ALEX PETERSONSOFTWARE DEVELOPER





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OBJECTIVE

Enter a software development internship where I can expand my computer science foundations and gain industry experience.

SKILLS

Git • Linux • IBM Mainframe • Office365 • Vendor Relations

LANGUAGES

IBM Assembler ● C++
HTML ● PHP ● SQL

EMPLOYMENT

THE GUITAR CENTER - CUSTOMER SERVICE MANAGER

July 2019 - August 2020

Responsible for training sales team on best practices, improving KPI's, and maintaining a great retail environment.

TREK BICYCLE - TERRITORY MANAGER

March 2017 - April 2019

Traveled the country to maintain TREK vendor-dealer relations by adding value through advising marketing plans, purchasing plans, staff training, inventory and sell-through analytics, and providing year-round support.

TREK BICYCLE - INSIDE REPRESENTATIVE

Offered year-round support to TREK's customers.

Utilized Microsoft Office and JD Edwards enterprise software.

Worked with Territory Managers in-market to hold retailers accountable for their commitments.

EDUCATION

BS. COMPUTER SCIENCE - SOFTWARE DEVELOPMENT

Northern Illinois University (Graduation Spring 2023)

COURSEWORK

CSCI 330 – UNIX AND NETWORK PROGRAMMING

- Application of UNIX system, commands, and Shell script programming.
- Utilization of network programing concepts and protocols.
- Lab work in Awk, bash, and C.

CSCI 340 - DATA STRUCTURES & ALGORITHMS

- Application of analysis and design techniques to nonnumeric algorithms acting on data structures.
- Utilization of algorithmic analysis and design criteria in the selection of methods for data manipulation through lab work in C++.

CSCI 360 - IBM ASSEMBLER

 Wrote JCL and Assembly programs for IBM System Z370 Mainframe to gain a deep understanding of storage and linkage.

CSCI 466 - DATABASES

- Extensive lab work in entity-relationship modeling, SQL, & PHP
- Worked in a team to design, implement, and publish an ecommerce sales catalog and website built on HTML, SQL, PHP.

CSCI 467 – SOFTWARE ENGINEERING

- Usage of agile and waterfall development practices, as well as an understanding of systems development life cycle.
- Worked in a team to design and host a web app to create sales quotes built on HTML, SQL, PHP, and JavaScript.