

# Isabella Romano

Milan, Italy

isabella.romano@fakeemail.com | +39 333 123 4567 | LinkedIn | GitHub

## Education

Politecnico di Milano

Master of Science in Management Engineering (IT Management)

Oct 2018 – Jul 2020 | Milan, Italy

GPA: 29/30

Activities: Student Innovation Lab Coordinator, IT Strategy Club Founder, Case Competition Team Captain

Relevant Coursework: IT Project Management, Digital Transformation, Business Process Management, Information Systems Strategy, Change Management, Innovation Management, IT Governance, Enterprise Architecture

Università di Bologna

Bachelor of Engineering in Industrial Engineering

Sep 2015 – Jul 2018 | Bologna, Italy

GPA: 28/30

## Work Experience

IT Project Manager | Luxottica | Sep 2020 - Present | Milan, Italy

- Led digital transformation initiatives across 7 countries, managing cross-functional teams of 15+ members.
- Implemented Agile methodologies that improved project delivery times by 35% and reduced costs by 20%.
- Managed IT budget of €5M for enterprise resource planning (ERP) system upgrade.

Business Analyst | Accenture | Mar 2019 - Aug 2020 | Milan, Italy

- Conducted requirements gathering and business process analysis for financial services clients.
- Created detailed functional specifications and user stories for development teams.
- Facilitated workshops with stakeholders to align business needs with technical solutions.

## **Skills**

Project Management: Agile (Scrum, Kanban), Waterfall, Hybrid Approaches, PRINCE2, PMI

Business Analysis: Requirements Engineering, Process Modeling, BPMN, UML, Use Cases, User Stories

Tools: JIRA, Confluence, MS Project, Trello, Monday.com, Azure DevOps, Power BI

IT Governance: ITIL, COBIT, Risk Management, Compliance, Security Management

Digital Transformation: Change Management, Stakeholder Management, Technology Adoption

Other: ERP Systems, CRM Implementation, Software Development Lifecycle, Vendor Management, IT Strategy

## **Certificates**

PMI: Project Management Professional (PMP)

Scrum Alliance: Certified ScrumMaster (CSM)

ITIL: ITIL 4 Foundation

## **Awards**

Digital Innovation Award - Italian Association of Engineering Management

Best IT Project - Deloitte Consulting Challenge 2022

Politecnico di Milano Excellence in Leadership Scholarship