

From: Rajesh Kumar operations@hexacool.com
Sent: Wednesday, December 17, 2025, 3:15 PM
To: XRate Support bookings@xrate.com
Subject: Urgent: Multiple Shipments for Next Week

Hi Team,

Following up on our monthly contract. We have a few bulk movements coming up that I need to get into the system as drafts for verification.

First, we need to move **4 City Logistics** vehicles from our main branch at **Kharagpur (IIT Puri Gate, West Bengal)** over to the **Mumbai Main Gate hub** on the **24th of December**. These will be carrying **loose packaging** of spare parts, roughly **2 tonnes** per vehicle. Please set these as **Open bodies**.

Also, can you arrange a heavy load for the **26th of December**? We need **one HCV (Closed body)** to take **15 tonnes** of cooling equipment from our **Pune Plant (Chakan MIDC)** to the **Chennai Port Terminal**. This is for export, so we need **both soft and hard copies of the POD**.

One more thing—for the Pune shipment, please add a note that the "Vehicle must arrive by 06:00 AM for morning loading." All of these fall under the "**Industrial Machinery**" category.

Let me know once these are in the "Saved FTL Orders" list so I can do the side-by-side check.

Best regards,

Rajesh Kumar

Operations Manager

HEXA COOL PROCESS PRIVATE LIMITED