Hender Hernandez Caba

Utica, NY
Henderhernandezc1@gmail.com
https://github.com/henderhc1 | https://www.linkedin.com/in/hender-hernandez | henderhc.com

OBJECTIVE

Computer Science student with hands-on experience in IT support, programming, and digital forensics. Seeking an internship in IT, cybersecurity, or software development to apply troubleshooting, security, and problem-solving skills in real-world environments.

EDUCATION

SUNY Polytechnic Institute of Technology, Marcy, NY

- Bachelor of Science in Computer Science, Expected May 2027
- GPA: 3.56

Oneida-Herkimer-Madison BOCES, New Hartford, NY

- Course: Emerging Technologies & Cyber Security

TECHNICAL EXPERIENCE / INTERNSHIPS

IT Helpdesk Assistant   *August 2024 - Present*

SUNY Polytechnic Institute of Technology, Marcy, NY

- Troubleshoot hardware, software, and network issues; manage helpdesk tickets; configure devices; and support users across campus systems.

Intern   *June 2022 - August 2022*

Utica Public Library, Utica, NY

- Organized circulation of library materials, assisted in administrative tasks, and participated in youth literacy programs.

Intern   *February 2023*

Northeast Cybersecurity and Forensics Lab, Utica, NY

- Learned to use digital forensics software by extracting data from a variety of devices. Tools used: Cellebrite and FTK.

PROJECTS

Portfolio Website

- Designed and built a responsive personal website using HTML, CSS, and vanilla JavaScript.
- Designed clean UI and deployed via GitHub Pages for public access.

Retro 2D Platformer Game

- Developed a retro-style 2D platformer using Python and the Pygame library.
- Implemented player movement, collision detection, traps, and enemy interactions.
- Structured modular code and collaborated using GitHub version control.

SKILLS

Languages: English, Spanish

Programming: C/C++, Java, and Python. **Web Development**: HTML, CSS. **Database Management**: SQL. **Tools & Technologies:** Git, GitHub, Unix/Linux, Networking & troubleshooting