Technology configuration inventory

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Instructions

It is useful to inventory the current technology configuration of the community, i.e., the current technology that the people working, learning, advancing knowledge (etc.) in the specific area you are engineering software for are using, as a way to understand the community better and what matters to them better. If yours is a new community, it may not have any specific technology yet, but even for brand new communities, the current configuration may not be empty, for instance if general tools like email or phone are going to be used. You can use a version of the table on the next page to inventory and analyze the current configuration of your community:

1. Get the big picture. Research the area and make a list of all the platforms and stand-alone tools in your community's configuration as best you can
2. For each platform, list the tools and check the ones that are being used. Why are some not being used? Are there duplicates? Are there issues around integration between tools?
3. To the left, make a note of which community activities/orientations the tools currently support in your community
4. To the right, identify the key features of tools. Are some of these features commonly or rarely used? What are the reasons for that?
5. Assess actual tool use if you can. Identify which are dominant and which are only used by smaller groups and individuals.

NOTE: Add new rows as needed below. Please know your search should be as exhaustive as possible given the area you are researching

Platform	Platform type or name: newspaper, news channels, internet		
Supported activities	**Tools**	**Key features**	**Usage notes**
Patients and their relatives can search through internet and from news platform that where they can have help from	Web search, phones, internet connected devices, channels etc.	They can be up to date and also search from web to write into that	Users can search but not contact them immediately.

Stand-alone tool	Tool type or name: social media		
Supported activities	**Tool**	**Key features**	**Usage notes**
User will write on the social media for their urgent needs for covid	Watsapp, instagram, twitter, etc.	Status updating, contact them through call or message, verify the person	If users are write on the social media, there are limited persons can see

			that and contacts are also limited