

# Oliver Smith

London, UK

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## Education

University of Bristol

BSc (Hons) Computer Science and Electronics

Sep 2008 – Jun 2011 | Bristol, UK

(Transitioned to PM role after initial years as Engineer)

## Work Experience

Senior IT Project Manager | Deloitte UK | Apr 2018 - Present | London, UK

- Managed end-to-end delivery of complex software development and system integration projects for various clients (average budget £1M+).
- Led cross-functional teams (10-20 members) using Agile (Scrum, Kanban) and hybrid methodologies.
- Responsible for project planning, resource allocation, budget management, risk mitigation, and stakeholder communication (up to C-level).
- Utilized JIRA, Confluence, and MS Project for project tracking and reporting.

Project Manager | Capgemini | Jul 2014 - Mar 2018 | London, UK

- Managed application development projects.
- Gained Scrum Master certification and facilitated Scrum ceremonies.

Software Engineer | BT Group | Sep 2011 - Jun 2014 | London, UK

- Developed software applications (Java).

## Skills

Project Management: Agile Methodologies (Scrum, Kanban, SAFe Basics), Waterfall, Hybrid Models, Project Planning, Scope Management, Budgeting & Cost Control, Risk Management, Resource Allocation, Stakeholder Management, Change Management

Tools: JIRA, Confluence, MS Project, SharePoint, Slack

Leadership & Communication: Team Leadership, Client Relationship Management, Reporting, Presentation Skills

Technical Acumen: Understanding of Software Development Life Cycle (SDLC), Cloud

Concepts (AWS/Azure), API Integration, Cybersecurity Basics

Other: Process Improvement, Vendor Management

## **Certificates**

Project Management Professional (PMP)

PRINCE2 Practitioner

Certified ScrumMaster (CSM)

Certified Scrum Product Owner (CSPO)

## **Awards**

Deloitte Project Management Excellence Award 2021