

HENDRY HENDRY

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PROFESSIONAL SUMMARY

Integrations Engineer with 6+ years of experience designing, building, and optimizing enterprise integrations across Salesforce, NetSuite, cloud marketplace billing (AWS, Azure, GCP), and internal business systems. Expert in Workato, SnapLogic, Salesforce, API workflows, cloud consumption-based billing pipelines, and data reconciliation. Known for improving system reliability, automating GTM and Finance workflows, and partnering effectively with cross-functional teams.

EXPERIENCE

Couchbase - Integrations Engineer

Aug 2024 - Nov 2025 | Remote

- Designed and optimized integrations supporting cloud marketplace billing, pay-as-you-go metering, and Salesforce/NetSuite data synchronization.
- Migrated complex SnapLogic pipelines into Workato recipes, workflow apps, and APIs across multiple teams.
- Rebuilt the website user sign-up and credit-card onboarding flows with synchronization across internal control plane system, Salesforce, NetSuite, and Stripe.
- Developed Databricks reconciliation pipelines using Python to merge Clazar.io contract data with warehouse datasets.
- Troubled and stabilized Workato and SnapLogic integrations, reducing failures and improving reliability.

Couchbase - Integration Systems Analyst

Nov 2022 - Aug 2024 | Remote

- Built integrations between ACE (AWS Partner Network), Salesforce, and Amazon S3 using Workato.
- Architected cloud business systems linking the website, control plane, Salesforce, Marketo, NetSuite, Tackle.io, and Metronome.
- Developed reconciliation automations that improved cloud billing accuracy.
- Collaborated with Finance, Engineering, and GTM teams to deliver scalable integration solutions.

Couchbase - Sales Operations Analyst / Salesforce Administrator

May 2020 - Nov 2022 | Hybrid

- Implemented automations for Sales, Revenue, Legal, and Finance teams.
- Enhanced Salesforce data accuracy, reporting reliability, and workflow efficiency.
- Delivered secure, high-impact system improvements based on business requirements.
- Built dashboards, reports, and email alerts to support Sales and Operations.

Couchbase - Junior Salesforce Administrator

Jul 2019 - May 2020 | On-site

- Cleaned and optimized thousands of legacy Salesforce fields, workflows, and automations.
- Configured Salesforce metadata, permissions, custom objects, and Flows.

EDUCATION

University of Cambridge - Major in Computing Science (2003)

CERTIFICATIONS

- Salesforce Administrator (2019)
- Workato Enterprise Automation (2024)
- Workato Automation Pro (2024)
- Workato Automation Pro II (2024)
- Workato Automation Pro III (2024)

TECHNICAL SKILLS

Workato · SnapLogic · Integrations Engineering · Databricks · Salesforce Automation · Data Warehousing · Cloud Consumption-Based Billing · Sales Operations · Data Reconciliation