

Ahmed Mansour

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EDUCATION

The American University in Cairo

June 2021

B.B.A. in Management of Information and Communication Technology, GPA 3.4

Relevant Coursework *Programming Languages & Theory, Algorithms, Software Engineering, Information Systems & Security, Networking, Databases, Calculus, Business Analysis, Project Management*

TECHNICAL SKILLS

Programming: *proficient in* Python, C++, JavaScript, HTML, CSS; *familiar with* Java, Node.js

Databases: MS Access, Firebase, MySQL

Developer Tools: Git, WordPress, Sass, Bootstrap, NPM, Chrome Dev Tools

Statistical Analysis: R, SAS Analytics, IBM SPSS, Microsoft Excel

Languages: Native English and Arabic

EXPERIENCE

IT Support Specialist

Nov. 2021 – Present

Egyptian Police Academy

- Diagnosing and solving computer issues for police officials as part of military service
- Installing and training end users in new technologies including productivity software and network access

Web Administrator Intern

Jan. 2021 – July 2021

Opatrip Lithuania

- Implemented the integration of a booking system on the website's frontend, thereby creating new revenue streams
- Maintained upkeep of over 200 products on WordPress, keeping customers up to date on product details
- Supervised and delegated interns in performing basic overhead tasks as part of management role

Systems Analyst Intern

Feb. 2019 – June 2021

TBS, Birds Cage Food Products, Givaudan

- Conducted various academic projects on existing SMEs in Egypt
- Involved feasibility studies, system analysis, database design, and SRS documentation for the implementation of prototyped information systems

PROJECTS

Weather App | *JavaScript, Bootstrap, Webpack, API*

- Integrated 3rd party weather API into a web app, enabling users to filter for matching cities in less than 30ms

Live Chatroom | *Async JS, Firebase, Git*

- Built a full-stack chatroom app resembling Discord using Google's Firebase database for message storage

UI Library | *Bootstrap, JavaScript, CSS*

- Developed a small user interface library with reusable JavaScript components

Tourism site | *HTML, CSS animations, NPM*

- Designed and developed a mock-up website using only HTML and CSS with Sass