

HELLY PATEL

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SUMMARY

Customer service and sales expert who identifies customer needs and delivers effective solutions to problems. Committed to providing high-quality customer care to create a positive shopping experience, personable and professional under pressure with motivated, energetic nature.



EDUCATION

Degree Title | 10th
Completion Year-March 2019
Degree Title | 12th
Completion Year-March 2021



EXPERIENCE

Job Title | Beautician

DATES FROM – MARCH 2022 TO – JUNE 2022

Consistently performed advanced technical skills with color, styling, cutting, blow drying and makeup on customers.

Job Title | Nail Artist

DATES FROM – JUNE 2022 TO- AUGUST 2022

Utilized advanced technical skills to achieve beautiful nail and hand treatments and aimed to provide clients with the best customer services possible.

Job Title | Service at mall

DATES FROM – JANUARY 2022 TO – MARCH 2022

Interact well with callers requesting product information and technical support responding with professionalism and empathy while proactively resolving conflicts to prevent escalation and ensure customer satisfaction.



SKILLS

- Familiar with latest beauty trends
- Time management
- Clear communication and effective listening
- Nail enhancement
- Excellent customer service
- Nail and skill technologies
- Prepared to work evenings and holidays