

CHITHRA VENKATESAN

Full Stack Software Engineer

New York, NY - chithra@caa.columbia.edu - 214 934 9867 - www.chithra.me

Projects

HAWT SAWCE

- Full-stack hot sauce reviewing application, built with RoR, PostgreSQL, React.js, Redux
- Created the visual design of the entire SPA using Sketch
- Implemented numerous RESTful API calls to create a variety of CRUD functionalities

Legit

- JavaScript game implementing OAuth 2.0 and the Spotify API to ask users to identify snippets of songs from their playlists
- Created an Express server to handle OAuth 2.0 requests

Technologies & Tools

Ruby | Rails | JavaScript | React.js | Redux | SQL | Sketch | CSS3 | HTML5 | Heroku | TDD

Work Experience

Medallia, Inc.

2015 - 2017

Senior Analyst & Project Manager, Software Implementation

- Designed, developed, and deployed custom CX software solutions for Fortune 500 Retail, Financial Services, Telco, and Hospitality clients
- Was the Program Manager for proof of concept conducted with the VP of product, establishing new integrations between the existing Medallia platform and new vendor tools
- Received perfect client NPS (net promoter score) for all projects managed
- Earned maximum personal performance review scores in every cycle

JP Morgan Chase

2012 - 2015

Associate PM, Global Wealth Management Technology

- Managed technology projects end-to-end, through requirements gathering, development, testing, training, and production support
- Lead Business Analyst on a 15 person, cross-functional team for \$20MM project overhauling entire credit management platform
- Utilized Balsamiq to design UI/UX for new product features
- Wrote SQL queries to optimize monthly regulatory reporting previously done in excel

Education

Columbia University BS - Earth and Environmental Engineering

2008 - 2012

- Community Advisor, Resident Advisor, Club Tennis Treasurer, SWE

App Academy - Full Stack Web Development

2017

- 3-Month immersive full-stack development immersive with <3% acceptance rate