

## David Berlusconi

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**From:** Garry Kelly  
**Sent:** Monday, 31 December 2018 1:59 PM  
**To:** David Berlusconi  
**Subject:** FW: Scan from Titan Ford  
**Attachments:** Untitled\_31122018\_134835.pdf

Hi David,

Please find attached a copy of an R/O I was given by the service department and was requested to pass on to HR. The person who provided this information didn't want to be identified thus asking me to send it on.

I send this not for you to react on but as the employee no doubt has a copy and has asked me to forward it on it becomes my duty to make the company aware in case it is brought to light at a later date.

Regards

GK



# TitanFord

**Good People Better Service Best Deals**

AUSTRALIAN AUTOMOTIVE GROUP PTY LTD TRADING AS TITAN FORD  
Dealer Licence MD17692 / MVRL21259  
6-12 CARTER ROAD, BROOKVALE NSW 2100  
P.O. BOX 646, DEE WHY NSW 2099

ABN 84 088 817 912  
TEL: (02) 9938 8400 FAX: (02) 9939 8396  
EMAIL: titan@titan.com.au

SERVICE DIVISION  
Phone: 9938 8477  
HOURS: 7.30am - 5.30pm MON - FRI

Service TAX Invoice		Page 1 of 3		(1/2)		Reprint No. Reprint# 4		Doc #: FOC3B204874	
Customer No. 68845	Customer Name & Address Ms Annette Williams 1 Fushia Street			Advisor Rob Pappalardo		Colour 7225 SILVER/		Team RED TEAM	
Doc. Date 16/11/18				Year / Make / Model 06/TOYOTA/SR5				Tag No.	
Reg. No. 76NETZ	Wyoming NSW 2250			Model No. HILUX		Carline		Eng./Trans. /A	
Stock No.				Chassis No.		Kilometres 159454	Prod. Date 05/06/06	Orig. Del. Date	
Purchase Order No. S	Driver		Contract No.	Contract Name		Contract Exp. Kms		Exp. Date	
	Home Phone (02)43284888	Business Phone	Terms Cash	Selling Dealer		Delivery Kms.		Delivery Date	
	Vehicle ID. MR0FZ29G501535722	Engine No. 1KD7114570		Date & Time Promised 12/06/18 06:00pm		Time Received 11:49am		Quote Price	Alr Pwr Turbo Y Y Y

Labour	Operation	Description	Amount
Job# 1	01FOSERV SPECIAL	HARRIER SERVICE	Tech(s): 670 84.00
		CARRIED OUT HARRIER SERVICE SPECIAL. REPLACED ENGINE OIL AND OIL FILTER. TOPPED UP ALL FLUID LEVELS AS REQUIRED.	
		<b>Customer Instructions:</b> CHANGED THE ENGINE OIL & REPLACED THE OIL FILTER INSPECTED THE AIR CLEANER ELEMENT INSPECTED ENGINE & TRANSMISSION FOR LEAKS INSPECTED WHEEL BEARINGS FOR SMOOTH ROTATION & END PLAY CHECKED OPERATION OF LIGHTS, BELTS, WIPERS & WASHERS INSPECTED STEERING, FRONT & REAR SUSPENSION. INSPECTED EXHAUST SYSTEM & BRAKE LINES, HOSES & CONNECTIONS INSPECTED COOLING SYSTEM & TOPPED UP LEVELS INSPECTED BATTERY SECURITY & LEVELS CHECKED OPERATION OF AIR CONDITIONER, HEATER & CONTROLS TYRE REPORT REPLACE/FAIR/GOOD - NSF[ ] OSF[ ] NSR[ ] OSR[ ] APPROX. BRAKE COND. (FRONT): NEW=[ ] 75%=[ ] 50%=[ ] 25%=[ ] REPLACE=[ ] APPROX. BRAKE COND. (REAR): NEW=[ ] 75%=[ ] 50%=[ ] 25%=[ ] REPLACE=[ ] ROAD TESTED TO INSPECT VEHICLE DRIVEABILITY & CONTROLLING SYSTEMS	
	NGZ418	OIL FILTER (AFL4)	1 29.78
	Sublet 19S63441	supply intercooler gasket	Internal
	POL	PROFESSIONAL 15W40	53.73
		<<< Total For Job 1 >>>	167.51
Job# 2	10FO	Body - Base	Tech(s): 7599 No Charge
		REGAS STRUTS ON CANOPY	
		REPLACED SIDE WINDOW GAS STRUTS ON REAR CANOPY.	
		Sublet 19S63232	55.00
		<<< Total For Job 2 >>>	55.00
Job# 3	05FO	Engine - Base	Tech(s): 670 126.00
		CHECK VEHICLE GOES INTO LIMP MODE AND HAS NO POWER.	
		ROAD TESTED VEHICLE AND FOUND NO FAULT AT TIME OF TEST.	
		TOOK VEHICLE TO BILL BUCKLE TOYOTA FOR ELECTRONIC SCANNING AND NO CODES RECODED IN SYSTEM, CONTACTED BRIAN HILTON TOYOTA AND WAS ADVISED VEHICLE HAD BEEN CHECK BY THEM AND CODE P1251 WAS RECORDED AND THEY HAD ADVISED THE TURBO INTER COOLER BE REPLACED. REPLACED TURBO INTER COOLER AS OLD ONE WAS LEAKING OIL. TESTED VEHICLE for 15-20 MINUTES. VEHICLE WENT INTO LIMP MODE ONCE AGAIN AFTER REPLACING THE TURBO INTER COOLER. FURTHER TESTING WAS DONE AND VEHICLE WAS STILL GOING IN TO LIMP MODE AFTER 30 MINUTES DRIVING.	

Please forward your remittance to [accrec@titan.com.au](mailto:accrec@titan.com.au) and please use your customer number as the reference

**Direct Deposit Details**  
A/C Name - Titan Ford  
BSB 032000  
A/C 349639



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<b>Service TAX Invoice</b>		Page 2 of 3		(1/2)		Reprint No. Reprint# 4		Doc #: FOC3B204874	
Customer No. <b>68845</b>	Customer Name & Address <b>Ms Annette Williams 1 Fushia Street  Wyoming NSW 2250</b>			Advisor <b>Rob Pappalardo</b>	7225	Colour <b>SILVER/</b>	Team <b>RED TEAM</b>		
Doc. Date <b>16/11/18</b>				Year / Make / Model <b>06/TOYOTA/SR5</b>			Tag No.		
Reg. No. <b>76NETZ</b>				Model No. <b>HILUX</b>			Eng./Trans. <b>/A</b>		
Stock No.				Chassis No.			Kilometres <b>159454</b>	Prod. Date <b>05/06/06</b>	Orig. Del. Date
Purchase Order No. <b>S</b>	Driver	Contract No.		Contract Name			Contract Exp. Kms	Exp. Date	
	Home Phone <b>(02)43284888</b>	Business Phone	Terms <b>Cash</b>	Selling Dealer			Delivery Kms.	Delivery Date	Warr. Exp. Date
	Vehicle ID. <b>MR0FZ29G501535722</b>	Engine No. <b>1KD7114570</b>		Date & Time Promised <b>12/06/18 06:00pm</b>			Time Received <b>11:49am</b>	Quote Price	Air Pwr Turbo <b>Y Y Y</b>

Labour	Operation	Description	Amount
		CONTACTED TOYOTA FOR FURTHER TECHNICAL ASSISTANCE WITH THIS CONCERN AND ALSO CONTACTED BERRIMA DIESELS FOR ADVICE. WE ALSO CHECKED THE EXHAUST SYSTEM FOR BLOCKAGES. REMOVED TURBO ACTUATOR, RESET AND CLEARED CODES. TEST ALL OK Sublet19S63435 SUPPLY INTERCOOLER	Internal
		<<< Total For Job 3 >>>	126.00
Job# 4	03FO2	STEERING	Tech(s): 570
		REPORT ON FRONT SUSPENSION	
		BALL JOINTS WORN	
		REPLACED FRONT LOWER BALL JOINTS	
	NGWBJ13882	BALL JOINTS	2
	Sublet19S63350	PRESS BALL JOINTS	176.90
			100.00
		<<< Total For Job 4 >>>	329.40
Job# 5	09FO05	STARTER MOTOR	Tech(s): 570
		CHECK STARTER MOTOR NOISY WHEN STARTING.	
		CHECKED FOR NOISY STARTER MOTOR AND FOUND INTERNAL FAULT WITH START MOTOR. STARTER MOTOR WAS POLLING. REPLACED STARTER MOTOR AND TESTED ALL OK.	
	Sublet19S63281	STARTOR MOTOR	50.00
			363.00
		<<< Total For Job 5 >>>	413.00
Job# 6	02FOBRKREP	BRAKE REPLACEMENT	Tech(s): 630
		supply 1 n/s/r brake caliper, rear disc rotor and rear pads	No Charge
		supplied n/s/f brake caliper, disc rotor and rear pads.	
		sublet transfered and paid on r/o b209994	
	Sublet19S63511	supply 1 rear disc rotor	0.00
	Sublet19S63511	supply 1 n/s/r callper	0.00
	Sublet19S63511	supply rear pads	0.00
		<<< Total For Job 6 >>>	0.00
	Misc:RO	1 & 2 CENT ROUNDING	0.00

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							Y	Y Y

**Total Labour** 312.50  
**Total Parts** 206.68  
**Total POL** 53.73  
**Total Sublet** 518.00  
**Total Misc** 0.00  
**Total Tax** 109.09

\* GST BRANCH REGISTRATION #: 010 \*T

**Total Invoice** 1200.00

Cust#	Pay Type	Amount
68845	Other	900.00
68845	C/Card	300.00

**Less** 300.00

**Total Tax** 81.82

**Amount Payable** 900.00

THE PROPERTY IN AND TITLE TO THE GOODS SHALL REMAIN  
 WITH AAG PTY LTD AND DOES NOT PASS TO THE CUSTOMER  
 UNTIL ALL MONIES HAVE BEEN PAID

Please forward your remittance to [accrec@titan.com.au](mailto:accrec@titan.com.au)  
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