

Jetstar Airways Pty. Ltd. GPO Box 4713 Melbourne, VIC3001 **AUSTRALIA**

ABN: 33 069 720 243

Travel Agents Licence Number VIC32696



This is not a Boarding Pass

Your Jetstar Itinerary

Jetstar.com

booking details

Contact details		Name of passenger/s
Date Name Address	05 Apr 2011 IN AH SHIN UNIT 54, 5 DARLEY STRREET, DARLINGHURST NSW 2010 Australia	MS IN AH SHIN

your flight itinerary

Date	Flight Number	Departing	Arriving
Tue 12 Apr 2011	JQ603 JetSaver Light *	Sydney Tue 12 Apr 2011 0700 hr / 7:00 am Sydney Airport - T2 Domestic	Melbourne - Avalon Tue 12 Apr 2011 0835 hr / 8:35 am Avalon Airport
Wed 13 Apr 2011	JQ626 JetSaver Light *	Melbourne - Avalon Wed 13 Apr 2011 2045 hr / 8:45 pm Avalon Airport	Sydney Wed 13 Apr 2011 2205 hr / 10:05 pm Sydney Airport - T2 Domestic

Times - are the local times at the relevant airport.

JetSaver - This booking is non-refundable. Cancellations at any time or failure to check-in will result in the fare being forfeited.

Payment - pre-payment is required for your flights. Jetstar may not carry you if we have not received your payment.

Check-in and Bag Drop Closure Times - You must check-in and bag drop any checked baggage within the following time frames before the scheduled departure time:

Flight Type	Carrier/Flight Number	Airport Check-in/Bag drop opens	Check-in/Bag drop closes (strictly)
Domestic – Departing Domestic terminal	JQ/BL	2 hours	30 minutes
Domestic – Departing International terminal	JQ	3 hours	60 minutes
International to/from Australia	JQ/3K	3 hours	60 minutes
International to/from New Zealand	JQ/3K	3 hours	60 minutes
Intra Asia	3K/VF	2 hours	40 minutes
Intra Asia	JQ	3 hours	60 minutes

TRAVEL WORRY FREE, BOOK INSURANCE NOW

^{*} Fare rules - see following pages.



Your Jetstar Tax Invoice

Jetstar.com

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charges and payments received

Charges		Payments Received	
Jetstar Flights*	98.00 AUD	Туре	Master Card
Booking and Service Fee	14.00 AUD	Date	05 Apr 2011
Total Price	112.00 AUD	Amount	112.00 AUD
* Includes 10% GST of	10.17 AUD	Total Payment	112.00 AUD

→ JetSaver Light fare rules

This fare does not include any Checked Baggage Allowance. Cabin Baggage limits will be strictly applied. Pre-departure, if you have more Baggage than the applicable Cabin Baggage Allowance, you will need to choose a JetSaver fare. Conditions and Charges will apply if you change from a JetSaver Light to a JetSaver fare after you make your Booking. Call Jetstar Reservations for more details. All JetSaver fare rules also apply to JetSaver Light.

-JetSaver fare rules

- This Booking is non-refundable including any ancillary items booked with your fare (unless otherwise specified. Customers who do not check-in for and board their booked flight within the required time will forfeit their fare. Scheduled check-in and boarding times are shown on the Jetstar Itinerary and Receipt which will be sent to you. Subject to availability and payment of all applicable amounts, limited changes can be made to your Booking as follows:
- - Only date, time and passenger name changes are permitted (except passenger name changes are not permitted on Any Seat Award bookings), subject to availability. Changes to the origin or destination of travel are not permitted;
 - Your new fare will be at least the amount of the fare you originally Booked, and may be more. At the time your Booking is changed you must pay the difference(if any) between the fare you originally Booked and the fare available on the date of the change. This will apply to all permitted date, time and passenger name changes. Any fare difference paid when changing your Booking is non-refundable. The fare difference may be substantial;
 - c) In addition to any fare difference that may be payable, a non-refundable change fee applies to each passenger flight segment changed;
 - Date, time and permitted passenger name changes may be made but must be completed at least 24 hours before the original scheduled departure:
 - i) by telephoning Jetstar Telephone Reservations (see our contact us page on jetstar.com for contact details);
 - on the Jetstar internet site at jetstar.combut only if your original fare was Booked on jetstar.com(not available for passenger name changes); or
 - iii) at any Jetstar counter at an airport.
 - e) Any permitted name change must apply to the whole Booking for the relevant passenger and cannot be made on an inbound or outbound flight only:
 - An additional charge will apply for changes made by telephone or at an airport/booking office if your original fare was purchased on jetstar.com;
 - You must re-book onto an available Jetstar flight. Jetstar does not hold open-dated Bookings;
 - All amounts will be charged in the currency in which you made your original Booking;

 - Relevant fees and charges can be found on our Fare Types page on <u>jetstar.com</u>; Qantas Frequent Flyer Points and Status Credits are not earned on any JetSaver Light or JetSaver fares;
- In addition to the above, for Qantas & JetStar Any Seat Award Bookings made through the Qantas Frequent Flyer

 - a) Points & Status Credits are not earned on any JetSaver Light or JetSaver fares;b) Any Seat Awards Booked in JetSaver Light or JetSaver are not eligible for Flight Upgrade Awards;
 - Any fees or additional payments associated with Any Seat Awards, or permitted changes to Any Seat Award bookings (including the addition of ancillary products after your booking is complete), must be paid with money as specified in these Fare Rules; they cannot be paid with Frequent Flyer Points. If you make a change to your Booking, Jetstar will calculate the monetary charge applicable in addition to Points or Points Plus Pay already used. For the purposes of calculating any such payments, the original fare (as referred to in the Fare Rules) of the Any Seat Award will be calculated as the remaining money value of the unused booking determined by JetStar in accordance with the Fare Rules (and the applicable currency will be the currency of the underlying fare as recorded by Jetstar). An Any Seat Award cannot be changed resulting in the re-credit of points or refund of money.

→ JetPlus Fare Rules

- This Booking is non-refundable including any ancillary items booked with your fare (unless otherwise specified). Customers who do not check-in for and board their booked flight within the required time will forfeit their fare. Scheduled check-in and boarding times are shown on the Jetstar Itinerary and Receipt which will be sent to you.
- Subject to availability and payment of all applicable amounts, limited changes can be made to your Booking as follows;
 - Only date, time and passenger name changes are permitted, subject to availability. Changes to the origin or destination of travel are not permitted.
 - Your new fare will be at least the amount of the fare you originally booked, and may be more. At the time your Booking is changed you must pay the difference (if any) between the fare you originally booked and the fare available on the date of the change. This will apply to all permitted date, time and passenger name changes. Any fare difference paid when changing your booking is non-refundable. The fare difference may be substantial. You cannot change from a JetPlus fare to a JetSaver Light or JetSaver fare.
 - Date, time and permitted passenger name changes may be made but must be completed at least 24 hours before the original scheduled departure:
 - by telephoning Jetstar Telephone Reservations (see our contact us page on jetstar.com for contact details);
 - on the Jetstar internet site at jetstar.com but only if your original fare was booked on jetstar.com (not available for passenger name changes);or
 - iii) at any Jetstar counter at an airport.
 - Any permitted name change must apply to the whole booking for the relevant passenger and cannot be made on an inbound or outbound flight only.
 - An additional charge will apply for changes made by telephone or at an airport if your original fare was booked on
 - You must re-book onto an available Jetstar flight. Jetstar does not hold open-dated Bookings.
 - All amounts will be charged in the currency in which you made your original Booking.

- Relevant Jetstar fees and charges can be found on our Fare Types page on jetstar.com.
 - Qantas Frequent Flyer Points and Status Credits are not earned on any JetPlus fares.

JetFlex fare rules

- This Booking is refundable if your original booking was made as a JetFlex fare although some additional rules apply if this booking is for a Qantas and JetStar Any Seat Award - See below for more details. A refund fee will apply. This Booking is non-refundable if:
 - a) You have upgraded to a JetFlex fare from another fare; or

Your refund is requested after the day of your original scheduled departure; or

Customers who have a non-refundable fare and who do not check-in for and board their booked flight, or make a permitted change within the required time will foreit their fare.

Ancillary items booked with this fare are refundable only when refunding your full fare (unless otherwise specified).

- Relevant fees and charges can be found on our Fare Types page on jetstar.com.

 Subject to availability and payment of all applicable amounts, changes can be made to your Booking as follows:
 - a) Date, time, origin, destination and passenger name changes are permitted subject to these fare rules (except passenger name changes are not permitted on Any Seat Award bookings);
 - b) For date, time, origin and destination changes, your new fare will be at least the amount of the fare you originally booked, and may be more. At the time your booking is changed, you must pay the difference (if any) between the fare you originally booked and the fare available on the date of the change. A fare difference is not payable for permitted passenger name changes. A change fee is applicable in designated peak seasons for name changes on Jetstar Pacific (BL) domestic Vietnam flights for bookings made in Vietnam. See the "fare types" page on Jetstar.com for more information;
 - Date, time, origin, destination and permitted passenger name changes may be made by telephoning Jetstar Telephone Reservations (see our contact us page on <u>jetstar.com</u> for contact details) or at any Jetstar counter at an airport but must be completed by the end of the day you were originally scheduled to depart;
 - d) If your original booking was made on the Jetstar internet site at <u>jetstar.com</u>, time and date changes may be made on jetstar.com but must be completed prior to the time your flight closes for check-in;
 - Customers who do not complete changes to their Bookings within the time required will forfeit the entire fare paid;
 - Any permitted name change must apply to the whole booking for the relevant passenger and cannot be made on an inbound or outbound flight only;
 - An Additional charge will apply for changes made by telephone or at an airport/booking office if your original fare was booked on jetstar.com;
 - You must re-book onto an available Jetstar flight. Jetstar does not hold open-dated Bookings;
 - All amounts will be charged in the currency in which you made your original Booking;
 - Relevant fees and charges can be found on our Fare Types page on <u>jetstar.com</u>.
 - Qantas Frequent Flyer Points and Status Credits may be earned on JetFlex Fares in accordance with Qantas Frequent Flyer terms and conditions
- In addition to the above, for Qantas & Jetstar Any Seat Award Bookings made through the Qantas Frequent Flyer Program:
 - a) Any Seat Awards booked in JetFlex are not eligible for Flight Upgrade Awards;
 - If a refund is permitted as per the rules above and is requested, after payment of the applicable refund fee in money, we will refund the money used for this fare to the Frequent Flyer Member's form of payment and re-credit the points used for this fare to the Member's Frequent Flyer account. Note that any money and points used for other nonrefundable fares in the original booking, even if not yet departed, will not be refunded.
 - c) Any fees or additional payments associated with Any Seat Awards, or permitted changes to Any Seat Award bookings (including the addition of ancillary products after your booking is complete), must be paid with money as specified in these Fare Rules; they cannot be paid with Frequent Flyer Points. If you make a change to your Booking, Jetstar will calculate the monetary charge applicable in addition to Points or Points Plus Pay already used. For the purposes of calculating any such payments, the original fare (as referred to in the Fare Rules) of the Any Seat Award will be calculated as the remaining money value of the unused booking determined in accordance with the Fare Rules (and the applicable currency will be the currency of the underlying fare as recorded by Jetstar). An Any Seat Award cannot be changed resulting in the re-credit of points or refund of money.

→ International StarClass fare rules

- This Booking is refundable if your original Booking was made as a StarClass fare, although some additional rules apply if this Booking is for a Qantas & Jetstar Any Seat Award - see below for details. A refund fee will apply. This Booking is
 - Your original Booking was made as a StarClass promotional fare; or
 - You have upgraded your Booking to a StarClass full fare from a StarClass promotional fare or another fare; or

You have requested a refund after the day of your original scheduled departure;

Customers who have a non-refundable fare and who do not check-in for and board their booked flight, or make a permitted change within the required time will forfeit their fare.

Ancillary items booked with this fare are refundable only when refunding your full fare (unless otherwise specified). Relevant fees and charges can be found on our Fare Types page on jetstar.com.

- Subject to availability and payment of all applicable amounts, changes can be made to your Booking as follows:
 - a) Date, time, origin, destination and passenger name changes are permitted subject to these fare rules, (except passenger name changes are not permitted on Any Seat Award bookings);
 - Your new fare will be at least the amount of the fare you originally booked, and may be more. At the time your Booking is changed you must pay the difference(if any) between the fare you originally booked and the fare available on the date of the change. A fare difference is not payable for permitted passenger name changes;
 - Date, time, origin, destination and permitted passenger name changes may be made by telephoning Jetstar Telephone Reservations (see our contact us page on jetstar.com for contact details) or at any Jetstar counter at an airport but must be completed by the end of the day you were originally scheduled to depart. You must re-book onto an available Jetstar flight;

- d) If your original booking was made on the Jetstar internet site at <u>jetstar.com</u>, time and date changes may be made on <u>jetstar.com</u> but must be completed prior to the time your flight closes for check-in;
- e) Customers who do not complete changes to their Bookings within the time required will forfeit the entire fare paid;
- f) Any permitted name change must apply to the whole booking for the relevant passenger and cannot be made on an inbound or outbound flight only;
- g) An additional charge will apply for changes made by telephone or at an airport/booking office if your original fare was booked on <u>jetstar.com</u>;
- h) You must re-book onto an available Jetstar flight. Jetstar does not hold open-dated bookings;
- i) All amounts will be charged in the currency in which you made your original Booking;
- j) Relevant Jetstar fees and charges can be found on our Fare Types page on jetstar.com.
- k) Qantas Frequent Flyer Points and Status Credits may be earned on StarClass Fares in accordance with Qantas Frequent Flyer terms and conditions.
- In addition to the above, for Qantas & Jetsatr Any Seat Award Bookings made through the Qantas Frequent Flyer Program:
 - a) If a refund is permitted as per the rules above and is requested, after payment of the applicable refund fee in money, we will refund the money used for this fare to the Frequent Flyer Member's form of payment and re-credit the points used for this fare to the Member's Frequent Flyer account. Note that any money and points used for other non-refundable fares in the original booking, even if not yet departed, will not be refunded;
 - b) Any fees or additional payments associated with Any Seat Awards, or permitted changes to Any Seat Award bookings (including the addition of ancillary products after your booking is complete), must be paid with money as specified in these Fare Rules; they cannot be paid with Frequent Flyer Points. If you make a change to your Booking, Jetstar will calculate the monetary charge applicable in addition to Points or Points Plus Pay already used. For the purposes of calculating any such payments, the original fare (as referred to in the Fare Rules) of the Any Seat Award will be calculated as the remaining money value of the unused booking determined by Jetstar in accordance with the Fare Rules (and the applicable currency will be the currency of the underlying fare as recorded by Jetstar). An Any Seat Award cannot be changed resulting in the re-credit of points or refund of money.





Important information about your Jetstar flight

CONDITIONS OF CARRIAGE

Your travel is subject to the Jetstar Conditions of Carriage. Some of the key conditions are set out in this document. The full Conditions of Carriage are available at the airport or jetstar.com

01 I OCHECK-IN TIME

For flights leaving from domestic terminals:

We recommend you check-in at least 60 minutes prior to the scheduled departure time. If you are not checked in at least 30 minutes before the scheduled departure you will not be able to check-in for your flight. Arrival after this time may result in you forfeiting the entire fare paid. Check in opens 2 hours before flights departing from Domestic terminals are scheduled to depart. Once checked-in, you will be required to be at the boarding gate at least 25 minutes prior to the scheduled departure time. The aircraft will not be held for you if you arrive at the boarding gate after this time.

For flights leaving from International terminals:

We recommend you check-in at least 120 minutes prior to the scheduled departure time. If you are not checked in at least 60 minutes before the scheduled departure you will not be able to check-in for your flight. Arrival after this time may result in you forfeiting the entire fare paid. Check in opens 3 hours before flights departing from International terminals are scheduled to depart. Once checked-in, you will be required to be at the boarding gate at least 40 minutes prior to the scheduled departure time for Trans-Tasman flights, and at least 60 minutes prior to the scheduled departure time for all other International flights. The aircraft will not be held for you if you arrive at the boarding gate after this time.

02 I GIDENTIFICATION AT CHECK-IN

For Domestic flights:

All Passengers travelling on Domestic flights, including children, must present identification at check-in. For adults, valid photo identification will be required, such as a driver's licence or passport. For children, examples of acceptable forms of identification include passport, birth certificate and school identification. For infants not requiring their own seat, proof of age (under 2) may be required, such as birth certificate.

For Domestic Australian flights that depart from an international terminal:

Valid photo identification must be presented at check in. Acceptable forms of identification include a valid passport, Australian driver's licence or an Australian government issued photo identification. Non-photographic identification is not acceptable, except in the case of children who are travelling with an adult who presents photographic identification, in which case an Australian student ID or birth certificate is acceptable.

For International flights:

All passengers travelling International flights must present their valid passport (with required validity period) for check-in at the airport. It is the passenger's responsibility at all times to have appropriate travel documentation and entry permits such as visas. Some countries may require proof of onward or return travel or proof of accommodation. All children and infants travelling with an adult require their own passport or should be registered in either parent's passport.

03 | PIBAGGAGE ALLOWANCE

Cabin Baggage limits are strictly applied. See Key Conditions on the following page for more details including size restrictions. JetSaver Light, JetSaver, JetPlus & JetFlex passengers: 1 main piece of Cabin Baggage one small item up to a maximum total weight of 10kg for each passenger (except infants not occupying an aircraft seat). StarClass passengers: an additional 1 main piece of Cabin Baggage for each passenger (except infants not occupying an aircraft seat), provided that each main item does not exceed 10kg, with a total combined Cabin Baggage weight of up to 20kg. Passengers travelling on an International flight to or from Australia, the United States, Japan, New Zealand or Vietnam: please visit our "Travel Info" section of Jetstar.com and read our "At The Airport" page for important information regarding cabin baggage restrictions.

Checked Baggage

JetSaver Light fares do not include any Checked Baggage allowance. If you have more Baggage than the applicable Cabin Baggage Allowance, you will need to change to a JetSaver fare. Conditions and charges apply. Call Jetstar Reservations for more details.

JetSaver, JetPlus and JetFlex passengers may check in up to 20kg of Baggage for carriage in the aircraft hold at no additional charge (except for infants not occupying an aircraft seat). StarClass passengers may check in up to 30kg of Baggage for carriage in the aircraft hold at no additional charge. Charges will apply to all Checked Baggage in excess of the applicable Checked Baggage Allowance Current charges can be found at our "Travel Info" section of <u>Jetstar.com</u> on our "At The Airport" page.

The airline may not be able to carry your excess baggage. No single item of Checked Baggage may exceed 32kg in weight. No item can exceed 1.9 metres for flights operated by an A320 or A321 aircraft, and 2.77 metres for flights operated by an A330 aircraft. Further restrictions apply. See Conditions of Carriage for details. The airline may refuse to carry any piece of Baggage that does not comply.

04 I ★ON BOARD YOUR JETSTAR FLIGHT

For JetSaver Light, JetSaver and JetFlex passengers, food and beverages can be purchased on board. Our selection may differ between flights, depending on flight length and time of departure. The range may include fresh sandwiches, snacks, confectionery, soft drinks, fruit juices, tea, coffee, beer, wine and spirits. We apologise in advance if your desired choice is not available on your flight. Please note that only alcohol that has been purchased from the cabin crew is permitted to be consumed on board. JetPlus passengers receive meals, 1 cold and 1 hot drink with every meal service, a comfort pack (blanket, eye shades, ear plugs, inflatable pillow) and a personal video-on-demand unit when travelling on a Jetstar Long Haul flight. StarClass passengers will have meals, beverages and a snack bar included as part of the StarClass personalised service. StarClass passengers also have access to a comfort pack (blanket, eye shades, ear plugs, inflatable pillow) and a personal video-on-demand unit when travelling on a Jetstar Long Haul flight.

05 I SHEALTH

Some studies have concluded that prolonged immobility may be a risk factor in the formation of blood clots in the legs (DVT - Deep Vein Thrombosis). If you feel you may be at risk from DVT or other health problems we recommend you consult with your doctor before travel. Information on health issues can be found on our website at www.jetstar.com or in our inflight magazine.

06 I ∠ PASSENGER SECURITY

For security reasons, all knives, sharp objects or cutting implements of any kind and any length, whether of metal or other material, knitting needles, and sporting goods, must be packed in your Checked Baggage. They cannot be carried in your Cabin Baggage or on your person. If they are, the articles will be removed and not returned. Passengers carrying hypodermic needles will need to declare them at the screening point. Where possible, documentation or identification to confirm the passenger's medical condition should be produced. Medication should have a professionally printed label identifying the medication or a manufacturer's name or pharmaceutical label affixed. Please contact Jetstar Telephone Reservations should you have a question.

07 I → NO FLIGHT CONNECTIONS

Unless you have been advised otherwise by Jetstar, you must collect your Checked Baggage after each individual flight. It is the Passenger's responsibility when making Bookings to allow time for Baggage collection and recheck and terminal transfer if required. Please see our "Travel Info" section of Jetstar.com, and refer to our "At The Airport" page for further information. Travel insurance is recommended. Jetstar does not guarantee it will be able to carry you and your Baggage in accordance with the scheduled date and time of the flights specified. Schedules may change without notice for a range of reasons including but not limited to bad weather, air traffic control delays, strikes, technical disruptions and late inbound aircraft. Unless otherwise required by law, we will not be responsible for paying any costs or expenses you may incur as a result of the changed time or cancellation.

08 I TAX INVOICE

This tax invoice is updated and reflects ALL charges associated with your booking since its initial creation. This tax invoice may reflect additional charges applied after the original booking was created. If your credit or charge card is billed in a different currency to your purchase, your card provider will determine the applicable exchange rate. If Jetstar has not received your payment you will not be carried.



+ key conditions

- 1. The Booking: The Booking in our system is the primary record of carriage and in the event of any differences between the Itinerary and Tax Invoice and the Booking in the Jetstar database, the Booking will prevail. The Itinerary and Tax Invoice does not constitute a document of carriage. A Booking will not be valid unless made directly with Jetstar or its Authorised Agent.
- 2. Terms of carriage: The carriage of a Passenger on any flight by Jetstar is, without exception, subject to:
 - a Booking
 - these Key Conditions and our full Conditions of Carriage (available on request from our offices and on our website at <u>jetstar.com</u>)
 - applicable laws which may include the Civil Aviation (Carriers' Liability) Act 1959 (Australia), and any international conventions that may apply to the journey in question - any applicable Tariffs filed by us with
 - regulatory bodies
 any specific directions given to a
 Passenger in writing, or orally by
 - Jetstar staff, and
 - the fare rules and conditions or Frequent Flyer Award redemption rules, as applicable.

In the event of any inconsistency between these Key Conditions and the Conditions of Carriage, the Conditions of Carriage will prevail.

- 3. Visas: You are solely responsible for compliance with all applicable government border requirements, including all visa, passport and other entry/exit requirements of the countries to which you are travelling or transiting through (this includes making enquiries of consulates or embassies of those countries prior to travel).
- 4. Terms for the benefit of: All the terms and conditions of carriage, including any exclusion or limitation of liability apply to benefit:
 - Jetstar employees, agents and representatives
 - all other carriers used by Jetstar to carry you; and
 - those other carriers' employees, agents and representatives.

If the benefit of any provision is not enforceable by any of the above, Jetstar holds that benefit on trust for them, and can, if requested by them, enforce the provisions on their behalf.

5. Not refundable: Unless required by law or unless otherwise stated in the Conditions of Carriage or by Jetstar, no refunds will be made of payments made to Jetstar. However, some changes are permitted to the Booking provided the requisite amount of notice is given (see Fare Rules), and charges and fare differences may be payable. Otherwise failure to travel on a Booking will result in the fare being forfeited.

6. Cabin Baggage

Cabin Baggage limits are strictly applied. Each Passenger (except infants not occupying an aircraft seat) is permitted 1 main item of Cabin Baggage and 1 other small item, with a total combined weight of up to 10kg. If you are travelling with an infant, you may also carry on infant food for consumption inflight. If a seat has been booked for an infant, an approved infant car seat is permitted.

Each Passenger travelling on a StarClass fare is permitted 1 additional main item of Cabin Baggage provided that only one item may be a suit pack or garment bag each main item does not exceed 10kg, with a total combined Cabin Baggage weight of up to 20kg.

- Dimensions of main items must not exceed 56cm (width) + 36cm (height) + 23cm (depth) for an overnight bag, laptop bag or briefcase, or 11cm (height), 60cm (width) and 114cm (length) for a suit pack or garment bag (measured unfolded).
- Small item may be a small handbag, pocket book or purse, coat, umbrella, or for international flights, duty free goods (where permitted).
- Each piece must be able to fit under the seat in front of you or fit in an enclosed storage compartment in the cabin of the aircraft.
- If any piece of Baggage does not comply with any of these conditions, it must be checked in to the aircraft hold or may not be carried on your flight.

Checked Baggage:

JetSaver Light fares do not include a Checked Baggage Allowance. JetSaver Light passengers who have more Baggage than the applicable Cabin Baggage Allowance will need to change to a JetSaver fare. Conditions and charges apply. Call Jetstar Reservations for more information.

Each Passenger travelling on a JetSaver, JetPlus or JetFlex fare may check in up to 20kg of Baggage for carriage in the aircraft hold at no additional charge. Each Passenger travelling on a StarClass fare may check in up to 30kg of Baggage for carriage in the aircraft hold at no additional charge.

 In addition to the allowance Jetstar will carry at no additional charge in the hold a fully collapsible wheelchair and/ or a pair of crutches and/or a walking stick and/or other prosthetic device for you if you are dependent on them.

 In addition to the allowance Jetstar will carry at no additional charge in the hold baby accessories such as a pram and portable cot.

- Jeistar may refuse to carry any piece of Baggage that does not comply with the Jetstar policy, including Cabin Baggage that exceeds the applicable Baggage Allowance in weight or size.
- If we cannot accommodate your Cabin Baggage Allowance we may

ask you if we can stow it in the aircraft hold as Checked Baggage. In these circumstances you will not be charged for the relevant Checked Baggage.

Charges will apply to all Checked Baggage in excess of the applicable Checked Baggage Allowance. See jetstar.com for details. Jetstar may not be able to carry your excess baggage. Passengers who anticipate having bulky items, excess baggage or require extra assistance should arrive at the airport to check in 2 hours prior to the scheduled departure time for Domestic flights and 3 hours prior to the scheduled departure time for International flights.

7. Insurance: As the airline's liability is limited, personal and Baggage insurance is recommended.

8. Limitation of Liability:

Domestic Australian:

Carriage wholly within Australia which is not part of an international journey, is subject to the provisions of the Civil Aviation (Carriers' Liability) Act 1959 (Cth) or complementary State legislation. Jetstar's liability in respect of the death or injury of any Passenger is limited to A\$500,000, and in respect of baggage is limited to A\$1,600 per Passenger for Checked Baggage, and A\$160 per Passenger for Cabin Baggage. Jetstar is not liable for any loss the Passenger may suffer if Cabin Baggage is left on an aircraft or in the airport terminal.

Domestic New Zealand:

Domestic New Zealand: For carriage wholly within New Zealand which is not part of an international journey the airline's liability for death or injury is excluded for any Passenger who has cover for personal injury arising from an accident under Part 2 of the Injury Prevention, Rehabilitation, and Compensation Act 2001. If this Act applies you or your personal representative should lodge a claim as provided in the Act. For any liability that is not covered by that Act, the airline's liability will be limited to a maximum of NZ\$100,000. Our liability for delay is limited to the amount of Damage proved to be a result of the delay, or an amount representing 10 times the sum paid for the carriage, whichever amount is smaller. Our liability for loss or Damage is limited to NZ\$1,500 per unit of Checked Baggage. Jetstar is not liable for any loss or Damage to Cabin Baggage, subject to any rights you may have under the Consumer Guarantees Act 1993.

International:

If your journey is to or has a stop in another country, the Warsaw Convention or the Montreal Convention may apply. These Conventions govern and may limit the airline's liability for death or bodily injury, for loss of or damage to Baggage, and for delay.

Death or bodily injury:

Jetstar will not exclude or limit liability for damages not exceeding 100,000 SDRs (about AU\$175,000) for travel before 30/12/09, or, for travel on or after 30/12/09, 113,100 SDRs (about AU\$197,000). To the extent that damages may exceed 100,000 SDRs for travel before 30/12/09, or 113,100 SDRs for travel on or after the 30/12/09, Jetstar will rely on all available defences and limits of liability.

Baggage:

The Warsaw Convention limits liability for loss or damage to baggage to an amount expressed in gold francs. As these are no longer in use, in accordance with international practice the amount is US\$20 (about AU\$32) per kilo for Checked Baggage, and US\$400 (about AU\$640) for Cabin Baggage, unless Article 25 of the Convention applies. Where the Montreal Convention applies, Jetstar's liability is limited to a total of 1,000 SDRs (about AU\$1,750) for travel before 30/12/09, or 1,131 SDRs (about AU\$1,950) for travel on or after 30/12/09, per passenger for both Checked and Cabin Baggage together, unless Article 22(5) of the Convention applies. Jetstar will only be liable for Cabin Baggage if at fault. You must not include in your Checked Baggage fragile or perishable articles, money jewellery, precious metals, negotiable papers, securities or other valuables (including but not limited to cameras and electronic equipment), business documents or samples. Jetstar may have no liability if you include such items in Checked Baggage, whether with or without the knowledge of the airline. Valuable personal items should be carried as Cabin Baggage.

9. Time limits: Any claim for loss of or damage to Checked Baggage or Cabin Baggage must be made in writing within the following timeframes:

Australian Domestic:

3 days in the case of damage to or loss or destruction of part only of an item of Checked Baggage; 21 days in the case of loss or destruction of the whole of an item of Checked Baggage; 3 days in the case of damage to or loss or destruction of Cabin Baggage, except for damage to clothing in the cabin which must be reported immediately to cabin crew.

International:

7 days if your checked baggage is lost, damaged or destroyed; 21 days in the case of a delay, from the date on which the baggage was placed at your disposal.

If you miss these deadlines, you will lose any right to claim. Jetstar will not be liable for fair wear and tear of Baggage. All other proceedings against the airline for damages must be commenced within two years.

10. Liability for breach of condition or warranty: Subject to clause 10, and to the extent permitted by law, Jetstar excludes all liability for any costs, expenses, losses or damages

whatsoever that may arise in any way in connection with the carriage. If the Trade Practices Act 1974 (Australia) or any similar law implies a condition or warranty that cannot be excluded, the liability of Jetstar for a breach of the condition or warranty will be limited to either supplying the services again or paying the cost of having the services supplied again, as determined by Jetstar in its absolute discretion.

- 11. Late or cancelled flights beyond our control: Whether you have checked in or not, unless required by law Jetstar will not be liable in any way for delay or cancellation where the cause was beyond our control.
- 12. Schedules and Seating: The flight time shown on your Itinerary and Tax Invoice may change between the date of booking and your date of travel. Jetstar does not guarantee the flight times but will make reasonable attempts to notify you in the event of a material change. Jetstar does not guarantee you any particular seat.
- 13. Charges and Taxes: The charges, surcharges and taxes included in your fare or shown separately on your ticket may not be levied by a government authority but may be airport operator or carrier imposed. Details can be provided by your travel consultant. For tickets issues in the United States, government levied taxes and fees collected by your carrier may be Isited separately from your fare. You may also be required to pay additional charges and taxes not marked on the Itinerary and Tax Invoice direct to third parties.
- 14. Searches: Jetstar, government or airport officers may require you to submit to clothing and body searches, require you to submit your Baggage to searches or inspections, and may search or inspect your Baggage with or without you.
- 15. Right to Refuse Carriage: Jetstar reserves the right to refuse carriage to any person who seeks to travel in violation of applicable law, tariffs or the Conditions of Carriage, or who is under the influence of drugs or alcohol, or if Jetstar believes it is necessary for the safety or comfort of you or other Passengers or for the protection of property.
- 16. Overbooking: If you are denied boarding due to the overbooking of a scheduled flight for which you have a Booking, we will try to get you to your destination within a reasonable time of your original scheduled arrival time. If we do not, we will provide compensation and any care as required by any law which may apply or in accordance with our policy if no law applies.
- 17. Privacy: Jetstar may retain, use and disclose your personal information to its related companies, other Carriers, travel service providers, organisations which provide services to Jetstar, such as collecting commissions, your employer if you are travelling on a Booking purchased by your employer, Australian

and international law enforcement agencies, regulatory bodies and any other governmental authorities for security, customs, emergency and immigration purposes. More details are in our Privacy Statement on jetstar.com.

- Dangerous Goods: Firearms and weapons of any type, including but not limited to knives, blades, or sharp items of any kind are not permitted in the cabin. Jetstar may destroy, withhold or retain such items as it deems appropriate. For safetly reasons, the following dangerous goods must not be carried in your Cabin or Checked Baggage: Corrosives (eg wet cell batteries), Compressed gases (eg camping gas), Explosives, Poisons and toxic substances, Dry ice or heat producing articles, Infectious substances, Flammable liquids, Organic peroxides (eg bleaching powders), Radioactive materials, Matches and articles easily ignited, Oxidising materials, Magnetised material, Brief cases and attache cases incorporating dangerous goods such as Lithium batteries, Pyrotechnic devices, Disabling devices such as mace and pepper spray containing an irritant or incapacitating substance.
- 19. Alcohol: If alcohol is served on your flight, please drink only in moderation. Consumption of alcohol acquired elsewhere is not permitted onboard the aircraft.

20. Definitions:

- "Baggage" means your personal property accompanying you on your trip. It consists of both your Checked Baggage and Cabin Baggage.

- "Booking" (otherwise known as electronic ticket) means the details which we or our authorised agent have entered in our system relating to a journey.

- "Cabin Baggage" (sometimes referred to as carry-on or unchecked baggage) means any of your Baggage other than Checked Baggage. (You take your Cabin Baggage into the cabin of the aircraft with you.)

- "Checked Baggage" means that part of your Baggage which we have taken into our custody for carriage in the hold of the aircraft and for which we have issued a Baggage Identification

- "Passenger" means any person with a Booking who is to be carried or who is carried on an aircraft, except members of the crew.

members of the crew.
- "SDRs" means the composite unit of currency that is the official unit of exchange of the International Monetary Fund.

Jetstar Airways Pty Limited (Australia ABN 33 069 720 243) February 2010