David Berlusconi

From: Mark Janus

Sent: Wednesday, 29 May 2019 11:38 AM

To: David Berlusconi Subject: FW: Ford Quote

Hi David,

Below is an email from the guy who had a blow up with Michael McCauley about 3 months ago. You may recall his son recorded it on his mobile

Can you please call me to discuss

Mark Janus

Dealer Principal

<u>Australian Automotive Group</u> City Ford Sydney

60 O'Riordan St, Alexandria, NSW 2015

T: (02) 9331 5000 D: (02) 9332 8126

mjanus@cityford.com.au

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From: Warren Rosen [mailto:waz@wrbuilding.com.au]

Sent: Monday, 27 May 2019 11:21 AM

To: Mark Janus

Subject: RE: Ford Quote

Hi Mark,

As the dust has now settled.

We have had legal advice after showing them the video footage of Mr McCauley's behaviour on that day.

At this stage we don't not want to go any further with making a police report & the possibility of charges being laid against Mr McCauley.

What we do want is a written apology from Mr McCauley to both my son & myself.

We look forward to hearing from you.

Regards,

Warren Rosen
W.R. Building & Maintenance Pty Ltd
Builders Lic 247976C

PO Box 69, Bondi NSW 2026 02 9669 3380 0411 286 023 www.wrbuilding.com.au

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From: Mark Janus < mjanus@cityford.com.au >

Sent: Friday, 1 March 2019 5:16 PM

To: Warren Rosen < waz@wrbuilding.com.au >

Subject: RE: Ford Quote

Hi Warren,

Thanks for your time today. Further to our discussion, I would like to confirm the following regarding the work on your ST Focus.

The Gearbox will be replaced under warranty and is in stock

The following will be carried out early next week:

The Clutch will be replaced as discussed including the flywheel at a cost of 1293.95 incl. GST The 2 Front Tyres will be replaced at a cost of \$380.00 incl. GST (Matching Tempe Tyres) Lock Nuts Replaced at a cost of \$70.00 incl. GST Cost for removal of old Lock Nuts \$140.00 Incl. GST Wheel Alignment \$110.00 incl. GST

Total Cost for completion of above work \$1993.95 incl. GST

Can you please confirm by return that you approve the above to be completed as quoted.

I have ordered the clutch components as mentioned earlier and I will let you know when they arrive, and then when we expect the work to be completed.

I will also follow through personally to ensure everything flows smoothly.

Please accept my apologies again for what transpired.

Enjoy your weekend.

Kind Regards

Mark Janus

Dealer Principal

<u>Australian Automotive Group</u> City Ford Sydney

60 O'Riordan St, Alexandria, NSW 2015

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From: Warren Rosen [mailto:waz@wrbuilding.com.au]

Sent: Friday, 1 March 2019 4:30 PM

To: Mark Janus **Subject:** Ford Quote

Hi Mark,

As requested....

Thank again for today.

Regards,

Warren Rosen
W.R. Building & Maintenance Pty Ltd
Builders Lic 247976C

PO Box 69, Bondi NSW 2026 02 9669 3380 0411 286 023 www.wrbuilding.com.au

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