do if contract violated?
 - terminate
 - o carry on
 - report (what to whom?)
- removed from C++20 at last moment
- discussion will continue for C++23



THANK YOU!



for attending.

And yes, we are recruiting:



A Very Special Class of Errors



```
std::int32_t a=2 000 000 000;
std::int32_t b=a+a;
```

What is **b**?



A Very Special Class of Errors



```
std::int32_t a=2 000 000 000;
std::int32_t b=a+a;
```

What is **b**?

Uuh, may overflow.

Let's check for it!

```
if( b<a ) {
... treat overflow ...
}</pre>
```

Ok?

Undefined Behavior (UB)

Example: int arithmetic overflow



A Very Special Class of Errors



```
std::int32_t a=2 000 000 000;
std::int32_t b=a+a;
```

What is b?

Uuh, may overflow.

Let's check for it!

```
if( b<a ) {
... treat overflow ...
}</pre>
```

Ok?

Undefined Behavior (UB)

Example: int arithmetic overflow

If program contains undefined behavior, compiler can do anything with the whole program!

• In particular, compiler may assume that UB never happens

