- 1. Dataset Description
- 2. Data Assessing
- 3. Data Cleaning
 - Renaming Columns
 - Changing the data types
 - Inserting New Columns
 - Exploring the charcteristics of _"date_diff"_,_"age_stages"_, _"age"_, and _"hcp"_
 - Inserting Appoint_gap Column in the dataset

4. Data Exploring

- Investigating Columns
- 1. Do gender differences impact showing up to the appointment?
- 2. Does the time between the scheduled date and the appointment date impact the likelihood of showing up?
- 3. Does the patient's age affect their likelihood of attending their appointment?
- 4. What is the impact of the neighborhood on the level of commitment to showing up for appointments?
- 5. Is there a relationship between acquiring the Bolsa Família scholarship and the percentage of attendance?
- 6. Does a diagnosis of hypertension, diabetes, alcoholism, or disability impact the level of appointment attendance?
- 7. Does receiving messages impact patients' likelihood of attending their appointments?

5. Conclusion

```
In [3]: # Importing Liberaries:
   import pandas as pd
   import numpy as np
   import matplotlib.pyplot as plt
   import seaborn as sns
```

1- Data Assessing:

```
In [5]: # Load the Dataset:
    data= pd.read_csv('no_show_appointments.csv')
    data.head()
```

Out[5]:

	PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	Age	Neighbourhood	Scholarship	Н
0	2.987250e+13	5642903	F	2016-04- 29T18:38:08Z	2016-04- 29T00:00:00Z	62	JARDIM DA PENHA	0	
1	5.589978e+14	5642503	М	2016-04- 29T16:08:27Z	2016-04- 29T00:00:00Z	56	JARDIM DA PENHA	0	
2	4.262962e+12	5642549	F	2016-04- 29T16:19:04Z	2016-04- 29T00:00:00Z	62	MATA DA PRAIA	0	
3	8.679512e+11	5642828	F	2016-04- 29T17:29:31Z	2016-04- 29T00:00:00Z	8	PONTAL DE CAMBURI	0	
4	8.841186e+12	5642494	F	2016-04- 29T16:07:23Z	2016-04- 29T00:00:00Z	56	JARDIM DA PENHA	0	

```
In [6]: # Save the Dataset to Excel:
         data.to excel("Show and No Show Appointments.xlsx", sheet name="Appointments", index=Fal
         # Load the Dataset & Explore the Charcteristics of the Dataset:
 In [7]:
         df=pd.read excel("Show and No Show Appointments.xlsx")
         df.head()
Out[7]:
               PatientId AppointmentID Gender ScheduledDay AppointmentDay Age Neighbourhood Scholarship H
                                                2016-04-
                                                               2016-04-
                                                                                JARDIM DA
         0 2.987250e+13
                             5642903
                                                                                                  0
                                             29T18:38:08Z
                                                            29T00:00:00Z
                                                                                   PENHA
                                                2016-04-
                                                               2016-04-
                                                                                JARDIM DA
         1 5.589978e+14
                             5642503
                                         M
                                             29T16:08:27Z
                                                            29T00:00:00Z
                                                                                   PENHA
                                                2016-04-
                                                               2016-04-
         2 4.262962e+12
                             5642549
                                                                        62 MATA DA PRAIA
                                                                                                  0
                                             29T16:19:04Z
                                                            29T00:00:00Z
                                                2016-04-
                                                               2016-04-
                                                                                PONTAL DE
         3 8.679512e+11
                             5642828
                                         F
                                             29T17:29:31Z
                                                            29T00:00:00Z
                                                                                 CAMBURI
                                                2016-04-
                                                               2016-04-
                                                                                JARDIM DA
         4 8.841186e+12
                             5642494
                                                                        56
                                                                                                  0
                                             29T16:07:23Z
                                                            29T00:00:00Z
                                                                                   PENHA
In [8]: df.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 110527 entries, 0 to 110526
         Data columns (total 14 columns):
            Column
                             Non-Null Count Dtype
            PatientId 110527 non-null float64
          0
          1 AppointmentID 110527 non-null int64
            Gender
          2
                              110527 non-null object
            ScheduledDay 110527 non-null object
          3
            AppointmentDay 110527 non-null object
          5
                           110527 non-null int64
            Age
            Neighbourhood 110527 non-null object
          7
            Scholarship 110527 non-null int64
            Hipertension 110527 non-null int64
          9 Diabetes 11052/ non-null int64
          11 Handcap
         12 SMS_received 110527 non-null int64
13 No-show 110527 non-null object
         dtypes: float64(1), int64(8), object(5)
         memory usage: 11.8+ MB
In [9]: print('The dataset has a shape of:', df.shape)
         The dataset has a shape of: (110527, 14)
         if df.isna().sum().sum() == 0:
In [10]:
             print ('No NULL values in this dataset')
         else:
             print('Total number of Null Values is: ',df.isna().sum().sum())
         No NULL values in this dataset
         if df.duplicated().sum() == 0:
In [11]:
             print ('No DUPLICATED values in this dataset')
         else:
             print('Total number of Duplicated Values is: ',df.duplicated().sum())
```

No DUPLICATED values in this dataset

```
print('The number of UNIQUE values in this dataset:\n\n',df.nunique())
In [12]:
         The number of UNIQUE values in this dataset:
          PatientId
                               62299
         AppointmentID
                             110527
         Gender
                                  2
                             103549
         ScheduledDay
                                 27
         AppointmentDay
                                104
         Age
         Neighbourhood
                                 81
         Scholarship
                                  2
         Hipertension
                                   2
         Diabetes
                                  2
         Alcoholism
                                   2
                                   5
         Handcap
                                   2
         SMS received
         No-show
                                   2
         dtype: int64
         df.head(1)
In [13]:
Out[13]:
               PatientId AppointmentID Gender ScheduledDay AppointmentDay Age Neighbourhood Scholarship H
                                                   2016-04-
                                                                  2016-04-
                                                                                    JARDIM DA
         0 2.987250e+13
                               5642903
                                                                            62
                                                                                                      0
                                                29T18:38:08Z
                                                               29T00:00:00Z
                                                                                       PENHA
                                                ', df.Gender.unique())
         print('"Gender" Categories:
In [14]:
                                                  ', df.Scholarship.unique())
         print('\n"Scolarship" Categories:
         print('\n"Hipertension" Category:
                                                  ', df.Hipertension.unique())
         print('\n"Diabetes" Category:
                                                  ', df.Diabetes.unique())
         print('\n"Alcoholism" Category:
                                                  ', df.Alcoholism.unique())
         print('\n"Handcap" Category:
                                                  ', df.Handcap.unique())
         print('\n"SMS received" Category:
                                                  ', df['SMS received'].unique())
         print('\n"No-show" Category:
                                                  ', df['No-show'].unique())
                                         ['F' 'M']
         "Gender" Categories:
         "Scolarship" Categories:
                                         [0 1]
         "Hipertension" Category:
                                         [1 0]
         "Diabetes" Category:
                                         [0 1]
         "Alcoholism" Category:
                                         [0 1]
         "Handcap" Category:
                                         [0 1 2 3 4]
         "SMS received" Category:
                                         [0 1]
         "No-show" Category:
                                         ['No' 'Yes']
In [15]:
          #The describtive statistics for the whole dataset:
         df.describe()
Out[15]:
                   PatientId AppointmentID
                                                                                      Diabetes
                                                   Age
                                                          Scholarship
                                                                      Hipertension
                                                                                                  Alcoholism
         count 1.105270e+05
                              1.105270e+05
                                         110527.000000
                                                       110527.000000
                                                                     110527.000000
                                                                                  110527.000000
                                                                                               110527.000000
               1.474963e+14
                              5.675305e+06
                                              37.088874
                                                            0.098266
                                                                         0.197246
                                                                                      0.071865
                                                                                                    0.030400
          mean
            std 2.560949e+14
                              7.129575e+04
                                              23.110205
                                                            0.297675
                                                                         0.397921
                                                                                      0.258265
                                                                                                    0.171686
```

	25 % 4.	172614e+12	5.640286e+06		18.000000	0.000000	0.000000	0.000000	0.000000
	50% 3.	173184e+13	5.680573e+06		37.000000	0.000000	0.000000	0.000000	0.000000
	75% 9.	439172e+13	5.725524e+06		55.000000	0.000000	0.000000	0.000000	0.000000
	max 9.	999816e+14	5.790484e+06		115.000000	1.000000	1.000000	1.000000	1.000000
In [16]:	df.head	(1)							
Out[16]:	Pa	atientId Appo	intmentID Ge	nder	ScheduledDay	AppointmentDa	y Age	Neighbourhood	Scholarship H
	0 2.9872	50e+13	5642903	F	2016-04- 29T18:38:08Z	2016-04 29T00:00:00	62	JARDIM DA PENHA	0
In [17]:					Gender Class	ification: et_index().re	name(co	lumns={'Patie	entId':'coun
Out[17]:	Gender	count_patient							
	F	40046							
	М	22253							
In [18]:					larship Gran Id.nunique()	nts: .reset_index	().rena	me(columns={'	PatientId':
Out[18]:	Scholarsh	ip count_pati	ent						
		0 56	511						
		1 5	788						
In [19]:					ertension Die tId.nunique	agnosis: ().reset_inde	x().ren	ame(columns={	'PatientId'
Out[19]:	Hipertens	sion count_pa	tient						
		0 5	0057						
		1 1	2242						
In [20]:					petes Diagnos nunique().re	sis eset_index().	rename(columns={ 'Pat	cientId':'co
Out[20]:	Diabetes	count_patient	t —						
	0	57883	3						
	1	4416	5						
In [21]:						elated Proble reset_index(e(columns={'F	PatientId':'
Out[21]:	Alcoholis	m count_patie	ent						
		0 607	793						
		1 15	506						

min 3.921784e+04

5.030230e+06

-1.000000

0.000000

0.000000

0.000000

0.000000

```
0
                       61166
                        1025
                          99
                           6
               4
                           3
         # Count of Patients Based on Receiving Appointment Confirmation Messages:
         df.groupby('SMS received').AppointmentID.nunique().reset index().rename(columns={'Patien
Out[23]: SMS_received AppointmentID
                   0
                             75045
                            35482
         # Count of Patients Based on Attending Their Scheduled Appointment:
In [24]:
         df.groupby('No-show').AppointmentID.nunique().reset index().rename(columns={'PatientId':
```

df.groupby('Handcap').PatientId.nunique().reset index().rename(columns={'PatientId':'cou

Count of Patients Based on Their Handicap Status (if any):

2 - Data Cleaning:

Out[24]: No-show AppointmentID

No

In [22]:

Out[22]: Handcap count_patient

a) Renaming Column labels:

88208

22319

In order to investigate easily the columns label nees to be changedas follows:

- PatientId to patient_id
- AppointmentID to appoint_id
- Gender to gender
- ScheduledDay to sched_day
- AppointmentDay to appoint_day
- Age to age
- Neighbourhood to neighbourhood
- Scholarship to **scholarship**
- Hipertension to htn
- Diabetes to dm
- Alcoholism to aud
- Handcap to hcp
- _SMSreceived to sms_received
- No-show to no_show

In [27]: # Renaming the dataset columns:

```
Out[27]: patient_id appoint_id gender sched_day appoint_day age neighbourhood scholarship htn dm auc

0 2.987250e+13 5642903 F 2016-04- 29718:38:08Z 29700:00:00Z 62 JARDIM DA PENHA 0 1 0 0
```

b) Changing the data types of:

- _patientid to integer
- _schedday & _appointday to date format

```
In [29]:
          # Changing the data types:
          df['patient id'] = df['patient id'].astype('int64')
          df['sched day'] = pd.to datetime(df['sched day']).dt.date
          df['appoint day'] = pd.to datetime(df['appoint day']).dt.date
          df.head(1)
Out[29]:
                 patient_id appoint_id gender sched_day appoint_day age neighbourhood scholarship htn dm auc
                                               2016-04-
                                                                             JARDIM DA
          0 29872499824296
                              5642903
                                                         2016-04-29
                                                    29
                                                                                PENHA
In [30]: df.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 110527 entries, 0 to 110526
         Data columns (total 14 columns):
           # Column Non-Null Count
                                                   Dtype
                               -----
          0 patient_id 110527 non-null int64
1 appoint_id 110527 non-null int64
2 gender 110527 non-null object
3 sched_day 110527 non-null object
4 appoint_day 110527 non-null object
5 age 110527 non-null int64
           5
                               110527 non-null int64
             neighbourhood 110527 non-null object
           7
               scholarship 110527 non-null int64
             htn
                               110527 non-null int64
           8
           9 dm
                               110527 non-null int64
                               110527 non-null int64
           10 aud
           11 hcp
                                110527 non-null int64
           12 sms received 110527 non-null int64
          13 no show 110527 non-null object
         dtypes: int64(9), object(5)
```

c) Inserting New Columns in the dataset:

- date_diff: To measure the difference in days between The Schedule Date and The Appointment Date.
- age_stages: groupping the age column according to the different stages of human life, as follows:
 - **child:** Ages from 0 to 12

memory usage: 11.8+ MB

- **teenage:** Ages greater than 12 to 21
- adult: Ages greater than 21 to 40

- middle_age: Ages greater than 40 to 65
- **elderly:** Ages greater than 65

```
In [32]: # Inserting the "date diff" column:
          df['date diff']= (df['appoint day']- df['sched day']).dt.days
          df.head(1)
                 patient id appoint id gender sched day appoint day age neighbourhood scholarship htn dm
Out[32]:
                                              2016-04-
                                                                           JARDIM DA
                                                                   62
         0 29872499824296
                             5642903
                                                        2016-04-29
                                                                                              n
                                                                                                       0
                                                   29
                                                                              PENHA
In [33]: # relocating the "date diff" column to be in the 5th column:
          df.insert(5,'date diff',df.pop('date diff'))
          df.head(1)
                 patient_id appoint_id gender sched_day appoint_day date_diff age neighbourhood scholarship htm
Out[33]:
                                              2016-04-
                                                                                    JARDIM DA
          0 29872499824296
                             5642903
                                                        2016-04-29
                                                                             62
                                                                                       PENHA
          # Inserting the "age stages" column:
In [34]:
          df['age stages']= ['child' if x <= 12</pre>
                               else 'teenage' if 12 < x <= 21
                               else 'adult' if 21 < x <= 40
                               else 'middle aged' if 40 < x <= 65</pre>
                               else 'elderly' for x in df['age']]
          df.head(1)
Out[34]:
                 patient_id appoint_id gender sched_day appoint_day date_diff age neighbourhood scholarship htm
                                              2016-04-
                                                                                    JARDIM DA
          0 29872499824296
                             5642903
                                                        2016-04-29
                                                                             62
                                                   29
                                                                                       PENHA
          # relocating the "age stages" column to be in the 6th column:
In [35]:
          df.insert(6, 'age stages', df.pop('age stages'))
          df.head(1)
Out[35]:
                 patient_id appoint_id gender sched_day appoint_day date_diff
                                                                            age_stages age neighbourhood scl
                                              2016-04-
                                                                                                JARDIM DA
          0 29872499824296
                             5642903
                                                        2016-04-29
                                                                         0 middle_aged
                                                                                        62
                                                   29
                                                                                                   PENHA
```

d) Exploring the charcteristics of _"datediff",_"agestages", "age", and "hcp":

1. date_diff:

- Applying descriptive statistics for further investigation.
- Note:
 - The sched_day should occur before the appoint_day (i.e., appoint_day > sched_day)

```
# Exploring date diff column:
In [38]:
         df.date diff.describe().reset index().rename(columns={'index':'stat','date diff': 'amoun
Out[38]:
            stat amount
```

```
0 count 110,527
               10
   mean
2
               15
     std
3
    min
               -6
4
    25%
                0
5
    50%
                4
6
    75%
               15
              179
    max
```

```
In [39]: # Determining the dates where the schedule dates were after the appointment dates:
    df.query('date_diff<0').iloc[:,3:6]</pre>
```

Out[39]: sched_day appoint_day date_diff 2016-05-09 **27033** 2016-05-10 -1 **55226** 2016-05-18 2016-05-17 -1 **64175** 2016-05-05 2016-05-04 -1 71533 2016-05-11 2016-05-05 -6 **72362** 2016-05-04 2016-05-03 -1

```
In [40]: # Adjusting those appointment dates to be the same as the schedule dates:
    df['appoint_day']=np.where(df['appoint_day']<df['sched_day'],df['sched_day'],df['appoint_df['date_diff']= (df['appoint_day']- df['sched_day']).dt.days
    time_stats=df.date_diff.describe().reset_index().rename(columns={'index':'stat','date_diff'}
    time_stats</pre>
```

```
Out[40]:
               stat amount
           0 count
                    110,527
              mean
                          10
           2
                std
                          15
           3
                min
               25%
           4
                           0
           5
               50%
                           4
           6
               75%
                          15
           7
                         179
               max
```

```
In [41]: # Determining the most frequent date_diff:
    print(f'The most frequent date diff is {df.date_diff.value_counts().idxmax()} day(s)')
```

The most frequent date diff is 0 day(s)

2. age_stages:

- Checking if a patient's ID is repeated across two categories instead of just one.
- Note:
 - Sometimes, due to the time span of the dataset, a patient's age may shift between categories. For
 instance, if a patient was initially recorded as 12 years old (categorized as a child), and later, after a

considerable time gap, is recorded as 13 (categorized as a teenager).

```
In [43]: # The number of patients (Unique):
        patient count=df.patient id.nunique()
        print(f'The Total Number of Patients is {patient count} Patients\n')
         # The number of patients when classified into categories (Unique):
        patient count category=df.groupby('age stages').patient id.nunique().sum()
        print(f'The Total Number of Patients (when categorized) is {patient count category} Pati
         # The number of Patients that are repeated in 2 categories:
        print(f'The Difference = {patient count category - patient count} Patients')
        The Total Number of Patients is 62299 Patients
        The Total Number of Patients (when categorized) is 62352 Patients
        The Difference = 53 Patients
In [44]: | # Determining the number of patients that are recorded in two categories:
         c patient = df.query('age stages == "child"').patient id.unique()
         t patient= df.query('age stages=="teenage"').patient id.unique()
         a patient = df.query('age stages == "adult"').patient id.unique()
        m patient= df.query('age stages=="middle aged"').patient id.unique()
         e patient = df.query('age stages == "elderly"').patient id.unique()
         repeated 1 = set(c patient).intersection(t patient)
         repeated 2 = set(t patient).intersection(a patient)
         repeated 3 = set(a patient).intersection(m patient)
         repeated 4 = set(m patient).intersection(e patient)
        print(f'''repeated patients number:\n\n -Child & Teenage = {len(repeated 1)} Patients\n
         - Adult & Middle Aged = {len(repeated 3)} Patients \n - Middle aged & Elderly = {len(re
        repeated patients number:
         -Child & Teenage = 12 Patients
         -Teenage & Adult = 16 Patients
         - Adult & Middle Aged = 13 Patients
         - Middle aged & Elderly = 12 Patients
In [45]: # Replacing the category of repeated patients to be the same as recorded at the begining
         # (Sine the change in age was 1 year)
        df.loc[df['patient id'].isin(repeated 1), 'age stages'] = 'child'
        df.loc[df['patient id'].isin(repeated 2), 'age stages'] = 'teenage'
         df.loc[df['patient_id'].isin(repeated 3), 'age stages'] = 'adult'
         df.loc[df['patient id'].isin(repeated 4), 'age stages'] = 'middle aged'
         # The amended number of patients when classified into categories (Unique):
In [46]:
         patient count category=df.groupby('age stages').patient id.nunique().sum()
        print(f'The Total Number of Patients (when categorized) is {patient count category} Pati
        The Total Number of Patients (when categorized) is 62299 Patients
```

3. **age:**

- Investigating the cause of negative values that appeared in the minimum value during descriptive statistics.
- Note:
 - Since the data type for age is an integer, ages less than one year (in months) are recorded as 0 years

```
Out[48]:
             index
                       age
             count 110,527
             mean
                        37
          2
                        23
               std
          3
                        -1
               min
          4
               25%
                        18
              50%
                        37
          6
              75%
                        55
               max
                       115
          df.query("age < 0")</pre>
In [49]:
Out[49]:
                        patient_id appoint_id gender sched_day appoint_day date_diff age_stages age neighbourhood
                                                       2016-06-
          99832 465943158731293
                                    5775010
                                                                 2016-06-06
                                                                                   0
                                                                                                             ROMÃC
                                                                                            child
                                                                                                   -1
                                                            06
           # replacing the value of -1 years with 1:
In [50]:
          df.age= np.where(df.age< 0,1,df.age)</pre>
          df.age.describe().reset index().style.format({'age':'{:,.0f}'})
In [51]:
Out[51]:
             index
                       age
             count 110,527
                        37
             mean
          2
               std
                        23
          3
                         0
               min
          4
              25%
                        18
          5
              50%
                        37
          6
                        55
              75%
               max
                       115
```

df.age.describe().reset index().style.format({'age':'{:,.0f}'})

3. *hcp*:

• Handicap (HCP): an illness, injury, or condition that makes it difficult for someone to do some things that other people do. Where, True = [1,2,3,4] and False = 0.

• Note:

- The dataset description does not clarify whether 1 indicates the mildest level of handicap and 4 the most severe, or if it's the other way around.
- Since the total number of patients classified under handicap levels 1, 2, 3, and 4 is 1,133, representing less than 2% of the total, it would be more practical to combine these categories into a single classification.

```
In [53]: # Identifying the Count of Patients with a Handicap:
    df.groupby('hcp').patient id.nunique().reset index().rename(columns={'patient id':"patient id':"patient
```

```
61166
                        1025
         2
              2
                         99
              3
                          3
              4
         # Replacing 2,3,& 4 with 1:
In [54]:
         df.hcp= np.where(df.hcp > 1,1,df.hcp)
         # Adjusted Patients with a Handicap:
In [55]:
         df.groupby('hcp').patient id.nunique().reset index().rename(columns={'patient id':"patie
Out[55]:
            hcp patient_count
                       61166
         0
              0
                       1133
```

e) Inserting appoint_gap column:

- appoint_gap: groupping the _datediff column according to the different gaps between Schedule Date and Appointment Date (According to the descriptive statistics made above), as follows:
 - **same_day:** *0* day.

Out[53]:

In [59]:

df.info()

hcp patient count

- narrow_gap: Days more than 0 to 4 days.
- **moderate_gap:** Days more than 4 to 15 days.

Exploring the charcteristics of the amended dataframe:

<class 'pandas.core.frame.DataFrame'>

■ **long_gap:** Days more than *15*.

```
# Inserting the "appoint gap" column:
In [57]:
          df['appoint gap'] = ['same day' if x == 0]
                                else 'narrow gap' if 0 < x <= 4
                                else 'moderate gap' if 4 < x <= 15</pre>
                                else 'long gap' for x in df.date diff]
          df.head(1)
                 patient_id appoint_id gender sched_day appoint_day date_diff
                                                                             age_stages age neighbourhood scl
Out[57]:
                                               2016-04-
                                                                                                 JARDIM DA
          0 29872499824296
                             5642903
                                                         2016-04-29
                                                                            middle_aged
                                                                                         62
                                                    29
                                                                                                    PENHA
In [58]:
          # relocating the "appoint gap" column to be in the 6th column:
          df.insert(6, 'appoint gap', df.pop('appoint gap'))
          df.head(1)
Out[58]:
                 patient_id appoint_id gender sched_day appoint_day date_diff appoint_gap
                                                                                         age_stages age neigh
                                               2016-04-
         0 29872499824296
                             5642903
                                                         2016-04-29
                                                                                        middle_aged
                                                                                                     62
                                                                          0
                                                                               same_day
```

```
Data columns (total 17 columns):
           Column Non-Null Count
                                            Dtype
        --- ----
                           -----
           patient_id
appoint_id
         \cap
                          110527 non-null int64
                          110527 non-null int64
                          110527 non-null object
         2 gender
         3 sched_day 110527 non-null object
         4 appoint_day 110527 non-null object
         5 date diff
                          110527 non-null int64
         6 appoint_gap 110527 non-null object
         7
            age_stages
                           110527 non-null object
                           110527 non-null int64
         8 age
         9 neighbourhood 110527 non-null object
         10 scholarship 110527 non-null int64
         11 htn
                           110527 non-null int64
         12 dm
                          110527 non-null int64
         13 aud
                          110527 non-null int64
         14 hcp
                           110527 non-null int64
         15 sms received 110527 non-null int64
         16 no show
                          110527 non-null object
        dtypes: int64(10), object(7)
        memory usage: 14.3+ MB
        # Save rhe Dataset to Excel:
In [60]:
        df.to excel("Show and No Show Appointments Edited.xlsx", sheet name="Appointments", inde
        2 - Data Exploring:
In [62]: # Load the Edited Dataset:
        new df=pd.read excel('Show and No Show Appointments Edited.xlsx')
        Investigating Columns
In [64]: new df.head(1)
Out[64]:
               patient_id appoint_id gender sched_day appoint_day date_diff appoint_gap
                                                                                         neigh
                                        2016-04-
        0 29872499824296
                         5642903
                                                 2016-04-29
                                                                    same day middle aged
                                                                                       62
        # Exploring Gender Column:
In [65]:
        new df.groupby('gender').patient id.nunique().reset index().rename(columns={'index':'gen
Out[65]: gender patient_id
            F
                  40046
            Μ
                 22253
In [66]: x=new df.groupby('gender').patient id.nunique()
        label = 'Female','Male'
        text = ''' The dataset recorded:\n\n - 40,046 female patients with a percentage of 64\%\n
         - 22,253 male patients with a percentage of 36%'''
```

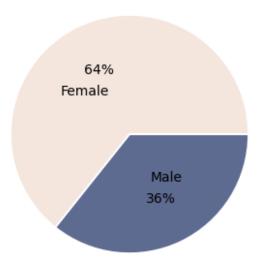
plt.pie(x, labels=label, colors= ['#f4e5dd','#5e6b91'], autopct='%1.0f%%',labeldistance=

RangeIndex: 110527 entries, 0 to 110526

plt.subplots(figsize = (4,4))

```
plt.title('Gender Percentage')
plt.text(1.5,0,text,ha='left',va='bottom',fontsize = 10, weight = 'normal');
```

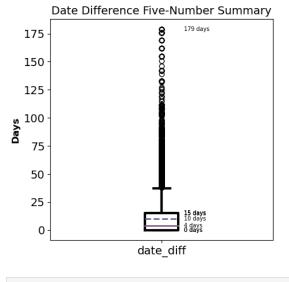
Gender Percentage



The dataset recorded:

- 40,046 female patients with a percentage of 64%
- 22,253 male patients with a percentage of 36%

```
In [67]: # Exploring the date diff:
         x= new df.date diff
         time stats =new df.date diff.describe().reset index().rename(columns={'index':'stat','da
         notes= '''- Average = 10 days (between schedule date & appointment date) \n\n
         - Minimum = 0 days (the appointment date was at the same day of schedule date) \n\n
         - Maximum = 179 days (between schedule date & appointment date) \n\n
         - 1st Quartile = 0 days (equals Minimum & equals Mode) \n\n
         - Median = 4 days (between schedule date & appointment date) \n\
         - 3rd Quartile = 15 days (between schedule date & appointment date) \n\n
         "The data regarding the comparison between schedule date & Appointment date are right sk
         plt.subplots(figsize = (5,5))
         plt.boxplot( x, showmeans = True, meanline = True, showcaps = True, medianprops={ "color"
                     boxprops={"color":"black", "linewidth": 3}, whiskerprops={"color": "black", "l
                     capprops={"color": "black", "linewidth": 3}, meanprops = {"color": "#5e6b91",
         for i, v in enumerate(time stats.iloc[1:,1]):
          plt.text(1.1,v, f'{v:.0f} days', ha='left', va='center',fontsize=7)
         plt.title('Date Difference Five-Number Summary', fontsize = 14)
         plt.xticks([1],['date diff'], fontsize = 14)
         plt.yticks(fontsize = 14)
         plt.ylabel('Days', fontsize = 12, weight = 'bold')
         plt.text(1.6,100,notes,ha='left',va='center',fontsize = 10, weight = 'normal');
```



- Average = 10 days (between schedule date & appointment date)
- Minimum = 0 days (the appointment date was at the same day of schedule date)
- Maximum = 179 days (between schedule date & appointment date)
- 1st Quartile = 0 days (equals Minimum & equals Mode)
- Median = 4 days (between schedule date & appointment date)
- 3rd Quartile = 15 days (between schedule date & appointment date)

"The data regarding the comparison between schedule date & Appointment date are right skewed "

colors= ['#f9bdc2','#805d87','#f4e5dd','

```
In [68]: # Exploring age_stages column:
    # Category Count:
    age_stage_count=new_df.groupby(['age_stages']).patient_id.nunique().reset_index().rename
    age_stage_count.sort_values('count').style.hide()
```

```
        out[68]:
        age_stages
        count

        teenage
        6962

        elderly
        7711

        child
        12675

        adult
        14897

        middle_aged
        20054
```

```
In [69]: # Calculating age averages of each category:
    avg_age=new_df.groupby('age_stages').age.mean().reset_index().rename(columns={'age':'avg_ayg_age.sort_values('avg_age').style.hide().format({'avg_age':'{:,.2f}'})
```

```
        Out[69]:
        age_stages
        avg_age

        child
        4.98

        teenage
        17.27

        adult
        31.29

        middle_aged
        52.91

        elderly
        74.73
```

```
In [70]: # Exploring Counts & Averages of age_stages by visualization:
    notes = '''
    The dataset recorded:\n\n
    - 12,675 child patients, representing 20.35% of the total data, with an average age of 4
    - 6,962 teenage patients, representing 11.18% of the total data, with an average age of
    - 14,897 adult patients, representing 23.91% of the total data, with an average age of
    - 20,054 middle-aged patients, representing 32.19% of the total data, with an average a
    - 7,711 elderly patients, representing 11.18% of the total data, with an average age of
    '''

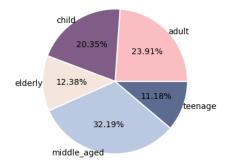
# Distribution of patients according to Age Stages:
    x=new_df.groupby(['age_stages']).patient_id.nunique()

plt.subplots(figsize = (4,4))
```

plt.pie(x,labels = age stage count.age stages,

```
labeldistance=1,pctdistance=.6, wedgeprops={"linewidth": 1.5, "edgecolor": "whit
plt.title('Distribution of patients according to Age Stage')
plt.text(1.8,0,notes,ha='left',va='top',fontsize = 10, weight = 'normal')
plt.show();
# Average Ages:
x=avg age.sort values('avg age').age stages.to list()
y=avg age.sort values('avg age').avg age.to list()
plt.subplots(figsize = (6,6))
plt.bar(x,y,color= ['#f4e5dd','#5e6b91','#805d87','#f9bdc2','#bbc8e2'], alpha = 1)
for i, v in enumerate(avg age.sort values('avg age').avg age):
 plt.text(i,v, f"{v:.2f}", ha='center', va='bottom',fontsize=7)
plt.title('Average Ages', fontsize = 8)
plt.xticks(fontsize = 10, rotation = 0)
plt.yticks(fontsize = 10)
plt.xlabel('Age Stages', fontsize = 12, weight = 'bold')
plt.ylabel('Average Age', fontsize = 12, weight = 'bold')
plt.show();
```

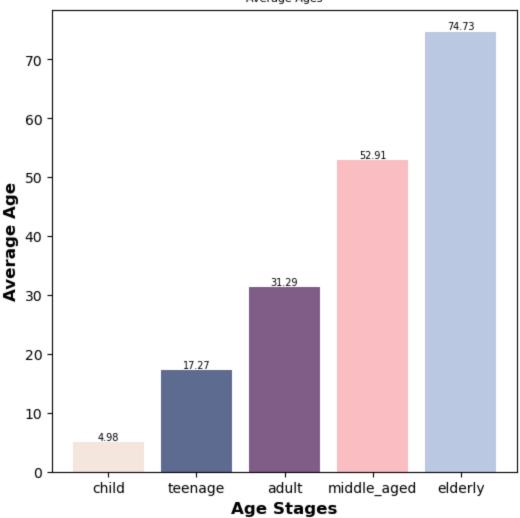
Distribution of patients according to Age Stage



The dataset recorded:

- 12,675 child patients, representing 20.35% of the total data, with an average age of 4.98 years.
- 6,962 teenage patients, representing 11.18% of the total data, with an average age of 17.26 years.
- 14,897 adult patients, representing 23.91% of the total data, with an average age of 31.29 years.
- 20,054 middle-aged patients, representing 32.19% of the total data, with an average age of 52.91 years
- 7,711 elderly patients, representing 11.18% of the total data, with an average age of 74.73 years.





In [71]: # Category count when classified into gender:
 count_stages_gender=new_df.groupby(['age_stages','gender']).patient_id.nunique().reset_i
 count_stages_gender.sort_values('age_stages').style.hide()

Out[71]:	age_stages	gender	count
	adult	F	10563
	adult	М	4334
	child	F	6156
	child	М	6519
	elderly	F	5129
	elderly	М	2582
	middle_aged	F	13641
	middle_aged	М	6413
	teenage	F	4557
	teenage	М	2405

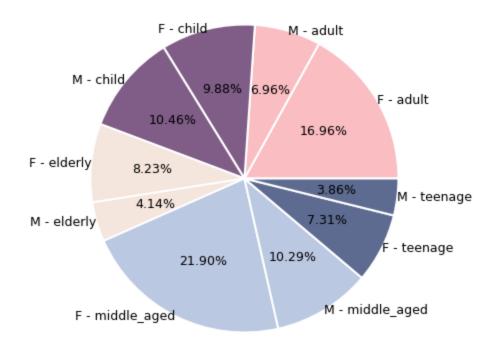
```
In [72]: # Category averages when classifies by gender:
    avg_age_gender=new_df.groupby(['age_stages','gender']).age.mean().reset_index().rename(c
    avg_age_gender.sort_values('average_age').style.hide().format({'average_age':'{:,.2f}'})
```

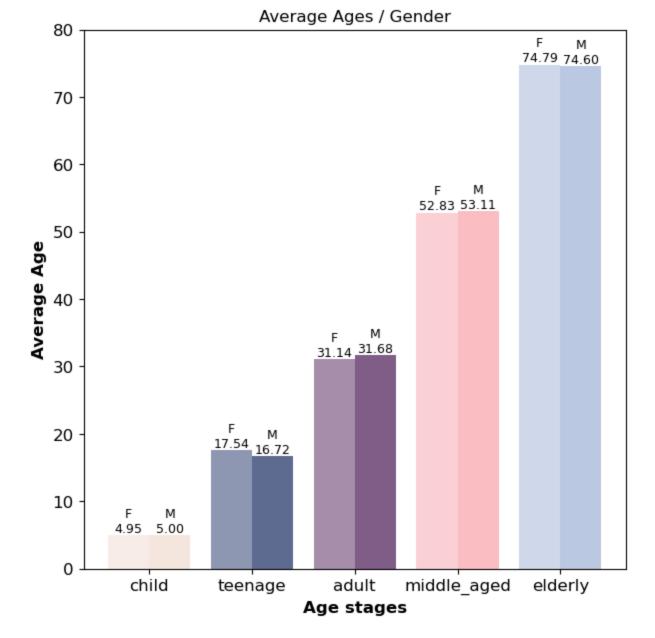
Out[72]: age_stages gender average_age

child	F	4.95
child	М	5.00
teenage	М	16.72
teenage	F	17.54
adult	F	31.14
adult	М	31.68
middle_aged	F	52.83
middle_aged	М	53.11
elderly	М	74.60
elderly	F	74.79

```
In [73]: # Visualizing counts & averages of age stages when classified by gender:
         # Distribution of Patients according to Age Stages & Gender:
        x=new df.groupby(['age stages','gender']).patient id.nunique()
        plt.subplots(figsize = (5,5))
        plt.pie(x, labels = count stages gender.gender +" - "+ count stages gender.age stages,
                 colors= ['#f9bdc2','#f9bdc2','#805d87','#805d87','#f4e5dd','#f4e5dd','#bbc8e2','
                 autopct='%1.2f%%',labeldistance=1,pctdistance=.6,textprops={'fontsize': 9},
                 wedgeprops={"linewidth": 1.5, "edgecolor": "white"} )
         plt.title('Distribution of patients according to Age Stage & Gender', fontsize =12)
        plt.show();
         # Average Ages per Gender:
         stage=avg age gender.sort values('average age').age stages.unique().tolist()
         avg = avg age gender.sort values('average age').gender.tolist()
         gender f=avg age gender.sort values('average age').query('gender=="F"').average age.toli
         gender m=avg age gender.sort values('average age').query('gender=="M"').average age.toli
        width=.4
        x=np.arange(len(gender f))
        locations= x+width/2
        plt.subplots(figsize = (7,7))
        plt.bar(x,gender f,width,color=['#f4e5dd','#5e6b91','#805d87','#f9bdc2','#bbc8e2'], alph
        plt.bar(x + width, gender m, width, color=['#f4e5dd','#5e6b91','#805d87','#f9bdc2','#bbc8e2
        for i, v in enumerate(gender f):
          plt.text(i,v, f"F\n{v:.2f}", ha='center', va='bottom',fontsize=9)
         for i, v in enumerate(gender m):
          plt.text(i+width,v, f"M\n{v:.2f}", ha='center', va='bottom',fontsize=9)
        plt.xticks(locations, stage, fontsize = 12, rotation = 0)
        plt.yticks(np.arange(0,90,10),fontsize = 12)
        plt.xlabel('Age stages', fontsize = 12, weight = 'bold')
        plt.ylabel('Average Age', fontsize = 12, weight = 'bold')
        plt.title('Average Ages / Gender', fontsize =12)
        plt.show();
```

Distribution of patients according to Age Stage & Gender





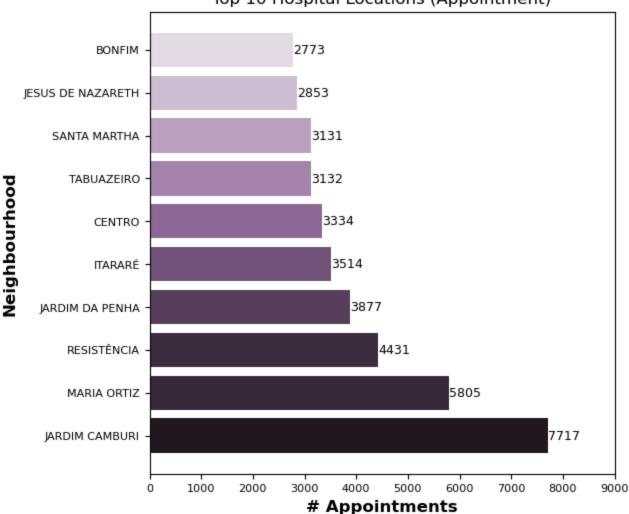
In [74]: # Determining the top 10 hospital locations that had the highest appointment numbers:
 appointment_neibourhood=new_df.groupby('neighbourhood').appoint_id.count().reset_index()
 neighbourhood_a=appointment_neibourhood.sort_values('count_appointment',ascending= False)
 Appoint_count=appointment_neibourhood.sort_values('count_appointment',ascending= False).

plt.subplots(figsize = (6,6))
 plt.barh(neighbourhood_a,Appoint_count,color= ['#201721','#362739','#3b2b3e','#573f5b','

for i, v in enumerate(Appoint_count):
 plt.text(v,i, f"{v:.0f}", ha='left', va='center',fontsize=9)

plt.title('Top 10 Hospital Locations (Appointment)', fontsize = 12)
 plt.xticks(np.arange(0,10000,1000),fontsize = 8)
 plt.yticks(fontsize = 8)
 plt.ylabel('# Appointments',fontsize = 12, weight = 'bold')
 plt.ylabel('Neighbourhood',fontsize = 12, weight = 'bold')
 plt.show();

Top 10 Hospital Locations (Appointment)



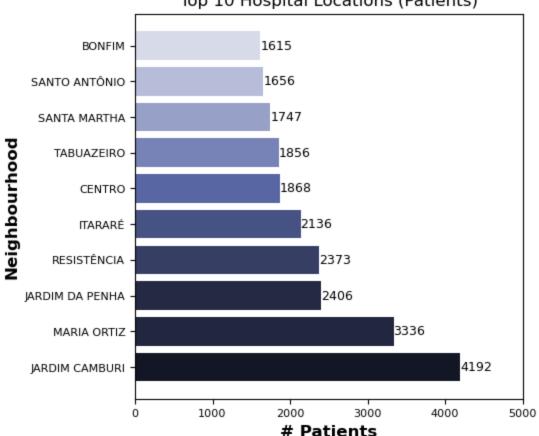
```
In [75]: # Determining the top 10 hospital locations that had the most recorded patients:
    patient_neibourhood=new_df.groupby('neighbourhood').patient_id.nunique().reset_index().r
    neighbourhood_p=patient_neibourhood.sort_values('count_patient', ascending= False).head(1
    p_count=patient_neibourhood.sort_values('count_patient', ascending= False).head(10).count
    plt.subplots(figsize = (5,5))

plt.barh(neighbourhood_p,p_count,color= ['#131725','#22273f','#252a44','#363e64','#47528

for i, v in enumerate(p_count):
    plt.text(v,i, f"{v:.0f}", ha='left', va='center',fontsize=9)

plt.title('Top 10 Hospital Locations (Patients)', fontsize = 12)
    plt.xticks(np.arange(0,6000,1000),fontsize = 8)
    plt.yticks(fontsize = 8)
    plt.yticks(fontsize = 12, weight = 'bold')
    plt.ylabel('Neighbourhood',fontsize = 12, weight = 'bold')
    plt.show();
```

Top 10 Hospital Locations (Patients)



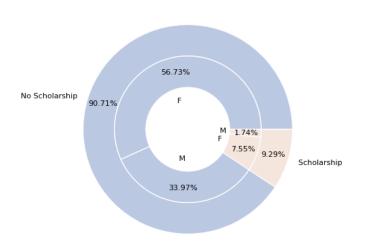
In [76]: # Exploring the Scholarship Column (Count of Patients With or Without Scholarships, Clas
s_patients=new_df.groupby(['scholarship','gender']).patient_id.nunique().reset_index().r
s_patients

Out[76]:		scholarship	gender	patient_count
	0	0	F	35345
	1	0	М	21166
	2	1	F	4701
	3	1	М	1087

```
# Visualizing the Scholarship Column (Count of Patients With or Without Scholarships, Cl
In [77]:
         x=new df.groupby(['scholarship','gender']).patient id.nunique()
         size = 0.3
         label s = 'No Scholarship','Scholarship '
         label g = 'F',' M',' F',' M'
         text = '''
         The dataset recorded:\n\n
         - 5,788 patients with scholarship (with a percentage of 9.29%) \n
             "4,701 females (7.55\%) & 1,087 males (1.74\%) "\n\n
         - 56,511 patients with scholarship (with a percentage of 90.7%) \n
             "35,345 females (56.73%) & 21,166 males (33.97%)"
         plt.subplots(figsize = (5,5))
         plt.pie(x.groupby('scholarship').sum(), radius=1, colors= ['#bbc8e2','#f4e5dd'],labels =
                 pctdistance=.85,textprops={'fontsize': 8}, wedgeprops=dict(width=size, edgecolor
         plt.pie(x, radius=1-size, colors= ['#bbc8e2','#bbc8e2','#f4e5dd','#f4e5dd'],labels=label
                 labeldistance=.4,textprops={'fontsize': 8},wedgeprops=dict(width=size, edgecolor
```

```
plt.title('Scholarship Percentage')
plt.text(2,0,text,ha='left',va='bottom',fontsize = 10, weight = 'normal');
```

Scholarship Percentage



The dataset recorded:

- 5,788 patients with scholarship (with a percentage of 9.29%) "4,701 females (7.55%) & 1,087 males (1.74%)"
- 56,511 patients with scholarship (with a percentage of 90.7%) "35,345 females (56.73%) & 21,166 males (33.97%)"

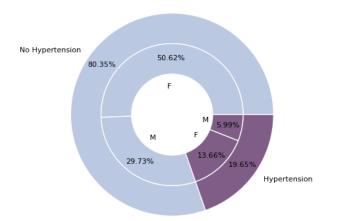
```
In [78]:
        # Exploring patients with or without Hypertension (HTN):
        htn count=new df.groupby(['age stages','htn','gender']).patient id.nunique().reset index
        htn count['pct']=htn count['count patient']/htn count['count patient'].sum()
        htn count.style.format({'pct':'{:,.2%}'})
```

Out[78]:

	age_stages	htn	gender	count_patient	pct
0	adult	0	F	9938	15.95%
1	adult	0	М	4097	6.58%
2	adult	1	F	625	1.00%
3	adult	1	М	237	0.38%
4	child	0	F	6154	9.88%
5	child	0	М	6512	10.45%
6	child	1	F	2	0.00%
7	child	1	М	7	0.01%
8	elderly	0	F	1969	3.16%
9	elderly	0	М	1145	1.84%
10	elderly	1	F	3160	5.07%
11	elderly	1	М	1437	2.31%
12	middle_aged	0	F	8934	14.34%
13	middle_aged	0	М	4373	7.02%
14	middle_aged	1	F	4707	7.56%
15	middle_aged	1	М	2040	3.27%
16	teenage	0	F	4538	7.28%
17	teenage	0	М	2397	3.85%
18	teenage	1	F	19	0.03%
19	teenage	1	М	8	0.01%

```
# By Gender:
htn count g=new df.groupby(['htn','gender']).patient id.nunique()
label_s = 'No Hypertension','Hypertension '
label g = 'F', ' M', ' F', ' M'
text = '''
The dataset recorded:\n\n
- 12,242 patients with Hypertension (with a percentage of 19.65%) \n
    "8,513 females (13.66%) & 3,729 males (5.99%) "\n
 - 50,057 patients with No Hypertension (with a percentage of 80.35%) \n
    "31,533 females (50.62%) & 18,524 males (29.73%)"
plt.subplots(figsize = (5,5))
plt.pie(htn count g.groupby('htn').sum(), radius=1, colors= ['#bbc8e2','#805d87'],labels
        pctdistance=.85,textprops={'fontsize': 8}, wedgeprops=dict(width=size, edgecolor
plt.pie(htn count q, radius=1-size, colors= ['#bbc8e2','#bbc8e2','#805d87','#805d87'],la
        labeldistance=.4,textprops={'fontsize': 8},wedgeprops=dict(width=size, edgecolor
plt.title('Hypertension Percentage (Gender)')
plt.text(2,0,text,ha='left',va='bottom',fontsize = 10, weight = 'normal');
# By Age Stages:
htm count a=new df.groupby(['age stages', 'htm']).patient id.nunique().reset index().rena
htn count a['pct']=htn count a['patient count']/htn count a['patient count'].sum()
stages=htn count a.age stages.unique().tolist()
htn values = htn count a.htn.tolist()
htn 0=htn count a.query('htn==0').pct.tolist()
htn 1=htn count a.query('htn==1').pct.tolist()
note = '''This chart shows that:\n
    - The majority of patients are not diagnosed with hypertension, \n
     except in the elderly group.\n\n
    - In this stage, patients diagnosed with hypertension make up \n
     a larger percentage (7.38%) compared to those without hypertension (5%).\n\n
    - Most patients diagnosed with hypertension fall within the Middle-Aged and\n
     Elderly Stages.'''
plt.subplots(figsize = (6,6))
plt.plot(stages,htn 0,color='#bbc8e2',marker = 'H', label= 'No HTN')
plt.plot(stages,htn 1,color='#805d87',marker = 'H', label = 'HTN')
for i, v in enumerate(htn 0):
 plt.text(i,v+.003, f"{v:.2%}", ha='center', va='bottom',fontsize=8)
for i, v in enumerate(htn 1):
 plt.text(i,v+.003, f"{v:.2%}", ha='center', va='bottom',fontsize=8)
plt.xticks(fontsize = 12, rotation = 25)
plt.yticks(fontsize = 12)
plt.xlabel('Age Stages', fontsize = 12, weight = 'bold')
plt.ylabel('Percentage', fontsize = 12, weight = 'bold')
plt.title('Hypertension (Age Stages)', fontsize =12)
plt.legend(loc="upper center", fontsize = 10)
plt.text(4.5,.2,note,ha='left',va='top',fontsize = 10, weight = 'normal')
plt.show();
```

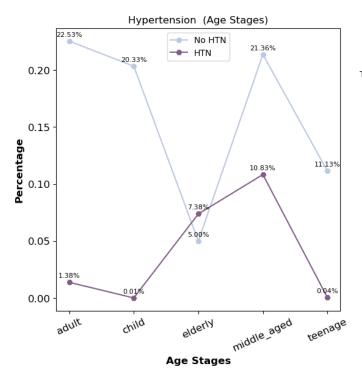
Hypertension Percentage (Gender)



The dataset recorded:

- 12,242 patients with Hypertension (with a percentage of 19.65%)

 "8,513 females (13.66%) & 3,729 males (5.99%)"
- 50,057 patients with No Hypertension (with a percentage of 80.35%)
 "31,533 females (50.62%) & 18,524 males (29.73%)"



This chart shows that:

- The majority of patients are not diagnosed with hypertension, except in the elderly group.
- In this stage, patients diagnosed with hypertension make up a larger percentage (7.38%) compared to those without hypertension (5%).
- Most patients diagnosed with hypertension fall within the Middle-Aged and Elderly Stages.

```
In [80]: # Exploring Diabetic & Non-Diabetic Patients:
    dm_count=new_df.groupby(['age_stages','dm','gender']).patient_id.nunique().reset_index()
    dm_count['pct']=htn_count['count_patient']/htn_count['count_patient'].sum()
    dm_count.style.format({'pct':'{:,.2%}'})
```

Out[80]: age_stages dm gender count_patient pct 0 0 F 10367 15.95% adult 1 0 4266 6.58% adult Μ 2 adult 1 F 196 1.00% 3 adult 1 68 0.38% Μ F 4 child 0 6149 9.88% 5 child 0 Μ 6515 10.45% F 6 child 1 7 0.00% 7 child 1 Μ 0.01% 8 elderly 0 F 3896 3.16% 9 2078 elderly 0 M 1.84%

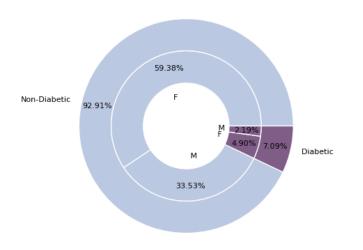
```
10
         elderly
                                       1233
                                               5.07%
                                         504
                                               2.31%
11
         elderly
                            F
12 middle_aged
                                      12043 14.34%
                   0
13 middle_aged
                           Μ
                                        5631
                                               7.02%
                            F
14 middle_aged
                   1
                                       1598
                                               7.56%
                                               3.27%
15 middle_aged
                           Μ
                                        782
                            F
                                       4539
                                               7.28%
16
        teenage
                   0
17
                                       2399
                                               3.85%
                           Μ
        teenage
                            F
                                               0.03%
18
                   1
                                          18
        teenage
19
                   1
                           Μ
                                               0.01%
        teenage
```

```
# Visualizing Diabetes "dm" Column:
In [81]:
         # By Gender:
         dm count g=new df.groupby(['dm','gender']).patient id.nunique()
         size = 0.3
         label s = 'Non-Diabetic','Diabetic '
         label g = 'F', ' M', ' F', ' M'
         text = '''
         The dataset recorded:\n\n
         - 4,416 Diabetic Patients (with a percentage of 7.09%)\n
            "3,052 females (4.9\%) & 1,364 males (2.19\%) "\n\n
         - 57,883 Non-diabetic Patients (with a percentage of 92.91%) \n
            "36,994 females (59.38%) & 20,889 males (33.53%)"
             1.1.1
         plt.subplots(figsize = (5,5))
         plt.pie(dm count g.groupby('dm').sum(), radius=1, colors= ['#bbc8e2','#805d87'],labels =
                 pctdistance=.85,textprops={'fontsize': 8}, wedgeprops=dict(width=size, edgecolor
         plt.pie(dm count g, radius=1-size, colors= ['#bbc8e2','#bbc8e2','#805d87','#805d87'],lab
                 labeldistance=.4, textprops={'fontsize': 8}, wedgeprops=dict(width=size, edgecolor
         plt.title('Diabetes Percentage (Gender)')
         plt.text(2,0,text,ha='left',va='bottom',fontsize = 10, weight = 'normal');
         # By Age Stages:
         dm_count_a=df.groupby(['age_stages','dm']).patient_id.nunique().reset index().rename(col
         dm count a['pct']=dm count a['patient count']/dm count a['patient count'].sum()
         stages=dm count a.age stages.unique().tolist()
         dm values = dm count a.dm.tolist()
         dm 0=dm count a.query('dm==0').pct.tolist()
         dm 1=dm count a.query('dm==1').pct.tolist()
         note = '''This chart shows that:\n\n
             ~ The majority of patients are Non-Diabetic\n
             ~ Most Diabetic Patients fall within the Middle-Aged and Elderly Stages.
             1.1.1
         plt.subplots(figsize = (6,6))
         plt.plot(stages,dm 0,color='#bbc8e2',marker = 'o', label= 'No DM')
         plt.plot(stages,dm_1,color='#805d87',marker = 'o', label = 'DM')
         for i, v in enumerate(dm 0):
           plt.text(i,v+.005, f"{v:.2%}", ha='center', va='bottom',fontsize=8)
```

```
for i, v in enumerate(dm_1):
    plt.text(i,v+.005, f"{v:.2%}", ha='center', va='bottom',fontsize=8)

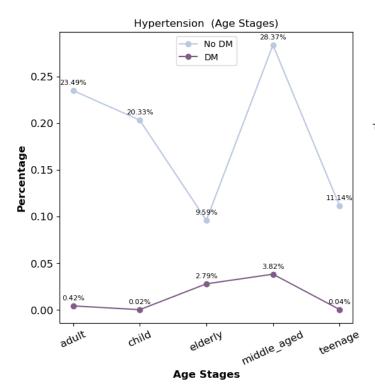
plt.xticks(fontsize = 12, rotation = 25)
plt.yticks(fontsize = 12)
plt.xlabel('Age Stages',fontsize = 12, weight = 'bold')
plt.ylabel('Percentage',fontsize = 12, weight = 'bold')
plt.title('Hypertension (Age Stages)', fontsize = 12)
plt.legend(loc="upper center",fontsize = 10)
plt.text(4.5,.2,note,ha='left',va='top',fontsize = 10, weight = 'normal')
plt.show();
```

Diabetes Percentage (Gender)



The dataset recorded:

- 4,416 Diabetic Patients (with a percentage of 7.09%)"3,052 females (4.9%) & 1,364 males (2.19%)"
- 57,883 Non-diabetic Patients (with a percentage of 92.91%)
 "36,994 females (59.38%) & 20,889 males (33.53%)"



This chart shows that:

- ~ The majority of patients are Non-Diabetic
- \sim Most Diabetic Patients fall within the Middle-Aged and Elderly Stages.

In [82]: # Exploring patients with alcohol-related problems:
 aud_count=new_df.groupby(['age_stages','aud','gender']).patient_id.nunique().reset_index
 aud_count['pct']=aud_count['count_patient']/aud_count['count_patient'].sum()
 aud_count.style.format({'pct':'{:,.2%}'})

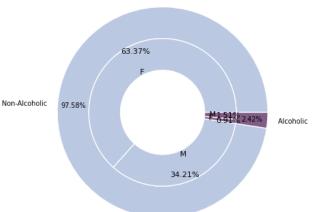
Out[82]: age_stages aud gender count_patient pct 0 adult 0 F 10367 16.64% 1 adult 0 M 4177 6.70%

2	adult	1	F	196	0.31%
3	adult	1	М	157	0.25%
4	child	0	F	6155	9.88%
5	child	0	М	6514	10.46%
6	child	1	F	1	0.00%
7	child	1	М	5	0.01%
8	elderly	0	F	5091	8.17%
9	elderly	0	М	2470	3.96%
10	elderly	1	F	38	0.06%
11	elderly	1	М	112	0.18%
12	middle_aged	0	F	13320	21.38%
13	middle_aged	0	М	5756	9.24%
14	middle_aged	1	F	321	0.52%
15	middle_aged	1	М	657	1.05%
16	teenage	0	F	4545	7.30%
17	teenage	0	М	2398	3.85%
18	teenage	1	F	12	0.02%
19	teenage	1	М	7	0.01%

```
In [83]: # Visualizing Alcoholism "dm" Column:
         # By Gender:
         aud count g=new df.groupby(['aud', 'gender']).patient id.nunique()
         size = 0.3
         label_s = 'Non-Alcoholic','Alcoholic '
         label g = 'F',' M',' F',' M'
         text = ''' The dataset recorded:\n\n
         - 1,506 patients with alcohol-related problems (with a percentage of 2.42%) \n
             "568 females (0.91%) & 938 males (1.51%)"\n\n
         - 60,793 Non-Alcoholic Patients (with a percentage of 97.58%)\n
             "39,478 females (63.37%) & 21,315 males (34.21%)"
             1.1.1
         plt.subplots(figsize = (5,5))
         plt.pie(aud count g.groupby('aud').sum(), radius=1, colors= ['#bbc8e2','#805d87'],labels
                 pctdistance=.85,textprops={'fontsize': 7}, wedgeprops=dict(width=size, edgecolor
         plt.pie(aud count g, radius=1-size, colors= ['#bbc8e2','#bbc8e2','#805d87','#805d87'],la
                 labeldistance=.6,textprops={'fontsize': 8},wedgeprops=dict(width=size, edgecolor
         plt.title('Alcoholism Percentage (Gender)')
         plt.text(1.5,0,text,ha='left',va='bottom',fontsize = 10, weight = 'normal');
         # By Age Stages:
         aud count a=new df.groupby(['age stages', 'aud']).patient id.nunique().reset index().rena
         aud count a['pct'] = aud count a['patient count']/aud count a['patient count'].sum()
         stages=aud count a.age stages.unique().tolist()
         aud values = aud count a.aud.tolist()
         aud 0=aud count a.query('aud==0').pct.tolist()
         aud 1=aud count a.query('aud==1').pct.tolist()
```

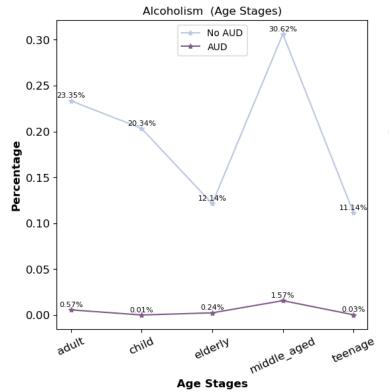
```
note = '''This chart shows that:\n\n
    ~ The majority of patients are Non-Alcoholic\n
    ~ Most patients with alcohol-related problems fall within\n
       the Middle-Aged and Elderly Stages.'''
plt.subplots(figsize = (6,6))
plt.plot(stages, aud 0, color='#bbc8e2', marker= '*', label= 'No AUD')
plt.plot(stages, aud 1, color='#805d87', marker= '*', label = 'AUD')
for i, v in enumerate(aud 0):
 plt.text(i,v+.002, f"{v:.2%}", ha='center', va='bottom',fontsize=8)
for i, v in enumerate(aud 1):
 plt.text(i,v+.002, f"{v:.2%}", ha='center', va='bottom',fontsize=8)
plt.xticks(fontsize = 12, rotation = 25)
plt.yticks(fontsize = 12)
plt.xlabel('Age Stages', fontsize = 12, weight = 'bold')
plt.ylabel('Percentage', fontsize = 12, weight = 'bold')
plt.title('Alcoholism (Age Stages)', fontsize =12)
plt.legend(loc="upper center", fontsize = 10)
plt.text(4.5,.2,note,ha='left',va='top',fontsize = 11, weight = 'normal')
plt.show();
```

Alcoholism Percentage (Gender)



The dataset recorded:

- 1,506 patients with alcohol-related problems (with a percentage of 2.42%)
 "568 females (0.91%) & 938 males (1.51%)"
- 60,793 Non-Alcoholic Patients (with a percentage of 97.58%) "39,478 females (63.37%) & 21,315 males (34.21%)"



This chart shows that:

- ~ The majority of patients are Non-Alcoholic
- Most patients with alcohol-related problems fall within the Middle-Aged and Elderly Stages.

```
In [84]: # Exploring patients with a handicap:
    hcp_count=new_df.groupby(['age_stages','hcp','gender']).patient_id.nunique().reset_index
    hcp_count['pct']=hcp_count['count_patient']/hcp_count['count_patient'].sum()
    hcp_count.style.format({'pct':'{:,.2%}'})
    df.groupby(['hcp','gender']).patient_id.nunique().reset_index().rename(columns={'patient})
```

```
        Out[84]:
        hcp
        gender
        count_patient

        0
        0
        F
        39417

        1
        0
        M
        21749

        2
        1
        F
        629

        3
        1
        M
        504
```

```
In [85]:
         # Visualizing Alcoholism "dm" Column:
         # By Gender:
         hcp count g=new df.groupby(['hcp','gender']).patient id.nunique()
         size = 0.3
         label s = 'Non-Handicapped', 'Handicapped '
         label g = 'F', ' M', ' F', ' M'
         text = '''
         The dataset recorded:\n\
         - 1,133 patients were classified as having a handicap, ranging from low \n
          to severe levels (with a percentage of 1.82% of the total) \n
            "629 females (1.01%) & 504 males (0.81%)"\n\n
          - There were 61,166 non-handicap patients (98.18% of the total) \n
             "39,417 females (63.27%) & 21,749 males (34.91%)"
             1.1.1
         plt.subplots(figsize = (5,5))
         plt.pie(hcp count g.groupby('hcp').sum(), radius=1, colors= ['#bbc8e2','#805d87'],labels
                 pctdistance=.85,textprops={'fontsize': 7}, wedgeprops=dict(width=size, edgecolor
         plt.pie(hcp count g, radius=1-size, colors= ['#bbc8e2','#bbc8e2','#805d87','#805d87'],la
```

```
labeldistance=.6,textprops={'fontsize': 8},wedgeprops=dict(width=size, edgecolor
plt.title('Handicapped Percentage (Gender)')
plt.text(1.5,0,text,ha='left',va='bottom',fontsize = 10, weight = 'normal');
# By Age Stages:
hcp count a=new df.groupby(['age stages','hcp']).patient id.nunique().reset index().rena
hcp count a['pct']=hcp count a['patient count']/hcp count a['patient count'].sum()
stages=hcp count a.age stages.unique().tolist()
hcp values = hcp count a.hcp.tolist()
hcp 0=hcp count a.query('hcp==0').pct.tolist()
hcp 1=hcp count a.query('hcp==1').pct.tolist()
note = '''This chart shows that:\n\n
    ~ The majority of patients are not Handicapped\n
    ~ Most handicapped patients fall within the Middle-Aged and Elderly Stages.
plt.subplots(figsize = (6,6))
plt.plot(stages, hcp 0, color='#bbc8e2', marker= "D", label= 'No HCP')
plt.plot(stages,hcp 1,color='#805d87', marker= "D", label = 'HCP')
for i, v in enumerate(hcp 0):
 plt.text(i,v+.005, f"{v:.2%}", ha='center', va='bottom', fontsize=8)
for i, v in enumerate(hcp 1):
 plt.text(i,v+.005, f"{v:.2%}", ha='center', va='bottom',fontsize=9)
plt.xticks(fontsize = 12, rotation = 25)
plt.xlabel('Age Stages', fontsize = 12, weight = 'bold')
plt.yticks(fontsize = 12)
plt.ylabel('Percentage', fontsize = 12, weight = 'bold')
plt.title('Handicap (Age Stages)', fontsize =12)
plt.legend(loc="upper center", fontsize = 10)
plt.text(4.5,.2, note, ha='left', va='top', fontsize = 11, weight = 'normal')
plt.show();
```

Handicapped Percentage (Gender)

63.27%

F

Non-Handicapped

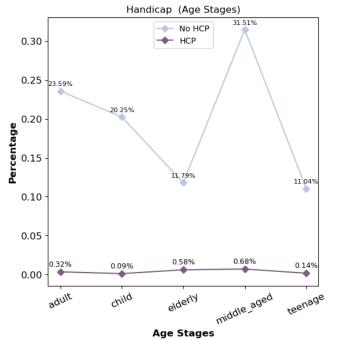
98.18%

M

34.91%

The dataset recorded:

- 1,133 patients were classified as having a handicap, ranging from low to severe levels (with a percentage of 1.82% of the total)
 - "629 females (1.01%) & 504 males (0.81%)"
- There were 61,166 non-handicap patients (98.18% of the total)
 - "39,417 females (63.27%) & 21,749 males (34.91%)"



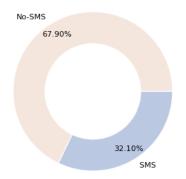
This chart shows that:

- ~ The majority of patients are not Handicapped
- ~ Most handicapped patients fall within the Middle-Aged and Elderly Stages.

In [86]: # Exploring ther characteristics of SMS_Recieved Column:
 new_df.groupby('sms_received').appoint_id.count().reset_index().rename(columns={'appoint_id.count().reset_index().rename(columns={'appoint_id.count().reset_index().rename(columns={'appoint_id.count().reset_index().rename(columns={'appoint_id.count().rename(columns={'appoint_id.c

Out[86]: sms_received appointments_number

0	0	75045
1	1	35482

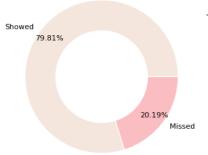


The dataset recorded:

- 35,482 appointment confirmations were sent to patients (32.1% of total appointments).
- 75,045 scheduled appointments had no confirmation messages sent (67.9%).

1	Yes	22319

Percentage of Attendance for Scheduled Appointments



The dataset recorded:

- 88,208 patients attended their scheduled appointments (79.81% of total appointments).
- 22,319 patients missed their appointments (20.19%).

Questions to be asked:

- 1. Do gender differences impact showing up to the appointment?
- 2. Does the time between the scheduled date and the appointment date impact the likelihood of showing up?
- 3. Does the patient's age affect their likelihood of attending their appointment?
- 4. What is the impact of the neighborhood on the level of commitment to showing up for appointments?
- 5. Is there a relationship between acquiring the Bolsa Família scholarship and the percentage of attendance?
- 6. Does a diagnosis of hypertension, diabetes, alcoholism, or disability impact the level of appointment attendance?
- 7. Does receiving messages impact patients' likelihood of attending their appointments?

Q1. Do gender differences impact showing up to the appointment?

```
appoint count g=new df.groupby('gender').appoint id.count().reset index().rename(columns
In [92]:
         appoint count g['pct'] = appoint count g.num appointments/appoint count g.num appointments
         appoint show g= new df.query('no show == "No"').groupby('gender').appoint id.count().res
         appoint show g['pct'] = appoint show g.num appointments/appoint count g.num appointments
         note = '''With 79.69% of females attending their appointments, a figure close to the mal
         attendance rate of 80.03%, this indicates that gender has no significant impact on \n
         appointment attendance.'''
         plt.subplots(figsize = (5,5))
         sns.barplot(x=appoint count g.pct,y=appoint show g.gender.tolist(),color='#bbc8e2',labe
         sns.barplot(x=appoint_show_g.pct,y=appoint_show_g.gender.tolist(),color = "#5e6b91", lab
         for i, v in enumerate(appoint count g.pct-appoint show g.pct):
          plt.text(v+.65,i, f"{v:.2%}", ha='left', va='bottom',fontsize=10,color="#808080")
         for i, v in enumerate(appoint show g.pct):
          plt.text(v,i, f"{v:.2%}", ha='right', va='bottom', fontsize=10)
         plt.xticks(fontsize = 12)
         plt.xlabel('Percentage', fontsize = 12, weight = 'bold')
         plt.yticks(fontsize = 12)
         plt.ylabel('Gender', fontsize = 12, weight = 'bold')
         plt.title('Show & No Show (Classified by Gender)', fontsize =12)
         plt.legend(ncol=2,loc="upper center",fontsize = 10)
         plt.text(1.1,0,note,ha='left',va='top',fontsize = 11, weight = 'normal')
         plt.show();
```

Show & No Show (Classified by Gender) No Show Show 79.69% 20.31% M - 80.03% 19.97%

0.4

0.6

Percentage

0.8

1.0

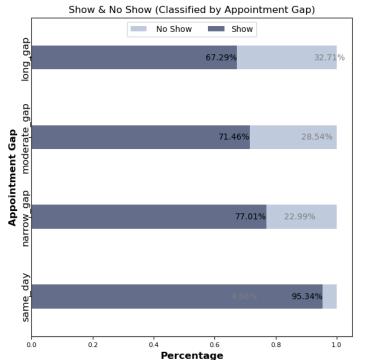
0.0

0.2

With 79.69% of females attending their appointments, a figure close to the male attendance rate of 80.03%, this indicates that gender has no significant impact on appointment attendance.

Q2. Does the time between the scheduled date and the appointment date impact the likelihood of showing up?

```
appoint count a=new df.groupby('appoint gap').appoint id.count().reset index().rename(co
In [94]:
         appoint count a['pct'] = appoint count a.num appointments/appoint count a.num appointments
         appoint show a= new df.query('no show == "No"').groupby('appoint gap').appoint id.count(
         appoint show a ['pct'] = appoint show a num appointments/appoint count a num appointments
        note = '''
        - 95.34% of patients attended their appointments when scheduled \n
          on the same day.\n \n
         - Attendance dropped to 77.01% for appointments scheduled \n
          within 1 to 4 days.\n\n
         - 71.46% for those scheduled within 5 to 15 days.\n\n
         - 67.29% for appointments scheduled with a gap of more than 15 days.\n\
                 This pattern indicates that the longer the scheduling gap, \n
                              the lower the attendance rate.'''
        plt.subplots(figsize = (7,7))
         sns.barplot(x=appoint count a.pct,y=appoint show a.appoint gap.tolist() ,color='#bbc8e2'
         sns.barplot(x=appoint show a.pct,y=appoint show a.appoint gap.tolist(),color = "#5e6b91"
         for i, v in enumerate(appoint count a.pct-appoint show a.pct):
          plt.text(v+.65,i, f"{v:.2%}", ha='center', va='center', fontsize=10,color="#808080")
         for i, v in enumerate(appoint show a.pct):
          plt.text(v,i, f"{v:.2%}", ha='right', va='center',fontsize=10)
        plt.xticks(fontsize = 8)
        plt.xlabel('Percentage', fontsize = 12, weight = 'bold')
        plt.yticks(fontsize = 12, rotation = 90, ha='center', va='center')
        plt.ylabel('Appointment Gap', fontsize = 12, weight = 'bold')
        plt.title('Show & No Show (Classified by Appointment Gap)', fontsize =12)
        plt.legend(ncol=2,loc="upper center",fontsize = 10)
        plt.text(1.1,0,note,ha='left',va='top',fontsize = 11, weight = 'normal')
        plt.show();
```

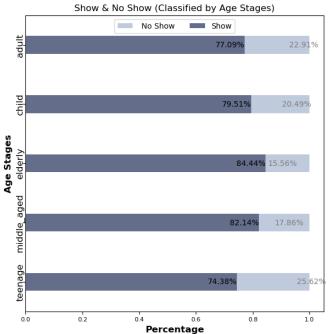


- 95.34% of patients attended their appointments when scheduled on the same day.
- Attendance dropped to 77.01% for appointments scheduled within 1 to 4 days.
- 71.46% for those scheduled within 5 to 15 days.
- 67.29% for appointments scheduled with a gap of more than 15 days.

This pattern indicates that the longer the scheduling gap, the lower the attendance rate.

Q3. Does the patient's age affect their likelihood of attending their appointment?

```
appoint count s=new df.groupby('age stages').appoint id.count().reset index().rename(col
In [96]:
         appoint count s['pct'] = appoint count s.num appointments/appoint count s.num appointments
         appoint show s= new df.query('no show == "No"').groupby('age stages').appoint id.count()
         appoint show s['pct'] = appoint show s.num appointments/appoint count s.num appointments
         note = '''
         - The Elderly category shows the highest commitment to attending appointments, \n
          with a percentage of 84.44%.\n\n
         - This is followed by the Middle-aged category at 82.14%.\n\n
         - The Child stage comes next with a percentage of 79.51%.\n\n
              "These three categories generally show the highest frequency of hospital \n
              visits for regular check-ups, which explains their higher commitment \n
               to attending appointments."\n\n\n
         - The Adult and Teenage stages have the lowest attendance rates,\n
           with percentages of 77.09% and 74.38%, respectively.\n\n
                 This pattern indicates that age stages have a positive \n
                           impact on the attendance rate.'''
         plt.subplots(figsize = (7,7))
         sns.barplot(x=appoint_count_s.pct,y=appoint_count_s.age stages.tolist() ,color='#bbc8e2'
         sns.barplot(x=appoint show s.pct, y=appoint show s.age stages.tolist(),color = "#5e6b91",
         for i, v in enumerate(appoint count s.pct-appoint show s.pct):
          plt.text(v+.75,i, f"{v:.2%}", ha='center', va='center', fontsize=10,color="#808080")
         for i, v in enumerate(appoint show s.pct):
          plt.text(v,i, f"{v:.2%}", ha='right', va='center',fontsize=10)
         plt.xticks(fontsize = 8)
         plt.xlabel('Percentage', fontsize = 12, weight = 'bold')
         plt.yticks(fontsize = 12, rotation = 90, ha='center', va='center')
         plt.ylabel('Age Stages', fontsize = 12, weight = 'bold')
        plt.title('Show & No Show (Classified by Age Stages)', fontsize =12)
         plt.legend(ncol=2,loc="upper center",fontsize = 10)
         plt.text(1.1,0,note,ha='left',va='top',fontsize = 11, weight = 'normal')
         plt.show();
```



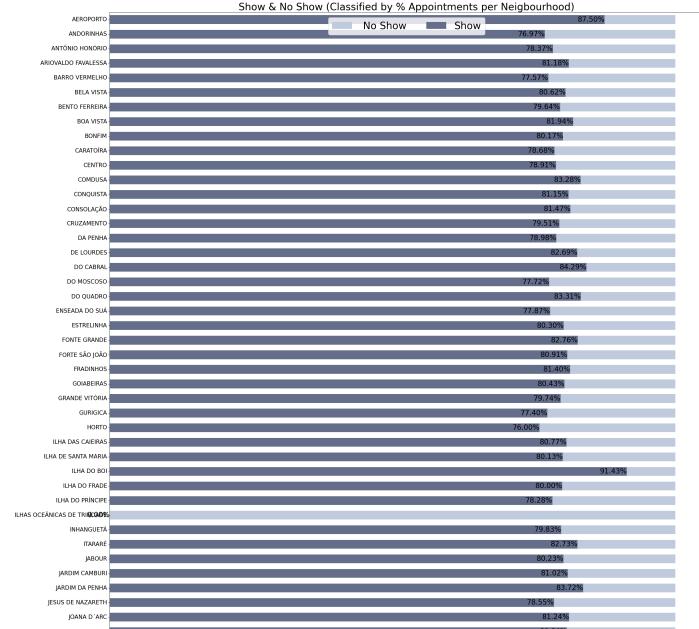
- The Elderly category shows the highest commitment to attending appointments, with a percentage of 84.44%.
- This is followed by the Middle-aged category at 82.14%.
- The Child stage comes next with a percentage of 79.51%.
 - "These three categories generally show the highest frequency of hospital visits for regular check-ups, which explains their higher commitment to attending appointments."
- The Adult and Teenage stages have the lowest attendance rates, with percentages of 77.09% and 74.38%, respectively.

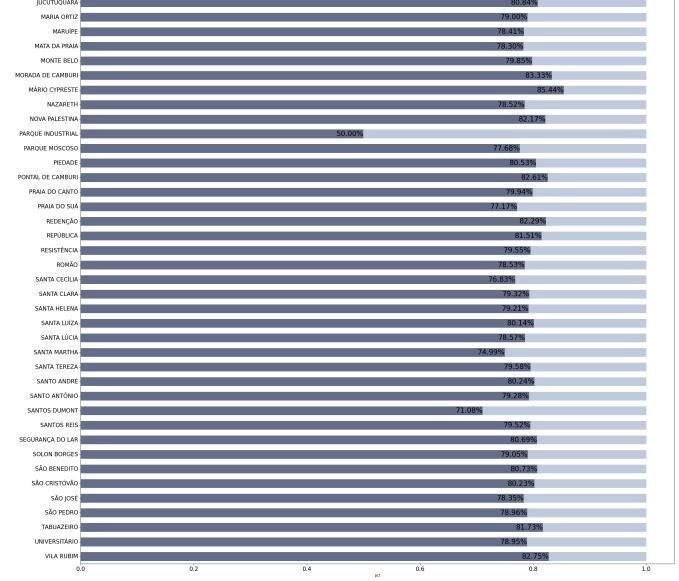
This pattern indicates that age stages have a positive impact on the attendance rate.

Q4. What is the impact of the neighborhood on the level of commitment to showing up for appointments?

```
# The Total Appointments scheduled are distributed on 81 Neighbourhoods:
In [98]:
          appoint count n=new df.groupby('neighbourhood').appoint id.count()
          appoint count n=appoint count n.sort values()
          appoint count n = appoint count n.reset index().rename(columns={ 'appoint id':'num appoin
          appoint count n.sort values('neighbourhood').shape
          (81, 2)
Out[98]:
          # The total attended appointments are distributed into 80 Neigbourhoods:
In [99]:
          appoint show N= new df.query('no show == "No"').groupby('neighbourhood').appoint id.coun
          appoint show N.shape
          (80, 2)
Out[99]:
          # Determining the missing neighbourhood:
In [100...
          total appointments = set(appoint count n['neighbourhood'])
          total show = set(appoint show N['neighbourhood'])
          only in appointments = total appointments - total show
          only in appointments
          {'ILHAS OCEÂNICAS DE TRINDADE'}
Out[100]:
          # The Scheduled appointments at "ILHAS OCEÂNICAS DE TRINDADE" Neighbourhood weren't atte
In [101...
          # Add Row for "ILHAS OCEÂNICAS DE TRINDADE" with 0 value.
          appoint show n= new df.query('no show == "No"').groupby('neighbourhood').appoint id.coun
          appoint show n['ILHAS OCEÂNICAS DE TRINDADE'] = 0
          appoint show n=appoint show n.sort values()
          appoint show n = appoint show n.reset index().rename(columns={'appoint id':'num appointm
          appoint show n.sort values('neighbourhood').shape
          (81, 2)
Out[101]:
          # Attendance Rate per Neighbourhood:
In [102...
          appoint count n['pct'] = appoint count n.sort values ('neighbourhood').num appointments/app
          appoint show n['pct'] = appoint show n.sort values ('neighbourhood').num appointments/appoi
         note = '''
```

```
- "ILHA Do Boi" has recorded the highest attendance rate (91.43%),\n
  despite not being among the top ten hospital locations in terms \n
  of appointment count or number of recorded patients. \n \n
- This is followed by "AEROPORTO" with an attendance rate of 87.5%,\n
 which is also not part of the top ten locations mentioned earlier.\n
- In contrast, "JARDIM CAMBURI," classified as the top hospital \n
 location for both recorded patients and appointment count, \n
  has an attendance rate of 81.02%.'''
plt.subplots(figsize = (30,60))
sns.barplot(x=appoint count n.sort values('neighbourhood').pct,y=appoint count n.sort va
            color='#bbc8e2',label=" No Show",width=.6)
sns.barplot(x=appoint show n.sort values('neighbourhood').pct,y=appoint count n.sort val
            color = "#5e6b91", label= "Show", width=.6)
for i, v in enumerate(appoint show n.sort values('neighbourhood').pct):
 plt.text(v,i, f"{v:.2%}", ha='right', va='center', fontsize=20)
plt.xticks(fontsize = 16)
plt.yticks(fontsize = 16, rotation = 0, va='center')
plt.title('Show & No Show (Classified by % Appointments per Neigbourhood)', fontsize =28
plt.legend(ncol=2,loc="upper center",fontsize = 28)
plt.text(0,87,note,ha='left',va='center',fontsize =25, weight = 'normal')
plt.show();
```





- "ILHA Do Boi" has recorded the highest attendance rate (91.43%), despite not being among the top ten hospital locations in terms of appointment count or number of recorded patients.
- This is followed by "AEROPORTO" with an attendance rate of 87.5%, which is also not part of the top ten locations mentioned earlier.
- In contrast, "JARDIM CAMBURI," classified as the top hospital location for both recorded patients and appointment count, has an attendance rate of 81.02%.

```
In [103... # Number of Scheduled Appointments per Neighbiurhood:
    note = '''
    - Upon reviewing the actual number of appointments,\n
        it was found that neighborhoods with the highest attendance rates \n
        tend to have the lowest number of appointments per neighborhood,\n
        which may explain their higher attendance rates compared to others.
    - Neighborhoods with the lowest number of scheduled appointments\n
        have a higher attendance rate compared to those with the highest\n
        number of scheduled appointments.'''

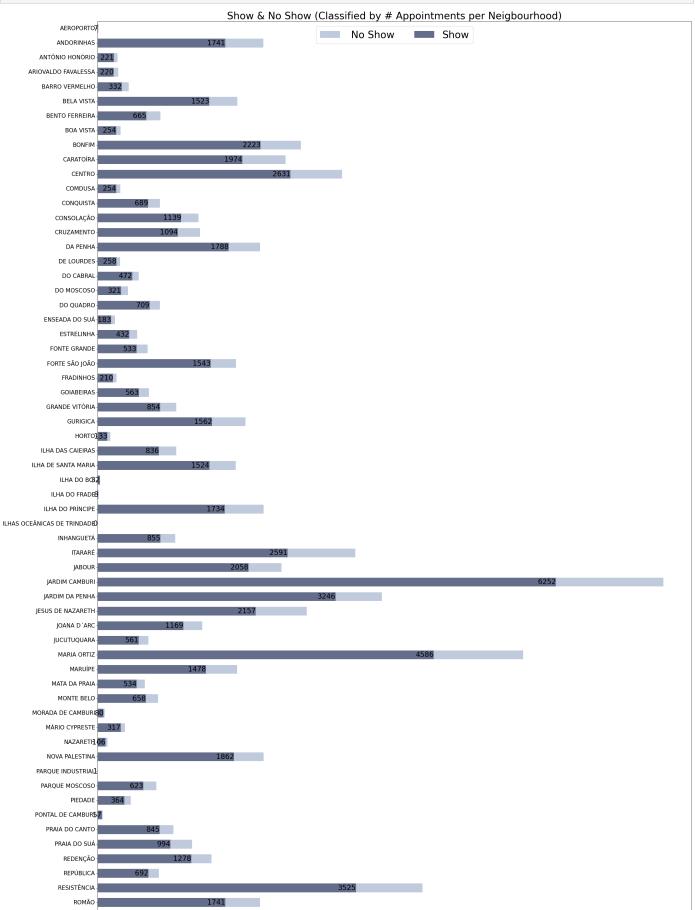
plt.subplots(figsize = (30,60))

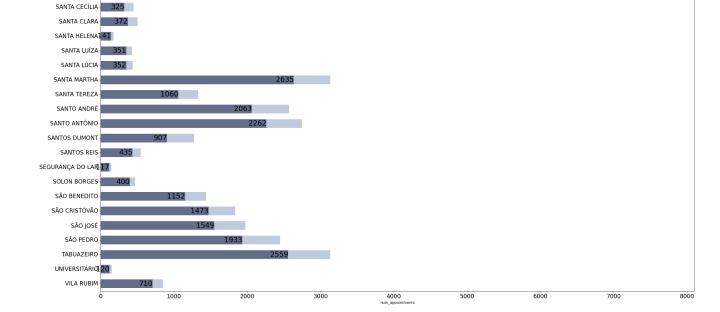
sns.barplot(x=appoint_count_n.sort_values('neighbourhood').num_appointments,y=appoint_count_ocolor='#bbc8e2',label=" No Show",width=.6)

sns.barplot(x=appoint_show_n.sort_values('neighbourhood').num_appointments,y=appoint_count_ocolor = "#5e6b91", label= "Show",width=.6)
```

```
for i, v in enumerate(appoint_show_n.sort_values('neighbourhood').num_appointments):
    plt.text(v,i, f"{v:.0f}", ha='right', va='center', fontsize=20)

plt.xticks(fontsize = 16)
    plt.yticks(fontsize = 16, rotation = 0, va='center')
    plt.title('Show & No Show (Classified by # Appointments per Neighbourhood)', fontsize =28
    plt.legend(ncol=2,loc="upper center", fontsize = 28)
    plt.text(.2,87,note,ha='left',va='center',fontsize =25, weight = 'normal')
    plt.show();
```





- Upon reviewing the actual number of appointments,

it was found that neighborhoods with the highest attendance rates

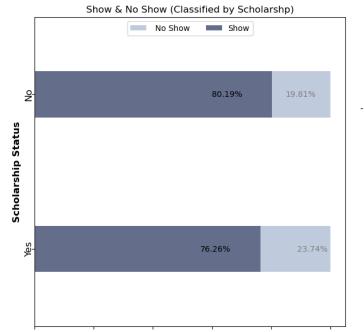
tend to have the lowest number of appointments per neighborhood,

- which may explain their higher attendance rates compared to others.
- Neighborhoods with the lowest number of scheduled appointments

have a higher attendance rate compared to those with the highest number of scheduled appointments.

Q5. Is there a relationship between acquiring the Bolsa Família scholarship and the percentage of attendance?

```
appoint count s=new df.groupby('scholarship').appoint id.count().reset index().rename(co
In [105...
         appoint count s['pct'] = appoint count s.num appointments/appoint count s.num appointments
         appoint show s= new df.query('no show == "No"').groupby('scholarship').appoint id.count(
         appoint show s['pct'] = appoint show s.num appointments/appoint count s.num appointments
         note = '''
         - Patients without scholarships are more likely to attend their appointments,ackslashn
           with a rate of 80.19%, compared to 76.26% for those with scholarships.'''
         plt.subplots(figsize = (7,7))
         sns.barplot(x=appoint count s.pct, y=['No', 'Yes'] ,color='#bbc8e2',label=" No Show",width
         sns.barplot(x=appoint show s.pct, y=['No', 'Yes'], color = "#5e6b91", label= "Show", width=.
         for i, v in enumerate(appoint count s.pct-appoint show s.pct):
          plt.text(v+.7,i, f"{v:.2%}", ha='center', va='center', fontsize=10,color="#808080")
         for i, v in enumerate(appoint show s.pct):
          plt.text(v-.1,i, f"{v:.2%}", ha='right', va='center',fontsize=10)
         plt.xticks(fontsize = 8)
         plt.xlabel('Percentage', fontsize = 12, weight = 'bold')
         plt.yticks(fontsize = 12, rotation = 90, ha='center', va='center')
        plt.ylabel('Scholarship Status', fontsize = 12, weight = 'bold')
         plt.title('Show & No Show (Classified by Scholarshp)', fontsize =12)
         plt.legend(ncol=2,loc="upper center",fontsize = 10)
         plt.text(1.1,0,note,ha='left',va='top',fontsize = 11, weight = 'normal')
         plt.show();
```



Percentage

Patients without scholarships are more likely to attend their appointments,
 with a rate of 80.19%, compared to 76.26% for those with scholarships.

Q6. Does a diagnosis of hypertension, diabetes, alcoholism, or disability impact the level of appointment attendance?

```
# 1 - Hypertension (HTN):
In [107...
         appoint count h=new df.groupby('htn').appoint id.count().reset index().rename(columns={'
         appoint count h['pct'] = appoint count h.num appointments/appoint count h.num appointments
         appoint show h= new df.query('no show == "No"').groupby('htn').appoint id.count().reset
         appoint show h['pct'] = appoint show h.num appointments/appoint count h.num appointments
         Patients with Hypertension Diagnosis are more likely to attend their appointments, \n
         with a rate of 82.70%, compared to 79.1% for those who weren't diagnoses with \n
         Hypertension.'''
         plt.subplots(figsize = (7,7))
         sns.barplot(x=appoint count h.pct,y=['No','Yes'] ,color='#bbc8e2',label=" No Show",width
         sns.barplot(x=appoint show h.pct,y=['No','Yes'],color = "#5e6b91", label= "Show",width=.
         for i, v in enumerate(appoint count h.pct-appoint show h.pct):
          plt.text(v+.74,i, f"{v:.2%}", ha='center', va='center', fontsize=10,color="#808080")
         for i, v in enumerate(appoint show h.pct):
           plt.text(v,i, f"{v:.2%}", ha='right', va='center', fontsize=10)
         plt.xticks(fontsize = 8)
        plt.xlabel('Percentage', fontsize = 12, weight = 'bold')
         plt.yticks(fontsize = 12, rotation = 90, ha='center', va='center')
         plt.ylabel('Hypertension', fontsize = 12, weight = 'bold')
         plt.title('Show & No Show (Classified by Hypertension Diagnosis)', fontsize =12)
         plt.legend(ncol=2,loc="upper center",fontsize = 10)
         plt.text(1.1,0,note,ha='left',va='top',fontsize = 11, weight = 'normal')
         plt.show();
```

Show & No Show (Classified by Hypertension Diagnosis)

No Show Show

79.10%

20.90%

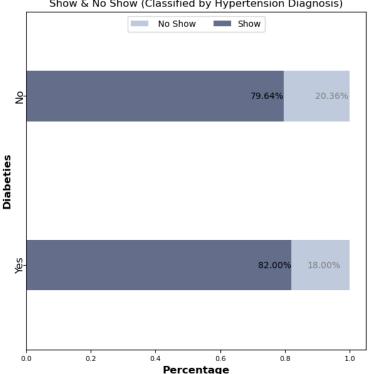
Percentage

Patients with Hypertension Diagnosis are more likely to attend their appointments, with a rate of 82.70%, compared to 79.1% for those who weren't diagnoses with Hypertension.

```
# 2 - Diabetes (DM):
In [108...
         appoint count d=new df.groupby('dm').appoint id.count().reset index().rename(columns={'a
         appoint count d['pct'] = appoint count d.num appointments/appoint count d.num appointments
         appoint show d= new df.query('no show == "No"').groupby('dm').appoint id.count().reset i
         appoint show d['pct'] = appoint show d.num appointments/appoint count d.num appointments
         note = '''
         Diabetic Patients are more likely to attend their appointments, \n
         with a rate of 82%, compared to 79.64% Non-Diabetic'''
         plt.subplots(figsize = (7,7))
         sns.barplot(x=appoint count d.pct, y=['No', 'Yes'] ,color='#bbc8e2',label=" No Show",width
         sns.barplot(x=appoint show d.pct, y=['No', 'Yes'], color = "#5e6b91", label= "Show", width=.
         for i, v in enumerate (appoint count d.pct-appoint show d.pct):
          plt.text(v+.74,i, f"{v:.2%}", ha='center', va='center', fontsize=10,color="#808080")
         for i, v in enumerate(appoint show d.pct):
          plt.text(v,i, f"{v:.2%}", ha='right', va='center', fontsize=10)
         plt.xticks(fontsize = 8)
         plt.xlabel('Percentage', fontsize = 12, weight = 'bold')
        plt.yticks(fontsize = 12, rotation = 90, ha='center', va='center')
         plt.ylabel('Diabeties', fontsize = 12, weight = 'bold')
         plt.title('Show & No Show (Classified by Hypertension Diagnosis)', fontsize =12)
         plt.legend(ncol=2,loc="upper center",fontsize = 10)
         plt.text(1.1,0,note,ha='left',va='top',fontsize = 11, weight = 'normal')
         plt.show();
```

1.0

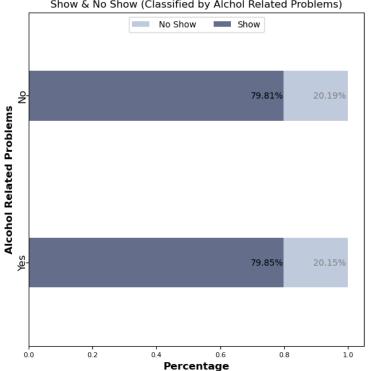
Show & No Show (Classified by Hypertension Diagnosis)



Diabetic Patients are more likely to attend their appointments, with a rate of 82%, compared to 79.64% Non-Diabetic

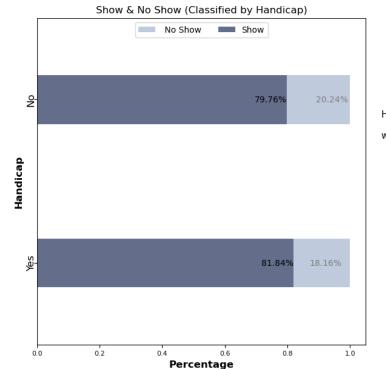
```
In [109...
         # 3 - Alcoholism (AUD):
         appoint count u=new df.groupby('aud').appoint id.count().reset index().rename(columns={'
         appoint count u['pct'] = appoint count u.num appointments/appoint count u.num appointments
         appoint show u= new df.query('no show == "No"').groupby('aud').appoint id.count().reset
         appoint show u['pct'] = appoint show u num appointments/appoint count u num appointments
         note = '''
         Patients with and without Alcohol Related Probelems are almost
         have the same attendence rate'''
         plt.subplots(figsize = (7,7))
         sns.barplot(x=appoint count u.pct, y=['No', 'Yes'] ,color='#bbc8e2',label=" No Show",width
         sns.barplot(x=appoint show u.pct,y=['No','Yes'],color = "#5e6b91", label= "Show",width=.
         for i, v in enumerate(appoint count u.pct-appoint show u.pct):
          plt.text(v+.74,i, f"{v:.2%}", ha='center', va='center', fontsize=10,color="#808080")
         for i, v in enumerate(appoint show u.pct):
          plt.text(v,i, f"{v:.2%}", ha='right', va='center', fontsize=10)
         plt.xticks(fontsize = 8)
         plt.xlabel('Percentage', fontsize = 12, weight = 'bold')
         plt.yticks(fontsize = 12, rotation = 90, ha='center', va='center')
         plt.ylabel('Alcohol Related Problems', fontsize = 12, weight = 'bold')
         plt.title('Show & No Show (Classified by Alchol Related Problems)', fontsize =12)
         plt.legend(ncol=2,loc="upper center",fontsize = 10)
        plt.text(1.1,0,note,ha='left',va='top',fontsize = 11, weight = 'normal')
         plt.show();
```

Show & No Show (Classified by Alchol Related Problems)



Patients with and without Alcohol Related Probelems are almost have the same attendence rate

```
In [110...
         # 4 - Handicap (HCP):
         appoint count p=new df.groupby('hcp').appoint id.count().reset index().rename(columns={'
         appoint count p['pct'] = appoint count p.num appointments/appoint count p.num appointments
         appoint show p= new df.query('no show == "No"').groupby('hcp').appoint id.count().reset
         appoint show p['pct'] = appoint show p.num appointments/appoint count p.num appointments
         note = '''
         Handicapped Patients are more likely to attend their appointments, \n
         with a rate of 81.84%, compared to 79.76% with no Handicap'''
         plt.subplots(figsize = (7,7))
         sns.barplot(x=appoint count p.pct,y=['No','Yes'] ,color='#bbc8e2',label=" No Show",width
         sns.barplot(x=appoint show p.pct,y=['No','Yes'],color = "#5e6b91", label= "Show",width=.
         for i, v in enumerate(appoint count p.pct-appoint show p.pct):
          plt.text(v+.74,i, f"{v:.2%}", ha='center', va='center', fontsize=10, color="#808080")
         for i, v in enumerate(appoint show p.pct):
          plt.text(v,i, f"{v:.2%}", ha='right', va='center', fontsize=10)
         plt.xticks(fontsize = 8)
         plt.xlabel('Percentage', fontsize = 12, weight = 'bold')
         plt.yticks(fontsize = 12, rotation = 90, ha='center', va='center')
         plt.ylabel('Handicap', fontsize = 12, weight = 'bold')
         plt.title('Show & No Show (Classified by Handicap)', fontsize =12)
         plt.legend(ncol=2,loc="upper center",fontsize = 10)
         plt.text(1.1,0,note,ha='left',va='top',fontsize = 11, weight = 'normal')
         plt.show();
```

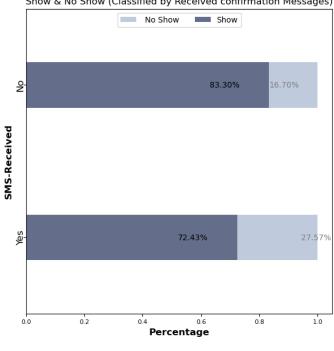


Handicapped Patients are more likely to attend their appointments, with a rate of 81.84%, compared to 79.76% with no Handicap

Q7. Does receiving messages impact patients' likelihood of attending their appointments?

```
appoint count sms=new df.groupby('sms received').appoint id.count().reset index().rename
In [112...
         appoint count sms['pct'] = appoint count sms.num appointments/appoint count sms.num appoin
         appoint show sms= new df.query('no show == "No"').groupby('sms received').appoint id.cou
         appoint show sms['pct'] = appoint show sms.num appointments/appoint count sms.num appointm
         note = '''
         The attendance rate was 83.30% for patients who received an appointment
         confirmation message, but it dropped to 72.43% for those who did not receive
         a confirmation.'''
         plt.subplots(figsize = (7,7))
         sns.barplot(x=appoint count sms.pct, y=['No', 'Yes'] ,color='#bbc8e2',label=" No Show",wid
         sns.barplot(x=appoint show sms.pct, y=['No', 'Yes'], color = "#5e6b91", label= "Show", width
         for i, v in enumerate(appoint count sms.pct-appoint show sms.pct):
          plt.text(v+.77,i, f"{v:.2%}", ha='right', va='center',fontsize=10,color="#808080")
         for i, v in enumerate(appoint show sms.pct):
          plt.text(v-.1,i, f"{v:.2%}", ha='right', va='center',fontsize=10)
         plt.xticks(fontsize = 8)
         plt.xlabel('Percentage', fontsize = 12, weight = 'bold')
         plt.yticks(fontsize = 12, rotation = 90, ha='center', va='center')
         plt.ylabel('SMS-Received', fontsize = 12, weight = 'bold')
         plt.title('Show & No Show (Classified by Received confirmation Messages)', fontsize =12)
         plt.legend(ncol=2,loc="upper center",fontsize = 10)
        plt.text(1.1,0,note,ha='left',va='top',fontsize = 11, weight = 'normal')
         plt.show();
```

Show & No Show (Classified by Received confirmation Messages)



The attendance rate was 83.30% for patients who received an appointment confirmation message, but it dropped to 72.43% for those who did not receive a confirmation.