NAME: SURYA DAS

CONTACT IN DETAILS

C/o   : PRABHAT KUMAR DAS
Address   : B.N. DAS ROAD, LALBAGAN, CHANDANNAGAR
P.O   : CHANDANNAGER
Dist   : HOOGHLY
Pin Code   : 712136   E-mail ✉ :suryadas131@gmail.com
State   : WEST-BENGAL   Mobile No ✎ : +91-7003029446
                                         Website 🌐: www.suryadas.theworkpc.com

CAREER OBJECTIVE:

Hardworking and ambitious, I have always strived for the best. Considering my experience, ideas, and talent, I would like to be a part of the organization and put in my best efforts for the overall growth of the organization.

PERSONAL SKILL:

- Innovative in performing any responsibility.
- Ability to learn new things in a short period.
- Full confidence and enthusiastic.
- Ability to work with a team.

EDUCATIONAL QUALIFICATIONS:

S.L. No.	Examination Passed	Year of Passing	Board/University	% of Marks
1.	GRADUATION	2011	B.U.	41.75%
2.	HIGHER SECONDARY	2008	WBCHSE	65%
3.	SECONDARY	2006	WBBSE	72.5%

PROFEESIONAL PROFICIENCY:

S.L. No.	Examination Passed	Year of Passing	Academy& Enroll No.	Grade
1.	NETWORK ENGINEERING	2013	CMC, Konnagar	B
2.	WINDOWS ADMINISTRATION	2012	CMC, Konnagar	B
3.	HARDWARE ENGINEERING	2011	CMC, Konnagar	B

WORK EXPERIENCE:

1. **MICRODATA COMPUTER SERVICES PVT LTD. From 25.06.13 to 08.03.15 as DESKTOP SUPPORT ENGINEER.**

Job Profile

- **Field work above 6 months as a Desktop Support Engineer.**
- **PROJECT: - HINDALCO INDUSTRIES LTD (ADITYA BIRLA GROUP)**

  POST: -IT SUPPORT ENGINEER

  LOCATION: - BELUR

  ROLE: Taking care of 255 system users& 5 SERVERS (local and remote). Handling desktop- and laptop-related issues, Symantec anti-virus, IBM Lotus Notes Win 7 and Win XP, management software, Wireless Access point, with basic troubleshooting, Active Directory user permission modification, and new user profile creation.

2. **Ikya Global Human Resource Solution LTD/Team HR Pvt. Ltd. from 09.03.2015 to 25.01.2017 as IT SUPPORT ENGINEER.**

Job Profile

- **PROJECT: - ADITYA BIRLA RETAIL**

  POST: - IT SUPPORT ENGINEER

  LOCATION: - KOLKATA

  ROLE: Taking care of 165 billing systems and back office servers in outlets and HO. Coordinate with other support teams. Troubleshooting hardware, network, and application issues, Remote and field support, Handling retail equipment like HHT (handheld terminal), Feedback device, scanner, etc.

3. **PROGRESSIVE INFO-TECH PVT. LTD. From 27.01.17 to 18.01.18 as DESKTOP SUPPORT ENGINEER.**

Job Profile

- **PROJECT: - BIGBASKET (e-commerce company)**

  POST: - DESK-SIDE ENGINEER

  LOCATION: - DHULAGARH

  ROLE: Taking care of 110 laptops and desktop systems and one Dell server system. Basic works on the FortiGate & SonicWall firewall device. Taking care of Wi-Fi access points, HHT devices, and weighing scales. Coordinate with other support teams and follow up in the ticketing tool. Samba File server creation by my hand.

4.   INGRESS ENERGY From 02.05.25 to till now as Technical Executive.

Job Profile

- **PROJECT: - Vishal Metal & Mining Ltd.**
  POST: - TECHNICAL EXECUTIVE
  LOCATION: - SECTOR-5, SALT LAKE
  ROLE: Taking care of 70 laptops and desktop systems and one Dell Server system. Basic works on Sophos Firewall. Taking care of Wifi-Fi access points, Network Printers. Coordinate with other support teams and follow up.

Field of Interest

Core IT Support, Retail IT Support, Infrastructure Support, Entry-Level Data Center Operations

PROFESSIONAL SKILLS:

- **Assembling desktop PCs and laptops, and troubleshooting hardware and software issues.**

- **Configuring and troubleshooting billing POS machines.**

- **Installing and troubleshooting operating systems: Windows XP/7/8.1/10/11 and Linux distributions (e.g., Ubuntu).**

- **Creating, configuring, and troubleshooting LAN/WAN environments.**

- **Installing and managing local and network printers.**

- **Setting up and configuring wireless access points.**

- **Setting up and configuring Microsoft Outlook (2003, 2007, 2016) and Office 365.**

- **Installing and managing various software applications on Windows and Linux.**

- **Experience with Symantec Antivirus, Seqrite Endpoint Security Server, and client setup.**

- **Basic knowledge of Google Cloud Platform (GCP).**

- **Basic understanding of different types of databases, application frameworks, containers, and GitHub.**

- **Capable of deploying and performing basic troubleshooting of open-source web applications on Linux/Debian servers.**

HOBBIES:

- **Reading Books.**
- **Listening to music.**

PERSONAL PROFILE:

Name	**:**	**SURYA DAS**
Father's Name	**:**	**PRABHAT KUMAR DAS**
Gender	**:**	**MALE**
Date of Birth	**:**	**05th- JULY-1990**
Marital Status	**:**	**SINGLE**
Language Known	**:**	**ENGLISH, HINDI, BENGALI**

I hereby declare that the statements made in this application are true, complete, and correct to the best of my knowledge and belief.

Date -
Place - Chandannagar   ---------------------------------