

Hema Iyer

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### **Career Objective:**

To secure a position where my technical skills, ability to communicate effectively with a diverse client group, hard work, dedication and the ability to acquire new skills will be beneficial to an organization I work for and in turn to enhance my skills.

### **Summary:**

- M.Sc. in Comp. Sc. with an overall IT experience of 15 years
- SAFe Advanced Scrum Master, SAFe Agilist, PSM – 1, PSM – 2 Certified
- Scrum Master 6 years of experience and 9+ years experience working with Scrum Teams
- Knowledge of various Agile methodologies like Scrum, Kanban, XP, Safe Agile
- Experience in planning well and delivering projects on time.
- Increased efficiency of Scrum Teams by identifying the root issues and creating improvements to handle them.
- Experienced in Transitioning teams to Agile and thus reduce delivery time
- Six Sigma Green Belt Certified
- Project Management skills (as I have co-ordinated and driven various module developments to completion, tracked them and fixed issues/delays that could impact the completion)

### **Skills:**

- Agile and Scrum, SAFe Agile, Business Analysis
- C, C++, OOPS, UML
- Requirements elicitation, Requirements grooming and writing user stories/requirements
- Creating wireframes
- Team handling
- Project Planning and Estimations
- Plan Project Roadmaps and Milestones
- Plan and support Release Trains

## Experience

### Agile Coach/Scrum Master for Citi - Nov 2021 - Till Date

#### Responsibilities:

- Leading Sprint events: planning, stand-ups, refinement, reviews/demos, retrospectives
- Help in building release plan based on project vision/roadmap
- Backlog management: Grooming, and prioritization
- Story sizing and task estimation
- Team building and communication
- Plan sprints based on the goals set in PI plans
- Working knowledge of Agile tools (e.g., Atlassian tools -- JIRA, Confluence)
- Provide Scrum knowledge and training to teams new in Scrum
- Assist team members in identifying, prioritizing and clearing impediments
- Tracking agile metrics like velocity, burn down, burn up, predictability etc for Scrum Teams and make them transparent to stakeholders.
- Coach the team on metrics and other improvement areas.
- Help the product team in backlog grooming and story sizing/creation.
- Manage the book of work, estimation and prioritization for the team.

- Defect tracking and RCA
- Coach and support teams to transition to Agile
- Help teams adhere to organization standards and metrics

### **Analyst/Scrum Master(For Infosys on Tekishub Payroll) – 03/2021 – 11/2021**

#### **Responsibilities:**

- Elicit requirements from PO using discussions and document reviews
- Parsing out requirements into manageable work units
- Translating client requirements into Agile stories and flows or diagrams as required
- Estimating the level of effort required for projects, features and individual stories work items including story sizing
- Perform the PI planning for the squad
- Plan sprints based on the goals set in PI plans
- Leading Sprint events: planning, stand-ups, refinement, reviews/demos, retrospectives
- Working knowledge of Agile tools (e.g., Atlassian tools -- JIRA, Confluence)
- Assist team members in identifying, prioritizing and clearing impediments
- Tracking agile metrics using velocity, burn down and burn up and make them transparent to stakeholders
- Create necessary standards, tools, processes and best practices, and document them, as needed
- Adapt project plans, schedules, and resources as required to respond to changing requirements

### **Scrum Master/PM – Imaginovation**

**07/2018 – 01/2021**

#### **Responsibilities:**

- Leading Sprint events: planning, stand-ups, refinement, reviews/demos, retrospectives
- Help in building release plan based on project vision/roadmap
- Backlog management: Grooming, and prioritization
- Story sizing and task estimation
- Team building and communication
- Working knowledge of Agile tools (e.g., Atlassian tools -- JIRA, Confluence)
- Working knowledge of the fundamentals of software development processes and procedures
- Provide Scrum knowledge and training to teams new in Scrum
- Assist team members in identifying, prioritizing and clearing impediments
- Tracking agile metrics using velocity, burn down and burn up and make them transparent to stakeholders
- Create necessary standards, tools and best practices, and document them, as needed
- Adapt project plans, schedules, and resources as required to respond to changing requirements
- Requirements elicitation using client discussions and document reviews
- Parsing out client requirements into manageable work units
- Translating client requirements into standard UML diagrams and/or Agile stories
- Collaborating with the user experience and design team to perform traceability of designed solution with business requirements
- Review and suggest screen mock-ups improvements to help clients visualize requirements
- Estimating the level of effort required for projects, features and individual stories work items
- Prioritizing client work based on value, risk and dependencies
- Create and Review test scenarios, test plans and execution of test cases using various test scenarios to deliver quality results to clients
- Experience in driving engineering practices (Coding Standards, TDD, Test Automation, Continuous Integration, Refactoring, Pair Programming, etc.)

- Negotiate scope changes with the Product Owner Team based on Sprint results

### **Advanced Engineer – Altran Technologies Limited, Coimbatore**

**05/2017 – 07/2018**

#### **Responsibilities:**

- Worked in Agile Model using scrum Framework
- Was responsible for maintenance and bug fixes for Ticket Vending Machine Application using C++ on Linux Platform
- Worked on Embedded environment using Pic32 on CoAP protocol development for IoT.
- In the IoT project I was responsible for end to end development of the protocol and integrating it with existing application containing MQTT protocol

### **Software Specialist – Mettler Toledo Turing Softwares, Coimbatore**

**02/2011 – 04/2017**

#### **Responsibilities:**

- Responsible for end to end development of applications using C++ for embedded and Linux
- Worked in Agile Model using Scrum Framework
- Worked as an individual contributor and also driven the development and testing to completion for modules by guiding and
- supporting other developers.
- Worked on application development for precision instruments and contributed in different modules like database objects, bar codes, scanner, transaction management, export transactions to CSV etc.
- Involved in requirements review, analysis, clarification and requirements refinement.

- Suggest better and efficient alternatives to requirements team from user perspective whenever needed.
- Mainly involved in design and design reviews, code reviews, impact analysis and guiding other developers in development
- Also worked as Scrum Master for few months and mentored and guided junior members in the team
- I was also involved in planning, tracking and co-ordination at a module level and leading modules to completion by removing impediments in them
- Work experience with JIRA
- Helped in requirements too using Enterprise Architect for modelling
- Received award for outstanding contribution for the project in the year 2014

### **Assistant Systems Engineer – Tata Consultancy Services Limited, Mumbai**

**10/2008 – 01/2011**

#### **Responsibilities:**

- Upgrade of interfaces from webmethods 6x version to 7x
- Responsible for Unit testing, SIT, UAT and deployment of interfaces.
- Actively involved in all modules of the project and have knowledge of business processes
- Involved in planning co-ordination and interaction with various stakeholders and clients for upgrading different modules
- Performed a project for process improvement in the project and completed Six Sigma certification
- Received client appreciation for the excellent contribution in the project and 'On the Spot' Award in the company for helping to get the project on track

#### **Certifications:**

Project Management Professional Training  
Professional Scrum Master (From Scrum.org)

Six Sigma Green Belt certified

### Education:

Degree	Institute	University	Year	Percent	Class
M.Sc. (Comp. Sc.)	Pad. Dr. D. Y. Patil Science and Comp. Sc. College	Pune University	2011	63	First Class
B.Sc.(Comp. Sc.)	Pad. Dr. D. Y. Patil Science and Comp. Sc. College	Pune University	2008	81	Distinction
H.Sc	Jai Hind Junior College	Maharashtra State Board	2005	76	Distinction
SSC	St. Ursula High School	SSC Board	2003	88	Distinction

### Awards and Achievements:

#### College:-

- Stood first in college in Graduation
- Was honored as 'The Best Outgoing Student' of the college

#### Awards and Appreciations in TCS:-

- Received appreciations thrice from senior management
- Received Best Team award in company
- Received 'On The Spot Award' in the company
- Received 2 client appreciations

#### Awards and Appreciations in MTTS:-

- Received Award in MTTS for Outstanding contribution for the year 2014

### Soft Skills:

Good communication skills, developed from extensive communication with customers and external teams.

I have good time management skills that have helped me to manage tight deadlines and balance work and personal life.

I have good leadership skills that are helpful in resolving issues in projects.

### Personal details:-

Address	Bhalchandra Vihar, A-501, Ravet, Nigdi, Pune - 411044
Date of Birth	18 September 1987
Mobile	08825446946
Email	<a href="mailto:hemaiyer18@gmail.com">hemaiyer18@gmail.com</a>
Mother Tongue	Tamil
Languages Proficient In	English, Marathi, Hindi, Tamil
Nationality	Indian