Requirements Specification
Company 10

Martin Ruzicka
Version 0.5

Status

Reviewed	Martin Ruzicka, Hans Sanell, Jonas Mattsson, Henrik Nilsson, Vamsi Seshabhattaru	2010-02-03
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Project identity

Company 10, 2010
Chalmers University of Technology, MPSEN

Name	Responsibility	Phone	E-mail
Martin Ruzicka	Software Architect	070 219 20 81	ruzicka@student.chalmers.se
Jonas Mattsson	Database Designer	070 58 18 095	emattsso@student.chalmers.se
Hans Sanell	Software Architect	073 53 55 210	hansn@student.chalmers.se
Sebastian Rehnby	Project Manager	0735 080 850	
Vamsi Seshabhattaru	Quality Manager	0739 190 703	vamsi@student.chalmers.se
Henrik Schulze Nilsson	Graphical Designer	0733 643 501	henrnil@student.chalmers.se

suit-group-10@googlegroups.com

Client: Central Operative & Independent Retailers Acquirer, 9 Downing St, Westminster, London SW1A, UK
Client Contact: Peter Arch, +44 333 757589, peter.arch@coira.com
Supervisor: Per Zaring

Content

Document History

Version	Date	Changes	Responsible	Approved
0.5	2010-02-03	Layout fixing.	MR	SR
0.4	2010-02-05	Writing, prioritizing requirements.	MR	SR
0.3	2010-02-03	Change in template	MR	SR
0.2	2010-02-02	Updated text and added images	MR, JM, HS	SR
0.1	2010-02-01	Created template.	MR	SR

1. Introduction

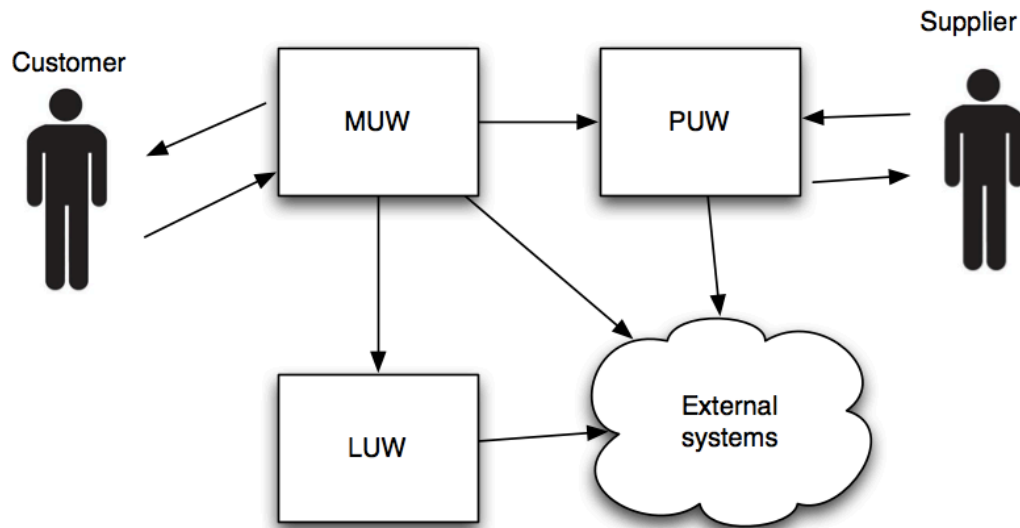This document describes the software requirements for the UW system.

Figure 1 - Overview of the system.

1.1. Stakeholders

The stakeholders for the project are Company 10 who will build and deliver the system, Coira who is the acquirer of the system and Coira's customers.

1.2. Aim and goal

The aim of the requirements specification is to clearly define what the acquirer wants Company 10 to produce. The goal is to get a clear picture of the overall system.

1.3. Use cases

The use cases are specified from the end users' point of view. See Appendix A for detailed information.

1.4. Background information

Central Operative & Independent Retailers Acquirer (Coira) is an enterprise with a number of retailers in large parts of the western world. Coira deals in a number of unspecified products and wishes to expand to the rest of the world through a web-based portal, called "the Unlimited Well" (UW). To achieve this, Coira wants to create systems for handling retail, customer purchases and logistics, all of which should utilize existing systems, such as Coiras financial system. Coira has contacted Company 10 to design and produce these systems.

1.5. Definitions

The following abbreviations will be used throughout the report.

Abbr.	Explanation
UW	The Unlimited Well (The whole system)
MUW	Mall at the Unlimited Well (The web-portal)
PUW	Purchase at the Unlimited Well (Supplier portal)
LUW	Logistics at the Unlimited Well (Transportation)
GIS	Geographical Information System
F	Functional requirement
NF	Non-functional requirement.

The requirements will be prioritized as P0, P1 and P2 where P0 is the highest prioritization and P2 the lowest.

2. Overview of the system

The Unlimited Well (UW) is to be a web-based portal offering Coira's products to customers all around the globe. The system consists of the three sub-systems; MUW, PUW and LUW. MUW handles customers, displays products and allows purchases. PUW handles supplies and suppliers. LUW takes care of logistics, customs and transportation of customers' products.

2.1. Product components

Mall at the Unlimited Well (MUW)
Contains the interface towards the customer and the database of available products.

Purchase at the Unlimited Well (PUW)
Handles contact with suppliers.

Logistics at the Unlimited Well (LUW)
Handles contact with transporters.

2.2. Dependencies with other systems

The following table defines UW's dependencies with other systems.

System	Dependency
GIS	For geographical information.
Customs	To make sure that customs are not a problem.
Economy/finance	Coiras' existing system for handling invoices and similar.
Customer Register	Register of existing customers.

2.3. Included sub-systems

The included sub-systems in the project are:

- MUW
- PUW
- LUW

2.4. Delimitations

Due to the time and resource limitations, low-prioritized requirements will not be implemented. Medium-prioritized requirements will be implemented if time permits.

2.5. Design philosophy

Due to time and resource limitations each module should at least be able to work individually.

2.6. General requirements of the whole system

2.6.1. Design requirements

No	Requirement	Priority
NF1.1	The system should be internet based and available to different platforms and browsers.	P0
NF1.2	The system should be easy to understand and interact with.	P1
NF1.3	The system should be able to run on multiple server architecture to provide portability.	P2
NF1.4	User integrity should be respected.	P1
NF1.5	The system should be available at all time.	P1
NF1.6	The system should be globally accessible.	P0
NF1.7	The system should provide high security.	P1
NF1.8	The system should work with a minimum of manual intervention.	P0
NF1.9	Interfaces between sub-systems should be well defined.	P0
NF1.10	The system should scale well	P2

2.6.2.   Functional requirements

No	Requirement	Priority
F1.1	The system should be accessible through a text-based browser.	P2
F1.2	The system should be localizable in English, Swedish, Spanish, French, Portuguese and Canton Chinese languages	P0
F1.3	The system should support mobile platforms.	P2
F1.4	System should get and utilize information from a GIS company.	P2
F1.5	The system should make information available for financial systems.	P0
F1.6	The system should produce necessary documents from suppliers to customers.	P0
F1.7	Transporters should be able to use the system to update transport status.	P1
F1.8	System should plan and coordinate transportations.	P2
F1.9	System should choose and book appropriate transportation upon purchase.	P0

3. Sub-system 1 – MUW

MUW is the shopping mall of the system. This is the interaction point for the end users.

3.1. Description of MUW

MUW handles all interaction with the customer. MUW displays all available products, their details, their price and how long it will take to deliver. MUW also handles the customers orders, displays information and options about orders, such as where they are and if there is any problems, and notifies the customer if there is any hiccups along the way. MUW's graphical interface will provide context-sensitive help at all levels of the interface. At purchase, MUW should find an optimal combination of supplier and transporter. MUW contains the database of available products, their status and suppliers, as well as the customer register. MUW must support several languages and it must be easy to extend the number of languages supported. MUW will also collect statistics about purchases and use these to make predictions about demands and ask PUW to make sure that there is enough supply to satisfy the demand.
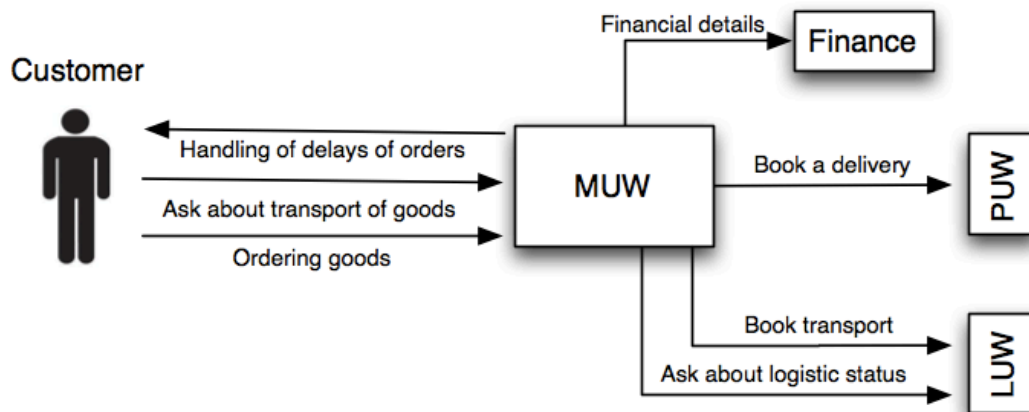
Figure 2 - Detailed view of the MUW system

3.2. Interface requirements

The interface requirements describe what input can be sent to the MUW system, and what output the system will produce.

No	Requirement	Priority
NF2.1	Request PUW to acquire a specific item from a specific supplier	P0
NF2.2	Request LUW to book transportation for the item, given supplier and customer.	P0
NF2.3	Request transportation status from LUW.	P1

3.3. Design requirements

The design requirements describe the non-functional requirements of the MUW system.

No	Requirement	Priority
NF1.1	The system should be internet based and available to different platforms and browsers.	P0
NF1.2	The system should be easy to understand and interact with.	P1
NF1.4	User integrity should be respected.	P1
NF1.5	The system should be available at all time.	P1
NF1.6	The system should be globally accessible.	P0
NF1.7	The system should provide high security.	P1

3.4. Functional requirements

This section describes the PUW's functional requirements.

No	Requirement	Priority
F2.1	Display products and their details.	P0
F2.2	User should be able to log on to web-portal at any time.	P0
F2.3	Send information to LUW for any relevant user activity (registration/purchase)	P0
F2.4	Send information to PUW for any relevant user activity	P0

	(registration/purchase)	
F2.5	Create sales forecast based upon sales history	P2
F2.6	Request that PUW has sufficient supplies based on F2.5	P2
F2.7	Notify customer on delays	P1
F2.8	Allow cancellation of orders	P1
F2.9	Change customer registration details	P1
F2.10	Provide customer registration	P0
F2.11	Check transportation status at any time	P1
F2.12	Remove customer	P1
F2.13	Check transportation availability	P2
F2.14	See transportation availability given a specific area on a map (based on F2.13)	P2

4. Sub-system 1 – PUW

PUW is the supplier system. It handles the suppliers and requests quality reviews.

4.1. Description of PUW

PUW is, upon purchase, to contact the chosen supplier and book the products specified. PUW will also keep track of suppliers and update their status in MUW's database. PUW will select suppliers that should undergo a quality review given certain conditions. PUW also has to notify Coira employees if there are not enough suppliers in the system to meet the demand as predicted by MUW, so that new suppliers may be acquired. PUW will also handle delivery notes and send all required data to Coiras' financial system.
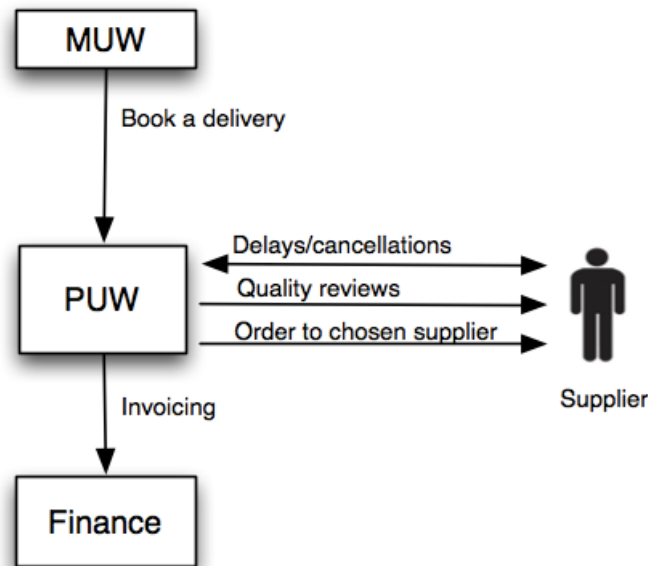

Figure 3 – Detailed view of the PUW system

4.2. Interface requirements

The interface requirements describe what input can be sent to the PUW system, and what output the system will produce.

No	Requirement	Priority
NF3.1	Order product form chosen supplier	P0
NF3.2	Contact financial system with relevant data	P0
NF3.3	Cancellation of orders	P2

4.3. Design requirements

The design requirements describe the non-functional requirements of the PUW system.

No	Requirement	Priority
NF1.2	The system should be easy to understand and interact with.	P1
NF1.5	The system should be available at all time.	P1
NF1.7	The system should provide high security.	P1
NF1.8	The system should work with a minimum of manual intervention.	P0

4.4. Functional requirements

This section describes the PUW's functional requirements.

No	Requirement	Priority
F3.1	Accept orders from MUW	P0
P0	Place an order with suppliers	P0
F3.3	Produce delivery notes for all consignments	P0
F3.4	Provide financial system with data for bookkeeping and invoicing	P0
F3.5	Provide best supplier given customer location and ordered items	P1
F3.6	Request supplier quality review from UW staff	P1
F3.7	Update product database with available products	P0
F3.8	Provide promotion support for suppliers with good price/time ratio.	P2

5. Sub-system 3 – LUW

LUW is the transportation system. It handles the contact with transportation companies and makes sure hat the products are delivered on time.

5.1. Description of LUW

LUW will be responsible for handling logistics and transportation and keeps track of transporters and their routes. Upon purchase, LUW will book suitable transportation and produce all the needed papers, such as bills of lading and import licenses. LUW is responsible for updating the status of orders and where a particular order is physically. To be able to do this, LUW must accept input

from a number of different sources so that the companies that handle the actual transport can update regardless of internal system used. LUW shall utilize a GIS company to compute distances and time consumption. LUW must also make sure that each transport is as profitable as possible with very few, but existing, exceptions. LUW must also allow independent transporters to use the system to plan transports and routes. This includes transports that have nothing to do with Coira. In this case the system is called "Logistics at Transporters" (LaT). In case the system is used this way, the content in the transporters area must be exclusive to that transporter. LUW should notify MUW and Coira personnel in case any hiccups occur.
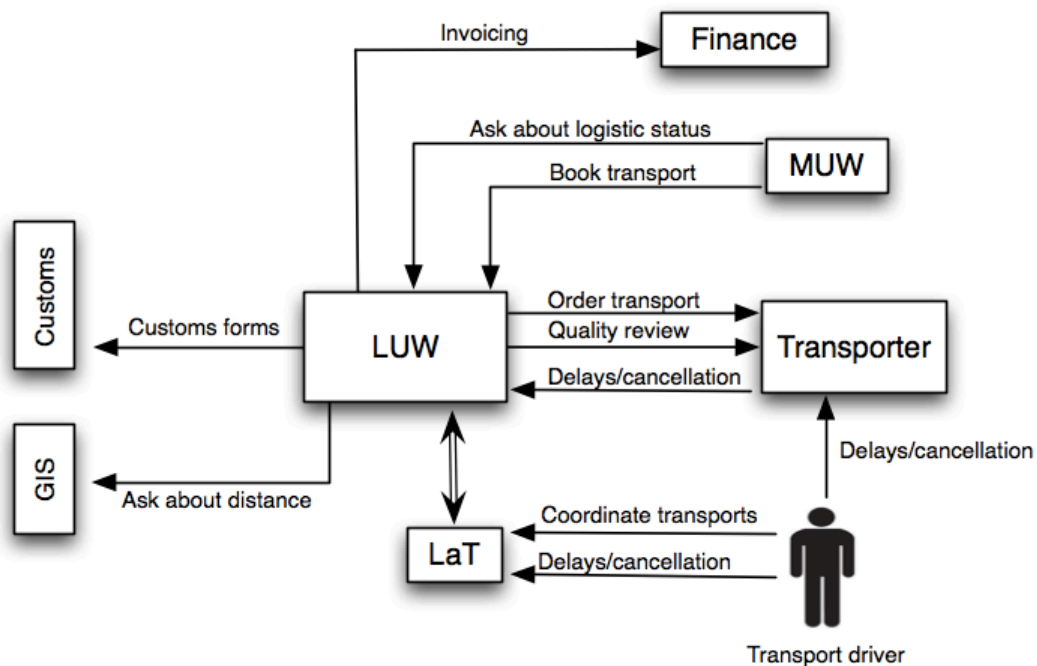

Figure 4 - Detailed view of the LUW system

5.2. Interface requirements

The interface requirements describe what input can be sent to the LUW system, and what output the system will produce.

No	Requirement	Priority
NF4.1	Interface to customs for calculation of taxes	P0
NF4.2	Communicate to GIS for geographical information form supplier to customer	P2
NF4.3	Get a transport booked for transportation by MUW	P0
NF4.4	Status updates from transporter	P2
NF4.5	Provide transportation status to MUW	P2
NF4.6	Delays and cancellation of orders	P2
NF4.7	Send the financial system relevant data	P0

5.3. Design requirements

The design requirements describe the non-functional requirements of the LUW system.

No	Requirement	Priority
NF1.2	The system should be easy to understand and interact with.	P1
NF1.5	The system should be available at all time.	P1
NF1.7	The system should provide high security.	P1
NF1.8	The system should work with a minimum of manual intervention.	P0

5.4. Functional requirements

This section describes the LUW's functional requirements.

No	Requirement	Priority
F4.1	Find and book an optimal transportation from a supplier to a customer	P0
F4.2	Receive transportation booking from MUW	P0
F4.3	Handle cancellations of order/transport	P2
F4.4	Update order status	P1
F4.5	Produce required documents; bills of lading	P0
F4.6	Sends available data to financial system regarding the order	P0
F4.7	Request transporter quality review from UW staff	P2
F4.8	Communicate with transporter through LaT	P2

6. Performance requirements

The system will consider the following requirements from a performance perspective.

No	Requirement	Priority
NF1.2	The system should be easy to understand and interact with.	P1
NF1.5	The system should be available at all time.	P1
NF1.10	The system should scale well	P2

7. Extensibility

The system will provide extensibility by adding language support. The following requirement defines this.

No	Requirement	Priority
F1.2	The system should be localizable in English, Swedish, Spanish, French, Portuguese and Canton Chinese languages	P0

8. Reliability

The system should provide high availability and accessibility to users, defined in the following requirements.

No	Requirement	Priority
NF1.3	The system should be able to run on multiple server architecture to provide portability.	P2
NF1.5	The system should be available at all time.	P1
NF1.6	The system should be globally accessible.	P0

9. Economy

The customer has not provided any economical requirements for the project. Also, all man-hours allocated for the project development are free.

10.   Security

The system must provide high security and be resistant to attacks.

No	Requirement	Priority
NF1.4	User integrity should be respected.	P1
NF1.7	The system should provide high security.	P1

11.   Delivery requirements

The system will be delivered as a whole, consisting of three separated modules.

12.   Documentation

The following documents will be delivered to the acquirer.

Document	Language	Aim	Audience	Format
Technical documentation	English	Define all requirements of the system	Technical responsible	PDF
User manual	English	Introductory description of the system.	Coira personnel	PDF
Installation manual	English	Installation instructions for the system	IT Administrator	PDF

13.   Education

Company 10 will not provide any education for the system. The system should be self explanatory from the user manuals.

14. Quality requirements

The system will assure quality from the requirements specified in the sections 6, 8 and 10.
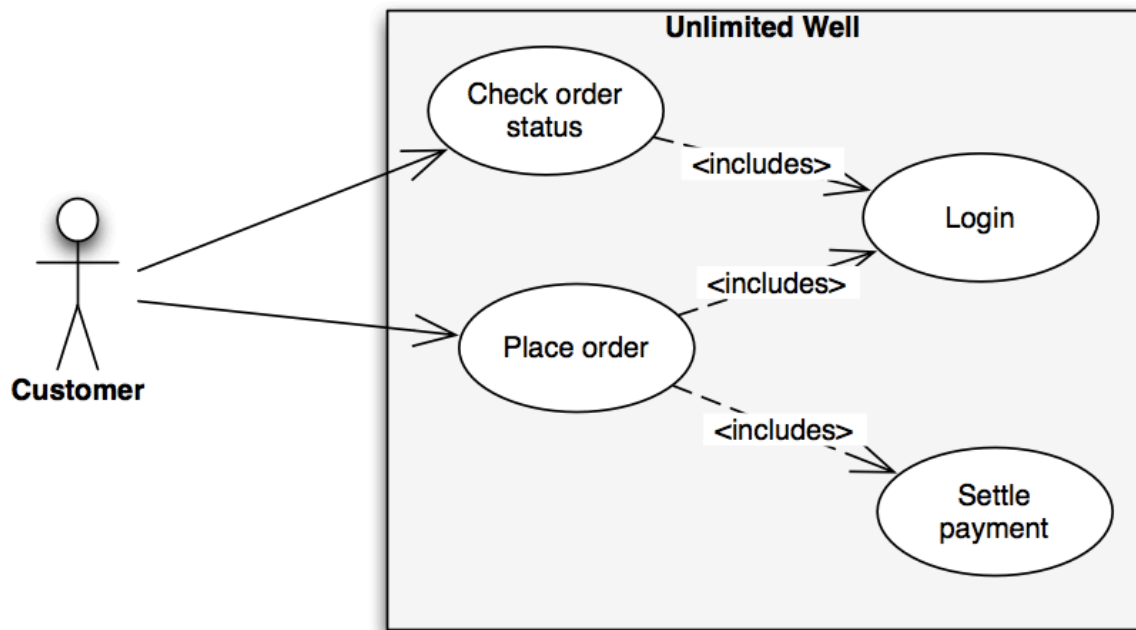
15. Maintainability

The system will be module based so each module easily can be maintained. Also, the following requirements results in better maintainability:

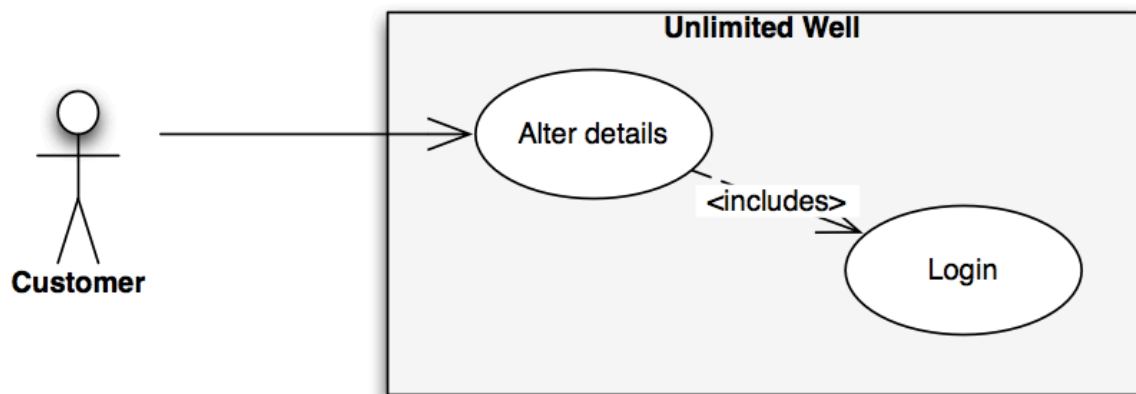| No	Requirement	Priority
NF1.8	The system should work with a minimum of manual intervention.	P0
F1.2	The system should be localizable in English, Swedish, Spanish, French, Portuguese and Canton Chinese languages	P0

Appendix A

## Unlimited Well – System Use Cases

UC1. Order goods

| Name	Order goods
Goal	Order goods
Actor	Customer
Preconditions	-
Main Flow	1. Customer search for item(s) 2. Customer finds item(s) 3. Customer selects item(s) 4. Customer places an order 5. Customer receives an e-mail receipt of ordered goods
Alternate flow	-
Post conditions	Customer holds a receipt of any ordered goods, also describing any back ordered goods

UC2. Alter registration details

Name	Alter registration details
Goal	Alter registration details
Actor	Customer
Preconditions	Customer is registered
Main Flow	1. Customer logs in to the system 2. Customer clicks "Change registration details 3. Customer makes changes and clics enter 4. The system gives a response message saying wether the change was made or for some reason not possible
Alternate flow	-
Post conditions	Registration details are changed if posible, otherwise noted

UC3. Ask about transport for goods
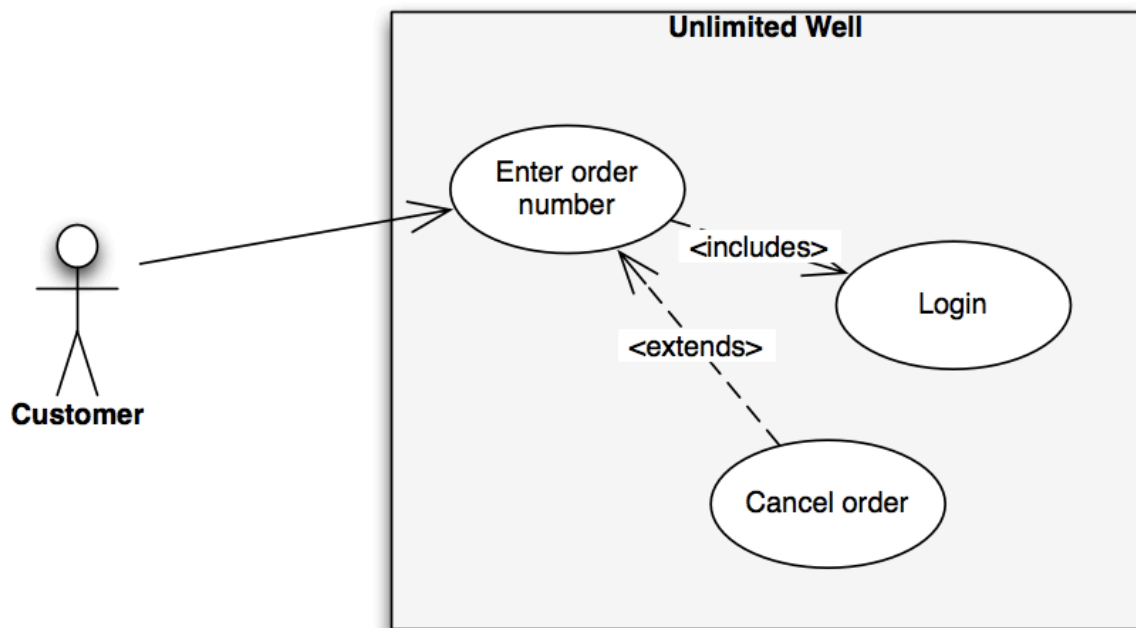
Name	Ask about transport for goods
Goal	Get information about transport for goods
Actor	Customer
Preconditions	An order of the goods has been placed
Main Flow	1. Customer enters order number 2. System finds order and shows available transport data
Alternate flow	-
Post conditions	The customer has been given all facts about the transport of the goods asked for

UC4. Update transport status
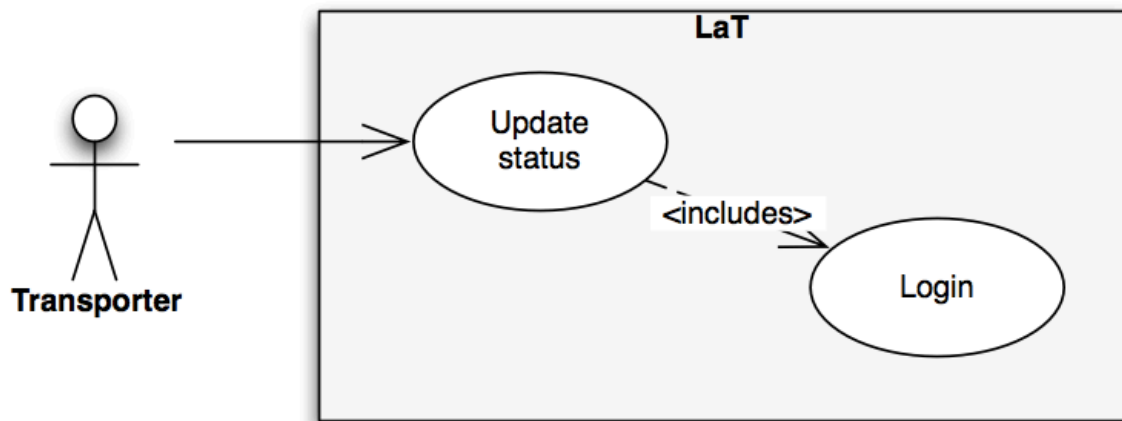
Name	Update transport status
Goal	Update transport status
Actor	Transporter
Preconditions	An order has been placed
Main Flow	1. Transporter logs in to LUW from the view called LaT 2. Transporter updates the transport status
Alternate flow	-
Post conditions	-