

# Heli Shah

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## **SUMMARY:**

Prolific, QA Engineer with total 6 years of experience in web development and testing offering great attention to detail and commitment in not only improving product but also improving process.

## **EDUCATION:**

**Master's Degree in Computer Science.**

**August 2015 - Dec 2017**

California State University Long Beach, CA,

**Bachelor's Degree in Information Technology.**

**August 2009 - June 2013**

Gujarat Technological University, India.

## **TECHNICAL SKILLS:**

**QA Automation:** Cypress, Jest, Puppeteer and Selenium.

**Manual Testing:** Chrome Dev Tools, IOS/Android Testing, Storybook, REST API testing - Postman, New relic, Honeybadger, MySQL, Accessibility testing (W3C WAI).

**Responsive Website Development:** HTML5, CSS3, Javascript (ES6), PHP, OOP, web hosting, WordPress, Bootstrap.

**Other:** Microsoft Azure DevOps, GitHub

## **EXPERIENCE:**

**QA Engineer - II, Mindbody Inc.**

**April 2019 - Present**

- Profiling Cypress E2E Test Automation framework for the React Micro Front End.
- Configured interactive dashboard and charts in Microsoft Azure DevOps to provide real-time information into the team's progress for each sprint.
- Setup and executed testing on local, staging and production environments across different browsers and devices including Accessibility testing by following WAI Accessibility Standards.
- Monitored releases using New Relic, Honey Badger and conducted post-release testing.
- Acted as a Scrum Master and strategized testing for the team.
- Acted as SME and trained new team members.

**Web Developer/SEO Specialist, Lansion Media Inc.**

**April 2018 - April 2019**

- Planned, developed and hosted 8 different event and corporate based responsive websites using WordPress, Wix, PHP, HTML, CSS, JavaScript, MySQL which increased brand awareness by 70%.
- Worked as a sole developer for the entire marketing team.

**Software Developer, Proses Technologies Pvt Ltd**

**Aug 2014 - June 2015**

- Customised WordPress themes, plugins and template files using HTML, CSS, JavaScript, PHP, W3.CSS and Bootstrap 3 framework.
- Integrated and analysed Google Ads and Google Tag Manager for conversion tracking.

**Junior PHP Developer, Infinitely Infinite Solutions, India**

**Sept 2013 - June 2014**

- Enhanced e-commerce website made using Magento 1.8, PHP, HTML, CSS and MySQL .
- Verified successful interaction of 12 different 3<sup>rd</sup> party services and API.

**Web Developer Intern, Gujarat Electricity Board, India**

**July 2012 - May 2013**

- Designed and developed an electricity billing application using C#.Net, MS SQL Server 2008, Visual Studio 2010, HTML, CSS, JavaScript and AJAX with standards-compliant code.

## **Certification**

FreeCodeCamp - Responsive Web Design ([Link](#))

**Jan 2022**

- Completed 300 hours of coursework comprising of accessibility as well as responsive web design projects using HTML5 and CSS3