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- HELENA SIMONOVÁ

# DESIGN FOR PEOPLE, NOT USERS

BORROWING WORDS FROM 37SIGNALS

- LET'S THINK ABOUT REAL PEOPLE.

I ALWAYS TRY TO CREATE SOMETHING THAT

GENUINELY IMPROVES THE EXPERIENCE OF

THOSE WHO INTERACT WITH IT. (I MAY EVEN

LEARN TO CREATE A USERFLOW BEFOR

CREATING THE WEBSITE ONE DAY)

### SIMPLICITY SPEAKS TRUTH

AS FLUSSER AND 37SIGNALS POINT OUT, SIMPLICITY HAS POWER. COMPLEXITY CAN OBSCURE MEANING, BUT SIMPLICITY REVEALS IT. GOOD DESIGN SHOULD CUT THROUGH THE NOISE AND CONVEY WHAT MATTERS MOST, CLEARLY AND EFFECTIVELY. WHETHER SOLVING A PROBLEM OR DELIVERING A MESSAGE, SIMPLICITY HELPS PEOPLE ENGAGE AND UNDERSTAND.

### ETHICAL DESIGN IS THE ONLY DESIGN

DESIGN ISN'T NEUTRAL — IT'S A CHOICE THAT
IMPACTS PEOPLE'S LIVES. INFLUENCED BY
THINKERS LIKE FLUSSER AND <u>RUBEN PATER</u>, I
BELIEVE THAT EVERY DESIGN DECISION CARRIES
WEIGHT. WE NEED TO CONSIDER THE BROADER
IMPLICATIONS OF OUR WORK:

ARE WE EMPOWERING OR MANIPULATING? EACH DESIGN SHOULD REFLECT THE WORLD WE WANT TO LIVE IN.

### DESIGN IS NEVER DONE

I AS WELL, SEE DESIGN IS AN ONGOING PROCESS, NOT A FINAL PRODUCT. IT'S ABOUT LEARNING, ADAPTING, AND EVOLVING. JUST LIKE WITH THE UNEXPECTED RESPONSE TO MY MANIFESTO, I'M ALWAYS OPEN TO FEEDBACK AND CHANGE. AS 37SIGNALS SAYS, "MAKE PROGRESS, NOT PERFECTION." EVERY PROJECT IS AN OPPORTUNITY TO LEARN AND IMPROVE, AND THAT'S WHAT DRIVES ME FORWARD.

# DESIGN IS ABOUT CREATING CHANGE

I BELIEVE THAT DESIGN IS A SERVICE
TO SOCIETY. AND LIKE ANY SERVICE, IT SHOULD
BE DONE WITH INTENTION — IT SHOULD SERVE
PEOPLE WELL.

# DESIGN WITH TRANSPARENCY, NOT TRICKS

DESIGN SHOULD BE HONEST. PEOPLE DESERVE
TO KNOW EXACTLY WHAT THEY'RE INTERACTING
WITH — NO HIDDEN AGENDAS OR MANIPULATIVE
TACTICS. LIKE 37SIGNALS, I STAND BY THE
PRINCIPLE THAT DESIGN SHOULD RESPECT
PEOPLE'S INTELLIGENCE. IT SHOULD BE
A TRANSPARENT PROCESS, NOT A GAME
OF SMOKE AND MIRRORS.

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