12/4/2020 Troubleshooting

## Troubleshooting

This section provides a work-around for the issues you may face when you work with Bookmark Editor.

Issue	Solution
Bookmark is not created in the intended target bookmark.  Intended bookmark is not created.	Open the intended bookmark from the left pane of the widget before you select the command from the action bar.
Bookmark cannot be created with the intended name.	Ensure that the name of the bookmark does not contain any of the following special characters:  / " # \$ @ % * , ? \ < > [ ]   and :
When the <b>Filtered content Preferences</b> is activated, the contents of a bookmark are not filtered when a child of a CAD assembly added from a different app is deleted.	Refresh Bookmark Editor to filter the updated contents of the bookmark.
When the <b>Filtered content Preferences</b> is activated, the contents of a bookmark are not filtered when a copy of a component is created in a bookmark that already contains its parent CAD assembly.	
CAD components are not opened in CATIA V5 using <b>Open in</b> CATIA V5	When you use <b>Open in CATIA V5</b> , ensure the following:  • CATIA V5 is already installed on your computer.  • If CATIA V5 is running, it is connected to the same session of <b>3D</b> EXPERIENCE.