

# Heli Shah

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## **SUMMARY:**

Prolific, QA Engineer with 5+ years of experience in web development and testing offering great attention to detail and commitment in not only improving product but also improving process.

## **EDUCATION:**

**Master's Degree in Computer Science.**

**August 2015 - Dec 2017**

California State University Long Beach, CA,

**Bachelor's Degree in Information Technology.**

**August 2009 - June 2013**

Gujarat Technological University, India.

## **TECHNICAL SKILLS:**

**QA Automation:** Cypress, Gherkin, Puppeteer, Ruby Capybara (basics) and Selenium

**Manual Testing:** Accessibility testing (W3C WAI), Mobile browser testing, Test Progress Reporting, Chrome Dev Tools,, Xcode, Postman, New relic, Honeybadger, MySQL

**Responsive Website Development:** HTML5, CSS3, Javascript (ES6), PHP, OOP, web hosting, WordPress, Bootstrap.

**Other:** Microsoft Azure DevOps, GitHub, VS Code, Docker

## **EXPERIENCE:**

**QA Engineer - II, Mindbody Inc.**

**April 2019 - Present**

- Profiling Cypress E2E Test Automation framework for the React Micro Front End.
- Creating Test Progress Report and Test Summary Report using Microsoft Azure Dashboards to provide real-time information into the team's testing status for each sprint.
- Setup and executed testing on local, staging and production environments across different browsers and devices including Accessibility testing by following WAI Accessibility Standards.
- Monitored releases using New Relic, Honey Badger and conducted post-release testing.
- Participate in Sprint Planning and Refinements to estimate the effort for each ticket and overall sprint.
- Act as SME and train new team members.

**Web Developer/SEO Specialist, Lansion Media Inc.**

**April 2018 - April 2019**

- Planned, developed and hosted 8 different event and corporate based responsive websites using WordPress, Wix, PHP, HTML, CSS, JavaScript, MySQL which increased brand awareness by 70%.
- Worked as a sole developer for the entire marketing team

**Junior PHP Developer, Infinitely Infinite Solutions, India**

**Sept 2013 - June 2014**

- Enhanced e-commerce website made using Magento 1.8, PHP, HTML, CSS and MySQL .
- Verified successful interaction of 12 different 3<sup>rd</sup> party services and API.

**Web Developer Intern, Gujarat Electricity Board, India**

**July 2012 - May 2013**

- Designed and developed an electricity billing application using C#.Net, MS SQL Server 2008, Visual Studio 2010, HTML, CSS, JavaScript and AJAX with standards-compliant code.

## **Certification**

FreeCodeCamp - Responsive Web Design ([Link](#))

**Jan 2022**

- Completed 300 hours of coursework comprising of accessibility as well as responsive web design projects using HTML5 and CSS3