■ Business Requirements Document (BRD)

1. Project Overview

Project Name: Library Connect (MVP)

Vision: Build a transparent, community-driven donation platform connecting donors with local libraries in need of books and educational materials.

Objective: Enable verified donations and provide impact visibility to both donors and libraries.

2. Business Goals

• Create trust through verified library profiles and transparent delivery updates.

• Streamline donation processes (book purchases or monetary pledges).

• Build engagement and repeat donations via feedback and impact stories.

• Establish a scalable base for future cause modules under the same ecosystem (education, hygiene, scholarships, etc.).

3. Key Stakeholders

Role	Description	Responsibilities
Donors	Urban/NRI individuals who contribute books or funds.	Discover libraries, make donations
Libraries/Coordinators	Community libraries seeking support.	Post wishlists, confirm delivery, sha
Admins	Platform managers.	Verify profiles, moderate content, r

4. Current Pain Points

• No centralized platform for verified library donations.

• Lack of donor trust due to unverified claims or no post-donation proof.

• Manual, time-consuming coordination between donors and recipients.

• No mechanism for donors to view the impact of their contributions.

5. Functional Requirements

Feature	Description
Library Registry	Searchable directory with verified library profiles and location-based filtering.
Wishlist Posting	Libraries can post book requests with details and preferred vendor links.
Donation Flow	Donors can fulfill requests via Amazon/Flipkart or pledge funds directly.

Delivery Tracking	Coordinators upload delivery proof (photo + timestamp).
Impact Updates	Donors receive confirmation and success stories via email/SMS.
Admin Verification	Libraries and donations undergo approval and dispute resolution.

6. Non-Functional Requirements

Usability: Simple and mobile-first UI for rural coordinators.

Security: Verified logins and fraud detection for transactions.

Scalability: Modular backend to support future cause-based extensions.

Localization: Multi-language (English + Telugu/Hindi) in future releases.

7. Success Metrics

• Number of verified libraries onboarded.

• Ratio of fulfilled to pending donation requests.

• Average monthly book donations.

• Donor retention rate and satisfaction feedback.

8. Risks and Assumptions

Risks	Mitigation
Libraries may not upload timely updates.	Add admin monitoring + escalation.
Donor drop-offs due to complex flow.	Simplify checkout with one-click payment options.
Fake or unverified profiles.	Mandatory verification + periodic audits.