

Hender Hernandez Caba

Utica, NY

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OBJECTIVE

I am a computer science student with hands-on experience in IT support, programming, and cybersecurity. Seeking an internship to further develop real-world experience while contributing technical and problem-solving skills to a dynamic team.

EDUCATION

SUNY Polytechnic Institute of Technology, Marcy, NY

- Bachelor of Science in Computer Science, Expected May 2027
- GPA: 3.52

Oneida-Herkimer-Madison BOCES, New Hartford, NY

- Course: Emerging Technologies & Cyber Security

TECHNICAL EXPERIENCE / INTERNSHIPS

IT Helpdesk Assistant

August 2024 - Present

SUNY Polytechnic Institute of Technology, Marcy, NY

- Resolve hardware and software issues, manage helpdesk tickets, configure devices, and ensure timely problem resolution. Develop technical and communication skills.

Intern

June 2022 - August 2022

Utica Public Library, Utica, NY

- Organized circulation of library materials, assisted in administrative tasks and participated in youth literacy programs.

Intern

February 2023 - February 2023

Northeast Cybersecurity and Forensics Lab, Utica, NY

- Learned to use digital forensics software by extracting data from a variety of devices. Tools used: Cellebrite and FTK.

WORK EXPERIENCE

Food Runner/Barback/Event staff

March 2022 - August 2024

Nexus Center, Utica, NY

- Supported bar staff by restocking supplies, managing inventory efficiently, and serving customers.

SKILLS

Languages: Spanish and English

Programming: C/C++, Java, and Python. **Web development:** HTML, CSS. **Database Management:** SQL. **Version Control:** Git

References

- Available upon request