Clarissa Mendez

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Digital Resume: clarissa-mendez.webflow.io

Skills & Abilities

Technical Skills	DOD Architecture Framework – OV1, SV1, SV2, etc., MS Visio, Agile, SAFe, Atlassian Suite – Jira, Confluence, MS Project, MS Office Suite, MS Access, MDA models/systems and non-MDA models, SQL, Python, HTML, TCP/IP and OSI models, Deploying Linux and Windows operating systems, Computer Virtualization Concepts, VMware
Soft Skills	Cross-functional collaboration, adaptability, mentoring, emotional intelligence, optimistic, excellent written and verbal communication skills, time management, customer service, self-motivated, making decisions, developing clear visions

Experience

Northrop Grumman - Missile Defense Agency   **May 2022 - Current**

Product Owner and Functional Manager: Clearance Level - SECRET

- Led a team of six engineers who improved DevOps for our organization by developing seven CI/CD pipelines within classified and unclassified environments
- Created a compelling vision for the DevOps Team and fostered a sense of shared purpose and enthusiasm resulting in increased motivation and team engagement
- Collaborated with other product owners and business owners to ensure business alignment and avoid duplication of effort, resulting in improved cross-functional coordination and streamlined product development
- Developed Product Requirements Documents to facilitate feature analysis and ensure alignment with business objectives, resulting in improved product quality and customer satisfaction
- Maintained, prioritized, and refined team backlog to ensure the DevOps Team's work is aligned with customer needs
- Participate in team demonstrations and solicit stakeholder feedback to ensure product is meeting customer needs
- Brief the portfolio level organization on environmental decisions, changes, outages, and initiatives

Aerodyne/KBRWyle CAS - Missile Defense Agency   **May 2015 – May 2022**

Mission Engineer: Clearance Level - SECRET

- Lead Mission/Systems Engineer for multiple simulated events varying in complexity which helped prepare stakeholders for various real-world scenarios
- Conducted in-depth stakeholder analysis and requirements gathering through active participation during conferences and regular tag-ups, resulting in successful client-driven solution
- Engineered scalable solutions for stakeholder requirements by designing various network and systems architectures, which allowed customers to easily visualize complex data flows
- Led seven cross-functional teams in the design, development, and testing of complex, large-scale events, ensuring timely and high-quality delivery and exceeding customer expectations
- Managed the end-to-end testing process, including developing test plans, leading all test and execution events, and reporting, resulting in the identification of lessons learned to be utilized in future events
- Collaborated with internal and external stakeholders regularly, to ensure alignment and to minimize risk during execution phase
- Mentored new hire mission engineers by providing guidance, motivation, and role modeling which supported the development of their technical and professional skills

Education

Western Governors University   **Graduated: August 2020**

Master of Science – Information Technology Management

Colorado State of University- Pueblo   **Graduated: May 2017**

Bachelor of Science – Computer Information Systems

Alamo Colleges – Palo Alto College   **Graduated: May 2014**

Associate of Science – Biomedical Sciences

Achievements

Certified Scrum Product Owner Certified // 001477408	**Jan 2023**
Certified SAFe 5 Practitioner // 73072245-3410	**June 2022**
CompTIA Security+ Certified // COMP001021224642	**Expires October 2023**
VMware Certified Associate // VMW-02137723W-00619852	**August 2017**
Recipient of NSA-CAE Certificate in Cyber Security Defense	**May 2017**