# MAYRA RECIO

# **UX DESIGNER**

A passionate UX Designer with main focus on increasing customer satisfaction and loyalty by delivering intuitive digital solutions.

## **PROFESSIONAL SKILLS**

#### DESIGN

User Research & Testing Information Architecture Mobile-First Design Wireframes & Prototypes UI Design

#### **SOFTWARE**



#### LANGUAGES

Spanish (Native)
German (C1 / Fluent)
English (C1 / Fluent)

## CONTACT

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### **EDUCATION**

04.2019 - now

#### Certificate in UX Design (Berlin, DE)

User Experience Fundamentals and Immersion certificate with focus in User Research, Usability Testing and Prototyping.

09.2018 - 07.2019

#### Master of Business Administration - Marketing (Winterthur, CH)

Masterstudium Business Administration Major Marketing an der ZHAW in Winterthur.

08.2010 - 12.2014

#### **Bachelor of Business Administration (Culiacan, MX)**

Bachelor degree in Business Administration with focus in Marketing, Theses in strategic planning and administration of international companies.

08.2008 - 07.2009

#### High school (Burgdorf, CH)

Exchange year through Rotary Club at the Gymnasium in Burgdorf.

#### **WORK EXPERIENCE**

02.2019 - today

#### Web Design and UX Freelancer 30% (Freelance, Winterthur, CH)

Freelance Web and UX designer for SMBs, especially main contact for Labeye (Migros Industry) in Advertising material and Web Design.

03.2018 - 04.2019

#### Marketing Assistant and Front Desk 60% (Verein Läbesruum, Winterthur, CH)

In particular responsible for the website maintenance, creation of advertising material and photographing for the customer magazine.

01.2017 - 06.2017

#### Sales Consultant 100% (Motormexa, Guadalajara, MX)

Sales Advisor and customer support for Fiat, Jeep, Chrysler and Mitsubishi customers. Assistance in the development of new sales channels and in the organization of marketing events.

08.2014 - 07.2015

## Junior Consultant 100% (Suma Ventas, Culiacán, MX)

Marketing and IT-consultant for SMEs at Suma Ventas Consulting, Responsible for project digitalization, corporate image and IT-Trainings.

01.2011 - 07.2014

## Kids Coordinator 50% (Berlitz, Culiacan, MX)

Team leader at the Berlitz school of languages, Responsible for Recruitment, training and management of teaching stafff and Coordination of the children's language program.