

# BUSINESS REQUIREMENTS DOCUMENT (BRD)

## Financial Planning Client Intake Application

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**Document Version:** 1.0

**Date:** December 20, 2024

**Business Sponsor:** Anand (Financial Advisor)

**Business Analyst:** Hemanth Garnapally

**Status:** Approved for Development

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## 1. EXECUTIVE SUMMARY

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### 1.1 Business Case

Financial advisors currently spend 3-5 hours per client manually collecting data through in-person meetings and phone calls. This inefficient process limits scalability, reduces data accuracy, and results in a 60% consultation booking rate. By implementing an automated client intake system with intelligent gap analysis, we can:

- **Increase Revenue:** 90%+ booking rate = 50% more consultations
- **Reduce Costs:** Save 2.5 hours per client = handle 5x more clients
- **Improve Quality:** Structured data collection = 95%+ accuracy
- **Client Experience:** Visual gap analysis = higher engagement

**Projected ROI:** 400% in Year 1

### 1.2 Project Objectives

#### **Primary Objective:**

Launch a web-based financial planning intake application that automates client data collection, performs gap analysis using the 30/30/20/20 budgeting framework, and increases consultation booking rate from 60% to 90%+.

**Secondary Objectives:** - Reduce advisor prep time from 3 hours to 15 minutes per client - Achieve 80%+ questionnaire completion rate - Enable advisors to scale from 50 to 500 clients annually - Generate actionable insights that motivate client action

## 1.3 Project Scope

**In Scope:** - 4-section online questionnaire (Goals, Growth Strategy, Defense Strategy, Budget Analysis) - Automated financial calculations (retirement gap, college funding, life insurance, etc.) - 30/30/20/20 budget analysis with visual comparison - Gap analysis with before/after scenarios - Personalized action plan generation - Consultation booking integration - Advisor dashboard for viewing client submissions - PDF export of comprehensive financial report - Mobile-responsive design

**Out of Scope (Future Phases):** - Payment processing - Automated investment recommendations - Portfolio management tools - Tax filing integration - CRM integration (Phase 2) - White-labeling for other advisors (Phase 3) - Mobile native apps (Phase 3)

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## 2. BUSINESS PROBLEM

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### 2.1 Current State

#### Problem Statement:

Financial advisors are unable to scale their practice due to time-intensive manual client intake processes. Clients lack visibility into their financial gaps until deep into the consultation, resulting in low engagement and missed opportunities.

**Current Process:** 1. Client schedules initial call (30 minutes) 2. Advisor explains data needed, sends checklist 3. Client gathers documents (1-2 weeks) 4. 2-hour in-person meeting to collect data 5. Advisor manually enters data into spreadsheets (1-2 hours) 6. Advisor performs calculations manually (1 hour) 7. Advisor prepares presentation (1 hour) 8. Follow-up consultation scheduled (60% booking rate)

**Total Time:** 5+ hours per client

**Capacity:** 50 clients/year max

**Booking Rate:** 60%

**Pain Points:** - ❌ Clients forget documents → multiple meetings needed - ❌ Manual data entry → errors and wasted time - ❌ Complex spreadsheets → advisor bottleneck - ❌

Generic advice → clients don't see urgency - ✗ No scalability → advisor time limits growth -  
 ✗ Low engagement → 40% don't book consultation

## 2.2 Business Impact

**Revenue Impact:** - **Current:**  $50 \text{ clients} \times 60\% \text{ booking} \times \$3,000 \text{ avg fee} = \$90,000/\text{year}$  -  
**Lost Revenue:**  $20 \text{ clients not booked} \times \$3,000 = \$60,000/\text{year}$

**Cost Impact:** - Advisor time:  $50 \text{ clients} \times 5 \text{ hours} \times \$200/\text{hour} = \$50,000/\text{year}$  - Opportunity cost: Could serve 250 clients instead of 50 - Lost potential:  $200 \text{ clients} \times \$3,000 = \$600,000/\text{year}$

**Client Impact:** - Poor experience (tedious process) - Delayed insights (wait 2+ weeks) - Missed opportunities (don't see gaps clearly) - Decision paralysis (information overload without action plan)

## 2.3 Business Drivers

**Why Now?** 1. **Market Opportunity:** Growing demand for financial planning (10M baby boomers retiring) 2. **Competition:** Other advisors adopting technology 3. **Client Expectations:** Expect online, mobile-friendly experiences 4. **Scalability:** Current process cannot grow beyond 50 clients/year 5. **Data Quality:** Manual process error-prone, risks compliance issues

**Strategic Alignment:** - **Company Vision:** Become leading financial advisory firm in region -

**Growth Goals:** 5x client base in 2 years - **Technology Strategy:** Digital-first client experience - **Service Quality:** Data-driven, personalized recommendations

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## 3. PROPOSED SOLUTION

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### 3.1 Solution Overview

#### Solution:

A comprehensive web application that guides clients through a structured financial questionnaire, automatically performs gap analysis using the 30/30/20/20 budgeting framework, visualizes their financial health, and provides a personalized action plan with quantified ROI.

**How It Works:** 1. Client completes online questionnaire (30 minutes, any device) 2. System automatically calculates gaps (retirement, college, insurance, budget) 3. Client sees visual gap analysis with before/after comparison 4. System generates personalized action plan with specific recommendations 5. Client motivated by seeing \$XXM in potential gains 6. Client books consultation with 1 click 7. Advisor reviews submitted data in dashboard (15 minutes) 8. Advisor conducts focused consultation with prepared insights

#### Key Differentiator:

The 30/30/20/20 budget analysis shows clients *exactly* where they're overspending and under-saving with specific dollar amounts, not vague advice.

## 3.2 Business Benefits

#### Quantified Benefits:

Metric	Current	Target	Improvement
Consultation Booking Rate	60%	90%	+50%
Clients Served/Year	50	250	5x
Advisor Prep Time	3 hours	15 min	-92%
Data Accuracy	75%	95%	+27%
Client Satisfaction	3.5/5	4.5/5	+29%
Annual Revenue	\$90K	\$450K	5x

**Qualitative Benefits:** -  **Client Experience:** Modern, convenient, mobile-friendly -   
**Data Quality:** Structured inputs, validation, no errors -  **Advisor Efficiency:** Pre-qualified leads, data pre-loaded -  **Competitive Advantage:** Technology-enabled service -   
**Scalability:** No limit on clients served -  **Brand Reputation:** Professional, data-driven advice

## 3.3 ROI Analysis

**Investment:** - Development: \$30,000 (4 weeks × 2 developers) - Infrastructure: \$1,200/year (hosting, database) - Maintenance: \$6,000/year (ongoing support) - **Total Year 1:** \$37,200

**Returns (Year 1):** - Additional 45 consultations booked (90% of 50 vs 60% of 50) - Revenue:  $45 \times \$3,000 = \$135,000$  - Time saved:  $150 \text{ hours} \times \$200/\text{hour} = \$30,000$  - **Total Returns:** \$165,000

**ROI:**  $(\$165,000 - \$37,200) / \$37,200 = 343\% \text{ ROI}$

**Payback Period:** 2.7 months

**3-Year Projection:**

Year	Clients	Booking Rate	Revenue	Cost	Profit
1	100	90%	\$270K	\$37K	\$233K
2	200	92%	\$552K	\$7K	\$545K
3	300	95%	\$855K	\$7K	\$848K

**3-Year Total:** \$1.6M profit on \$51K investment = **3,037% ROI**

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## 4. BUSINESS REQUIREMENTS

### 4.1 Functional Requirements

#### BR-1: Client Questionnaire

**Business Need:** Collect comprehensive financial data without advisor involvement

**Requirements:** - **BR-1.1:** Clients must be able to complete questionnaire in 30 minutes or less - **BR-1.2:** Questionnaire must be accessible on desktop, tablet, and mobile - **BR-1.3:** System must save progress automatically (no data loss) - **BR-1.4:** Clients must be able to resume questionnaire later - **BR-1.5:** All financial calculations must update in real-time - **BR-1.6:** System must validate data entry to ensure accuracy - **BR-1.7:** Questionnaire must match EFA Template structure for advisor familiarity

**Success Criteria:** - 80%+ completion rate - <5% error rate in submitted data - <2 minutes average time per section - 90%+ mobile completion rate

#### BR-2: Financial Gap Analysis

**Business Need:** Show clients specific financial shortfalls to motivate action

**Requirements:** - **BR-2.1:** System must calculate retirement gap using 4% rule and inflation - **BR-2.2:** System must calculate college funding gap with 5% education inflation - **BR-2.3:** System must calculate life insurance gap using DIME method - **BR-2.4:** System must detect FBAR filing requirement (foreign assets > \$10K) - **BR-2.5:** System must calculate tax inefficiency (current vs optimized) - **BR-2.6:** System must aggregate total financial exposure - **BR-2.7:** All calculations must be accurate to within 2% of manual calculation

**Success Criteria:** - 95%+ calculation accuracy verified by advisor - Clients understand gaps (survey: 4.5/5 clarity rating) - 90%+ say gap analysis influenced decision to book consultation

### **BR-3: 30/30/20/20 Budget Analysis**

**Business Need:** Provide specific, actionable budget recommendations

**Requirements:** - **BR-3.1:** System must calculate net monthly income after all deductions - **BR-3.2:** System must categorize spending into 4 buckets (Housing, Lifestyle, Retirement, Short-term) - **BR-3.3:** System must compare actual spending vs recommended 30/30/20/20 - **BR-3.4:** System must identify overspending/under-saving with dollar amounts - **BR-3.5:** System must color-code status (green/yellow/red) based on variance - **BR-3.6:** System must provide specific recommendations to close gaps

**Success Criteria:** - 85%+ clients say they understand where their money goes - 70%+ implement at least one budget recommendation - Avg budget improvement: 15% reduction in overspending categories

### **BR-4: Before vs After Comparison**

**Business Need:** Motivate clients by showing quantified consequences vs benefits

**Requirements:** - **BR-4.1:** System must project net worth at retirement (current path) - **BR-4.2:** System must project net worth at retirement (optimized path) - **BR-4.3:** System must show difference in large, prominent format - **BR-4.4:** System must display side-by-side comparison for easy understanding - **BR-4.5:** Comparison must include qualitative outcomes (age to retire, kids' debt, etc.)

**Success Criteria:** - 90%+ clients view before/after comparison - 85%+ say comparison influenced booking decision - Avg difference shown: >\$3M

### **BR-5: Personalized Action Plan**

**Business Need:** Give clients clear next steps with prioritization

**Requirements:** - **BR-5.1:** System must categorize actions by priority (Immediate, High, Medium) - **BR-5.2:** Each action must show: what, why, cost, savings, timeline, difficulty - **BR-5.3:** Immediate actions must address urgent issues (FBAR, insurance gaps) - **BR-5.4:** Action plan must be downloadable as PDF - **BR-5.5:** Actions must be trackable (checkboxes, completion status)

**Success Criteria:** - 95%+ clients download action plan - 60%+ implement at least one immediate action before consultation - 40%+ implement 3+ actions within 3 months

## BR-6: Consultation Booking

**Business Need:** Maximize consultation booking rate

**Requirements:** - **BR-6.1:** System must display consultation CTA prominently after gap analysis - **BR-6.2:** Booking process must be 1-click (link to scheduler) - **BR-6.3:** System must track who clicked booking link - **BR-6.4:** System must send confirmation email when consultation booked - **BR-6.5:** Meeting details must be clear (duration, topics, value)

**Success Criteria:** - 90%+ booking rate (up from 60%) - 95%+ click booking link after viewing gaps - <30 second booking process

## BR-7: Advisor Dashboard

**Business Need:** Enable advisors to efficiently review client submissions

**Requirements:** - **BR-7.1:** Advisors must see list of all client submissions - **BR-7.2:** Advisors must be able to search and filter clients - **BR-7.3:** Advisors must see financial health score and red flags at-a-glance - **BR-7.4:** Advisors must access complete client data in organized format - **BR-7.5:** Advisors must be able to download client data as CSV/PDF - **BR-7.6:** Advisors must be able to add private notes to client records - **BR-7.7:** Advisors must be able to export multiple clients in bulk

**Success Criteria:** - Advisor prep time: <15 minutes per client - 100% of data accessible in dashboard - 90%+ advisor satisfaction with dashboard usability - 0 errors in exported data

## BR-8: Data Export

**Business Need:** Provide clients and advisors with portable data

**Requirements:** - **BR-8.1:** Clients must be able to download their data as JSON - **BR-8.2:** Clients must be able to download comprehensive PDF report - **BR-8.3:** PDF must include all gaps, calculations, and action plan - **BR-8.4:** Advisors must be able to download client data formatted for EFA Template (CSV) - **BR-8.5:** All exports must be generated within 5 seconds

**Success Criteria:** - 70%+ clients download PDF - 100% of PDFs generated successfully - 0 formatting errors in CSV export - Avg PDF file size: <3MB

## 4.2 Non-Functional Requirements

### BR-9: Performance

**Business Need:** Ensure fast, responsive user experience

**Requirements:** - **BR-9.1:** Page load time must be <2 seconds on 4G connection - **BR-9.2:** Form submission must respond within 1 second - **BR-9.3:** Gap analysis calculations must complete in <1 second - **BR-9.4:** System must support 100 concurrent users without degradation

**Success Criteria:** - 95%+ pages load in <2 seconds - 0 timeout errors - User satisfaction with speed: 4.5/5

### BR-10: Security & Privacy

**Business Need:** Protect sensitive financial data and maintain client trust

**Requirements:** - **BR-10.1:** All data must be encrypted in transit (HTTPS) - **BR-10.2:** All data must be encrypted at rest - **BR-10.3:** Passwords must be hashed (not stored in plain text) - **BR-10.4:** System must be GDPR compliant (data export, deletion, consent) - **BR-10.5:** System must pass security audit before launch - **BR-10.6:** Access logs must be maintained for compliance

**Success Criteria:** - 0 data breaches - 100% HTTPS coverage - Pass security audit with 0 critical vulnerabilities - GDPR compliance verified by legal

### BR-11: Usability

**Business Need:** Ensure clients can complete questionnaire without assistance

**Requirements:** - **BR-11.1:** Interface must be intuitive (no training required) - **BR-11.2:** Error messages must be clear and actionable - **BR-11.3:** System must work on mobile devices (responsive design) - **BR-11.4:** Progress must be clearly indicated throughout - **BR-11.5:** Help text must be available for complex fields

**Success Criteria:** - 80%+ complete questionnaire without contacting support - <5 support requests per 100 users - Mobile completion rate: 60%+ - User satisfaction: 4.5/5

## BR-12: Reliability

**Business Need:** Ensure system is available when clients need it

**Requirements:** - **BR-12.1:** System uptime must be 99.5% (max 3.6 hours downtime/month) -

**BR-12.2:** Data must be backed up daily - **BR-12.3:** System must gracefully handle errors (no crashes) - **BR-12.4:** Auto-save must prevent data loss

**Success Criteria:** - Uptime: 99.5%+ - 0 data loss incidents - <1 hour to restore from backup if needed - 100% of errors logged for debugging

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## 5. STAKEHOLDER ANALYSIS

### 5.1 Key Stakeholders

#### Primary Stakeholders:

Stakeholder	Role	Interest	Influence	Engagement Strategy
Anand	Financial Advisor / Business Owner	High - wants to scale practice	High - approves budget and features	Weekly status meetings, demo every sprint
Hemanth	Business Analyst / Product Owner	High - owns product success	High - defines requirements	Daily involvement, owns backlog
Clients	End Users	High - want financial clarity	Medium - adoption drives success	Beta testing, feedback surveys
Development Team	Builders	Medium - wants clear requirements	High - builds the product	Daily standups, sprint planning

#### Secondary Stakeholders:

Stakeholder	Role	Interest	Influence	Engagement Strategy
Compliance Officer	Legal/ Regulatory	Medium - ensures compliance	Medium - can block launch	Review before launch
IT/Security Team	Infrastructure	Medium - maintains system	Medium - provides hosting	Consult on architecture
Marketing Team	Promotion	Medium - drives adoption	Low - promotes to clients	Provide marketing materials

## 5.2 Stakeholder Requirements

**Anand (Financial Advisor):** - Needs dashboard to review client data quickly - Wants accurate calculations he can trust - Needs ability to export data to his existing tools - Wants professional-looking reports to share with clients - Needs system to reduce his workload, not increase it

**Clients:** - Want simple, fast questionnaire (not overwhelming) - Need to understand their financial gaps clearly - Want specific action steps (not vague advice) - Need to trust the calculations and recommendations - Want convenient mobile access

**Hemanth (Product Owner):** - Needs to deliver on time and budget - Wants high user adoption and satisfaction - Needs system to be maintainable long-term - Wants data to measure success metrics

**Development Team:** - Needs clear, prioritized requirements - Wants technical feasibility of features - Needs reasonable timeline - Wants to build quality product

## 6. ASSUMPTIONS & CONSTRAINTS

### 6.1 Assumptions

#### 1. User Behavior:

- Clients have basic financial literacy
- Clients have 30 minutes to complete questionnaire

- Clients have access to financial documents
- Clients are comfortable with technology

### 2. **Technical:**

- Internet connectivity is reliable
- Modern browsers are used (Chrome, Safari, Firefox, Edge)
- Email delivery is reliable for notifications

### 3. **Business:**

- Advisor has time to review dashboard and conduct consultations
- \$3,000 average fee per client remains stable
- Demand for financial planning services continues
- No major regulatory changes during development

## 6.2 Constraints

**Time Constraints:** - Must launch MVP in 4 weeks - Beta testing must complete in 2 weeks - Production launch by Week 8

**Budget Constraints:** - Development budget: \$30,000 - Infrastructure budget: \$100/month - No budget for third-party integrations (Phase 2)

**Technical Constraints:** - Must work on mobile devices (60% of traffic) - Must integrate with existing Google Sheets calendar - Cannot require app download (web-only) - Must use free/open-source tools where possible

**Resource Constraints:** - 2 developers available - Part-time design support - Limited QA resources (developer testing + beta users)

**Regulatory Constraints:** - Must comply with data privacy laws (GDPR, CCPA) - Must include disclaimers on financial advice - Cannot guarantee specific investment returns - Must be transparent about data usage

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## 7. DEPENDENCIES

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### 7.1 Internal Dependencies

- **Design Team:** UI/UX mockups needed before development starts

- **Anand:** Validation of financial formulas and calculations
- **IT Team:** Database provisioning and hosting setup
- **Legal:** Review of disclaimers and privacy policy

## 7.2 External Dependencies

- **Hosting Provider:** Vercel/Railway availability and reliability
- **Email Service:** SendGrid/Nodemailer for notifications
- **Google Calendar:** For consultation scheduling integration
- **Browser Vendors:** Compatible rendering across browsers

## 7.3 Critical Path Items

1. Database schema design (Week 1)
2. Financial calculation engine (Week 2)
3. Gap analysis logic (Week 3)
4. PDF generation (Week 4)
5. Beta testing (Weeks 5-6)

**Blocker Risk:** If calculation engine is delayed, entire project timeline at risk

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# 8. RISKS & MITIGATION

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## 8.1 High-Priority Risks

**Risk 1: Low Adoption Rate - Probability:** Medium (30%) - **Impact:** High (project fails if <50% adoption) - **Mitigation:** - Beta test with 10 real clients - Iterate based on feedback - Simple, intuitive design - Email reminders for incomplete questionnaires - Advisor encouragement during initial call

**Risk 2: Calculation Errors - Probability:** Medium (40%) - **Impact:** Critical (loses client trust, legal liability) - **Mitigation:** - Advisor reviews all formulas before launch - Unit tests for every calculation - Manual verification with 10 sample cases - Disclaimers that calculations are estimates - Advisor final review before presenting to client

**Risk 3: Poor Mobile Experience - Probability:** Medium (35%) - **Impact:** High (60% mobile traffic) - **Mitigation:** - Mobile-first design approach - Test on real iPhone and Android devices - Touch-friendly UI (large buttons, no tiny text) - Progressive web app features (works offline)

**Risk 4: Timeline Overrun - Probability:** High (50%) - **Impact:** Medium (delays launch, missed opportunity) - **Mitigation:** - Prioritize MVP features only - Cut scope if necessary (e.g., delay PDF export) - Daily standups to catch delays early - Buffer week built into timeline

**Risk 5: Security Breach - Probability:** Low (10%) - **Impact:** Critical (business reputation destroyed) - **Mitigation:** - Hire security consultant for audit - Use industry best practices (encryption, HTTPS) - Regular security updates - Penetration testing before launch - Cyber insurance policy

## 8.2 Medium-Priority Risks

**Risk 6: Browser Compatibility Issues - Mitigation:** Test on top 4 browsers, use modern CSS/Javascript with fallbacks

**Risk 7: Email Deliverability - Mitigation:** Use reputable email service (SendGrid), proper SPF/DKIM setup

**Risk 8: Database Performance - Mitigation:** Index key fields, use managed database service, caching

**Risk 9: Advisor Dashboard Too Complex - Mitigation:** Simple design, advisor training, feedback loop

**Risk 10: Client Data Entry Errors - Mitigation:** Real-time validation, helpful error messages, tooltips

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# 9. SUCCESS METRICS & KPIs

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## 9.1 Launch Metrics (Week 1)

- System is live and accessible
- 0 critical bugs
- 10 beta users completed successfully
- Security audit passed

## 9.2 Month 1 Metrics

**Usage Metrics:** - Questionnaire starts: 50 - Questionnaire completions: 40 (80% completion rate) - Gap analysis views: 38 (95% of completions) - Action plan downloads: 28 (70% of views) - Consultation bookings: 36 (90% of views)

**Performance Metrics:** - Avg completion time: <30 minutes - Mobile usage: >50% - Page load time: <2 seconds - Uptime: >99.5%

**Quality Metrics:** - Data accuracy: >95% - User satisfaction: >4.0/5 - Support tickets: <10

## 9.3 Month 3 Metrics

**Business Metrics:** - Total questionnaires: 150 - Completion rate: 85% - Booking rate: 92% - Consultations held: 120 - Revenue generated: \$360,000 - Advisor time saved: 340 hours

**Client Outcomes:** - Clients implementing recommendations: 70%+ - Avg financial health score improvement: 20 points - Client retention rate: 90%

## 9.4 Year 1 Metrics

**Growth Metrics:** - Total clients served: 300 - Booking rate: 95% - Revenue: \$855,000 - Advisor capacity increase: 5x

**ROI Metrics:** - Development cost: \$37,200 - Revenue generated: \$855,000 - ROI: 2,198% - Payback period: 2.7 months

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# 10. IMPLEMENTATION PLAN

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## 10.1 Project Timeline

**Phase 1: MVP Development (Weeks 1-4)** - Week 1: Authentication + Section 1 (Goals) - Week 2: Section 2 (Growth) + Section 3 (Defense) - Week 3: Section 4 (Budget) + Gap Analysis - Week 4: Action Plan + PDF Export + Bug Fixes

**Phase 2: Beta Testing (Weeks 5-6)** - Week 5: Internal testing + 5 beta users - Week 6: 10 beta users + feedback iteration

**Phase 3: Launch (Weeks 7-8)** - Week 7: Advisor dashboard + final polishing - Week 8: Marketing launch + monitoring

## 10.2 Resource Plan

**Team:** - 2 Full-time developers (React + Node.js) - 1 Part-time designer (UI/UX) - 1 Business Analyst (Hemanth) - 1 Financial Advisor (Anand - validation)

**Tools & Services:** - GitHub (version control) - Vercel (frontend hosting) - Railway (backend + database) - SendGrid (email) - Figma (design)

## 10.3 Change Management

**User Training:** - Video tutorial for clients (3 minutes) - Advisor dashboard training (30 minutes) - FAQ documentation - Email support channel

**Communication Plan:** - Weekly stakeholder update email - Monthly client newsletter - Post-launch case studies - Testimonial collection

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# 11. COST-BENEFIT ANALYSIS

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## 11.1 Cost Breakdown

**One-Time Costs:** - Development (4 weeks × 2 devs × \$3,750/week): \$30,000 - Design (UI/UX mockups): Included - Security audit: Included - **Total One-Time:** \$30,000

**Recurring Costs (Annual):** - Hosting (Vercel + Railway): \$1,200/year - Database (PostgreSQL managed): Included in hosting - Email service (SendGrid): \$180/year (15,000 emails/month) - Domain & SSL: \$50/year - Maintenance (bug fixes, updates): \$6,000/year - **Total Recurring (Year 1):** \$7,430/year

**Total Year 1 Cost:** \$37,430

## 11.2 Benefit Breakdown

### Quantified Benefits (Year 1):

**Increased Revenue:** - Current: 50 clients × 60% booking = 30 consultations × \$3,000 = \$90,000 - Target: 100 clients × 90% booking = 90 consultations × \$3,000 = \$270,000 - **Revenue Increase:** \$180,000

**Time Savings:** - Current: 50 clients × 3 hours = 150 hours - Target: 100 clients × 0.25 hours = 25 hours - **Time Saved:** 125 hours × \$200/hour = \$25,000 value

**Total Quantified Benefits:** \$205,000

**Intangible Benefits:** - Improved client experience and satisfaction - Competitive advantage in market - Scalability for future growth - Better data for business insights - Enhanced brand reputation

### 11.3 ROI Calculation

**ROI Formula:** (Benefits - Costs) / Costs × 100%

**Year 1 ROI:**  $(\$205,000 - \$37,430) / \$37,430 = 448\% \text{ ROI}$

**Payback Period:**  $\$37,430 / \$17,083/\text{month} = 2.2 \text{ months}$

**3-Year Projection:**

Year	Clients	Revenue	Cost	Profit	Cumulative ROI
1	100	\$270K	\$37K	\$233K	623%
2	200	\$540K	\$7K	\$533K	1,326%
3	300	\$810K	\$7K	\$803K	2,046%

**3-Year Total Profit:** \$1,569,000 on \$51,430 investment

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## 12. APPROVAL & SIGN-OFF

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### 12.1 Document Approval

Stakeholder	Role	Approval	Date	Signature
Anand	Business Sponsor	<input type="checkbox"/> Approved <input type="checkbox"/> Rejected		
Hemanth Garnapally	Business Analyst	<input type="checkbox"/> Approved <input type="checkbox"/> Rejected		
Lead Developer	Technical Lead	<input type="checkbox"/> Approved <input type="checkbox"/> Rejected		

## 12.2 Budget Approval

**Total Budget Requested:** \$37,430 (Year 1)

**Expected ROI:** 448%

**Payback Period:** 2.2 months

**Budget Approval:** -  Approved as requested -  Approved with modifications: \_ -   
Rejected - Reason: \_

**Approved By:** \_ **Date:** \_

## 12.3 Project Authorization

This Business Requirements Document authorizes the commencement of the Financial Planning Client Intake Application project as outlined above.

**Project Start Date:** \_

**Expected Completion Date:** \_

**Budget Authorized:** \$\_

**Authorized By:** \_ **Title:** \_ **Date:** \_

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## 13. APPENDICES

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### Appendix A: Case Study - Sarah's Budget Transformation

*[Detailed case study showing before/after using 30/30/20/20 rule - see PRD Section for full details]*

**Summary:** - Before: Living paycheck to paycheck, \$0 savings - After: \$1,041/month surplus, on track for retirement - Impact: \$1.3M difference at retirement

### Appendix B: Calculation Formulas Summary

- Retirement Gap:  $(\text{Income} \times 1.03^{\text{years}}) \div 0.04 - \text{Savings}$
- College Funding:  $\$100K \times 1.05^{\text{years}} \times 4 \text{ years}$
- Life Insurance (DIME):  $\text{Debt} + (\text{Income} \times 10) + \text{Education}$
- FBAR Threshold: Foreign Assets > \$10,000
- 30/30/20/20 Rule: Net Income  $\times (0.30 \mid 0.30 \mid 0.20 \mid 0.20)$

## Appendix C: Competitive Analysis

*Comparison with other financial planning tools in market*

## Appendix D: User Flow Diagrams

*Visual representation of client journey through application*

## Appendix E: Glossary of Financial Terms

- **401k:** Employer-sponsored pre-tax retirement account
  - **DIME:** Debt + Income + Mortgage + Education method for life insurance
  - **DTI:** Debt-to-Income ratio
  - **FBAR:** Foreign Bank Account Report
  - **HSA:** Health Savings Account
  - **IRA:** Individual Retirement Account
  - **30/30/20/20 Rule:** Budget allocation framework
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## END OF BUSINESS REQUIREMENTS DOCUMENT

**Next Steps:** 1.  Obtain stakeholder approvals 2.  Finalize Product Requirements Document (PRD) 3.  Create UI/UX designs 4.  Develop technical architecture 5.  Begin Sprint 1 development

### Document Version Control:

Version	Date	Author	Changes
0.1	2024-12-15	Hemanth G.	Initial draft
1.0	2024-12-20	Hemanth G.	Final version for approval

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### For Questions or Clarifications:

Contact: Hemanth Garnapally (Business Analyst)

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