Automating Google Workspace Incident Response





Quick Introduction

Objectives

- To increase IR capabilities in Google Workspace:
 - Provide better view of log data
 - Enrich log data for more context

Problem Statement

- Over 6 million business subscribed to Google Workspace
- No centralized logs, minimal context
- Leads to increased response time during intrusion

Custom Tool Development

- Custom tool written in Python
 - Leverages Google Admin SDK API to pull logs
 - MaxMind GeoLite2 for geolocation
 - Pandas for data processing

Custom Tool Structure

```
class Gsuite(object):
Class for doing bulk of operations related to GSuite DFIR activities
def __init__(self):
def qsuite session(self):--
def get_login_activity(self): --
def get_drive_activity(self): --
def get_admin_activity(self): --
def get_user_activity(self): --
def get_geoip(self, ipAddress): --
def timeline(self):--
```

Output File Structure

Login Activity ▼ Google Drive Activity ▼ Admin Activity ▼ User Activity ▼ All ▼

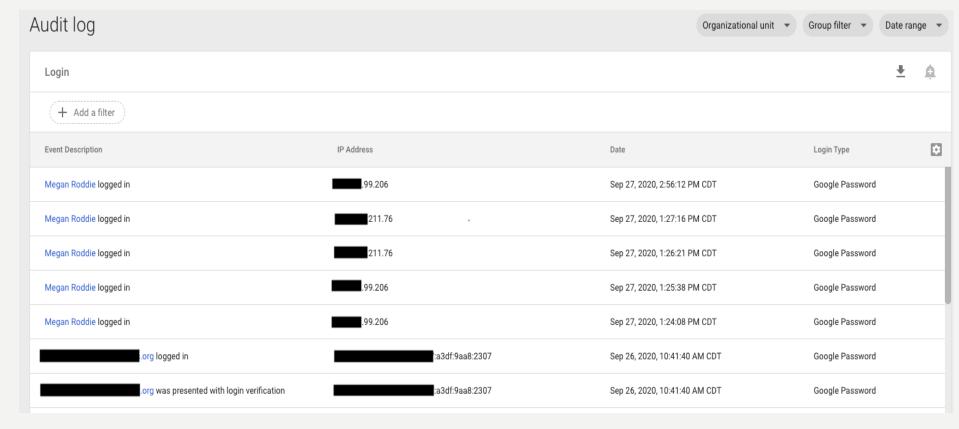
Research Methodology

- Simulated account takeover in real Google Workspace environment
- Run custom tool after performing simulated activity
- Perform incident response process to compare usefulness of tool output vs. default logging

Simulating Activity

- VPN from Hong Kong
- Login to admin account w/o 2FA
- Perform post-compromise activities
 - Send emails
 - Look at/edit files
 - Change 2FA & recovery settings

Login Audit Logs



Login Audit Logs

A	В	С	D	E	F
userEmail	ipAddress	loginCountry	loginCity	timestamp	applicationName
megan@	99.12	us	Round Rock	2020-09-27T19:56:12.859Z	login
megan@	193.1	нк	Central	2020-09-27T18:27:16.780Z	login
megan@	193.1	нк	Central	2020-09-27T18:26:21.096Z	login
megan@	99.12	us	Round Rock	2020-09-27T18:25:38.023Z	login
megan@	99.12	us	Round Rock	2020-09-27T18:24:08.002Z	login
tom@me	2604	us	Athol	2020-09-26T15:41:40.842Z	login
tom@me	2604	us	Athol	2020-09-26T15:41:40.842Z	login
megan@	99.12	US	Round Rock	2020-09-24T20:00:00.490Z	login
megan@	209.5	нк	Central	2020-09-24T02:21:25.563Z	login
megan@	209.5	нк	Central	2020-09-24T02:21:15.973Z	login
megan@	209.5	нк	Central	2020-09-24T02:18:52.380Z	login
megan@	209.5	нк	Central	2020-09-24T02:18:40.716Z	login
megan@	99.12	us	Round Rock	2020-09-24T02:05:34.055Z	login
amanda@	192.1	US	Port Clinton	2020-09-22T20:34:00.448Z	login
megan@	99.12	us	Round Rock	2020-09-19T19:48:25.991Z	login
clickthalr	2603	us	Salem	2020-09-18T18:19:24.372Z	login
megan@	99.12	us	Round Rock	2020-09-14T20:33:15.158Z	login
amanda@	2605	us	Port Clinton	2020-09-07T18:33:24.849Z	login
megan@	99.12	us	Round Rock	2020-09-07T01:05:22.399Z	login

Login Audit Logs

param_0	param_1	param_2	param_3
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password', 'google_prompt']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['google_prompt']}	{'name': 'login_challenge_status', 'value': 'passed'}	{'name': 'is_second_factor', 'boolValue': True}
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}			
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}			
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['password', 'google_prompt']}	{'name': 'is_suspicious', 'boolValue': False}	
{'name': 'login_type', 'value': 'google_password'}	{'name': 'login_challenge_method', 'multiValue': ['google_prompt']}	{'name': 'login_challenge_status', 'value': 'passed'}	{'name': 'is_second_factor', 'boolValue': True}

Drive Audit Logs

Drive									<u> </u>	É
+ Add a fil	ter)									
tem name	Event Description	User	Date	Event Name	Item Id	Item Type	Owner	Visibility	IP Address	3
≣ 2019-12-03-	Megan Roddie downloaded an item	Megan Roddie	Sep 27, 2020, 1:30:57 PM CDT	Download		Google Sheets	Board	Shared Internally	193.	
	Megan Roddie downloaded an item	Megan Roddie	Sep 27, 2020, 1:30:57 PM CDT	Download		PDF	Board	Shared Internally	193.	
2019-11-08.pdf	Megan Roddie downloaded an item	Megan Roddie	Sep 27, 2020, 1:30:57 PM CDT	Download		PDF	Board	Shared Internally	193.	
Gmail - We Received Your Print Online Order.pdf	Megan Roddie downloaded an item	Megan Roddie	Sep 27, 2020, 1:30:57 PM CDT	Download		PDF	Board	Shared Internally	193.	
2019-10-09.pdf	Megan Roddie downloaded an item	Megan Roddie	Sep 27, 2020, 1:30:57 PM CDT	Download		PDF	Board	Shared Internally	193.	
domain_receipt .pdf	Megan Roddie downloaded an item	Megan Roddie	Sep 27, 2020, 1:30:57 PM CDT	Download		PDF	Board	Shared Internally	193.	

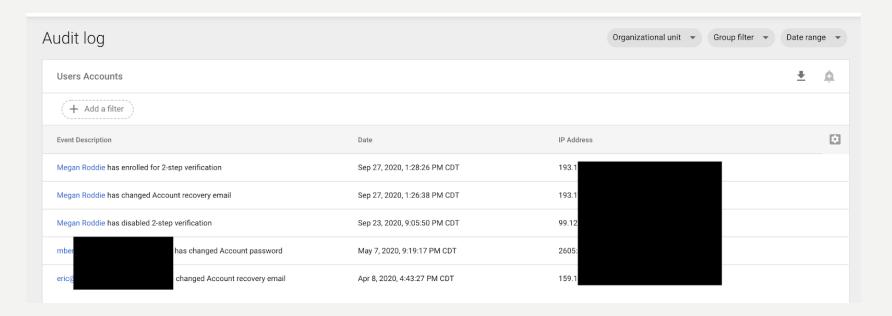
Drive Audit Logs

userEmail	ipAddress	loginCountry	loginCity	timestamp	applicationName
megan@	99.1	US	Round Rock	2020-09-27T19:07:52.613Z	drive
				2020-09-27T19:07:41.702Z	drive
megan@				2020-09-27T19:07:40.988Z	drive
megan@				2020-09-27T19:07:40.620Z	drive
megan@	193.	HK	Central	2020-09-27T18:31:40.948Z	drive
megan@	193.	HK	Central	2020-09-27T18:30:57.646Z	drive
megan@	193.	HK	Central	2020-09-27T18:30:57.646Z	drive
megan@	193.	HK	Central	2020-09-27T18:30:57.646Z	drive
megan@	193.	HK	Central	2020-09-27T18:30:57.646Z	drive
megan@	193.	HK	Central	2020-09-27T18:30:57.646Z	drive

Drive Audit Logs

param_2	param_3	param_4	param_5
{'name': 'doc_id', 'value': '1PrJGMKK0w32BXVSzKSLFfy43yzDV	{'name': 'doc_type', 'value': 'spreadsheet'}	{'name': 'doc_title', 'value': 'admin_	{'name': 'visibility', 'value': 'private'}
{'name': 'doc_id', 'value': '1PrJGMKK0w32BXVSzKSLFfy43yzD\	{'name': 'doc_type', 'value': 'spreadsheet'}	{'name': 'doc_title', 'value': 'admin_	{'name': 'visibility', 'value': 'private'}
{'name': 'source_folder_title', 'multiValue': ['Root']}	{'name': 'source_folder_id', 'multiValue': ['0AO	{'name': 'destination_folder_title', 'i	{'name': 'destination_folder_id', 'multiValue': ['0E
{'name': 'doc_id', 'value': '1PrJGMKK0w32BXVSzKSLFfy43yzD\	{'name': 'doc_type', 'value': 'spreadsheet'}	{'name': 'doc_title', 'value': 'admin_	{'name': 'visibility', 'value': 'private'}
{'name': 'doc_id', 'value': '1W6r4u28eEJM_4qtHZ5-CsAlSavnb	{'name': 'doc_type', 'value': 'pdf'}	{'name': 'doc_title', 'value': 'MEGAN	{'name': 'visibility', 'value': 'shared_externally'}
{'name': 'doc_id', 'value': '1gZfy0kbqPmaRELEz5y8P30WZ4Yc>	{'name': 'doc_type', 'value': 'pdf'}	{'name': 'doc_title', 'value': 'Amazor	! {'name': 'visibility', 'value': 'shared_internally'}
{'name': 'doc_id', 'value': '1seDNoUPrZxMMTENT5jQi00eR31	{'name': 'doc_type', 'value': 'pdf'}	{'name': 'doc_title', 'value': 'Storage	{'name': 'visibility', 'value': 'shared_internally'}
{'name': 'doc_id', 'value': '1WrevgpWSSHicdgQMqLC9cQyB1p	{'name': 'doc_type', 'value': 'pdf'}	{'name': 'doc_title', 'value': '2019-05	{'name': 'visibility', 'value': 'shared_internally'}
{'name': 'doc_id', 'value': '1mRyRXlz7wivnxJlWvxTlKn1KhpMz	{'name': 'doc_type', 'value': 'pdf'}	{'name': 'doc_title', 'value': 'Amazor	- {'name': 'visibility', 'value': 'shared_internally'}
{'name': 'doc_id', 'value': '1_v069wpRZFEkCAlj4w36NmQcjZle	{'name': 'doc_type', 'value': 'spreadsheet'}	{'name': 'doc_title', 'value': '2019-05	{'name': 'visibility', 'value': 'shared_internally'}
{'name': 'doc_id', 'value': '1zWSt0AHnreisJ2vQQzV-RhWqweP	{'name': 'doc_type', 'value': 'pdf'}	{'name': 'doc_title', 'value': 'Amazor	{'name': 'visibility', 'value': 'shared_internally'}
{'name': 'doc_id', 'value': '10mYiD6pLhv9vL-2xi2ADaQ0bbWp	{'name': 'doc_type', 'value': 'pdf'}	{'name': 'doc_title', 'value': 'Order D	{'name': 'visibility', 'value': 'shared_internally'}
{'name': 'doc_id', 'value': '1s2aDHe4A1P9Nbn1KWl91q7hDyFl	{'name': 'doc_type', 'value': 'spreadsheet'}	{'name': 'doc_title', 'value': '2019-06	{'name': 'visibility', 'value': 'shared_internally'}
{'name': 'doc_id', 'value': '1zScz9zynj6D9SyeRiyvBNbd2762ao	{'name': 'doc_type', 'value': 'spreadsheet'}	{'name': 'doc_title', 'value': 'Monthl	{'name': 'visibility', 'value': 'shared_internally'}
{'name': 'doc_id', 'value': '14k83kYcOW_sifQ5XnYvXPOezyzT9	{'name': 'doc_type', 'value': 'spreadsheet'}	{'name': 'doc_title', 'value': '2020-02	{'name': 'visibility', 'value': 'shared_internally'}
{'name': 'doc_id', 'value': '1rj-D4ToIpzGIWfJnnMFJQ4RJ8pUl62	{'name': 'doc_type', 'value': 'spreadsheet'}	{'name': 'doc_title', 'value': '2019-02	{'name': 'visibility', 'value': 'shared_internally'}
{'name': 'doc_id', 'value': '1vE5RYNGvAB3G30CXi508ZupD8LU	{'name': 'doc_type', 'value': 'pdf'}	{'name': 'doc_title', 'value': '2019-09	{'name': 'visibility', 'value': 'shared_internally'}

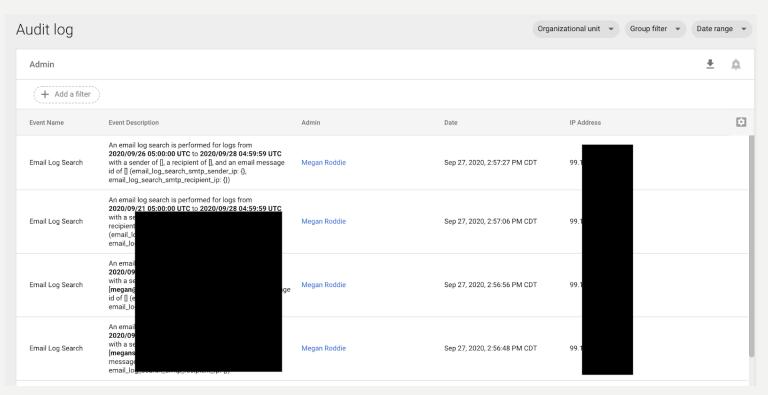
User Account Audit Logs



User Account Audit Logs

А	В	С	D	E	F	G	Н	ı
userEmail	ipAddress	loginCountry	loginCity	timestamp	applicationName	actor.callerType	type	name
megan@	193.	НК	Central	2020-09-27T18:28:26.997Z	user_accounts	USER	2sv_change	2sv_enroll
megan@	193.	НК	Central	2020-09-27T18:26:38.379Z	user_accounts	USER	recovery_info_change	recovery_email_edit
megan@	99.13	US	Round Rock	2020-09-24T02:05:50.375Z	user_accounts	USER	2sv_change	2sv_disable
mberlin(2605	US	Port Clinton	2020-05-08T02:19:17.606Z	user_accounts	USER	password_change	password_edit
eric@me	159.:	US	Kansas City	2020-04-08T21:43:27.775Z	user_accounts	USER	recovery_info_change	recovery_email_edit

Admin Audit Logs



Admin Audit Logs

А	В	С	D	Е	F	G	
userE <u>mail</u>	ipAddress	loginCountry	loginCity	timestamp	applicationName	actor.callerType	
megan@	99.129	US	Round Rock	2020-09-27T19:57:27.650Z	admin	USER	Ī
megan@	99.129	US	Round Rock	2020-09-27T19:57:06.597Z	admin	USER	+
megan@	99.129	US	Round Rock	2020-09-27T19:56:56.336Z	admin	USER	+
megan@	99.129	US	Round Rock	2020-09-27T19:56:48.927Z	admin	USER	+
megan@	99.129	US	Round Rock	2020-09-27T19:56:43.825Z	admin	USER	+
amanda	2605:a	US	Port Clinton	2020-05-08T02:17:52.733Z	admin	USER	+

Admin Audit Logs

Н	ı	J	
param_0	param_1	param_2	
{'name': 'EMAIL_LOG_SEARCH_START_DATE', 'value': '2020/09/26 05:00:00 UTC'}	{'name': 'EMAIL_LOG_SEARCH_END_DATE', 'value': '2020/09/28 04:59:59 UTC'}	{'name': 'EMAIL_LOG_SEARCH_SENDER', 'value': ''}	
{'name': 'EMAIL_LOG_SEARCH_START_DATE', 'value': '2020/09/21 05:00:00 UTC'}	{'name': 'EMAIL_LOG_SEARCH_END_DATE', 'value': '2020/09/28 04:59:59 UTC'}	{'name': 'EMAIL_LOG_SEARCH_SENDER', 'value': 'megan@	
{'name': 'EMAIL_LOG_SEARCH_START_DATE', 'value': '2020/09/21 05:00:00 UTC'}	{'name': 'EMAIL_LOG_SEARCH_END_DATE', 'value': '2020/09/28 04:59:59 UTC'}	{'name': 'EMAIL_LOG_SEARCH_SENDER', 'value': ''}	
{'name': 'EMAIL_LOG_SEARCH_START_DATE', 'value': '2020/09/21 05:00:00 UTC'}	{'name': 'EMAIL_LOG_SEARCH_END_DATE', 'value': '2020/09/28 04:59:59 UTC'}	{'name': 'EMAIL_LOG_SEARCH_SENDER', 'value': ''}	
{'name': 'EMAIL_LOG_SEARCH_START_DATE', 'value': '2020/09/26 05:00:00 UTC'}	{'name': 'EMAIL_LOG_SEARCH_END_DATE', 'value': '2020/09/28 04:59:59 UTC'}	{'name': 'EMAIL_LOG_SEARCH_SENDER', 'value': ''}	
{'name': 'USER_EMAIL', 'value': 'mbe			

Consolidated Log View

A	В	С	D	E	F	G	Н
timestamp =	ipAddress =	pplicationNam =	userEmail =	pginCountr =	loginCity =	param_0 =	param_1
2020-09-27T19:57:27.650Z	99.12	admin	megan@n	US	Round Rock	{'name': 'EMAIL_LOG_SEARCH_ST/	{'name': 'EMAIL_LOG_
2020-09-27T19:57:06.597Z	99.12	admin	megan@n	US	Round Rock	('name': 'EMAIL_LOG_SEARCH_ST/	{'name': 'EMAIL_LOG_
020-09-27T19:56:56.336Z	99.12	admin	megan@n	US	Round Rock	('name': 'EMAIL_LOG_SEARCH_ST/	{'name': 'EMAIL_LOG_
020-09-27T19:56:48.927Z	99.12	admin	megan@n	US	Round Rock	('name': 'EMAIL_LOG_SEARCH_ST/	{'name': 'EMAIL_LOG_
020-09-27T19:56:43.825Z	99.12	admin	megan@n	US	Round Rock	{'name': 'EMAIL_LOG_SEARCH_ST/	{'name': 'EMAIL_LOG_
020-09-27T19:56:12.859Z	99.12	login	megan@n	US	Round Rock	{'name': 'login_type', 'value': 'goog	('name': 'login_challen
020-09-27T19:07:52.613Z	99.12	drive	megan@n	US	Round Rock	('name': 'primary_event', 'boolVali	('name': 'billable', 'boo
020-09-27T19:07:41.702Z		drive				('name': 'primary_event', 'boolVali	('name': 'billable', 'boo
020-09-27T19:07:40.988Z		drive	megan@n			{'name': 'primary_event', 'boolVale	('name': 'billable', 'boo
020-09-27T19:07:40.620Z		drive	megan@n			{'name': 'primary_event', 'boolVali	('name': 'billable', 'bo
020-09-27T18:30:25.968Z	193.1	drive	megan@n	HK	Central	('name': 'primary_event', 'boolVali	('name': 'billable', 'boo
020-09-27T18:30:25.968Z	193.1	drive	megan@n	HK	Central	('name': 'primary_event', 'boolVali	{'name': 'billable', 'boo
020-09-27T18:30:25.968Z	193.1	drive	megan@n	HK	Central	('name': 'primary_event', 'boolVali	('name': 'billable', 'boo
020-09-27T18:30:25.968Z	193.1	drive	megan@n	HK	Central	('name': 'primary_event', 'boolVali	('name': 'billable', 'boo
020-09-27T18:28:26.997Z	193.1	user_accounts	megan@n	нк	Central		
020-09-27T18:27:16.780Z	193.1	login	megan@n	нк	Central	{'name': 'login_type', 'value': 'goog	{'name': 'login_challer
020-09-27T18:26:38.379Z	193.1	user_accounts	megan@n	нк	Central		
020-09-27T18:26:21.096Z	193.1	login	megan@n	нк	Central	('name': 'login type', 'value': 'goos	{'name': 'login_challer
20-09-27T18:25:38.023Z	99.12	login	megan@n	US	Round Rock	('name': 'login_type', 'value': 'goog	('name': 'login challer
020-09-27T18:24:08.002Z	99.12	login	megan@n	US	Round Rock	('name': 'login_type', 'value': 'goog	
020-09-26T15:41:40.842Z		login	tom@mer	US	Athol	('name': 'login_type', 'value': 'goog	
020-09-26T15:41:40.842Z		login	tom@mer	US	Athol	{'name': 'login_type', 'value': 'goog	
DEC OF ECTES/TENDIOTEE	2001	100	connection.		7 10 101	((

Findings

- Benefits of Custom Tool:
 - Single pane view of all logs
 - Geolocation context
 - No cred sharing required
 - Common Format

Findings

- Downsides of Custom Tool:
 - Some views are more complicated/cluttered
 - Requires API set up
- Proposed improvements:
 - Clean up views
 - Add enrichment
 - Expand log categories
 - Contextual Highlighting

Summary

- Custom tool added a single pane view and geolocation context
 - Allows quicker identification of certain malicious activity
- Further development needed to increase its value over built in logging

Questions?

- Check out the code:
 - https://github.com/megan201296/gsuite-dfir