# **Finn O'Connell**

Galway, Ireland

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# **Education**

Atlantic Technological University (ATU) Galway - formerly GMIT

Bachelor of Science (Honours) in Software Development

Sep 2018 - May 2022 | Galway, Ireland

Grade: First Class Honours (1.1)

# **Work Experience**

Software Test Engineer | Genesys | Jul 2022 - Present | Galway, Ireland

- Developed and executed manual and automated test cases for cloud-based contact center software.
- Created automation scripts using Python with Selenium and Pytest.
- Identified, logged, and tracked defects using Jira.
- Participated in Agile team activities, providing feedback on requirements and user stories.

### **Skills**

Programming: Python, Java (Basic), JavaScript (Basic), SQL (Basic)

Testing Tools: Selenium WebDriver, Pytest, Postman, Jira, TestRail (or similar)

Web Technologies: HTML, CSS, Browser Developer Tools

Operating Systems: Windows, Linux (Basic)

Concepts: Software Testing Life Cycle (STLC), Test Case Design, Defect Management,

API Testing, Regression Testing, Exploratory Testing

Methodologies: Agile (Scrum/Kanban), Black Box Testing, Grey Box Testing (Basic)

Other Skills: Attention to Detail, Communication

### **Certificates**

ISTOB Certified Tester - Foundation Level

#### **Awards**

ATU Galway President's Award for Academic Excellence