# Ahmed Mansour

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### **EDUCATION**

# The American University in Cairo

June 2021

B.B.A. in Management of Information and Communication Technology, GPA 3.4

• Relevant Coursework: Programming, Algorithms & Data Structures, Networking, Databases, Software Engineering, Languages & Compilers, Information Systems & Security, Business Analysis, Project Management

# SKILLS

Languages: proficient in Python, C++, HTML, CSS, SQL; familiar with Java, JavaScript

Tools: Git, Sass, Bootstrap, R, SAS Analytics, IBM SPSS, Microsoft Excel

Other: Native English and Arabic

#### EXPERIENCE

#### IT Technician

Nov. 2021 – Nov. 2022

Egyptian Police Academy

- Provided technical support and troubleshooting as part of military service; included system crashes, network issues, malware removal, software installation and configuration
- Investigated and corrected problems with printers, copiers, storage media, and other peripheral devices
- Earned commendations for teamwork, flexibility, and work excellence in providing IT support to police officials

# Web Administrator Intern

Jan. 2021 – July 2021

Opatrip Lithuania

- Implemented the integration of a booking system on the website's frontend, thereby creating new revenue streams
- Maintained upkeep of over 200 products on WordPress, keeping customers up to date on product details
- Supervised and delegated interns in performing basic overhead tasks as part of management role

## Systems Analyst Intern

Feb. 2019 – June 2021

TBS, Birds Cage Food Products, Givaudan

- Conducted various academic projects on existing SMEs in Egypt
- Involved feasibility studies, system analysis, database design, and SRS documentation for the implementation of designed prototype systems

## Projects

Weather App | JavaScript, Bootstrap, Webpack, API

• Integrated 3rd party weather API into a web app, enabling users to filter for matching cities in less than 30ms

Live Chatroom | Async JS, Firebase, Git

• Built a full-stack chatroom app resembling Discord using Google's Firebase database for message storage

UI Library | Bootstrap, JavaScript, CSS

• Developed a small user interface library with reusable JavaScript components

Tourism site | HTML, CSS animations, NPM

• Designed and developed a mock-up website using only HTML and CSS with Sass