

David Berlusconi

From: David Berlusconi
Sent: Monday, 24 June 2019 2:25 PM
To: Jorge Haddad
Subject: RE: WRITEN WARNING FOR HAROUN BUNDU

Hey Jorge,

Just to confirm, HR was not going to get involved in this issue and you were going to manage it operationally. As I mentioned, If I take ownership of this, there is no going back and it's quite likely I will need to issue a formal warning. So if you still want me to get involved let me know but again, I will need to take carriage of the matter completely.

In the meantime, I will close this off on my end (as we discussed).

Regards.

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-----Original Message-----

From: Jorge Haddad
Sent: Friday, 14 June 2019 9:42 AM
To: David Berlusconi
Subject: WRITEN WARNING FOR HAROUN BUNDU

Hi David as per email below

I need to issue out a written warning to Haroun Bundu , for leaking the fuel line loose after replacing the fuel filter

-----Original Message-----

From: Richard Brookhouse [mailto:richardbrookhouse@gmail.com]
Sent: Thursday, 13 June 2019 7:29 PM
To: Cumberland Ford Service
Subject: RPB071 service 12-6-2019

Dear Jorge

I'm writing this email to inform you and your team of the incident today that I believe was caused by the service I had done yesterday

Firstly I would like to state that the service member whom served me was friendly thoughtful and attended to my major issue of the handbrake (I still believe it is a poor design and should be adjusted under a routine service at no charge)

My issue today was at approximately 2pm

I drive from Windsor to Rouse Hill and somewhere along this the fuel line that goes into the fuel filter became loose and started leaking, I didn't notice till I stopped and it showed that it had come off causing diesel to cover the right side of the motor ,causing a major hazard which I had to call the fire brigade to clean it up (this included the car park and a few kilometres along Windsor Rd)

I lost approximately 1/4 tank of diesel

Please advise as to how you can ensure this won't happen again, how it will be cleaned, compensation for time spent addressing the issue and the diesel lost as the fuel filter was changed during the service and obviously was connected properly

If I am sent a bill from the fire department or body corporate where my car ended up I will be passing this onto your department

Please see the photos attached for further explanation

Regards

Richard Brookhouse

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