**Objectives**

The aim of the project is to facilitate online ordering and reservation process to makes it easier to the clients.

The goal is:

* Offer new features for the clients
* Improve the order process
* Provide a friendly user website

**Problems**

Our application seeks to resolve the following problems:

* Either Missing or wrong ingredients or supplements
* Wrong delivery address
* Delayed Deliveries
* Inconsistent user experiences
* Full restaurant

**User Requirements Definition**

The following functions are included in our mobile application for drivers:

* **Login:** The client can earn discounts, also autofill the order form.
* **Menu details:** Ability to review available dishes and add your favorites to your profile.
* **Order detail:** Ability to add the ingredients and supplements.
* **Delivery status:** The client can review his order status when he ordered, preparation, on the way and delivered with the possibility to cancel the order before the status is “preparation”.
* **Reservation:** make reservation for a table with an exact date.
* **History:** that includes basic data about completed orders.
* **Feedbacks:** make feedbacks about the dishes.
* **Reviews:** write or check reviews about the restaurant.
* **Multilanguage:** Provide Multilanguage website.
* **Personal profile:** review and update personal information.
* **Push Notifications:** be notified when the restaurant makes new updates, discounts or delivery status.
* **Take the client's signature.**
* **Logout**

**Usability Requirements**

This includes all the essential requirements of the software application to function properly to boost and enhance user experience. The following are some of the fundamental usability requirements to be incorporated during the requirements:

* **Ease-of-use:** The usability of the proposed application must be very easy to use and navigate for user interface enabling them to interact with the website.
* **Attractiveness:** The simplicity of the website development is to provide accommodations to suits several users. Its usability should make it easier to attract users while navigating through the website using different color-coding to distinguish the various areas of software.
* **Reliability:** the application must work consistently without errors or bugs.
* **Performance:** which means that the response time must be unnoticed. (There is no delay)