

# **Project Proposal: Restaurant Management System**

## **1. Intended Use of the System**

This system is designed for two main user groups:

### **A) Customers**

- People who want to order food online for delivery.
- They will use a website to see the menu, choose items, and place orders.

### **B) Restaurant Staff (Staff Dashboard)**

- Kitchen workers and managers.
- They will use the website to see new orders and update their status.

## **2. Overall Functionality**

### **What the system does:**

The system consists of two main parts working together:

#### **Customer Facing Side:**

- Easy-to-use website for ordering food.
- Menu with photos and descriptions.
- Saves order information in the database.
- Suggests popular menu items.

#### **Restaurant Management Side:**

- Displays new orders automatically.
- Shows order history and basic reports.
- Staff can mark orders as completed.

### **How the system helps users:**

#### **For Customers:**

- Makes ordering quick and easy.
- See what dishes are popular.
- Keeps them informed about their order.

**For Restaurant Staff:**

- Reduces order errors.
- Saves time on order management.
- Provides useful business insights.

**For Restaurant Owners:**

- Increases customer satisfaction.
- Supports business growth.