

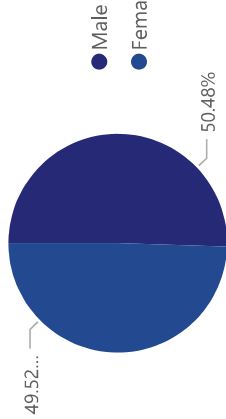


Customer Churn Dashboard

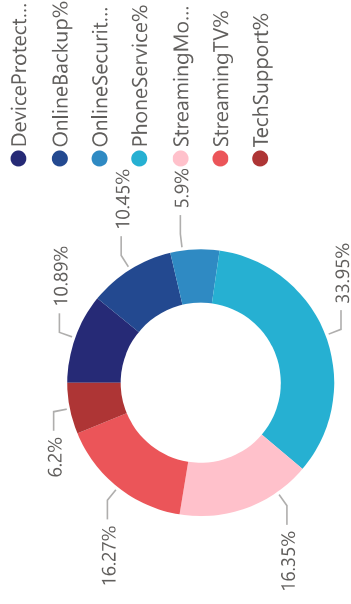
Churned Customers	# Tech Tickets	# Admin Tickets	Total Charges	Monthly Charges
1869	2173	885	\$2.86M	\$139.13K

Demographics

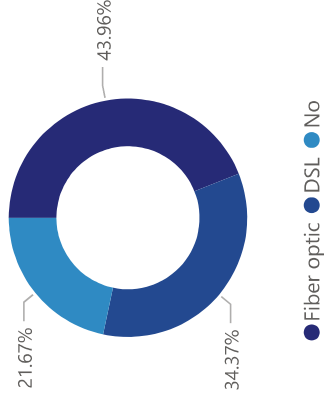
Count of gender by gender



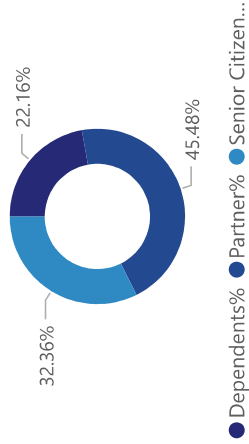
Signed Services Percent



Internet Service Percent.



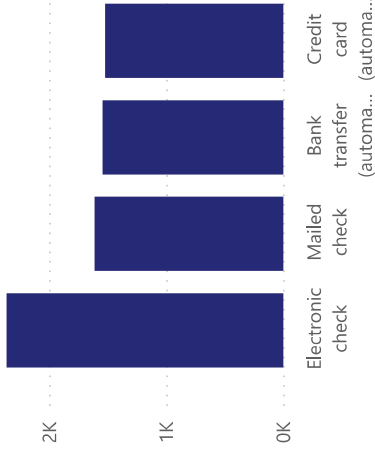
Percent of Dependents, Partners, Senior Citizens.



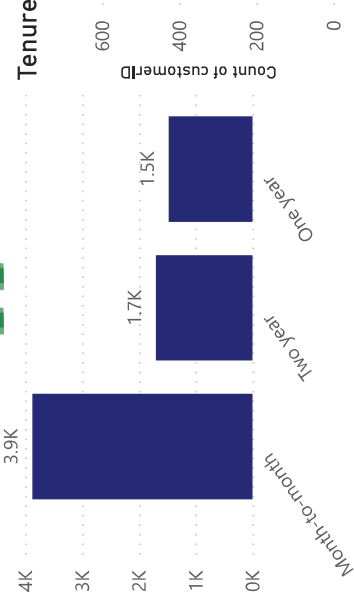
Paperless Billing



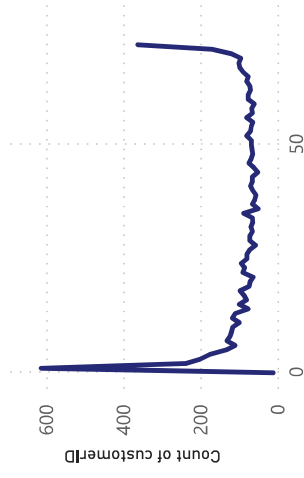
Payment Method



Contract Type



Tenure



Churn Analysis

#Admin Tickets #Tech Tickets

3632

2955

7043

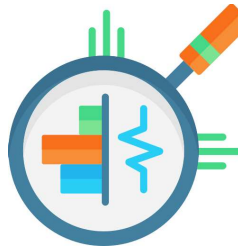
Count of customerID

26.54%

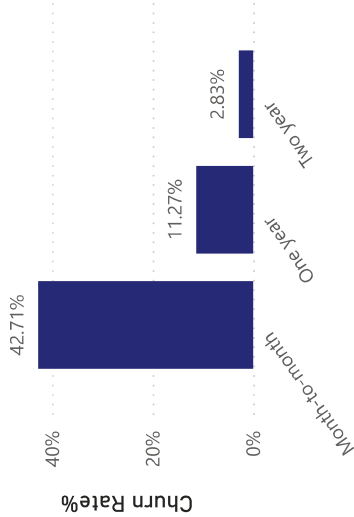
Churn Rate%

\$16.06M

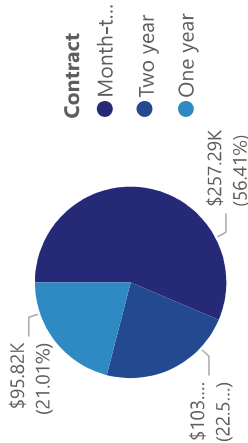
Sum of TotalCharges



Contract Type

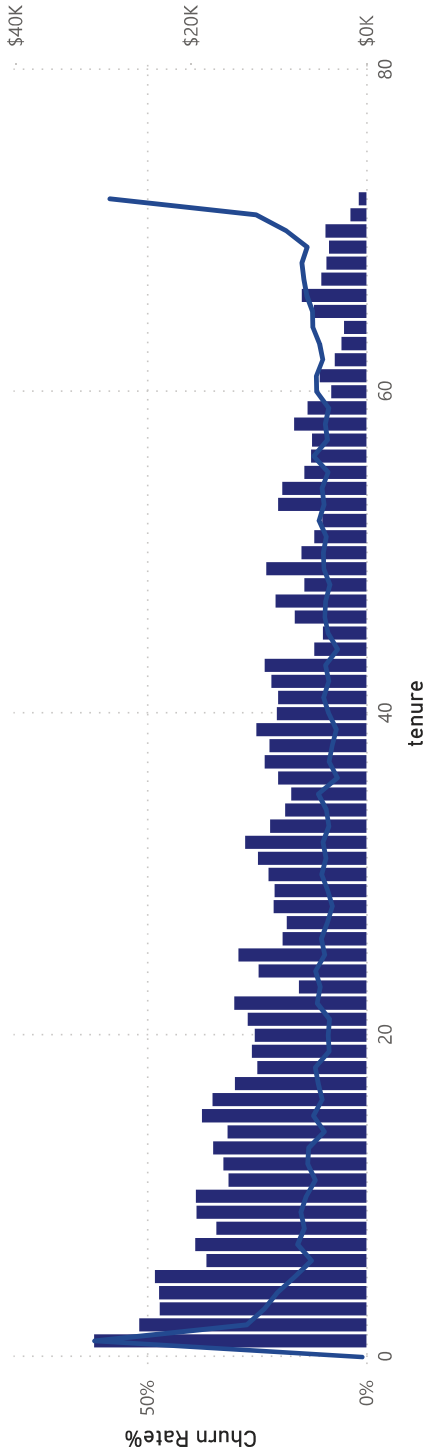


Monthly Charges by Contract Type



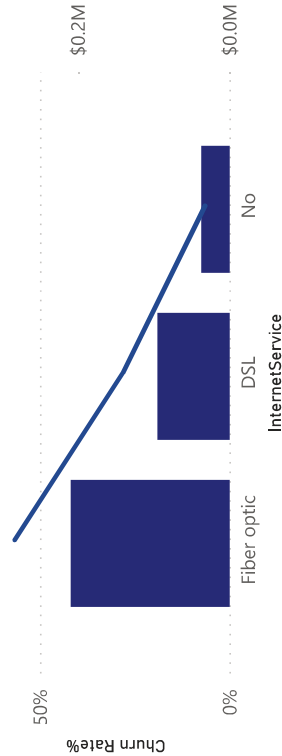
Churn - Tenure

● Churn Rate% ● Sum of MonthlyCharges



Churn - Internet Service

● Churn Rate% ● Sum of MonthlyCharges



Churn - Payment Method

● Churn Rate% ● Sum of MonthlyCharges

