main

May 23, 2023

1 Business Problem: Predicting Customer Lifetime Value (CLV)

Customer Lifetime Value (CLV) is a crucial business metric that estimates the total amount of revenue that a customer is expected to generate over their entire lifetime. The higher the CLV, the more valuable the customer is to the business. By predicting the CLV of each customer, a bank can identify its most valuable customers and focus its marketing and retention efforts on them. This can help the bank increase customer loyalty, reduce churn, and improve its overall profitability.

1.1 Data mining technique used: Regression Analysis

Regression analysis can be used to predict the CLV of each customer. By using the demographic and transactional data of customers from the given dataset, we can train a regression model to predict the total amount of revenue that each customer is expected to generate over their entire lifetime. We can use features such as age, income, transaction history, and location to train the model. Once the model is trained, we can use it to predict the CLV of new customers and identify the most valuable ones.

1.2 Data Description

' transactions.csv ' has the following data:- | cc_num | acct_num | trans_num | unix_time | category | amt | is_fraud | merchant | merch_lat | merch_long | | — | — | — | — | — | — | — | — |

category: this column conatins category of the payment like gas_transport, grocery_pos, etc

amt: This column contains amount

is_fraud: This column conatins a flag varibale for fraud transaction

acct num: This column conatins account number of the customer

trans num: This column conatins the unique ID for transaction

cc num: This column conatins credit card reference number

merchant name: This column conatins merchant name

merch lat: This column conatins merchant latitude

merch long: This column conatins merchent longitude

unix_time: This column conatins unix time

```
' customer.csv' has the following data:- | snn | cc | num | first | last | gender | street | city | state |
zip | lat | long | city_pop | job | dob | acct_num | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | ---
first: This column conatins first name of the customer
last: This column conatins last name of the customer
gender: This column conatins gender of the customer
ssn: This column conatins Standard Shipping Note
street: This column conatins street name of the customer's address
city: This column conatins city name of the customer's address
state: TThis column conatins state name of the customer's address
zip: This column conatins zip code of the customer's address
lat: This column conatins latitude of the customer's address
long: This column conatins longitude of the customer's address
city_pop: This column conatins City Point of Purchase data
job: This column conatins customer's job description
dob: This column conatins customer's date of birth
acct num: This column conatins account number of the customer
Here are the steps to build a Machine Learning Model for predicting CLV:
```

1.2.1 Step 1: Importing required libraries and packages

```
[]: import pandas as pd
   import glob
   import csv
   import numpy as np
   from sklearn.model_selection import train_test_split
   from sklearn.linear_model import LinearRegression
   from sklearn.metrics import mean_squared_error, r2_score
   from sklearn.model_selection import GridSearchCV
   import matplotlib.pyplot as plt
   import seaborn as sns
   from sklearn.preprocessing import PolynomialFeatures
   from sklearn.linear_model import LinearRegression
   from sklearn.model_selection import learning_curve
   from sklearn.preprocessing import PolynomialFeatures
```

##

If you have 'merged_data.csv', just load it and skip to step 3 or click here

1.2.2 Step 2: Data Preprocessing

1. Load the transactional data from the CSV files.

```
[]: def process_transactions_files():
    for i in range(132):
    # Generate the filename
    filename = f'dataset/transactions_{i}.csv'

# Load CSV file
    df = pd.read_csv(filename, delimiter='|')

# Print the DataFrame
    print(f'{filename}:')
    print(df)

# Save the DataFrame to a new CSV file
    new_filename = f'dataset/new_transactions_{i}.csv'
    df.to_csv(new_filename, index=False)

process_transactions_files()
```

2. Merge the all the transactional data into one file

```
[]: # Define the directory where the files are located
     directory = "dataset"
     # Define the filename for the merged file
     merged_filename = "transactions.csv"
     # Create a CSV writer object with '/' as the delimiter for the merged file
     with open(os.path.join(directory, merged filename), 'w', newline='') as outfile:
         writer = csv.writer(outfile, delimiter='|')
         # Loop through all the files that match the pattern
         for filename in glob.glob(directory + "/transactions_[0-9]*.csv"):
             # Open the file for reading
             with open(filename, 'r') as infile:
                 # Create a CSV reader object with '/' as the delimiter
                 reader = csv.reader(infile, delimiter='|')
                 # Loop through each row in the file and write it to the merged file
                 for row in reader:
                     writer.writerow(row)
     trans= pd.read_csv('dataset/transactions.csv', delimiter='|')
     trans.to_csv('transactions.csv', index=False)
     trans
```

3. Remove any unnecessary columns and handle missing or inconsistent data.

```
[]: trans.dropna()
```

4. Loading customer data from CSV file

```
[]: # Load CSV file
    df = pd.read_csv('dataset/customers.csv', delimiter='|')
    # Print the DataFrame
    print(df)
    # Save the DataFrame to a new CSV file
    df.to_csv('customers.csv', index=False)
```

```
[]: cus= pd.read_csv('customers.csv')
   cus.dropna()
   cus
```

```
[]: trans = pd.read_csv('transactions.csv')
cus = pd.read_csv('customers.csv')
```

/var/folders/df/npmhf4fs0qb8cnwm2kmptxk00000gn/T/ipykernel_18713/2234585526.py:1 : DtypeWarning: Columns (0,1,3,5,6,8,9) have mixed types. Specify dtype option on import or set low_memory=False.

```
trans = pd.read_csv('transactions.csv')
```

5. Checking for null values

```
[]: null_values_trans = trans.isnull().sum()
    print("transactions.csv:")
    print(null_values_trans, end='\n\n')
    print("customers.csv:")
    null_values_cus = cus.isnull().sum()
    print(null_values_cus)
```

6. Checking data types for each column

```
[]: print("Data type of each column in transactions.csv:")
    print(trans.dtypes, end="\n\n")
    print("Data type of each column in customers.csv:")
    print(cus.dtypes, end="\n\n")
```

7. Mearging both csv files into one file

```
[]: merged_data = pd.merge(trans, cus, on="acct_num")
    print(merged_data.columns)
    merged_data.to_csv('merged_data.csv', index=False)
    null_values_merged_data = merged_data.isnull().sum()
    print(null_values_merged_data)
```

1.2.3 Step 3: Feature Engineering

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 1705131 entries, 0 to 1705130

1. Dropping unwanted columns

```
[]: # Drop unnecessary columns
     #merged_data.drop(['trans_num', 'cc_num_x', 'cc_num_y', 'merchant'], axis=1,__

    inplace=True)

     # Handle missing values
     merged_data = pd.read_csv('merged_data.csv')
     merged_data.fillna(0, inplace=True)
[]: merged_data.info()
    <class 'pandas.core.frame.DataFrame'>
    RangeIndex: 1705131 entries, 0 to 1705130
    Data columns (total 24 columns):
     #
         Column
                     Dtype
         ----
     0
         cc_num_x
                     int64
     1
         acct_num
                     int64
     2
         trans_num
                     object
     3
                     int64
         unix_time
     4
                     object
         category
                     float64
     5
         amt
     6
         is fraud
                     int64
     7
         merchant
                     object
     8
         merch_lat
                     float64
         merch_long float64
     10
                     object
        ssn
     11 cc_num_y
                     int64
     12 first
                     object
     13 last
                     object
     14 gender
                     object
     15 street
                     object
     16 city
                     object
     17
        state
                     object
     18 zip
                     int64
     19 lat
                     float64
     20 long
                     float64
     21 city_pop
                     int64
     22
         job
                     object
     23 dob
                     object
    dtypes: float64(5), int64(7), object(12)
    memory usage: 312.2+ MB
[]: merged_data.info()
```

```
Column
     #
                      Dtype
         _____
                      int64
     0
         cc_num_x
         acct num
     1
                      int64
     2
         trans num
                      object
     3
         unix time
                      int64
     4
         category
                      object
     5
         amt
                      float64
     6
                      int64
         is_fraud
     7
         merchant
                      object
     8
         merch_lat
                      float64
     9
         merch_long
                      float64
     10
         ssn
                      object
     11
         cc_num_y
                      int64
     12
         first
                      object
     13
         last
                      object
     14
         gender
                      object
     15
         street
                      object
     16
         city
                      object
     17
         state
                      object
     18
         zip
                      int64
     19
         lat
                      float64
     20
                      float64
         long
     21
         city_pop
                      int64
     22
         job
                      object
     23
         dob
                      object
    dtypes: float64(5), int64(7), object(12)
    memory usage: 312.2+ MB
[]: merged_data.describe()
[]:
                                                                           is_fraud
                cc_num_x
                               acct_num
                                            unix time
                                                                 amt
     count
            1.705131e+06
                           1.705131e+06
                                         1.705131e+06
                                                        1.705131e+06
                                                                      1.705131e+06
            4.107406e+17
                           4.971373e+11
                                         1.611078e+09
                                                       7.126194e+01
                                                                      7.190063e-04
     mean
            1.293583e+18
                           2.905397e+11
                                         3.648932e+07
                                                        1.581055e+02
                                                                      2.680466e-02
     std
                                                        1.000000e+00
                                                                      0.000000e+00
    min
            6.042928e+10
                           2.348758e+09
                                         1.546261e+09
     25%
            2.131270e+14
                           2.593455e+11
                                         1.577732e+09
                                                       9.580000e+00
                                                                      0.000000e+00
     50%
            3.550106e+15
                           4.759571e+11
                                         1.609511e+09
                                                        4.612000e+01
                                                                      0.000000e+00
     75%
            4.640859e+15
                          7.572477e+11
                                         1.641097e+09
                                                       8.361000e+01
                                                                      0.000000e+00
                          9.993899e+11
     max
            4.983666e+18
                                         1.672492e+09
                                                       3.141268e+04
                                                                      1.000000e+00
               merch_lat
                             merch_long
                                             cc_num_y
                                                                                lat
                                                                 zip
                                                                      1.705131e+06
     count
            1.705131e+06
                           1.705131e+06
                                         1.705131e+06
                                                        1.705131e+06
            3.737953e+01 -9.174718e+01
                                         4.107406e+17
                                                        5.125834e+04
                                                                      3.737950e+01
     mean
     std
            5.583652e+00 1.644449e+01
                                         1.293583e+18
                                                        2.926924e+04
                                                                      5.553923e+00
     min
            1.870250e+01 -1.588275e+02
                                         6.042928e+10 1.571000e+03
                                                                      1.970250e+01
```

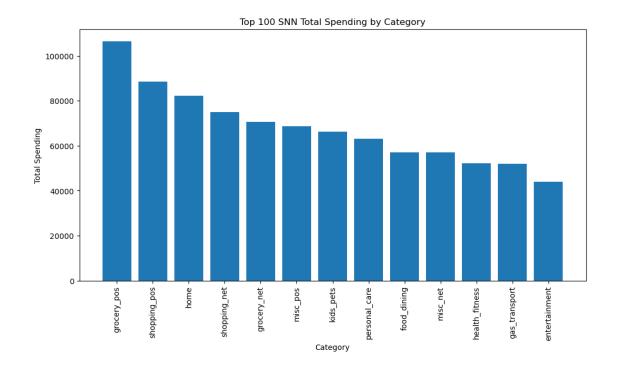
Data columns (total 24 columns):

```
3.361558e+01 -9.847466e+01 2.131270e+14 2.811000e+04 3.371690e+01
25%
50%
      3.835259e+01 -8.688335e+01
                                  3.550106e+15 4.834600e+04 3.845340e+01
75%
      4.140874e+01 -7.974548e+01
                                  4.640859e+15 7.811400e+04 4.142010e+01
       6.577610e+01 -6.919192e+01
                                  4.983666e+18 9.970500e+04 6.478050e+01
max
              long
                        city_pop
count 1.705131e+06 1.705131e+06
mean -9.174640e+01 3.145833e+05
      1.643393e+01 5.675419e+05
std
min
     -1.578284e+02 1.710000e+03
25%
     -9.867220e+01 2.198500e+04
50%
     -8.692370e+01 7.443800e+04
75%
     -8.000550e+01 2.701000e+05
     -7.019160e+01 2.906700e+06
max
```

2. Ploting graphs

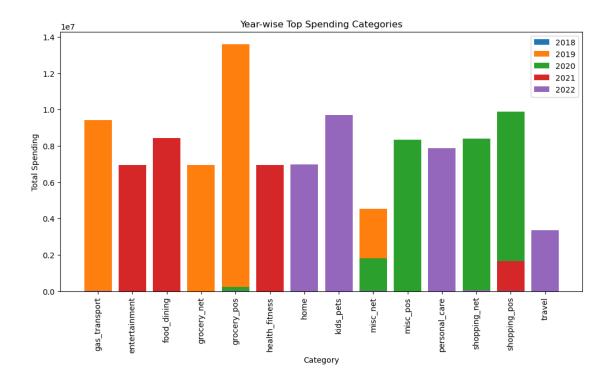
Graph showing the top 100 SNN total spending by category

```
[]: plt.figure(figsize=(12, 6))
    plt.bar(top_1000_data['category'], top_1000_data['amt'])
    plt.xlabel('Category')
    plt.ylabel('Total Spending')
    plt.title('Top 100 SNN Total Spending by Category')
    plt.xticks(rotation=90)
    plt.show()
```

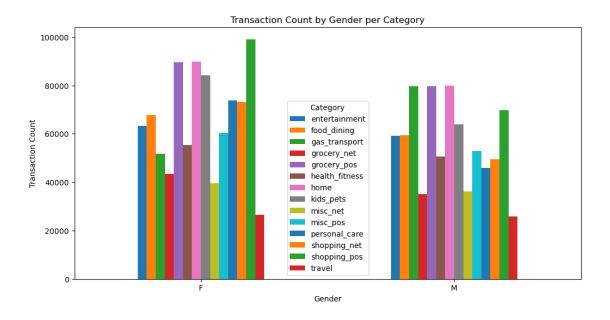


Graph showing the year-wise top spending categories

```
[]: df = merged_data
     df['unix_time'] = pd.to_datetime(df['unix_time'], unit='s')
     # Extract the year from the datetime
     df['year'] = df['unix_time'].dt.year
     # Group the data by 'year' and 'category' and calculate the sum of 'amt'
     grouped_data = df.groupby(['year', 'category'])['amt'].sum().reset_index()
     # Get the top spending category for each year
     top_spending_categories = grouped_data.groupby('year')['amt'].idxmax()
     top_spending_data = grouped_data.loc[top_spending_categories]
     # Create the bar plot
     plt.figure(figsize=(12, 6))
     for year in top_spending_data['year']:
         year_data = grouped_data[grouped_data['year'] == year]
         plt.bar(year_data['category'], year_data['amt'], label=str(year))
     plt.xlabel('Category')
     plt.ylabel('Total Spending')
     plt.title('Year-wise Top Spending Categories')
     plt.xticks(rotation=90)
     plt.legend()
     plt.show()
```

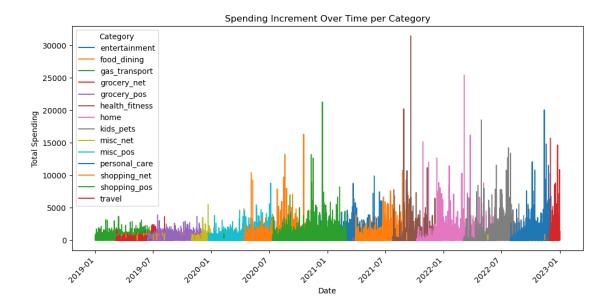


Graph showing the transaction count based on gender per category

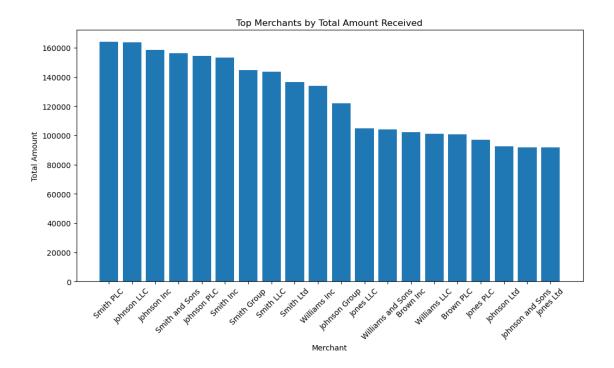


Graph showing the spending increment over time per category

```
[]: df['date'] = pd.to_datetime(df['unix_time'], unit='s')
  grouped_data = df.groupby(['category', 'date'])['amt'].sum().reset_index()
  pivot_data = grouped_data.pivot(index='date', columns='category', values='amt')
  pivot_data.plot(kind='line', figsize=(12, 6))
  plt.xlabel('Date')
  plt.ylabel('Total Spending')
  plt.ylabel('Total Spending')
  plt.title('Spending Increment Over Time per Category')
  plt.xticks(rotation=45)
  plt.legend(title='Category')
  plt.show()
```

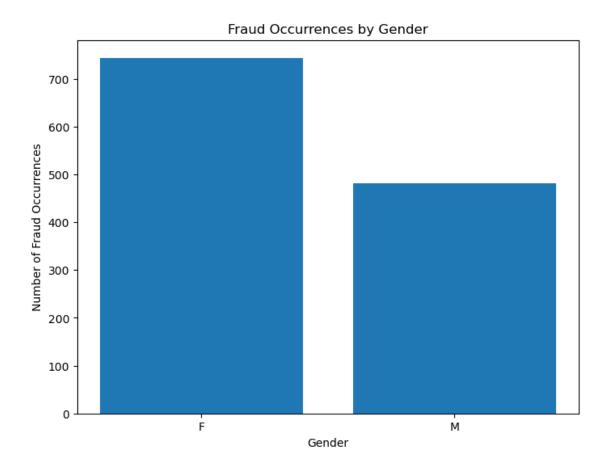


Graph showing which merchant receives a lot of money



Graph showing which gender faced more fraud

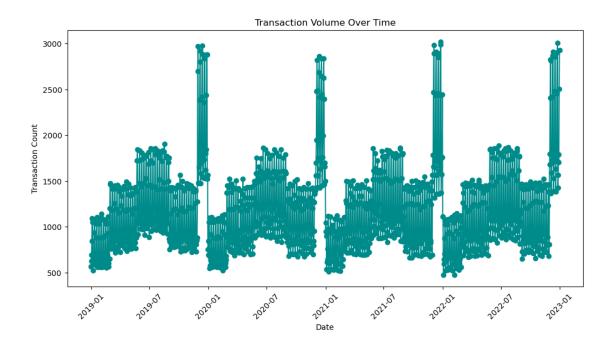
```
[]: grouped_data = df.groupby('gender')['is_fraud'].sum().reset_index()
    plt.figure(figsize=(8, 6))
    plt.bar(grouped_data['gender'], grouped_data['is_fraud'])
    plt.xlabel('Gender')
    plt.ylabel('Number of Fraud Occurrences')
    plt.title('Fraud Occurrences by Gender')
    plt.show()
```



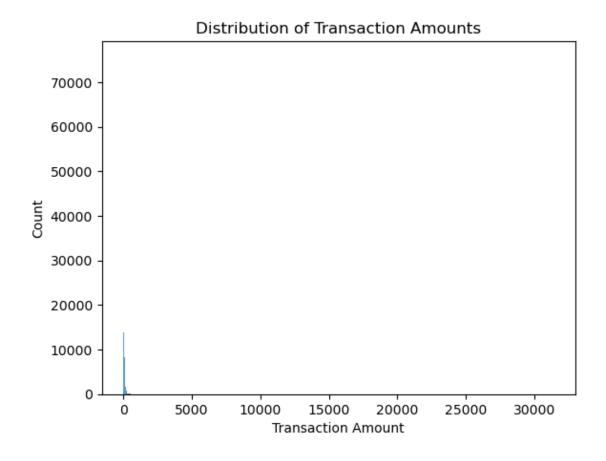
Line Plot of Transaction Volume Over Time (This graph shows the transaction volume over time)

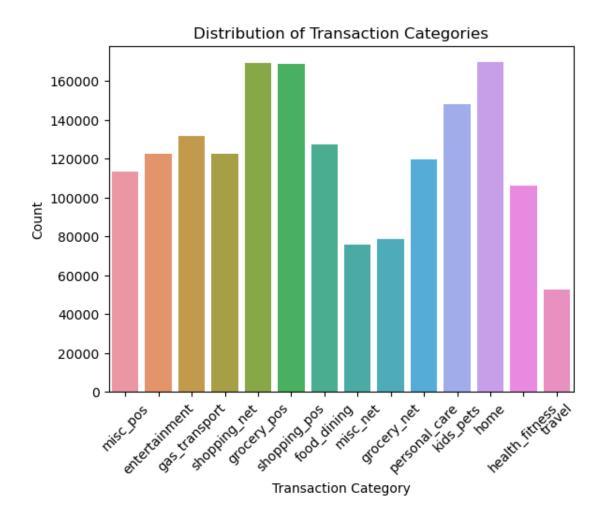
```
[]: df['transaction_date'] = pd.to_datetime(df['unix_time'], unit='s').dt.date
    transaction_counts = df['transaction_date'].value_counts().sort_index()

plt.figure(figsize=(12, 6))
    transaction_counts.plot(kind='line', marker='o', color='darkcyan')
    plt.xlabel('Date')
    plt.ylabel('Transaction Count')
    plt.title('Transaction Volume Over Time')
    plt.xticks(rotation=45)
    plt.show()
```

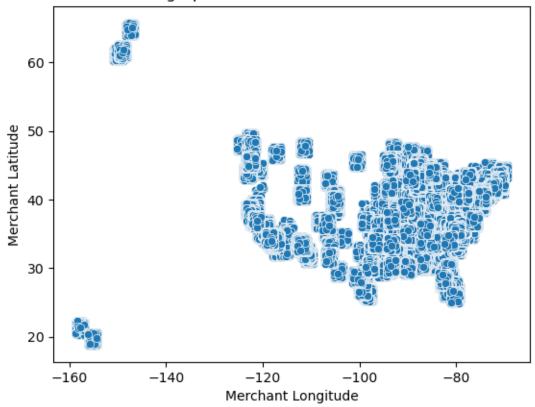


```
[]: # Plot a histogram of transaction amounts
     sns.histplot(data=merged_data, x='amt')
     plt.xlabel('Transaction Amount')
     plt.ylabel('Count')
     plt.title('Distribution of Transaction Amounts')
     plt.show()
     # Plot a bar chart of transaction categories
     sns.countplot(data=merged_data, x='category')
     plt.xlabel('Transaction Category')
     plt.ylabel('Count')
     plt.title('Distribution of Transaction Categories')
     plt.xticks(rotation=45)
     plt.show()
     # Plot a scatter plot of latitude and longitude of merchants
     sns.scatterplot(data=merged_data, x='merch_long', y='merch_lat')
     plt.xlabel('Merchant Longitude')
     plt.ylabel('Merchant Latitude')
     plt.title('Geographical Distribution of Merchants')
     plt.show()
```





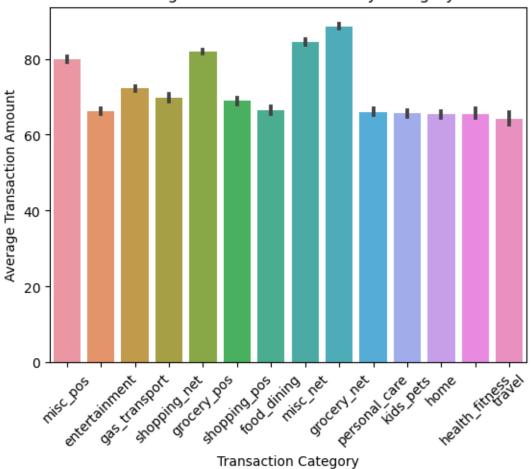
Geographical Distribution of Merchants



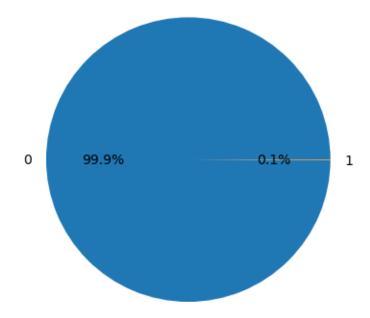
```
[]: # Plot a bar chart of transaction categories with average transaction amount
     sns.barplot(data=merged_data, x='category', y='amt')
     plt.xlabel('Transaction Category')
     plt.ylabel('Average Transaction Amount')
     plt.title('Average Transaction Amount by Category')
     plt.xticks(rotation=45)
     plt.show()
     # Plot a pie chart of transaction fraud proportions
     fraud_counts = merged_data['is_fraud'].value_counts()
     plt.pie(fraud_counts, labels=fraud_counts.index, autopct='%1.1f%%')
     plt.title('Proportion of Fraudulent Transactions')
     plt.show()
     \# Plot a scatter plot of customer age (derived from 'dob') and transaction \sqcup
      \hookrightarrow amount
     merged_data['dob'] = pd.to_datetime(merged_data['dob'])
     merged_data['age'] = (pd.to_datetime('today') - merged_data['dob']).
      →astype('<m8[Y]')</pre>
```

```
sns.scatterplot(data=merged_data, x='age', y='amt')
plt.xlabel('Customer Age')
plt.ylabel('Transaction Amount')
plt.title('Relationship between Customer Age and Transaction Amount')
plt.show()
```

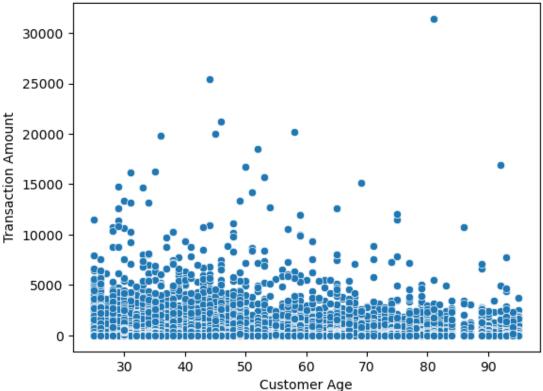
Average Transaction Amount by Category



Proportion of Fraudulent Transactions



Relationship between Customer Age and Transaction Amount



- 3. Creating new features from the existing data that could be useful in predicting CLV
- i. Frequency of Transactions: Calculate the total number of transactions made by each customer.

ii. Average Transaction Amount: Calculate the average transaction amount for each customer.

iii. Total Transaction Amount: Calculate the total transaction amount for each customer.

iv. Time since First Transaction: Calculate the time duration since the first transaction for each customer.

4. Creating a CLV cloumn based on 'average_transaction_amount' and 'transaction_frequency'

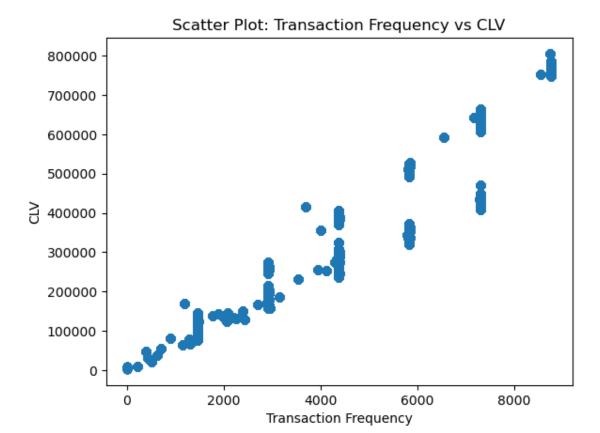
CLV can be calculated in various ways, depending on the specific business context and available data. Here we will be creating CLV column based on the average transaction amount and the frequency of transactions

```
[]: 0
                123080.32
     1
                123080.32
     2
                123080.32
     3
                123080.32
     4
                123080.32
     1705126
                169742.40
     1705127
                169742.40
     1705128
               169742.40
     1705129
               169742.40
                169742.40
     1705130
     Name: CLV, Length: 1705131, dtype: float64
```

6. Ploting graphs based on new features

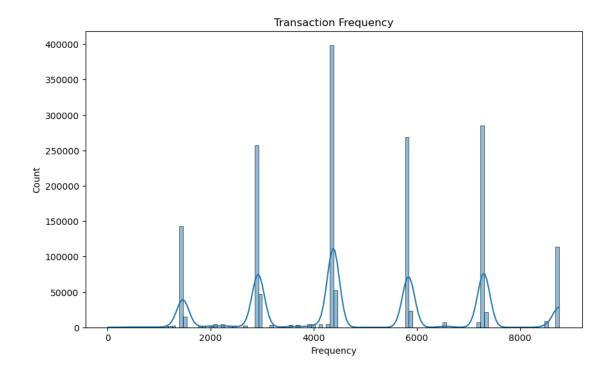
```
[]: # Plot scatter plot
plt.scatter(merged_data['transaction_frequency'], merged_data['CLV'])
plt.xlabel('Transaction Frequency')
plt.ylabel('CLV')
plt.title('Scatter Plot: Transaction Frequency vs CLV')
```

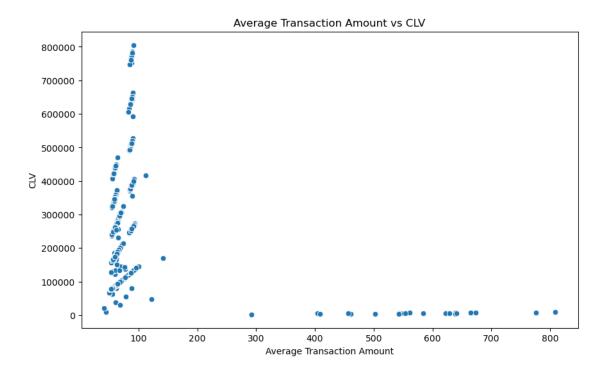
plt.show()



```
[]: # Plot histogram of transaction frequency
plt.figure(figsize=(10, 6))
sns.histplot(data=merged_data, x='transaction_frequency', kde=True)
plt.title('Transaction Frequency')
plt.xlabel('Frequency')
plt.ylabel('Count')
plt.show()

# Plot scatter plot of average transaction amount vs CLV
plt.figure(figsize=(10, 6))
sns.scatterplot(data=merged_data, x='average_transaction_amount', y='CLV')
plt.title('Average Transaction Amount vs CLV')
plt.xlabel('Average Transaction Amount')
plt.ylabel('CLV')
plt.show()
```





The first graph plots a histogram of the transaction frequency, showing the distribution of customer transaction frequencies. The second graph plots a scatter plot of the average transaction amount on the x-axis and the CLV on the y-axis, allowing you to visualize the relationship between these

two variables.

1.2.4 Step 4: Model Training

[]: merged_data []: trans_num \ cc_num_x acct_num 3599621836677199 767424968491 ae56f7ac5f358dc9f1687bb1c63d229c 0 1 3599621836677199 767424968491 7dead700180c288b8c7e269ef228f4d6 2 af5d266facca97758cd2f4f94a93708e 3599621836677199 767424968491 3 3599621836677199 767424968491 c24b06dfe405827196ae72ff9e878439 4 3599621836677199 767424968491 5807a4106d24f2346316728b991b3a74 55d5bce8a4fb44a738e4161e8a84354b 1705126 6011969874869415 976596062877 1705127 6011969874869415 976596062877 e0c275b51e16a50ce16c621c580d75d7 1705128 6011969874869415 976596062877 316db17a0b0888dec9e9d29c2e1aff0e 1705129 ca81fd9d698069a12aebad3474c472a1 6011969874869415 976596062877 bc79c5f69d61bae52f2296c098070c45 1705130 6011969874869415 976596062877 is_fraud unix_time category amt 0 2020-02-01 18:05:36 28.31 0 misc_pos 1 0 2020-12-08 21:50:05 entertainment 588.07 2 2019-03-09 23:47:48 0 gas_transport 5.11 3 2020-07-05 16:19:06 shopping net 0 1.08 4 2020-12-22 20:45:21 entertainment 9.66 0 1705126 2022-08-26 04:27:23 kids_pets 524.40 0 1705127 2022-08-23 04:22:56 kids_pets 475.71 0 1705128 2021-09-17 10:38:34 health_fitness 478.33 0 1705129 2022-02-13 07:32:12 560.93 0 home 1705130 2022-12-24 08:03:02 0 travel 536.41 merchant merch_lat merch_long 0 King-Nguyen 40.090754 -104.110826 Kent-Lee 1 39.380580 -104.979279 2 Townsend-Taylor 39.224870 -105.999769 Wilkins-Hamilton 3 39.894093 -104.834570 4 Patterson, Fleming and Sanchez 40.640231 -105.543930 Yu, George and Ryan 1705126 33.205210 -92.552918 Norman-Hanson 1705127 34.060344 -92.933577 1705128 Trevino Group 33.631931 -93.740141 1705129 Brown, Watkins and Moody 32.809922 -94.270471 1705130 Hanson LLC 33.197554 -93.290357 dob year date transaction_date age 0 2020 2020-02-01 18:05:36 2020-02-01 87.0 1936-02-26

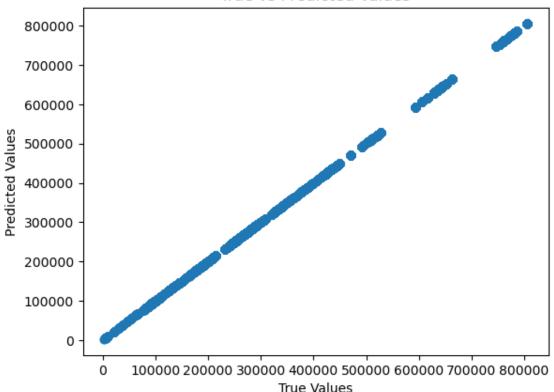
```
1
        1936-02-26 2020 2020-12-08 21:50:05
                                                    2020-12-08 87.0
2
        1936-02-26 2019 2019-03-09 23:47:48
                                                    2019-03-09 87.0
3
        1936-02-26 2020 2020-07-05 16:19:06
                                                    2020-07-05 87.0
        1936-02-26 2020 2020-12-22 20:45:21
4
                                                    2020-12-22 87.0
1705126 1993-04-26 2022 2022-08-26 04:27:23
                                                    2022-08-26 30.0
1705127 1993-04-26 2022 2022-08-23 04:22:56
                                                    2022-08-23 30.0
1705128 1993-04-26 2021 2021-09-17 10:38:34
                                                   2021-09-17 30.0
1705129 1993-04-26 2022 2022-02-13 07:32:12
                                                    2022-02-13 30.0
1705130 1993-04-26 2022 2022-12-24 08:03:02
                                                    2022-12-24 30.0
        transaction_frequency average_transaction_amount \
0
                         2069
                                                59.487830
1
                         2069
                                                59.487830
2
                                                59.487830
                         2069
3
                         2069
                                                59.487830
4
                                                59.487830
                         2069
1705126
                         1195
                                              142.043849
1705127
                         1195
                                              142.043849
1705128
                         1195
                                              142.043849
1705129
                                              142.043849
                         1195
1705130
                                              142.043849
                         1195
        total_transaction_amount time_since_first_transaction
                                                                       CLV
0
                       123080.32
                                                           1599
                                                                123080.32
                       123080.32
                                                                 123080.32
1
                                                           1599
2
                                                                 123080.32
                       123080.32
                                                           1599
3
                       123080.32
                                                           1599
                                                                 123080.32
4
                       123080.32
                                                           1599
                                                                 123080.32
                                                            922 169742.40
1705126
                       169742.40
                                                            922 169742.40
1705127
                       169742.40
1705128
                       169742.40
                                                            922 169742.40
1705129
                       169742.40
                                                            922 169742.40
1705130
                       169742.40
                                                            922
                                                                169742.40
```

[1705131 rows x 33 columns]

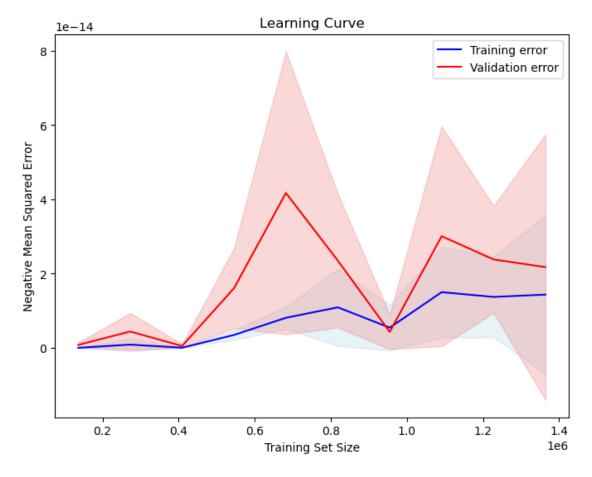
1. Creating a Linear Regression Model using new features

```
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2,_
 ⇔random_state=42)
# Create a linear regression model
reg model = LinearRegression()
# Train the model on the training data
reg_model.fit(X_train, y_train)
# Make predictions on the testing data
y_pred = reg_model.predict(X_test)
# Evaluate the model
mse = mean_squared_error(y_test, y_pred)
rmse = np.sqrt(mse)
r2_score = reg_model.score(X_test, y_test)
print("Mean Squared Error (MSE):", mse)
print("Root Mean Squared Error (RMSE):", rmse)
print("R-squared (R2) Score:", r2_score, end="\n\n\n\n")
# Print the first 10 predictions
print("Print the first 10 predictions:")
print(y_pred[:10])
# Create a scatter plot of true vs predicted values
plt.scatter(y_test, y_pred)
plt.xlabel('True Values')
plt.ylabel('Predicted Values')
plt.title('True vs Predicted Values')
plt.show()
Mean Squared Error (MSE): 8.410641433390422e-16
Root Mean Squared Error (RMSE): 2.900110589855225e-08
R-squared (R2) Score: 1.0
Print the first 10 predictions:
[776967.92999996 264583.61000002 132891.38999997 260034.30000002
338721.26000004 355672.88999997 390193.51999997 398775.40999997
 190180.82
                773778.44999996]
```





For evaluating a linear regression model, we are focusing on metrics such as mean squared error (MSE), root mean squared error (RMSE), and R-squared (R2) score. These metrics provide insights into how well the model is able to predict continuous values. We have plotted the predicted values against the true values using a scatter plot above.

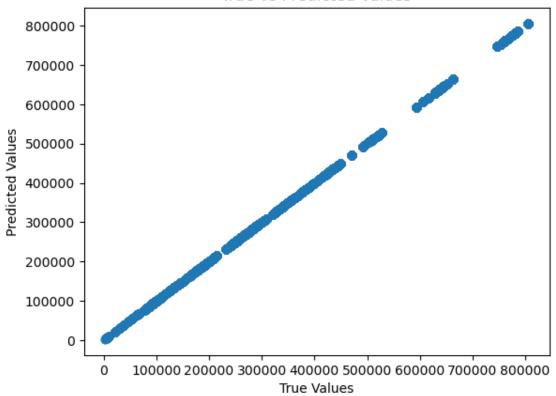


```
[]: # Create polynomial features
poly = PolynomialFeatures(degree=2) # Adjust the degree as needed
X_poly = poly.fit_transform(X)
```

```
# Split the data into training and testing sets
X_train, X_test, y_train, y_test = train_test_split(X_poly, y, test_size=0.2,__
 →random_state=42)
# Create a linear regression model
reg_model = LinearRegression()
# Train the model on the training data
reg_model.fit(X_train, y_train)
# Make predictions on the testing data
y_pred = reg_model.predict(X_test)
# Evaluate the model
mse = mean_squared_error(y_test, y_pred)
rmse = np.sqrt(mse)
r2_score = reg_model.score(X_test, y_test)
print("Mean Squared Error (MSE):", mse)
print("Root Mean Squared Error (RMSE):", rmse)
print("R-squared (R2) Score:", r2_score)
# Create a scatter plot of true vs predicted values
plt.scatter(y_test, y_pred)
plt.xlabel('True Values')
plt.ylabel('Predicted Values')
plt.title('True vs Predicted Values')
plt.show()
```

Mean Squared Error (MSE): 1.22446306052368e-13
Root Mean Squared Error (RMSE): 3.499232859533186e-07
R-squared (R2) Score: 1.0

True vs Predicted Values



```
[]: from sklearn.metrics import mean_squared_error, r2_score
     # Calculate performance metrics for your model
     y_pred = reg_model.predict(X_test)
     mse = mean_squared_error(y_test, y_pred)
     rmse = np.sqrt(mse)
     r2 = r2_score(y_test, y_pred)
     \# Calculate performance metrics for the baseline (e.g., using mean or median)
     y_baseline = np.full_like(y_test, y_train.mean()) # Use mean as the baseline
     baseline_mse = mean_squared_error(y_test, y_baseline)
     baseline_rmse = np.sqrt(baseline_mse)
     baseline_r2 = r2_score(y_test, y_baseline)
     # Print the performance metrics
     print("Model Performance Metrics:")
     print("Mean Squared Error (MSE):", mse)
     print("Root Mean Squared Error (RMSE):", rmse)
     print("R-squared (R2) Score:", r2)
     print()
```

```
print("Baseline Performance Metrics:")
print("Mean Squared Error (MSE):", baseline_mse)
print("Root Mean Squared Error (RMSE):", baseline_rmse)
print("R-squared (R2) Score:", baseline_r2)
```

Model Performance Metrics:
Mean Squared Error (MSE): 1.22446306052368e-13
Root Mean Squared Error (RMSE): 3.499232859533186e-07
R-squared (R2) Score: 1.0

Baseline Performance Metrics:
Mean Squared Error (MSE): 35180725566.10877
Root Mean Squared Error (RMSE): 187565.25682041643
R-squared (R2) Score: -7.317909870963035e-06

In this code, the performance metrics for the model are calculated using the predicted values y_pred and the actual values y_test. The metrics include mean squared error (MSE), root mean squared error (RMSE), and R-squared (R2) score, which measures the proportion of the variance in the target variable that is predictable by the model.

For the baseline, I have used a simple strategy such as predicting the mean or median value of the training target variable for all test instances. In the above code block, the mean value of the training target variable y_train.mean() is used as the baseline prediction y_baseline. The same performance metrics are then calculated for the baseline.

By comparing the performance metrics of the model with those of the baseline, we can assess whether the model provides better predictions than a simple baseline approach. (Lower MSE and RMSE values and higher R2 scores indicate better model performance compared to the baseline.)

```
[]: # Calculate performance metrics for the model before polynomial transformation
y_pred_before = reg_model.predict(X_test)
rmse_before = np.sqrt(mean_squared_error(y_test, y_pred_before))

# Create polynomial features
poly = PolynomialFeatures(degree=2) # Adjust the degree as needed
X_poly = poly.fit_transform(X)

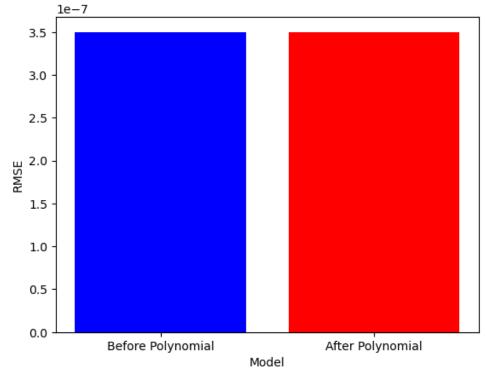
# Split the data into training and testing sets
X_train_poly, X_test_poly, y_train, y_test = train_test_split(X_poly, y,u_test_size=0.2, random_state=42)

# Create a new linear regression model
reg_model_poly = LinearRegression()

# Train the model on the polynomial features
reg_model_poly.fit(X_train_poly, y_train)

# Make predictions on the testing data with polynomial features
```

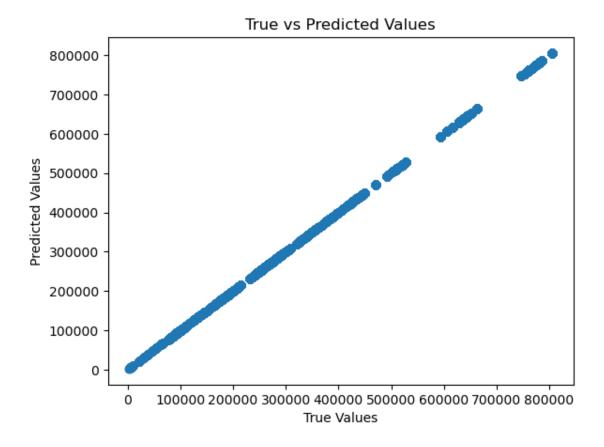
Performance Comparison: Model Before and After Polynomial Transformation



In this code, the root mean squared error (RMSE) values are calculated for the model before and after applying the polynomial features. The RMSE values are then plotted using a bar plot, where the blue bar represents the model's performance before the polynomial transformation, and the red bar represents the performance after the transformation. The x-axis shows the model labels, and the y-axis represents the RMSE values.

2. Tuning the model hyperparameters for better performance of the model

```
[]: # Define the hyperparameters to tune
     param_grid = {
         'fit_intercept': [True, False]
     }
     # Create a linear regression model
     reg model = LinearRegression()
     # Perform grid search with cross-validation
     reg_model_grid_search = GridSearchCV(reg_model, param_grid, cv=5)
     reg_model_grid_search.fit(X_train, y_train)
     # Get the best hyperparameters and model
     best_params = reg_model_grid_search.best_params_
     best_model = reg_model_grid_search.best_estimator_
     # Make predictions on the testing data using the best model
     y_pred = best_model.predict(X_test)
     # Evaluate the model
     mse = mean_squared_error(y_test, y_pred)
     rmse = np.sqrt(mse)
     r2_score = best_model.score(X_test, y_test)
     print("Best Hyperparameters:", best_params)
     print("Mean Squared Error (MSE):", mse)
     print("Root Mean Squared Error (RMSE):", rmse)
     print("R-squared (R2) Score:", r2_score, end="\n\n")
     # Print the first 10 predictions
     print("Print the first 10 predictions:")
     print(y_pred[:10])
     # Create a scatter plot of true vs predicted values
     plt.scatter(y_test, y_pred)
     plt.xlabel('True Values')
     plt.ylabel('Predicted Values')
     plt.title('True vs Predicted Values')
    plt.show()
    Best Hyperparameters: {'fit_intercept': True}
    Mean Squared Error (MSE): 1.22446306052368e-13
    Root Mean Squared Error (RMSE): 3.499232859533186e-07
    R-squared (R2) Score: 1.0
    Print the first 10 predictions:
    [776967.92999964 264583.60999969 132891.38999954 260034.2999997
     338721.25999977 355672.88999956 390193.51999956 398775.40999955
```

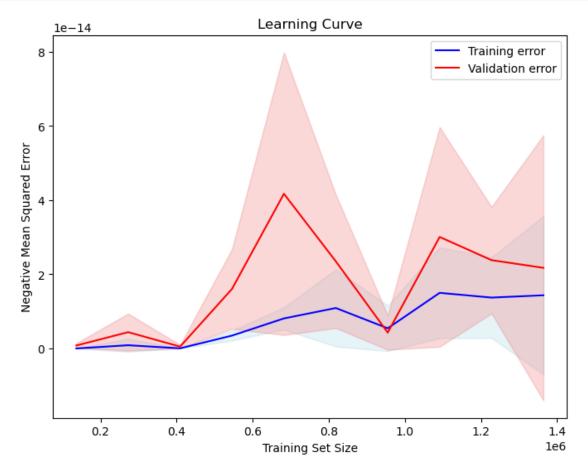


```
[]: # Generate the learning curve data
train_sizes, train_scores, test_scores = learning_curve(best_model, X, y, cv=5, usering='neg_mean_squared_error', train_sizes=np.linspace(0.1, 1.0, 10))

# Calculate the mean and standard deviation of training and test scores
train_mean = -np.mean(train_scores, axis=1)
train_std = np.std(train_scores, axis=1)
test_mean = -np.mean(test_scores, axis=1)
test_std = np.std(test_scores, axis=1)

# Plot the learning curve
plt.figure(figsize=(8, 6))
plt.plot(train_sizes, train_mean, label='Training error', color='blue')
plt.plot(train_sizes, test_mean, label='Validation error', color='red')

# Draw the bands
plt.fill_between(train_sizes, train_mean - train_std, train_mean + train_std, usecolor='lightblue', alpha=0.3)
```



```
[]: from sklearn.preprocessing import PolynomialFeatures

# Create polynomial features
poly = PolynomialFeatures(degree=3) # Adjust the degree as needed
X_train_poly = poly.fit_transform(X_train)
X_test_poly = poly.transform(X_test)
```

```
# Create a polynomial regression model
reg_model_poly_grid_search = LinearRegression()

# Train the model on the polynomial features
reg_model_poly_grid_search.fit(X_train_poly, y_train)

# Make predictions on the testing data with polynomial features
y_pred_poly = reg_model_poly_grid_search.predict(X_test_poly)

# Evaluate the model
mse_poly = mean_squared_error(y_test, y_pred_poly)
rmse_poly = np.sqrt(mse_poly)
r2_score_poly = reg_model_poly_grid_search.score(X_test_poly, y_test)

print("Polynomial Regression Performance Metrics:")
print("Mean Squared Error (MSE):", mse_poly)
print("Root Mean Squared Error (RMSE):", rmse_poly)
print("R-squared (R2) Score:", r2_score_poly)
```

```
Polynomial Regression Performance Metrics:
Mean Squared Error (MSE): 190140917.9169767
Root Mean Squared Error (RMSE): 13789.159434750789
R-squared (R2) Score: 0.9945952703848084
```

In this code, the Polynomial Features class from scikit-learn is used to transform the original features into polynomial features with a higher degree. You can adjust the degree parameter to specify the desired degree of the polynomial. Then, a new linear regression model reg_model_poly is created and trained on the polynomial features X_train_poly. The model is evaluated on the testing data with polynomial features, and the performance metrics are calculated and printed.

By using polynomial features, the model becomes more flexible and can capture non-linear relationships in the data, which helps alleviate underfitting.

```
# Make predictions on the testing data with polynomial features
y_pred_poly = reg_model_poly.predict(X_test_poly)
# Evaluate the model with polynomial features
mse_poly = mean_squared_error(y_test, y_pred_poly)
rmse_poly = np.sqrt(mse_poly)
r2_score_poly = r2(y_test, y_pred_poly)
# Calculate baseline performance
y_baseline = np.full_like(y_test, y_train.mean()) # Use mean as the baseline
baseline mse = mean squared error(y test, y baseline)
baseline_rmse = np.sqrt(baseline_mse)
baseline_r2_score = r2(y_test, y_baseline)
# Print the performance metrics
print("Polynomial Regression Performance Metrics:")
print("Mean Squared Error (MSE):", mse_poly)
print("Root Mean Squared Error (RMSE):", rmse_poly)
print("R-squared (R2) Score:", r2_score_poly)
print()
print("Baseline Performance Metrics:")
print("Mean Squared Error (MSE):", baseline_mse)
print("Root Mean Squared Error (RMSE):", baseline_rmse)
print("R-squared (R2) Score:", baseline r2 score)
print()
# Plot the performance comparison
labels = ['Model with Polynomial Features', 'Baseline']
rmse_values = [rmse_poly, baseline_rmse]
```

```
Polynomial Regression Performance Metrics:
Mean Squared Error (MSE): 0.08810878911479278
Root Mean Squared Error (RMSE): 0.29683124686392565
R-squared (R2) Score: 0.999999999974956

Baseline Performance Metrics:
Mean Squared Error (MSE): 35180725566.10877
Root Mean Squared Error (RMSE): 187565.25682041643
R-squared (R2) Score: -7.317909870963035e-06
```

In this code, after applying the polynomial transformation to the features using PolynomialFeatures, the polynomial regression model (reg_model_poly) is trained and evaluated on the testing data with polynomial features. The evaluation metrics, including MSE, RMSE, and R-squared score, are calculated for the polynomial model.

A baseline prediction is also generated using the mean value of the training target variable, and the baseline performance metrics are calculated. Finally, a bar plot is created to compare the RMSE values between the polynomial model and the baseline.

```
[]: #code to save all the above models
import joblib

# Save the Linear Regression model
joblib.dump(reg_model, 'linear_regression_model.pkl')
joblib.dump(reg_model_poly_grid_search, 'reg_model_poly_grid_search.joblib')
joblib.dump(reg_model_grid_search, 'reg_model_grid_search.joblib')
```

- []: ['reg_model_grid_search.joblib']
 - 3. Creating another model using Random Forest

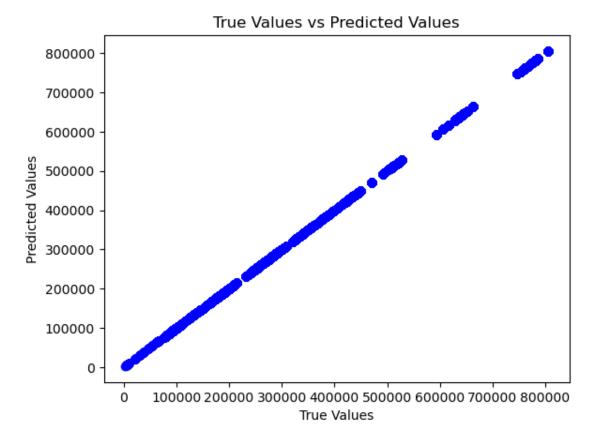
```
[]: from sklearn.model selection import train test split
     from sklearn.ensemble import RandomForestRegressor
     from sklearn.metrics import mean_squared_error
     # Separate the features (X) and target variable (y)
     X = merged_data[['transaction_frequency', 'total_transaction_amount',_

¬'average_transaction_amount']]
     y = merged_data['CLV']
     # Split the data into training and testing sets
     X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2,_
      →random_state=42)
     # Create a random forest regressor
     rf_model = RandomForestRegressor(random_state=42)
     # Train the model on the training data
     rf_model.fit(X_train, y_train)
     # Make predictions on the testing data
     y_pred = rf_model.predict(X_test)
     # Evaluate the model
     mse = mean_squared_error(y_test, y_pred)
     rmse = np.sqrt(mse)
     r2_score = rf_model.score(X_test, y_test)
     print("Mean Squared Error (MSE):", mse)
     print("Root Mean Squared Error (RMSE):", rmse)
     print("R-squared (R2) Score:", r2_score)
```

Mean Squared Error (MSE): 0.0037291912391644744 Root Mean Squared Error (RMSE): 0.06106710439479241 R-squared (R2) Score: 0.9999999999999

```
[]: import matplotlib.pyplot as plt
import matplotlib
matplotlib.rcParams['agg.path.chunksize'] = 1000 # Adjust the value as needed

# Create a scatter plot of true values versus predicted values
plt.scatter(y_test, y_pred, color='blue', alpha=0.5)
plt.xlabel('True Values')
plt.ylabel('Predicted Values')
plt.title('True Values vs Predicted Values')
plt.show()
```



The plot creates a scatter plot where the x-axis represents the true values (y_test) and the y-axis represents the predicted values (y_pred). Each data point is represented as a blue dot. This plot helps visualize the relationship between the true and predicted values.

4. Tuning the model hyperparameters for better performance of the model

```
[]: from sklearn.model_selection import GridSearchCV

# Define the parameter grid
param_grid = {
```

```
'n_estimators': [100, 200, 300],  # Number of trees in the random forest
    'max_depth': [None, 5, 10],  # Maximum depth of each tree
    'min_samples_split': [2, 5, 10],  # Minimum number of samples required to_
    split a node
    'min_samples_leaf': [1, 2, 4]  # Minimum number of samples required at_
    each leaf node
}

# Create a random forest regressor
rf_model = RandomForestRegressor(random_state=42)

# Perform grid search with cross-validation
grid_search = GridSearchCV(rf_model, param_grid, cv=5)
grid_search.fit(X_train, y_train)

# Get the best hyperparameters and model
best_params = grid_search.best_params_
best_model = grid_search.best_estimator_

print("Best Hyperparameters:", best_params)
print("Best Model:", best_model)
```

Best Hyperparameters: {'max_depth': None, 'min_samples_leaf': 1,
'min_samples_split': 2, 'n_estimators': 100}
Best Model: RandomForestRegressor(random_state=42)

5. Creating another model using Gradient Boosting

```
# Evaluate the model
mse = mean_squared_error(y_test, y_pred)
rmse = np.sqrt(mse)
r2_score = gb_model.score(X_test, y_test)

print("Mean Squared Error (MSE):", mse)
print("Root Mean Squared Error (RMSE):", rmse)
print("R-squared (R2) Score:", r2_score)
```

Mean Squared Error (MSE): 563135.5159778388 Root Mean Squared Error (RMSE): 750.423557717799 R-squared (R2) Score: 0.9999839929498926

6. Tuning the model hyperparameters for better performance of the model

```
[]: from sklearn.ensemble import GradientBoostingRegressor
     from sklearn.model_selection import GridSearchCV, train_test_split
     from sklearn.metrics import mean_squared_error
     # Split the data into training and testing sets
     X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2,_
      →random state=42)
     # Create a Gradient Boosting regressor
     gb_model = GradientBoostingRegressor(random_state=42)
     # Define the hyperparameter grid
     param_grid = {
         'learning_rate': [0.1, 0.01, 0.001],
         'n_estimators': [100, 200, 300],
         'max_depth': [3, 4, 5]
     }
     # Perform grid search with cross-validation
     grid_search = GridSearchCV(gb_model, param_grid, cv=5)
     grid_search.fit(X_train, y_train)
     # Get the best hyperparameters and model
     best_params = grid_search.best_params_
     best_model = grid_search.best_estimator_
     # Make predictions on the testing data using the best model
     y_pred = best_model.predict(X_test)
     # Evaluate the model
     mse = mean_squared_error(y_test, y_pred)
     rmse = np.sqrt(mse)
```

```
r2_score = best_model.score(X_test, y_test)
     print("Best Hyperparameters:", best_params)
     print("Mean Squared Error (MSE):", mse)
     print("Root Mean Squared Error (RMSE):", rmse)
     print("R-squared (R2) Score:", r2_score)
    Best Hyperparameters: {'learning_rate': 0.1, 'max_depth': 5, 'n_estimators':
    300}
    Mean Squared Error (MSE): 564.3083168733981
    Root Mean Squared Error (RMSE): 23.75517452837167
    R-squared (R2) Score: 0.9999999839596132
    1.2.5 Step 5: Model Deployment
    Saving all the models, so that the models are ready for deployment
[]: from sklearn.ensemble import GradientBoostingRegressor, RandomForestRegressor
     from sklearn.linear_model import LinearRegression
     #from sklearn.externals import joblib
     import joblib
     # Save the GradientBoostingRegressor model
     joblib.dump(gb_model, 'gradient_boosting_model.pkl')
[]: ['gradient_boosting_model.pkl']
[]: # Save the RandomForestRegressor model
     joblib.dump(rf_model, 'random_forest_model.pkl')
[]: # Save the Linear Regression model
     joblib.dump(reg_model, 'linear_regression_model.pkl')
[]: import joblib
```

[]: ['grid_search.joblib']

1.3 Comparing all the models

1.3.1 Baseline Performance Mertics:

joblib.dump(grid_search, 'grid_search.joblib')

Mean Squared Error (MSE): 35180725566.10877 Root Mean Squared Error (RMSE): 187565.25682041643 R-squared (R2) Score: -7.317909870963035e-06 ### 1. Linear Regression Model Mean Squared Error (MSE): 8.410641433390422e-16 Root Mean Squared Error (RMSE): 2.900110589855225e-08 R-squared (R2) Score: 1.0 ### 2. Linear regression Model with polynomial features Model Performance Metrics: Mean Squared Error (MSE): 1.22446306052368e-13 Root Mean Squared Error (RMSE): 3.499232859533186e-07 R-squared (R2) Score: 1.0 ### 3. Linear Regression Model, Hyper Parameters tuned with GridSearch Best Hyperparameters: {'fit_intercept': True} Mean Squared Error (MSE): 1.22446306052368e-13 Root Mean Squared

Based on these metrics, the models that appear to have better performance are:

- 1. Linear Regression Model with Polynomial Features
- 2. Linear Regression Model with Hyperparameters Tuned using GridSearch and Polynomial Feature
- 3. Random Forest Model
- 4. Gradient Boosting Model with Hyperparameters Tuned using GridSearch
 The Linear Regression Model with Hyperparameters Tuned using GridSearch and Polynomial
 Feature appears to be the best performing model for CLV prediction. It has the lowest MSE
 and RMSE values, indicating better accuracy in predicting CLV. Additionally, it achieves a
 high R2 score of 0.999999999974956, indicating a very good fit to the data.

End of CLV Part

Github Link