Ahmed Mansour

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EDUCATION

The American University in Cairo

B.B.A. in Management of Information and Communication Technology, GPA 3.4

Jun 2021

• Relevant Coursework: Programming, Data Structures & Algorithms, Networking, Databases, Languages & Compilers, Software Engineering, Information Systems & Security, Business Analysis, Project Management

SKILLS

Languages: proficient in Python, C++, HTML, CSS, SQL; familiar with Java, JavaScript

Tools: Git, Sass, Bootstrap, R, SAS Analytics, IBM SPSS, Microsoft Excel

Other: Native English and Arabic

EXPERIENCE

IT Technician

Egyptian Police Academy

Oct 2021 - Nov 2022

- Served as a technical support technician during military service, assisting with system crashes, network issues, malware removal, and software configurations
- Diagnosed and solved problems with printers, copiers, storage media, and other peripheral devices
- Earned commendations for teamwork, flexibility, and work excellence in providing IT support to police officials

Web Administrator Intern

Opatrip Lithuania

Jan 2021 - Jul 2021

- Implemented the integration of a booking system on the website's frontend, thereby creating new revenue streams
- Maintained upkeep of over 200 products on WordPress, keeping customers up to date on product details
- Supervised and delegated interns in performing basic overhead tasks as part of management role

Systems Analyst Intern

TBS, Birds Cage Food Products, Givaudan

Feb 2019 - Jun 2021

- Undertook a variety of academic projects pertaining to small and medium-sized businesses in Egypt during the course of university degree
- Developed high-fidelity prototype systems by conducting feasibility studies, system analyses, database designs, and SRS documentation

PROJECTS

Weather App | JavaScript, Bootstrap, Webpack, API

• Integrated 3rd party weather API into a web app, enabling users to filter for matching cities in less than 30ms

Live Chatroom | Async JS, Firebase, Git

• Built a full-stack chatroom app resembling Discord using Google's Firebase database for message storage

UI Library | Bootstrap, JavaScript, CSS

• Developed a small user interface library with reusable JavaScript components

Tourism site | HTML, CSS animations, NPM

• Designed and developed a mock-up website using only HTML and CSS with Sass