

Task 3: Usage Scenario

Group No.11

Group Members' Names:

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Project Title:

StandPay

Usage Scenario #1: Individual Seeking Contract

Name:

Molly Jenkins

User Profile:

Server (8 years), Bartender (5 years) fine dining, fast-casual, family

Description:

Molly is a 27-year-old SF State graduate and Bay Area native with a B.A. in Sociology and teaching certificate. She is currently teaching at Abraham Lincoln High School and serving at a local eatery during the summer. She has excellent customer service skills and is able to adapt in fast-paced environments.

Scenario:

During the school year, Molly usually drives part-time for ride-share and food delivery services, but given increasing auto and gas prices, she has been considering finding more shifts in the restaurant industry. Rather than juggling multiple scheduling bosses, Molly decided to register for StandBy. She will have the option to select which establishments she wants her information sent to after she creates her profile. Once approved by a business, she will be able to pick up, view, and drop shifts for that particular establishment at her convenience. She will also have a better idea of what she is earning for each shift since StandBy requires business owners to post minimum contract earnings.

Usage Scenario #2: Business Seeking Contractor

Name:

Underdogs Too

User Profile:

Sports Bar, Fast-Casual

Description:

Sustainably minded Cal-Mexican food & weekend brunch in a friendly neighborhood sports bar setting in the Sunset District of San Francisco.

Scenario:

Since the pandemic, call-in and turnover rates have remained consistently high. To alleviate burdensome HR costs, Underdogs Too has decided to join the StandBy community where short-staffed business owners can advertise available shifts for flat rates. Their profile will include their menu, restaurant layout and style, POS systems, uniform requirements, etc. After individuals submit their information to Underdogs Too, the hiring manager will have the option to deny, approve, or set up a virtual meeting to wrap up any final expectations. Once they have cleared a contractor for a position at their establishment, the contractor will be able to pick up available shifts.