

## David Berlusconi

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**From:** David Berlusconi  
**Sent:** Wednesday, 31 October 2018 3:41 PM  
**To:** 'wiclaims@eml.com.au'  
**Subject:** RE: Claim 1552538, Matthew Walsh

Hello Tanya,

Apparently Matthew went to the doctors but ended up coming back at work and did other duties and paid as per normal. Payroll confirmed there was no time off or lost wages.

Regards.

David Berlusconi  
Human Resources Manager  
**Australian Automotive Group Pty Limited**  
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**From:** wiclaims@eml.com.au [mailto:wiclaims@eml.com.au]  
**Sent:** Wednesday, 31 October 2018 2:17 PM  
**To:** David Berlusconi  
**Subject:** Claim 1552538, Matthew Walsh

Hi David,

We are reviewing the above claim in relation to weekly benefits. Could you please advise if Mathew had any further time off work due to their injury.

The only certificate of capacity we have on file is from:

16/08/2018 to 20/08/2018

We also require wage information, I have attached a PIAWE form to be filled in and returned to ensure we pay the correct amount.

This can be returned to [mail@eml.com.au](mailto:mail@eml.com.au) with the claim number in the subject line.

If you have any questions please do not hesitate to contact us.

Have great day,

**Tanya S** | Claims Advisor

**EML**

acting as the agent for icare workers insurance

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F 02 8251 9495

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Feedback [customercare@eml.com.au](mailto:customercare@eml.com.au)

You may receive a survey from icare about your experience. Completing this survey gives our team invaluable feedback and helps us to better understand how we can improve our customer service, so I encourage you to respond.



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