

Ahmed Mansour

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EDUCATION

The American University in Cairo

B.B.A. in Management of Information and Communication Technology, GPA 3.4

Jun 2021

- Relevant Coursework: Programming, Algorithms & Data Structures, Networking, Databases, Languages & Compilers, Software Engineering, Information Systems & Security, Business Analysis, Project Management

SKILLS

Languages: *proficient in* Python, C++, HTML, CSS, SQL; *familiar with* Java, JavaScript

Tools: Git, Sass, Bootstrap, R, SAS Analytics, IBM SPSS, Microsoft Excel

Other: Native English and Arabic

EXPERIENCE

IT Technician

Egyptian Police Academy

Oct 2021 – Nov 2022

- Provided technical support and troubleshooting as part of military service, including system crashes, network issues, malware removal, software installations and configuration
- Investigated and corrected problems with printers, copiers, storage media, and other peripheral devices
- Earned commendations for teamwork, flexibility, and work excellence in providing IT support to police officials

Web Administrator Intern

Opatrip Lithuania

Jan 2021 – Jul 2021

- Implemented the integration of a booking system on the website's frontend, thereby creating new revenue streams
- Maintained upkeep of over 200 products on WordPress, keeping customers up to date on product details
- Supervised and delegated interns in performing basic overhead tasks as part of management role

Systems Analyst Intern

TBS, Birds Cage Food Products, Givaudan

Feb 2019 – Jun 2021

- Conducted various academic projects on existing SMEs in Egypt
- Involved feasibility studies, system analysis, database design, and SRS documentation for the implementation of designed prototype systems

PROJECTS

Weather App | *JavaScript, Bootstrap, Webpack, API*

- Integrated 3rd party weather API into a web app, enabling users to filter for matching cities in less than 30ms

Live Chatroom | *Async JS, Firebase, Git*

- Built a full-stack chatroom app resembling Discord using Google's Firebase database for message storage

UI Library | *Bootstrap, JavaScript, CSS*

- Developed a small user interface library with reusable JavaScript components

Tourism site | *HTML, CSS animations, NPM*

- Designed and developed a mock-up website using only HTML and CSS with Sass